

2021 Needs Assessment

Triennially, Connecting Communities in Action (CCA) undertakes a comprehensive community needs assessment (CNA) designed to inform the agency, its board of directors and staff, in their decision-making process and the creation and implementation of programming. The results of this CNA are reviewed and analyzed, in order to create the Agency's strategic plan.

The methodology used to undertake the needs assessment process includes the selection of quantitative data from a number of sources, as well as the incorporation of qualitative data garnered through survey instruments and community forums. Specifically, quantitative data is sourced from several resources including but not limited to:

- Community Commons – this tool is made available through the New York State Community Action Association (NYSCAA) and is a comprehensive platform of data and visualizations that help to create maps and reports.
- NYSCAA's Annual Poverty Report
- Cattaraugus County Schools
- Cattaraugus County Department of Social Services
- Cattaraugus – Allegany County Workforce Development Board
- Cattaraugus County Continuum of Care and Point in Time Data
- Cattaraugus Community Action's internal client data base
- U.S. Census Data

Qualitative Data was gathered via electronic surveys and community forums. For example:

- Agency customers and the community have access to a survey tool designed to capture their most pressing needs via hard copy, CCA's website, or via Facebook
- CCA Board members and employees completed survey tools electronically
- Electronic surveys were widely distributed to collaborative partners, community based and human service organizations, government agencies and elected officials, faith-based organizations, businesses and industry, educational institutions, local coalitions, and more
- Surveys were distributed by way of mobile food pantry
- Input was collected during a staff and partner training event known as a Poverty Simulation
- Surveys were distributed during intake

****The aggregate qualitative data is included here on Page 11****

In some cases, data was collected exclusively for Cattaraugus County, the primary catchment area for Connecting Communities in Action. In other cases (e.g. Nutrition and Housing) data was collected for those counties in which CCA provides programs and services.

Most pressing needs that emerged from the collective data gathering processes were: • Job Skills and Employment Training

- Food Assistance
 - Transportation
 - Child Care
 - Safe and Affordable Housing
 - Mental Health Services/Counseling
 - Substance Abuse Assistance
- Further information on emerging needs may be found in the body of this report as well as in the complete needs assessment.

Data has been categorized into nine key areas, as follows:

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Section II: Income and Poverty.....	Page 4
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Section IV: Education and Cognitive Development.....	Page 6
Section V: Housing.....	Page 7
Section VI: Health and Social/Behavioral Development (Including Nutrition)...	Page 8
Section VII: Civic Engagement.....	Page 9
Section VIII: Services Supporting Multiple Domains.....	Page 10
Section IX: Linkages.....	(This Section not included in this summary document)

At least one Needs Statement was created for Sections II through VIII. These statements are presented at the end of each key area.

This summary document highlights the major findings of the 2020 CNA. The complete needs assessment with detailed data, tables, maps and graphs, is available upon request and is also available on the agency's website at <http://www.ccaction.org/who-we-are/annual-reports/> or available in .pdf format upon request.

Section I: Population Profile – Cattaraugus County, NY

Cattaraugus County has a population of 76,117 in 31,779 households. According to ACS 2015-2019 5-year population estimates for the report area, the female population comprised 50.7% of the report area, while the male population represented 49.3%.

The population is concentrated in the southeast quadrant of the county, with most of the county containing fewer than 51 people per square mile. The county contains a largely white population (91.9%), with a comparatively small number of African American, Native American, Asian and mixed-race residents. Approximately 2.1% of the population is Hispanic. The county population is declining, with numbers from 2010-2019 indicating population estimates for the county decreased by 5.3%.

The American Community Survey (ACS) estimated there were 19,728 families in the report area in 2019. Married couple families comprised 72.84% of the total number. Families headed by men without wives comprised 8.54% of the total, while women without husbands headed 18.62% of families.

Agency customer data: According to the American Community Survey (ACS), 9.90% of the adult population in the report area are veterans, which is more than the national average of 7.29%. Cattaraugus Community Action served 167 veterans during the 2017-2018 and 163 veterans during the 2018-2019 program year.

Section II: Income and Poverty – Cattaraugus County, NY

2019 poverty estimates show a total of 12,711 persons (out of the total population of 74,679) living below the poverty level in Cattaraugus County, or 16.5 % of the County population. Poverty rates vary based on household composition, age and ethnicity. According to the US Census Bureau information in 2019, it is estimated that there were 5,108 households, or 16.1%, living in poverty within the report area. The US National Average of households in poverty in 2019 was 12.9 %. According to 2015-2019 ACS data, of the 19,728 families in Cattaraugus County, NY, 2161 families lived in poverty. Of that number, the number of households in poverty that were comprised of a female householder were 1045, followed by 696 comprised of married couple households in poverty. Of the households in poverty, female headed households represented 48.4% of all households in poverty, compared to 32.2% and 19.4% of households headed by males and married couples, respectively.

The percentage of individuals living in poverty: White is 15.03%, Black or African American is 47.89%, Native American or Alaska Native is 37.21%, Asian is 16.23%, Native Hawaiian or Pacific Islander is 0%, Other race is 35.37% and multiple race is 26.94%.

The Community Needs Assessment Survey show that respondents feel that the leading causes of poverty in Cattaraugus County include: 1) Lack of Employment, 2) Alcohol or Drug Usage, 3) Lack of an education, 4) Unwilling or unable to relocate for better resources, 5) Low wages.

The proportion of working-age New Yorkers who were actively in the labor force fell below 60 percent in 2020, to its lowest level since 1984.

In the weeks ending in late February and early March 2020, statewide UI claims averaged around 167,000. Those claims almost doubled to over 314,000, as the shutdown went into effect, climbing upward to a spike that reached more than 3.1 million in mid-May, 2020.

<https://www.osc.state.ny.us/reports/impact-covid-19-march-4-2021>.

Section III: Employment, Cattaraugus County

Cattaraugus County's unemployment rate jumped to 17.5% in April 2020, a strong indicator on how the COVID-19 pandemic has impacted the County's workforce. The unemployment rate nearly tripled from March 2020, however the March surveys were completed before many of the closures were implemented. (<https://www.ccbizhelp.com/news/covid-19-pandemic-impact-report-may-29-2020-1271>).

In December 2020, the county had an unemployment rate of 6.4%, which was lower than the state averages. Five-year unemployment rates were also slightly lower than state and national rates. The area's average weekly wage is \$822. The current living wage for a single adult is \$11.46/hr. while the living wage for a two adult and two child household is \$19.15 per hour.

Top employers in the area represent government, education, medical, manufacturing and travel and tourism. There are a handful of programs that provide vocational rehabilitation services and job search and training assistance. Service providers include: Olean One Stop Employment Center, Rehabilitation Center and Directions for Independent Living. Additional education and job training resources can be found in Section IV:

Agency data reveals that the majority of agency customers have a High School Diploma/GED or less. Because the link between education and earnings is well documented and agency customers have low incomes (as shown in Section II), data suggests that agency customers have limited access to employment opportunities that offer a living wage.

Community needs assessment survey respondents felt that a lack of employment opportunities was the leading cause of poverty in the area, along with low wages, a lack of job skills, transportation issues and alcohol and/or drug abuse.

Barriers to employment, as identified by survey respondents included a lack of skills/job training, education, childcare, and addictions and/or mental health concerns. Barriers to maintaining employment include lack of transportation, childcare, low wages, few advancement opportunities and fear of loss of benefits. Respondents further identified that existing job/skills training opportunities are unable to meet local needs.

NEEDS STATEMENTS:

Individuals in the community need education and job skills to attain and maintain employment. (Family)

The community lacks sustainable employment opportunities. (Community)

Section IV: Education and Cognitive Development – Cattaraugus County, NY

There are 13 public school districts and three private schools in Cattaraugus County. County wide public-school enrollment during the 2018-2019 school year stood at 12,349 students, with slightly more males than females. Graduation rates were 87.15% for the time school year, which is higher than the state rate of 83.38%.

A total of 58 or 5.73% of enrolled students dropped out of school during the 2018-2019 school year; this percentage is lower than the state average of 6.15%. Drop-out rates are highest in the western portion of the county; the location contains a large Amish population. The same area reflects lower rates of educational attainment than the rest of the county.

Educational attainment rates in the county are somewhat low when compared with the rest of the state.

For the selected area, 10.3% have at least a college bachelor's degree, while 39.2% stopped their formal educational attainment after high school.

The county does offer two higher education opportunities plus vocational training programs. There are also additional services for adults preparing for a HSE certificate and/or those who want to improve literacy levels.

The agency does provide several services related to education and cognitive development. See Section VI: Health, Social/Behavior Development for descriptions of agency services and data supporting this domain.

Finally, community needs assessment survey results show that most respondents do not feel that existing parent support, youth programs and summer recreation programs (all of which can contribute to education and cognitive development) are sufficient to meet local needs.

NEEDS STATEMENT:

Households need parental supports and education to strengthen families and improve education outcomes. (Family)

Section V: Housing – Allegany, Cattaraugus, Livingston, Wyoming Counties

The number of housing units in the four-county service area increased by 2.35% from 2005-2015; while state increases during the same time measured 3.66%. 74.5% of the homes are owner occupied. 50% of the housing stock in the four-county area was build prior to 1960, which suggests that lead based paint concerns are common in the area. According to the US Census Bureau, 1.06% of area housing does not contain plumbing facilities; this is significantly higher that the state average, but the area’s Amish population may contribute to the higher percentages.

Fair Market Rents are highest in Livingston county and lowest in Wyoming County. Per the National Low-Income Housing Coalition, housing costs accounted for between 40% and 45% of Median Income in Cattaraugus, Allegany and Livingston counties, while accounting for less than 35.1% in Wyoming County (2016). Overcrowding (more that one person per room) is less of an issue in the four-county area than in NYS or the country. (1.85% vs. NYS 7.22% and US 4.31%)

Numbers of homeless persons in the four-county area are difficult to discern because Allegany and Wyoming counties are part of multi-county Continuums of Care. This agency does not provide homeless services in Allegany, Wyoming or Livingston Counties and so the following information pertains only to Cattaraugus County. In 2016, Cattaraugus County reported 27 homeless persons during its January Point in Time Homeless count. The county does have several resources to prevent homelessness including Emergency Aid to Families (EAF) and Emergency Aid to Adults (EAA) through the local DSS, Solutions to End Homelessness Funding through Cattaraugus Community Action (subcontracted to the Council on Addiction Recovery Services) and rescue funds provided by Emergency Food and Shelter Program (EFSP) and private foundation dollars. The county also had two homeless shelters – Kinley Hill and the Genesis House, as well as Rapid Rehousing assistance.

Community Needs Assessment survey data shows customers and staff/volunteers believe that safe affordable housing is a pressing need in the low-income community. Community members do not feel that existing resources related to housing, shelters/transitional housing, and heating/utility assistance are sufficient to meet local needs.

NEEDS STATEMENT:

Safe and affordable housing is a pressing need within Cattaraugus County.

Section VI: Health and Social/Behavioral Development (including Nutrition)

Health and Health Care – Cattaraugus County

Cattaraugus County ranks among the lowest in the state for health outcomes and health factors. Premature death rates, as well as tobacco use, significantly exceed those for New York State as a whole. The area also has a shortage of physicians. The county has 5.06% of individuals that are uninsured residents. 5.75% of the live births in the county were to teen mothers, which is significantly higher than that state rate of 3.29%. Cattaraugus county ranks in the bottom 25% of the state with respect to teen births and mortality.

Social and Behavioral Development – Cattaraugus County

Like most communities in New York State and the Nation, Cattaraugus County has experienced a rise in opioid use and resulting social consequences. In 2019, opioid death rates rose to 10, in 2018 there were 6 deaths. Newborn drug related diagnoses are somewhat higher, but Cattaraugus County's rates for alcohol-related motor vehicle injuries and binge drinking are significantly higher than those of New York State. While overall crime rates have remained stable, and relatively low, the rates of young adult arrests for property crimes and DUI exceed the New York State average. Child Abuse and Maltreatment rates and foster care admissions are also higher than the State rates.

Nutrition – Allegany, Cattaraugus and Chautauqua Counties

63.94% of the school students in the report area were eligible for free or reduced lunches, compared to a statewide rate of 74.75%. According to Feeding America, Poverty is worse in rural communities than in urban communities. In 2019, 13.3% of all people in rural areas lived below the poverty line compared to 10.0% of people in urban areas. 12.8% of residents in Cattaraugus County had food security rates. Due to the effects of the coronavirus pandemic, more than 42 million people may experience food insecurity, including a potential 13 million children.

The New York Office of Temporary and Disability Assistance reported that 5,802 households in Cattaraugus County received SNAP benefits in 2020, with 10,393 individuals served. In some tracts in the three-county area, over 19.0% of the population receives SNAP assistance.

NEEDS STATEMENT:

- **Households with Low Incomes need access to healthy, nutritious foods. (Family)**
- **The community needs increased treatment options for persons with addictions. (Community)**
- **Families need holistic health care opportunities to address barriers to self-sufficiency. (Family)**
- **Households need parental supports and education to strengthen families and prevent child abuse and maltreatment (Family).**

Section VII: Civic Engagement – Cattaraugus County

Volunteerism – Cattaraugus County

In 2018, CCA utilized 541 volunteers, for an average of 33,215 hours of volunteer hours annually. In 2019, CCA utilized 535 volunteers, for an average of 32,968 hours annually. In 2020 CCA utilized 38 volunteers (sudden drop in volunteers was due to Pandemic and legislative actions) for an average of 891 hours annually. Volunteers and hours worked were through agency programming, the board of directors, and the affiliated Food Pantry Network throughout Cattaraugus County.

Current Agency programs reflect a need for volunteer engagement in the areas of fundraising, mentoring, providing transportation, outreach activities, as well as minor office assistance. While throughout the County, it seems that transportation, both for delivery assistance and transportation to medical appointments, is the highest need. Other needs include tutoring, fundraising, mentoring/advocacy, food gleaning and distribution.

NEED STATEMENT:

The agency needs skilled volunteers. (Agency)

Section VIII: Services Supporting Multiple Domains – Cattaraugus County

According to 2019 data provided through the U.S. Census Bureau and <https://datausa>, 44.6% of households in Cattaraugus County had 2 vehicles, followed by 20.8% having one vehicle and 4.78% having no vehicle. Employees in Cattaraugus County have shorter commute times (20.9 minutes) than the normal U.S. worker (25.3 minutes), and 2.01% of the workforce in Cattaraugus County had “super commutes” longer than 90 minutes.

The most common method of travel for workers in Cattaraugus County was travel by car (82.9%) followed by those who carpooled (8.03%) and lastly walking (4.36%). In 2008, the Community Transportation Coalition of Cattaraugus County was formed and in 2019 developed their latest and most current plan <https://www.cattco.org/sites/default/files/downloads/planning/CTC%20Report%202019%20FINAL.pdf>. The Community Transportation Coalition plan provides a current landscape of transportation in Cattaraugus county as well as the needs and gaps in services the county faces in terms of transportation.

Limited public transportation options are available; the Olean Area Transportation Service (OATS) is a public transportation service sponsored by the City of Olean for residents of the City and surrounding areas. The Seneca Transit System (STS) is a bus service provided to all area residents. The STS provides transportation between both the Cattaraugus and Allegany territories, with many stops in between. Access Allegany is a public transportation service that operates throughout Allegany and parts of Cattaraugus counties working in relationship with the OATS transportation system. Wyoming Transit Service (WYTS) WYTS is part of the Rochester-Genesee Regional Transportation Authority. Under service agreements with Suburban Adult Services, Inc., WYTS provides transportation for their clients living in Delevan (Cattaraugus County). Taxi and Ridesharing Services are available for parts of Cattaraugus, Wyoming, Chautauqua, and Allegany counties and prices vary depending on location and time of trip. Medicaid travel services are also available for Medicaid recipients.

NEEDS STATEMENT:

The community needs increased public transportation options. (Community)

The community needs additional child-care providers. (Community)

Families with children need access to safe and affordable child-care. (Family)

Focus Group	Customers/Community	Board/Staff/Volunteers	Partners
Survey Questions			
Leading Causes of Poverty	1. Lack of Employment Opportunities 2. Alcohol/drug use 3. Lack of education 4. People unwilling to work 5. Low wages	1. Lack of Employment Opportunities 2. Low Wages 3. Lack of Transportation 4. Lack of education 5. Alcohol/Drug Abuse	1. Lack of Employment Opportunities 2. Lack of Education and Job Skills 3. Alcohol/Drug Abuse 4. Lack of transportation 5. Mental Illness
Most Pressing Needs of the Low-Income Population	1. Child Care 2. Job Skills and Employment Training 3. Livable wages 4. Transportation 5. Safe Affordable Housing	1. Safe, affordable housing 2. Job skills/employment 3. Transportation 4. Livable wages 5. Child-care	1. Job Skills and Employment Training 2. Transportation 3. Mental Health Services/Counseling 4. Child Care 5. Safe, affordable housing
Assuming Jobs are Available, what makes it difficult for people to obtain them?	1. Lack of Transportation 2. Lack of Skills 3. Lack of Child-care 4. Lack of Education 5. Substance/Alcohol Abuse	1. Lack of Transportation 2. No Training/ Lack of Skills 3. Lack of Child Care 4. Lack of Education 5. Substance/Alcohol Abuse	1. Lack of Transportation 2. No Training/Lack of Skills 3. Lack of Child Care 4. Mental Health / Behavioral Issues 5. Drug/alcohol abuse
What makes it difficult for people to maintain employment in our community?	1. Fear of Loss of Public Benefits as Income Increases 2. Child-care issues 3. Low wages/benefits 4. Lack of Transportation 5. Drug/alcohol abuse	1. Fear of Loss of Public Benefits as Income Increases 2. Lack of Transportation 3. Low wages/benefits 4. Child-care issues 5. Family crisis	1. Lack of Transportation 2. Child Care Issues 3. Fear of Loss of Public Benefits as Income Increases 4. Low Wages/Benefits 5. Alcohol/Drug Abuse
Which services are LEAST likely to meet local needs?	1. Transportation 2. Substance Abuse Assistance 3. Safe Affordable Housing 4. Employment Training 5. Dental Care		



Connecting Communities in Action, Inc.

Section I: Population Profile – Cattaraugus County, NY

Data Indicators

- Population Density
- Age and Gender Demographics
- Race Demographics
- Citizenship Status
- Hispanic or Latino Citizens
- Households
- Families
- Population Change
- Veterans Age, Gender and Demographics
- Agency Specific Data

Summary

Cattaraugus County has a population of 76,117 in 31,779 households. According to ACS 2015-2019 5-year population estimates for the report area, the female population comprised 50.7% of the report area, while the male population represented 49.3%.

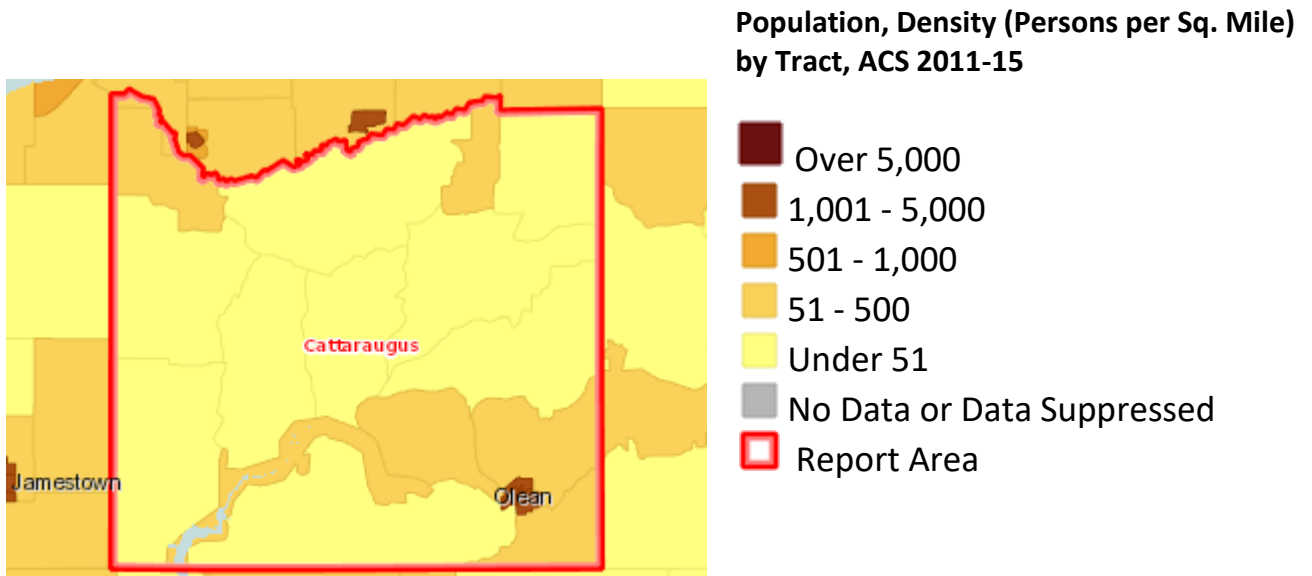
The population is concentrated in the southeast quadrant of the county, with most of the county containing fewer than 51 people per square mile. The county contains a largely white population (91.9%), with a comparatively small number of African American, Native American, Asian and mixed-race residents. Approximately 2.1% of the population is Hispanic. The county population is declining, with numbers from 2010-2019 indicating population estimates for the county decreased by 5.3%.

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Agency customer data:

According to the American Community Survey (ACS), 9.90% of the adult population in the report area are veterans, which is more than the national average of 7.29%. Cattaraugus Community Action served 167 veterans during the 2017-2018 and 163 veterans during the 2018-2019 program year.

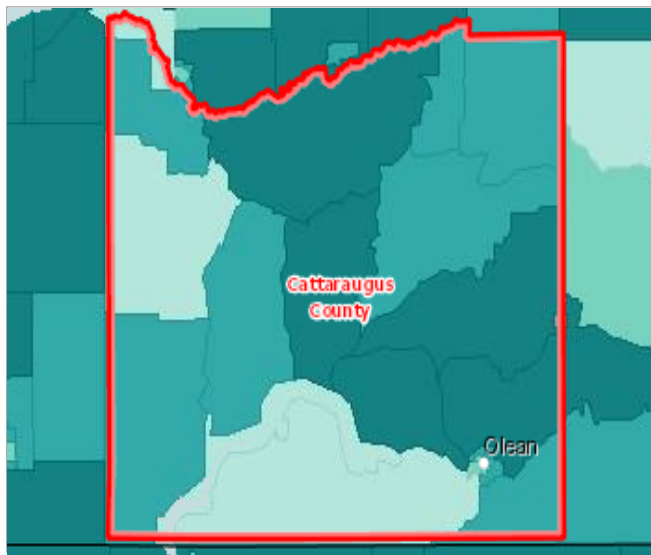
Population Density



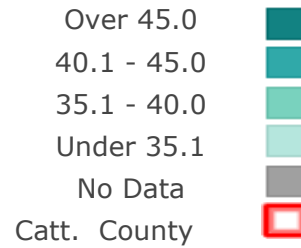
Age and Gender Demographics

Population by gender within the report area is shown below. According to ACS 2015-2019 5-year population estimates for the report area, the female population comprised 50.7% of the report area, while the male population represented 49.3%.

Report Area	0 to 4 Male	0 to 4 Female	5 to 17 Male	5 to 17 Female	18 to 64 Male	18 to 64 Female	Over 64 Male	Over 64 Female
Cattaraugus County	2,312	2,087	6,518	6,267	22,849	22,661	6,055	7,784
New York	590,459	563,742	1,510,451	1,443,847	6,051,827	6,265,687	1,199,629	1,798,042

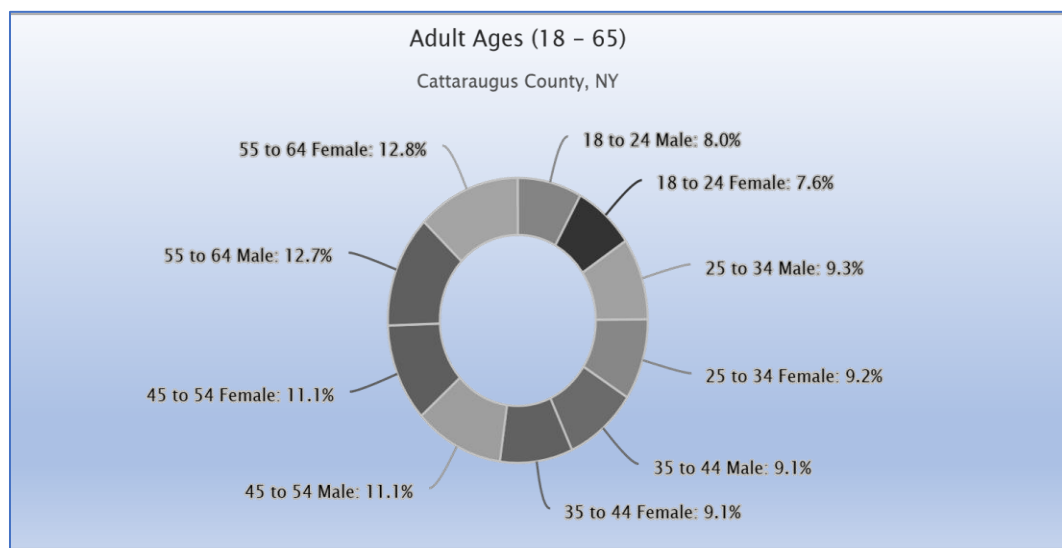


Median Age by Tract, ACS 2015-19



(Adult Ages 18-64)

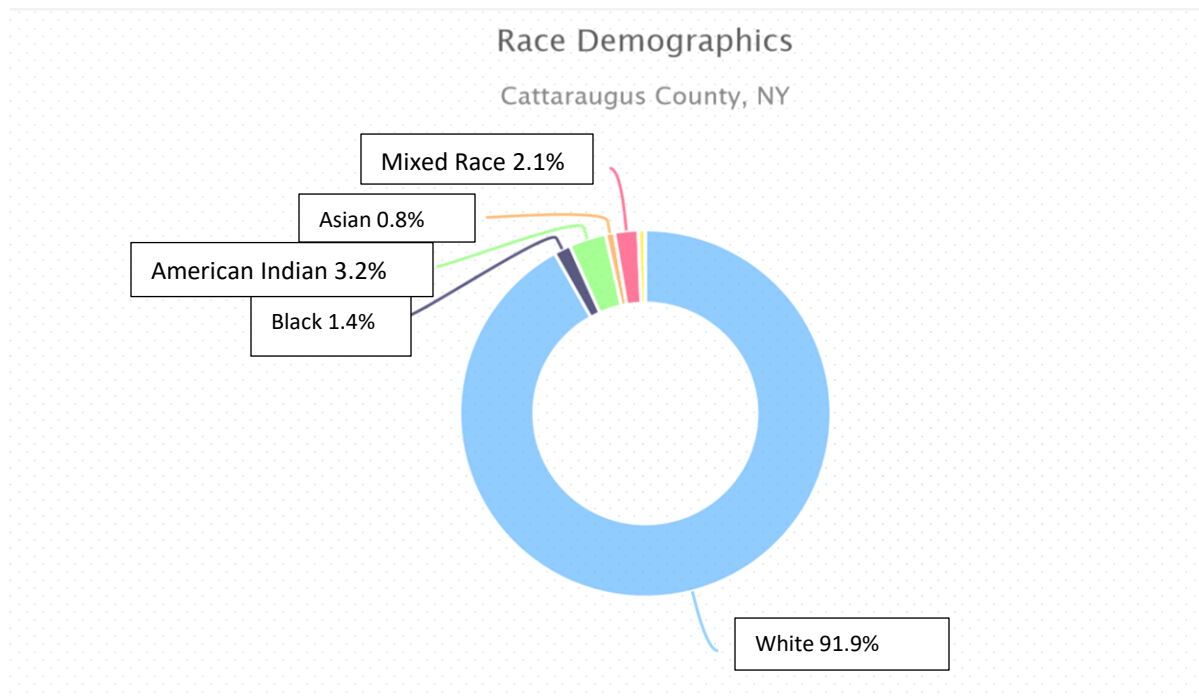
Report Area	18 to 24 Male	18 to 24 Female	25 to 34 Male	25 to 34 Female	35 to 44 Male	35 to 44 Female	45 to 54 Male	45 to 54 Female	55 to 64 Male	55 to 64 Female
Cattaraugus County, NY	3,635	3,453	4,239	4,188	4,124	4,126	5,056	5,054	5,795	5,840
New York	920,349	911,534	1,432,624	1,433,326	1,196,866	1,236,141	1,269,799	1,343,282	1,232,189	1,341,404



Race Demographics

Population by gender within the report area is shown below. According to ACS 2015-2019 5-year population estimates, the white population comprised 91.88% of the report area, black population represented 1.45%, and other races combined were 4.62%. Persons identifying themselves as mixed race made up 2.05% of the population.

Report Area	Total Population	White Total	Black Total	American Indian Total	Asian Total	Native Hawaiian Total	Some Other Total	Mixed Race Total
Cattaraugus County	77,121	70,859	1,116	2,485	610	0	470	1,581
New York	19,572,319	12,459,687	3,065,471	79,512	1,647,606	8,821	1,694,965	616,257

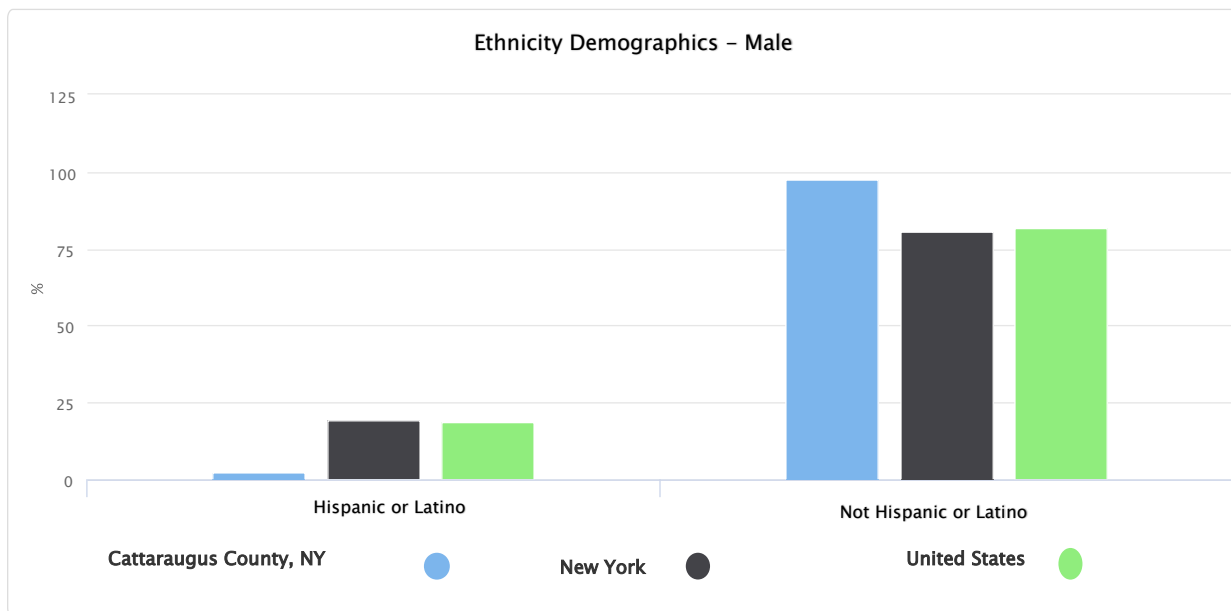


Race Demographics - Male

Report Area	White Male	Black Male	American Indian Male	Asian Total	Native Hawaiian Male	Some Other Male	Mixed Race Male
Cattaraugus County	35,144	642	1,125	306	0	292	813
New York	6,107,107	1,422,888	39,754	787,323	3,881	839,261	300,787

Ethnicity Demographics – Male

Report Area	Total Males Hispanic / Latino	Total Males Not Hispanic / Latino	Percent Males Hispanic / Latino	Percent Males Not Hispanic / Latino
Cattaraugus County	887	37,435	2.31%	97.69%
New York	1,834,216	7,666,785	19.31%	80.69%



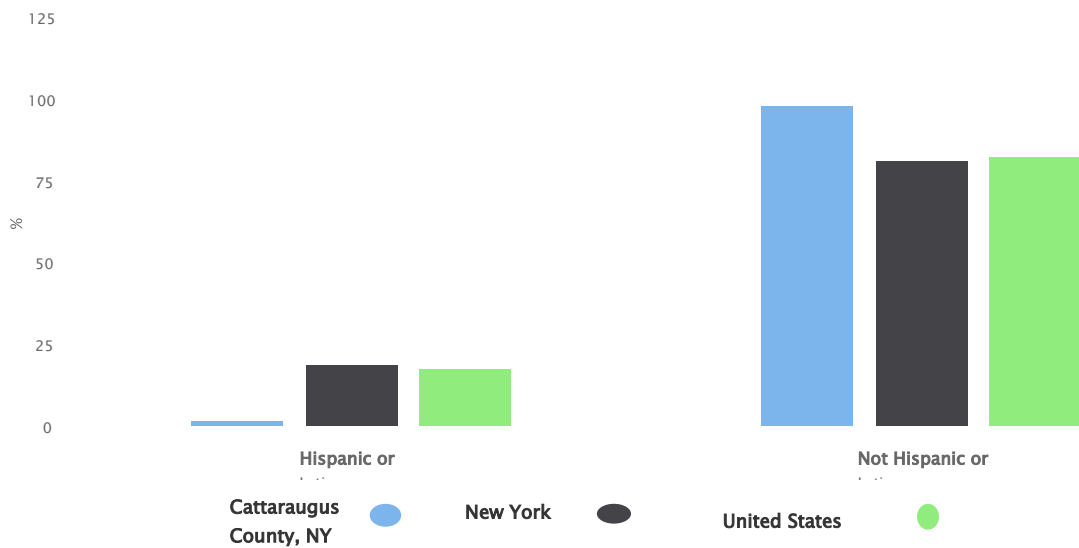
Race Demographics – Female

Report Area	White Female	Black Female	American Indian Female	Asian Female	Native Hawaiian Female	Some Other Female	Mixed Race Female
Cattaraugus County, NY	35,715	474	1,360	304	0	178	768
New York	6,352,580	1,642,583	39,758	860,283	4,940	855,704	315,470

Ethnicity Demographics – Female

Report Area	Total Females Hispanic / Latino	Total Females Not Hispanic / Latino	Percent Females Hispanic / Latino	Percent Females Not Hispanic / Latino
Cattaraugus County	733	38,066	1.89%	98.11%
New York	1,886,767	8,184,551	18.73%	81.27%

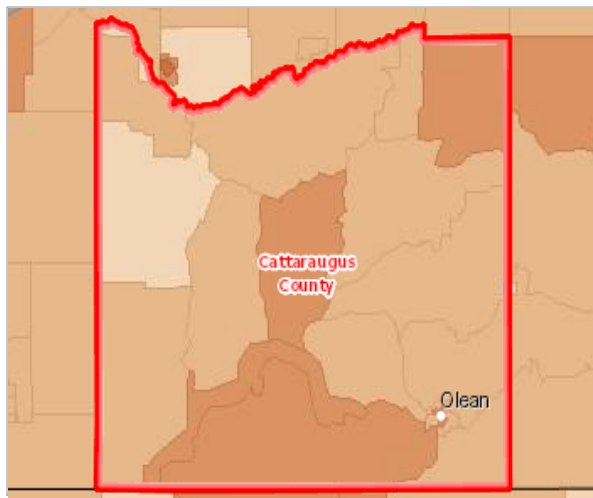
Ethnicity Demographics – Female



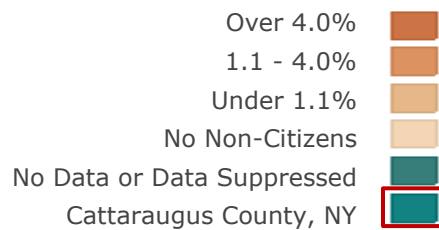
Citizenship Status

The table below shows the numbers and percent of population by citizenship status for the report area. According to the latest American Community Survey (ACS), the report area has a total of 570 non-Citizens, or 0.74% of the total population of 77,121 persons, in contrast to the state average of 9.63% of the population and the national average of 6.83% non-Citizens living in the United States.

Report Area	Native	Born in a US Territory	Born Abroad to US Citizens	Naturalized	Non-Citizen	Non-Citizen, Percent
Cattaraugus County	75,242	184	223	902	570	0.74%
New York	14,649,246	284,876	218,551	2,534,003	1,885,643	9.63%



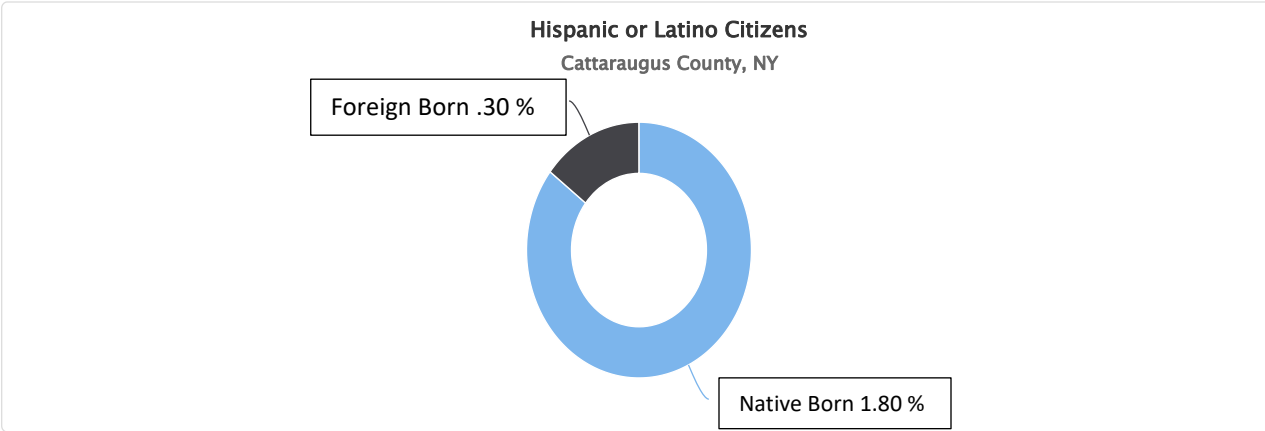
Foreign-Born Population (Non-Citizen or Naturalized), Percent by Tract, ACS 2015-19



Hispanic or Latino Citizens

This indicator reports the citizenship status of the Hispanic or Latino population within the report area.

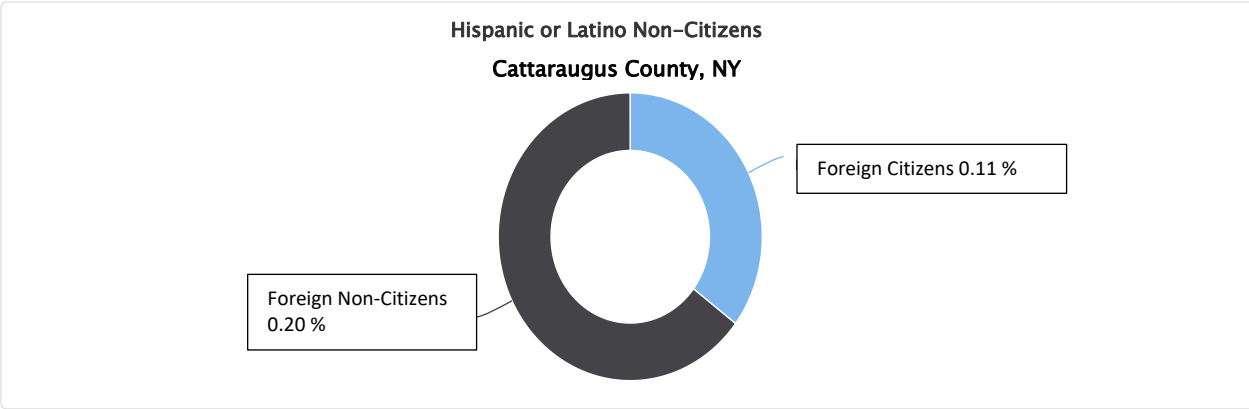
Report Area	Native Born	Native Born	Foreign Born	Foreign Born
Cattaraugus County	1,385	1.80%	235	0.30%
New York	2,316,181	11.83%	1,404,802	7.18%



Hispanic or Latino Non-Citizens

This indicator reports the citizenship status of the Non-Hispanic or Latino population within the report area.

Report Area	Foreign Citizen	Foreign Citizen	Foreign Non-Citizen	Foreign Non-Citizen
Cattaraugus County	83	0.11%	152	0.20%
New York	633,261	3.24%	771,541	3.94%



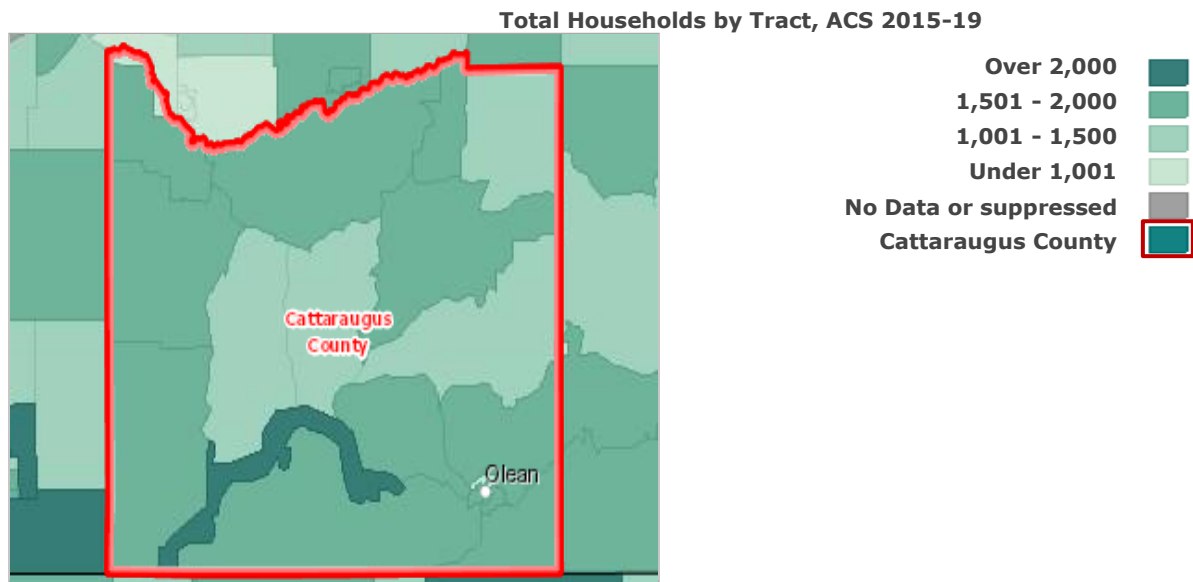
Households

This indicator compares two separate American Community Survey (ACS) 5-year estimates to create a 5-year change in total households.

The change in number of households within the report area are from 2010-2014 ACS, and 2015-2019 ACS.

Total households for the report area decreased by -19, or -0.06% in those areas reporting 2019 ACS 5-year data. This compares to a statewide increase of 1.21%.

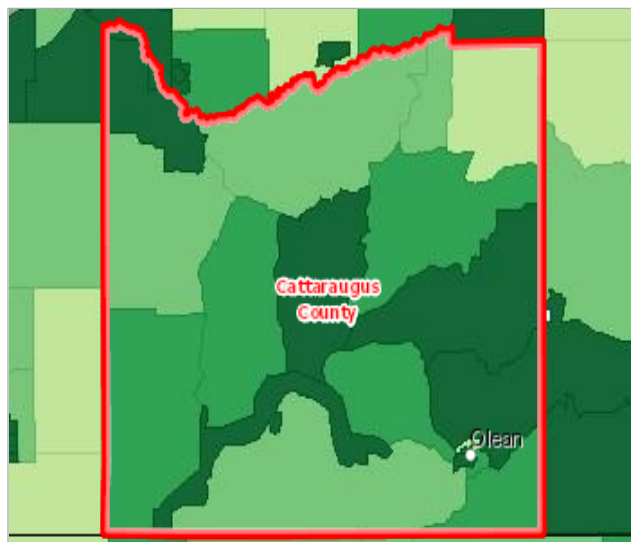
Report Area	Total Households (2014)	Total Households (2019)	Change in Households	Percent Change
Cattaraugus County, NY	31,798	31,779	-19	-0.06%
New York	7,255,528	7,343,234	87,706	1.21%
United States	116,211,088	120,756,048	4,544,960	3.91%



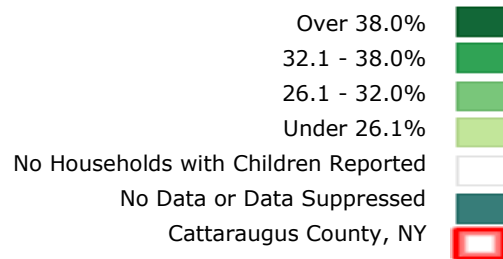
Families

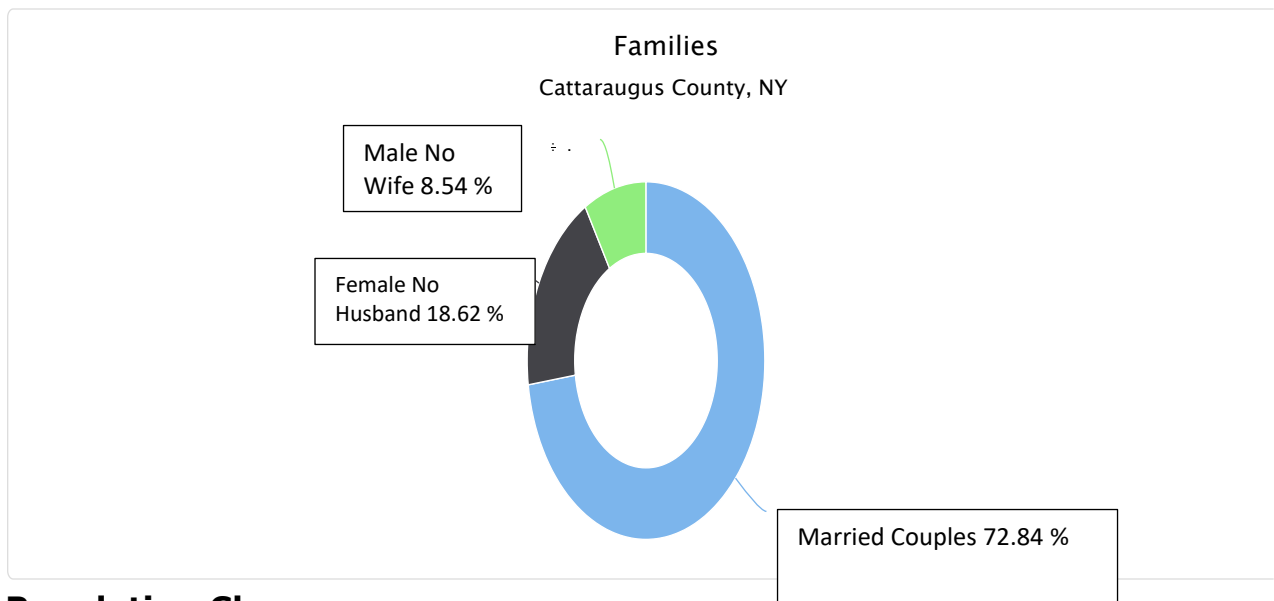
The American Community Survey (ACS) estimated there were 19,728 families in the report area in 2019. Married couple families comprised 72.84% of the total number. Families headed by men without wives comprised 8.54% of the total, while women without husbands headed 18.62% of families.

Report Area	Total Number of Families	Married Couple	Female, no Husband	Male, no Wife
Cattaraugus County	19,728	14,369	3,674	1,685
New York	4,632,289	3,235,721	1,030,818	365,750



**Single Parent Households with Children (Age 0-17),
Percent by Tract, ACS 2015-19**

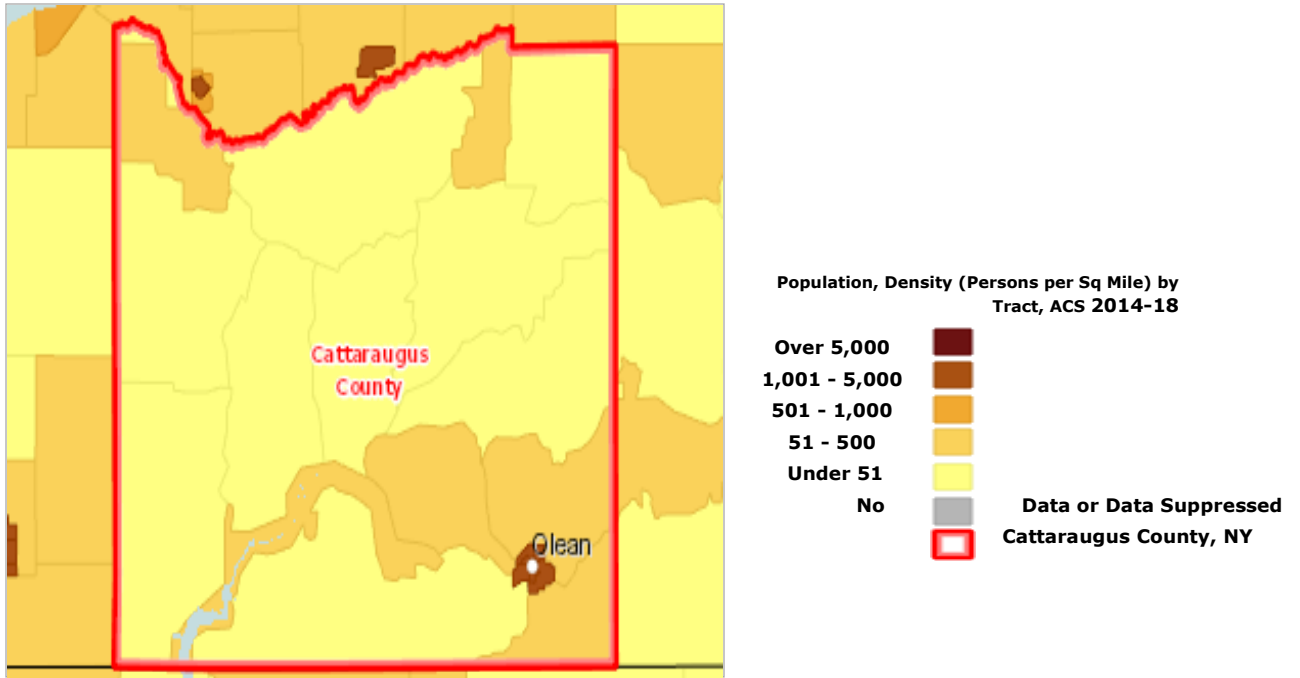




Population Change

Population-change within the report area from 2000-2018 is shown below. During the sixteen-year period, total population estimates for the report area declined by -7.47 percent, decreasing from 83,955 persons in 2000 to 77,686 persons in 2018.

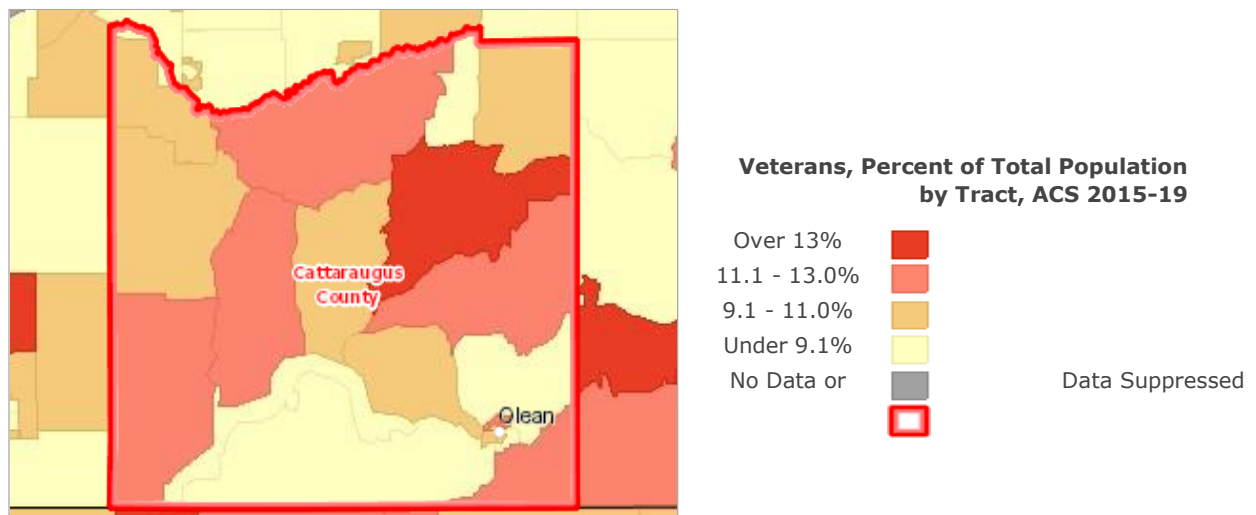
Report Area	Total Population, 2018 ACS	Total Population, 2000 Census	Population Change from 2000-2018 Census/ACS	Percent Change from 2000-2018 Census/ACS
Cattaraugus County, NY	77,686	83,955	-6,269	-7.47%
New York	19,618,453	18,976,457	641,996	3.38%



Veterans, Age and Gender Demographics

Veterans, Age and Gender Demographics show the number of veterans living in the report area. According to the American Community Survey (ACS), 9.90% of the adult population in the report area are veterans, which is more than the national average of 7.29%

Report Area	Veterans Total	Veterans Male	Veterans Female	% Pop over 18 Total	% Pop over 18 Males	% Pop over 18 Females
Cattaraugus County, NY	5,930	5,494	436	9.90%	18.65%	1.43%
New York	705,924	656,633	49,291	4.57%	8.90%	0.61%
United States	18,230,322	16,611,283	1,619,039	7.29%	13.68%	1.26%



Veterans, Age and Gender Demographics

Report Area	Veteran Age Males 18-34	Veteran Age Females 18-34	Veteran Age Males 35-54	Veteran Age Females 35-54	Veteran Age Males 55-64	Veteran Age Females 55-64	Veteran Age Males Over 65	Veteran Age Females Over 65
Cattaraugus County, NY	348	46	1,150	203	1,002	95	2,994	92
New York	44,324	8,655	117,748	18,525	102,081	11,281	392,480	10,830

Agency Specific Data

The following charts summarize the demographics of agency customers served during the 2017-2018 and 2018-2019 CSBG Program years. Demographic data is shown only for customers for whom data is collected. The agency provides several services that do not require identification or intake; therefore, no data is collected on those customers.

Gender	Number of Persons 2017-2018	Number of Persons 2018-2019
Male	1227	1261
Female	2126	2277
TOTAL	3353	3539

Age	Number of Persons 2017-2018	Number of Persons 2018-2019
0-5	45	45
6-13	120	158
14-17	100	153
18-24	285	313
25-44	1256	1386
45-54	480	446
55-74	803	808
75+	264	230
TOTAL	3353	3539

Race	Number of Persons 2017-2018	Number of Persons 2018-2019
Hispanic, Latino or Spanish origins	104	104
Not Hispanic, Latino or Spanish origins	3249	3435
TOTAL	3353	3539

Ethnicity	Number of Persons 2017-2018	Number of Persons 2018-2019
Black or African American	108	114
American Indian or Alaska Native	271	299
Asian	7	8
Native Hawaiian and Other Pacific Islander	3	4
Other	64	58
Multi-Race (any two or more of the above)	93	124
TOTAL	3353	3539

Agency Specific Data - continued

Family Size	Number of Families 2017-2018	Number of Families 2018-2019
One	1200	1361
Two	641	585
Three	442	377
Four	285	329
Five	172	177
Six or more	119	128
No size specified	7	21
TOTAL	2866	2978

Family Type	Number of Families 2017-2018	Number of Families 2018-2019
Single Parent Female	499	536
Single Parent Male	104	97
Two Parent Household	496	553
Single Person	1200	1211
Two Adults, no children	357	353
Other	208	228
Unknown	2	0
Total	2866	2978

Veterans serviced during the 2017-2018 program year: 167

Veterans served during the 2018-2019 Program year: 163



Connecting Communities in Action, Inc.

Section II: Income and Poverty – Cattaraugus County

Data Indicators

- | | | |
|---|---|---|
| <ul style="list-style-type: none"> • Income Levels • Median Household Income • Household Income Trends • 13-month unemployment rates • Households receiving TANF • Free and reduced lunch enrollment • Family Assistance • Safety Net Assistance • Free and Reduced Lunch Program • Free and Reduced Lunch Program by School • SNAP enrollment • SNAP Trends • SSI • SSI Trends • Child Support Collections • Poverty • Poverty Rate (ACS) • Population in Poverty by Gender • Population in Poverty by Ethnicity • Poverty Rate 200% (ACS) • Poverty Rate 125% (ACS) • Family Poverty Rate 125% (ACS) • Households in Poverty | <ul style="list-style-type: none"> • Families in Poverty by Family Type • Family Poverty Rate by Family Type • Poverty Rate Change • Child Poverty Rate (ACS) Ages 0-17 • Children in Poverty By Gender (ACS) Ages 0-17 • Children in Poverty By Ethnicity Alone Ages 0-17 • Children in Poverty by Race Alone, Percent: Ages 0 -17 • Poverty Rate Change Ages 0-17 • Child Poverty Rate (ACS) Ages 0-4 • Children in Poverty by Gender Ages 0-4 • Children in Poverty by Ethnicity Alone: Ages 0 - 4 • Children in Poverty by Race Alone: Ages 0 - 4 • Child Poverty Rate (ACS) Ages 0-5 • Children in Poverty by Gender Ages 0-5 • Children in Poverty by Ethnicity Alone: Ages 0 - 5 • Children in Poverty by Race Alone: Ages 0 - 5 | <ul style="list-style-type: none"> • Child Poverty Rate (ACS) Ages 5-17 • Children in Poverty by Gender Ages 05-17 • Children in Poverty by Ethnicity Alone: Ages 5-17 • Children in Poverty by Race Alone: Ages 5-17 • Poverty Rate Changes Ages 5-17 • Poverty Rate (ACS) Ages 18-64 • Adults in Poverty by Gender Ages 18-64 • Adults in Poverty by Ethnicity Alone: Ages 18-64 • Adults in Poverty by Race Alone: Ages 18-64 • Poverty Rate (ACS) Ages 65 & up • Adults in Poverty by Gender Ages 65 & up • Adults in Poverty by Ethnicity Alone: Ages 65 & up • Adults in Poverty by Race Alone: Ages 65 & up • 2021 Poverty Guidelines • Agency Specific Data 2017-2018 & 2018-2019 • Community Needs Assessment Survey results |
|---|---|---|

Summary:

2019 poverty estimates show a total of 12,711 persons (out of the total population of 74,679) living below the poverty level in Cattaraugus County, or 16.5 % of the County population. Poverty rates vary based on household composition, age and ethnicity. According to the US Census Bureau information in 2019, it is estimated that there were 5,108 households, or 16.1%, living in poverty within the report area. The US National Average of households in poverty in 2019 was 12.9 %. According to 2015-2019 ACS data, of the 19,728 families in Cattaraugus County, NY, 2161 families lived in poverty. Of that number, the number of households in poverty that were comprised of a female householder were 1045, followed by 696 comprised of married couple households in poverty.

Of the households in poverty, female headed households represented 48.4% of all households in poverty, compared to 32.2% and 19.4% of households headed by males and married couples, respectively.

The percentage of individuals living in poverty: White is 15.03%, Black or African American is 47.89%, Native American or Alaska Native is 37.21%, Asian is 16.23%, Native Hawaiian or Pacific Islander is 0%, Other race is 35.37% and multiple race is 26.94%.

The Community Needs Assessment Survey show that respondents feel that the leading causes of poverty in Cattaraugus County include: 1) Lack of Employment, 2) Alcohol or Drug Usage, 3) Lack of an education, 4) Unwilling or unable to relocate for better resources, 5) Low wages.

The proportion of working-age New Yorkers who were actively in the labor force fell below 60 percent in 2020, to its lowest level since 1984.

In the weeks ending in late February and early March 2020, statewide UI claims averaged around 167,000. Those claims almost doubled to over 314,000, as the shutdown went into effect, climbing upward to a spike that reached more than 3.1 million in mid-May, 2020.

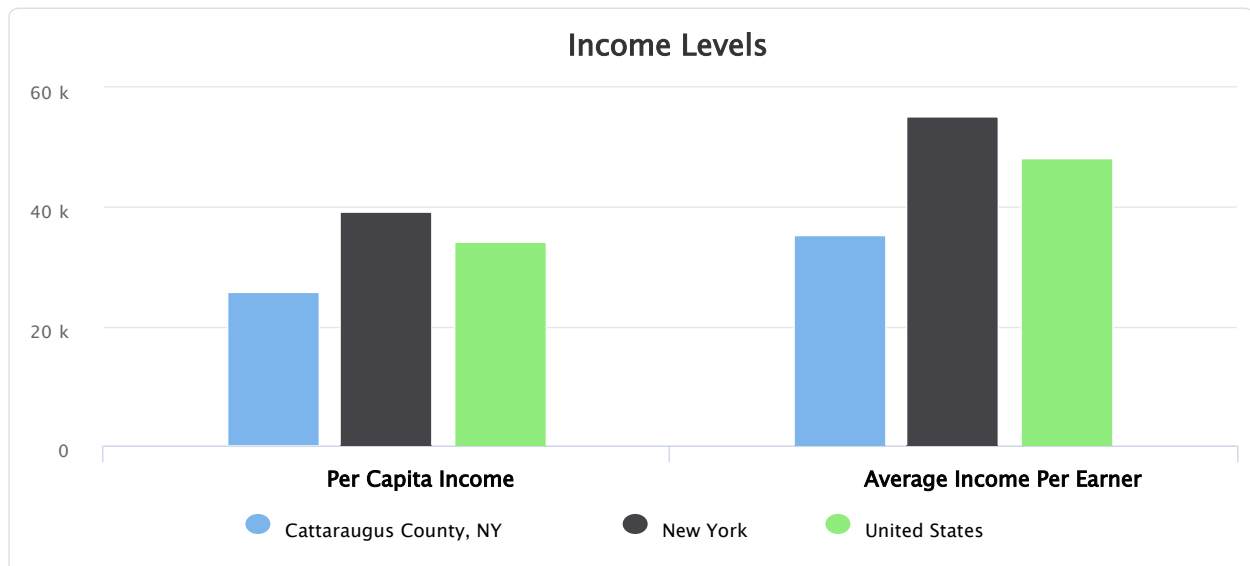
<https://www.osc.state.ny.us/reports/impact-covid-19-march-4-2021>.

Income Levels

Three common measures of income are Median Household Income, Per Capita Income, and Average Income based on American Community Survey (ACS) estimates. All Three measures from the 2015-2019 ACS are shown for the report area below.

The Census Bureau defines an earner as someone age 15 and older that receives any form of income, whether it be wages, salaries, benefits, or other type of income.

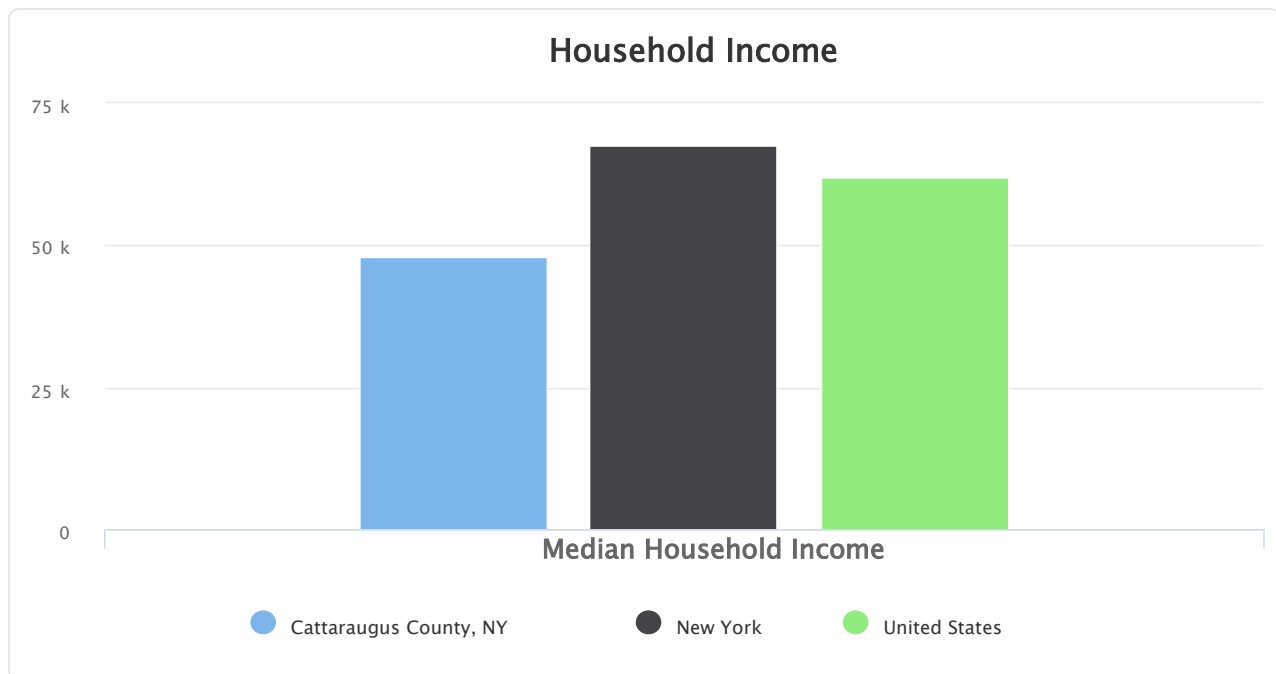
Report Area	Median Household Income	Per Capita Income	Average Income Per Earner
Cattaraugus County, NY	\$48,703	\$25,822	\$35,392
New York	\$68,486	\$39,326	\$55,327



Household Income

Median annual household incomes in the report area for 2018 are shown in the table below. Since this reports a median amount, a "Report Area" value is not able to be calculated.

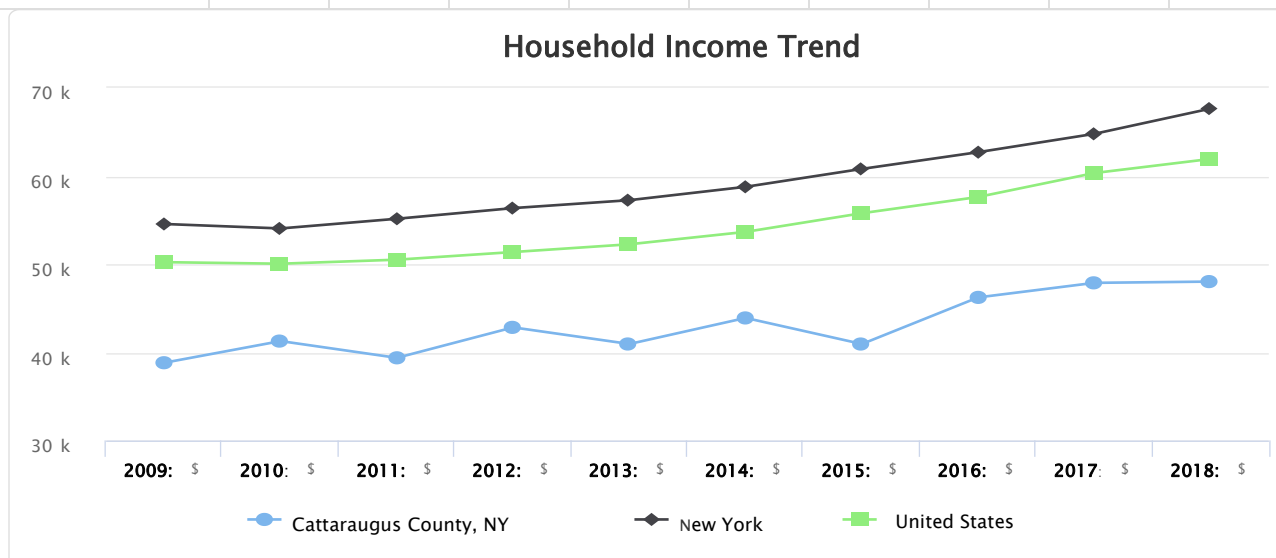
Report Area	Estimated Population		Median Household Income
Cattaraugus County, NY	77,686		\$48,073
New York	19,618,453		\$68,486



Household Income Trend

2009 - 2018 trend data estimates for Median Annual Household incomes are shown in the report area below.

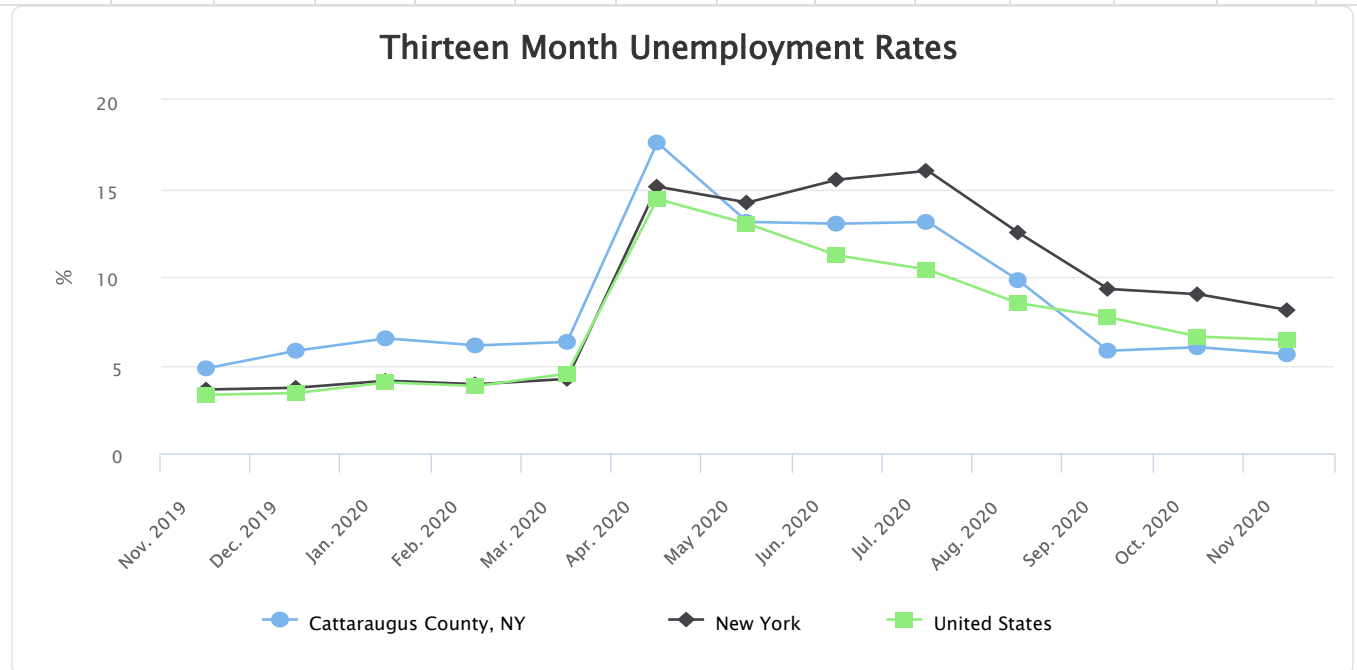
Report Area	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Cattaraugus County, NY	\$38,811	\$41,266	\$39,368	\$42,822	\$40,936	\$43,892	\$40,933	\$46,224	\$47,875	\$48,017
New York	\$54,554	\$54,047	\$55,147	\$56,357	\$57,255	\$58,771	\$60,805	\$62,700	\$64,783	\$67,648



Thirteen Month Unemployment Rates

Unemployment change within the report area from November 2019 to November 2020 is shown in the chart below. According to the U.S. Department of Labor, unemployment for this thirteen-month period grew from 4.8% to 5.6%.

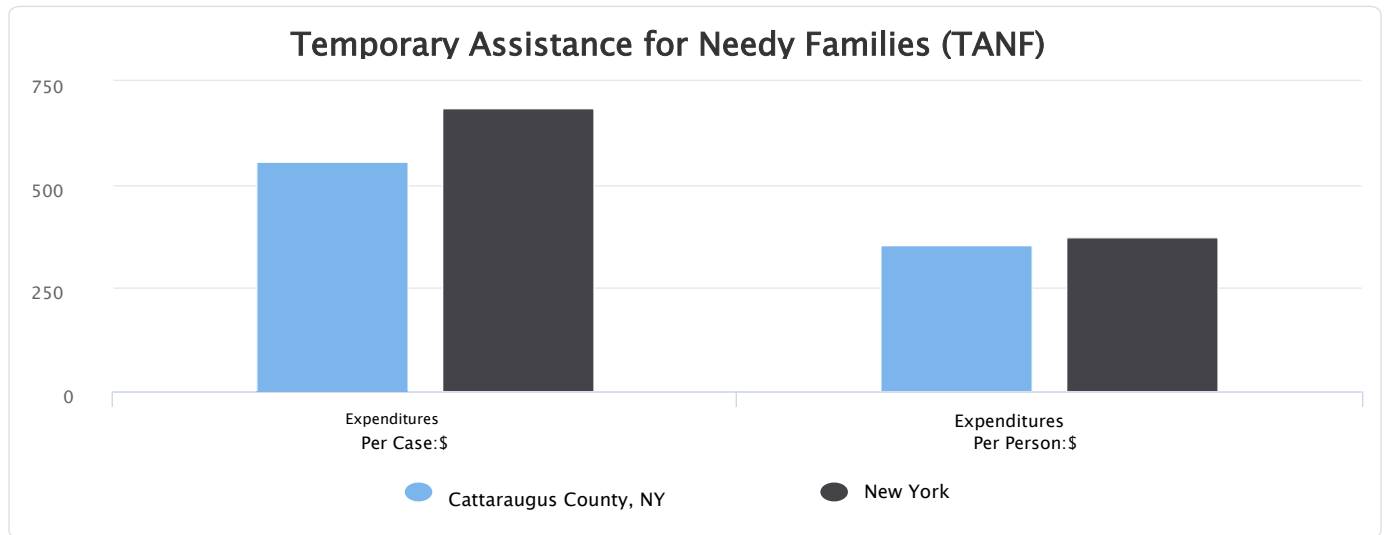
Report Area	Nov. 2019	Dec. 2019	Jan. 2020	Feb. 2020	Mar. 2020	Apr. 2020	May 2020	Jun. 2020	Jul. 2020	Aug. 2020	Sep. 2020	Oct. 2020	Nov 2020
Cattaraugus County, NY	4.8%	5.8%	6.5%	6.1%	6.3%	17.6%	13.1%	13.0%	13.1%	9.8%	5.8%	6.0%	5.6%
New York	3.6%	3.7%	4.1%	3.9%	4.2%	15.1%	14.2%	15.5%	16.0%	12.5%	9.3%	9.0%	8.1%



Temporary Assistance for Needy Families (TANF)

The number of persons receiving TANF in January 2020, within the report area is shown in below. The New York Office of Temporary and Disability Assistance reported that 1,264 persons were receiving TANF benefits at a cost of \$449,135, or \$355.33 per recipient.

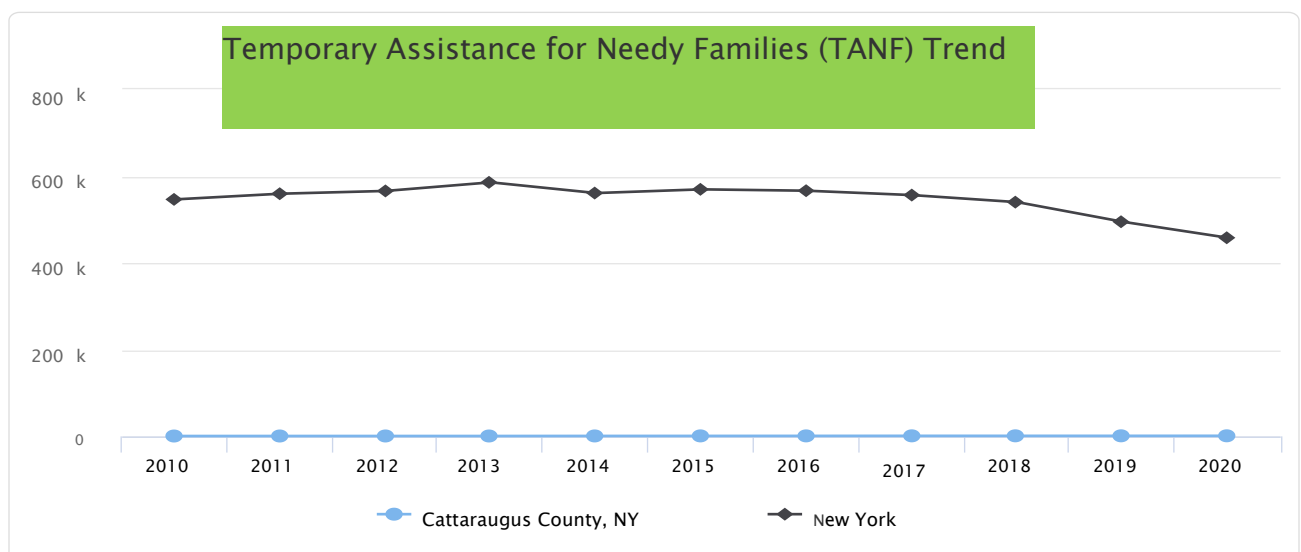
Report Area	Recipients Total	Recipients Children	Recipients Adults	Cases	Expenditures Total	Expenditures Per Case	Expenditures Per Person
Cattaraugus County, NY	1,264	638	626	808	\$449,135	\$555.86	\$355.33
New York	457,899	221,843	236,056	249,463	\$171,228,057	\$686.39	\$373.94



Temporary Assistance for Needy Families (TANF) Trend

Below are trend amounts for total recipients of Temporary Assistance for Needy Families (TANF) for the selected report area. The total recipients increased from 782 in 2010 to 1,264 in 2020. The data listed is for January of each year.

Report Area	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Cattaraugus County, NY	782	814	873	839	953	1,058	1,075	1,182	1,234	1,242	1,264
New York	546,348	559,452	565,870	585,685	560,991	569,551	566,387	556,305	540,031	494,824	457,899



Family Assistance

The number of persons receiving Family Assistance within the report area is shown in the table below. The New York Office of Temporary and Disability Assistance reported that 648 persons were receiving Family Assistance benefits at a cost of \$172,551, or \$266.28 per recipient, in the report area during January 2020. *This program provides cash assistance to eligible needy families that include a minor child living with a parent.*

Report Area	Family Assistance Recipients Total	Cases Children	Cases Adult	Cases Total	Expenditures Total	Expenditures Per Case	Expenditures Per Person
Cattaraugus County, NY	648	517	131	310	\$172,551	\$556.62	\$266.28
New York	169,951	126,569	43,382	74,332	\$50,846,137	\$684.04	\$299.18

Safety Net Assistance

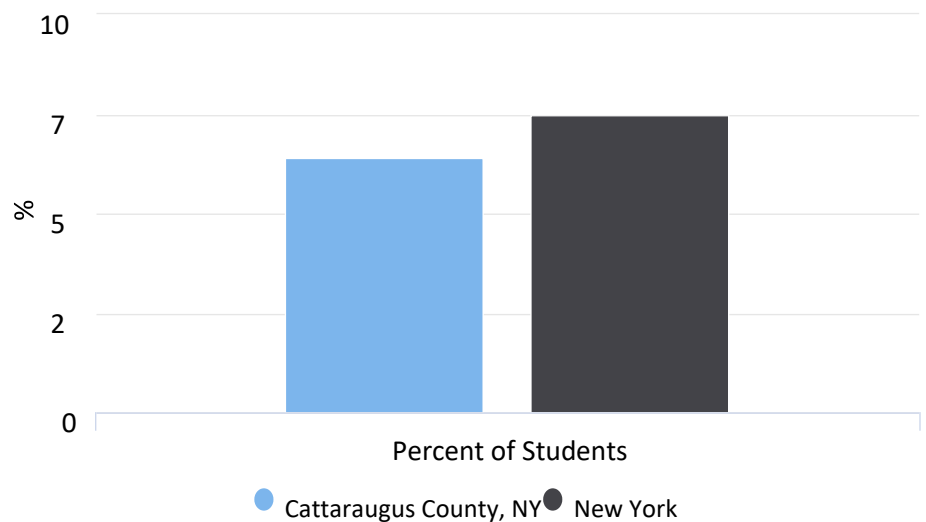
The number of persons receiving Safety Net Assistance within the report area is shown in the table below. The New York Office of Temporary and Disability Assistance reported that 616 persons were receiving Safety Net Assistance benefits at a cost of \$276,584, or \$449 per recipient, in the report area during January 2020. *This program provides cash assistance to eligible needy individuals and families who are not eligible for family assistance.*

Report Area	Safety Net Recipients Total	Cases Children	Cases Adult	Cases Total	Expenditures Total	Expenditures Per Case	Expenditures Per Person
Cattaraugus County, NY	616	121	495	498	\$276,584	\$555.39	\$449
New York	287,948	95,274	192,674	175,131	\$120,381,920	\$687.38	\$418.07

Free and Reduced Lunch Program

The table below shows the number of students eligible for the Free and Reduced Lunch Program during January, 2020. The figures below include all School Food Authority agencies. 63.94%% of the students in the report area were eligible for free or reduced lunches, compared to a statewide rate of 74.75%.

Report Area	Total Student Enrollment (January, 2019)	Students Eligible	Percent of Students Eligible
Cattaraugus County, NY	13,191	8,434	63.94%
New York	3,058,426	2,286,046	74.75%



Free and Reduced Lunch Program by School

The table below shows the number of students eligible for the Free and Reduced Lunch Program during January, 2020. The figures below include all School Food Authority agencies, including public and non-public.

County Name	School Food Authority	Enrollment	Free Eligible	Free Eligible	Reduced Eligible	Reduced Eligible	Free and Reduced
Cattaraugus County	Allegany-Limestone CSD	1,154	420	36.4%	29	2.5%	38.9%
Cattaraugus County	Archbishop Walsh High School	148	48	32.4%	6	4.1%	36.5%
Cattaraugus County	Cattaraugus-Little Valley CSD	905	431	47.6%	41	4.5%	52.2%
Cattaraugus County	Ellicottville CSD	667	248	37.2%	26	3.9%	41.1%
Cattaraugus County	Franklinville CSD	685	514	75%	0	0%	75%
Cattaraugus County	Gowanda CSD	1,101	803	72.9%	0	0%	72.9%
Cattaraugus County	Hinsdale CSD	413	221	53.5%	12	2.9%	56.4%
Cattaraugus County	Olean City SD	2,064	1,732	83.9%	0	0%	83.9%
Cattaraugus County	Portville CSD	1,040	395	38%	50	4.8%	42.8%
Cattaraugus County	Randolph Acad UFSD	183	183	100%	0	0%	100%
Cattaraugus County	Randolph CSD	919	382	41.6%	62	6.7%	48.3%
Cattaraugus County	Salamanca City SD	1,254	1,251	99.8%	0	0%	99.8%
Cattaraugus County	West Valley CSD	198	141	71.2%	0	0%	71.2%
Cattaraugus County	Yorkshire-Pioneer CSD	2,460	1,306	53.1%	133	5.4%	58.5%
Cattaraugus County	Cattaraugus County Total	13,191	8,075	61.2%	359	2.7%	63.9%
New York State	Total	3,058,426	2,239,847	73.2%	46,199	1.5%	74.7%

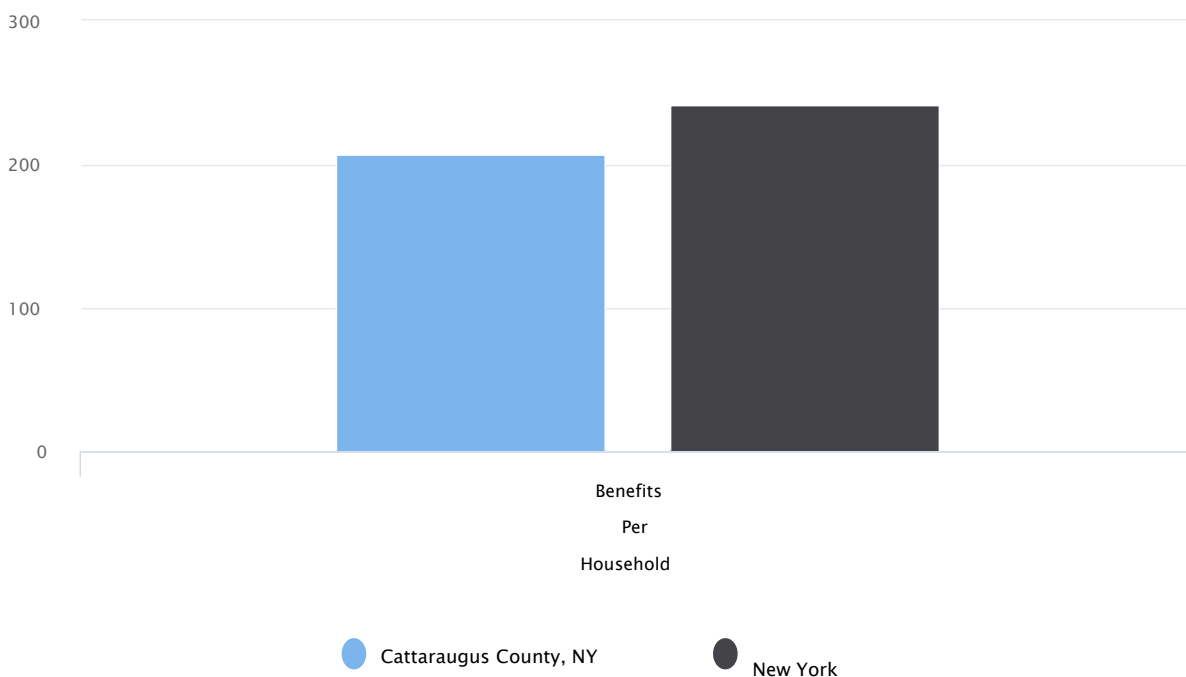
Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamp Program)

The number of persons receiving SNAP benefits and the total SNAP dollars issued per county in January 2019, within the report area is shown in below.

The New York Office of Temporary and Disability Assistance reported that 5,745 households were receiving SNAP benefits totaling \$1,190,762, or \$207.27 per household.

Report Area	Household Receiving Benefits Total	Household Receiving Benefits Temp	Household Receiving Benefits Non-Temp	Persons Receiving Benefits Total	Persons Receiving Benefits Temp	Persons Receiving Benefits Non-Temp	Benefits Issued Total	Benefits Issued Temp	Benefits Issued Non-Temp	Benefits Per Household
Cattaraugus County, NY	5,745	1,945	3,800	10,449	2,457	7,992	\$1,190,762	\$380,804	\$809,958	\$207.27
New York	1,478,960	617,107	861,853	2,570,601	887,410	1,683,191	\$356,606,380	\$139,351,935	\$217,254,445	\$241.12

Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamp Program)

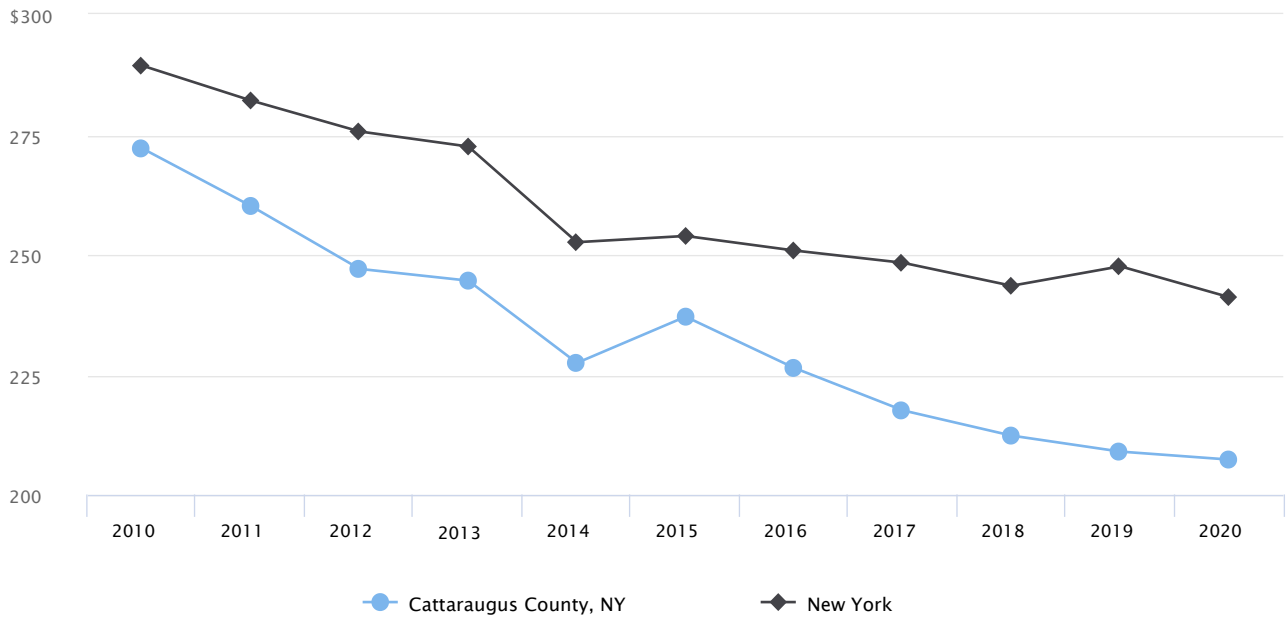


Supplemental Nutrition Assistance Program (SNAP) Trend

Below are trend amounts for Benefits Per Household of the Supplemental Nutrition Assurance Program (SNAP) for the selected report area. The amount has decreased from \$272.10 to \$207.27 over the last 10 years. The data listed is for January of each year.

Report Area	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Cattaraugus County, NY	\$272.10	\$260.11	\$247.00	\$244.55	\$227.41	\$237.04	\$226.36	\$217.51	\$212.26	\$208.93	\$207.27
New York	\$289.35	\$282.09	\$275.63	\$272.50	\$252.56	\$253.86	\$250.83	\$248.27	\$243.48	\$247.54	\$241.12

Supplemental Nutrition Assistance Program (SNAP) Trend

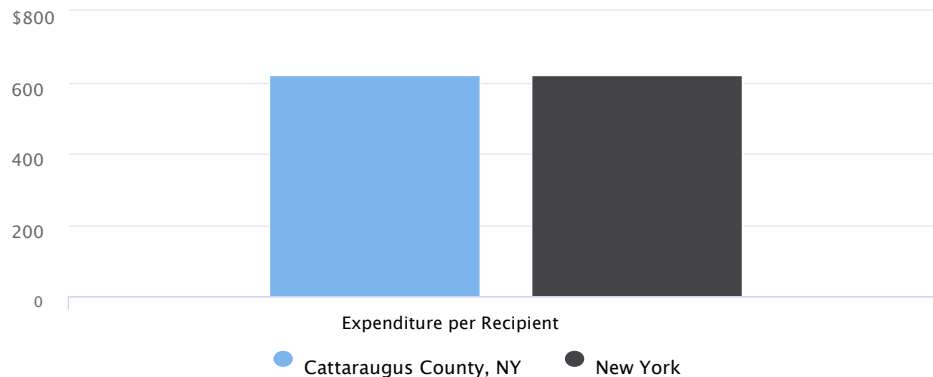


Supplemental Security Income

The below table shows the number of Supplemental Security Income recipients and expenditures by the state and federal governments issued per county in January 2020 for the report area. The report area average payment of \$621.00 to each recipient is greater than the state average of \$619.36 per recipient.

Report Area	Recipients	Recipients Total	Recipients Federal	Recipients State	Expenditure per Recipient
Cattaraugus County, NY	2,551	\$1,584,174	\$1,394,211	\$189,963	\$621.00
New York	670,556	\$415,314,998	\$365,897,515	\$49,417,483	\$619.36

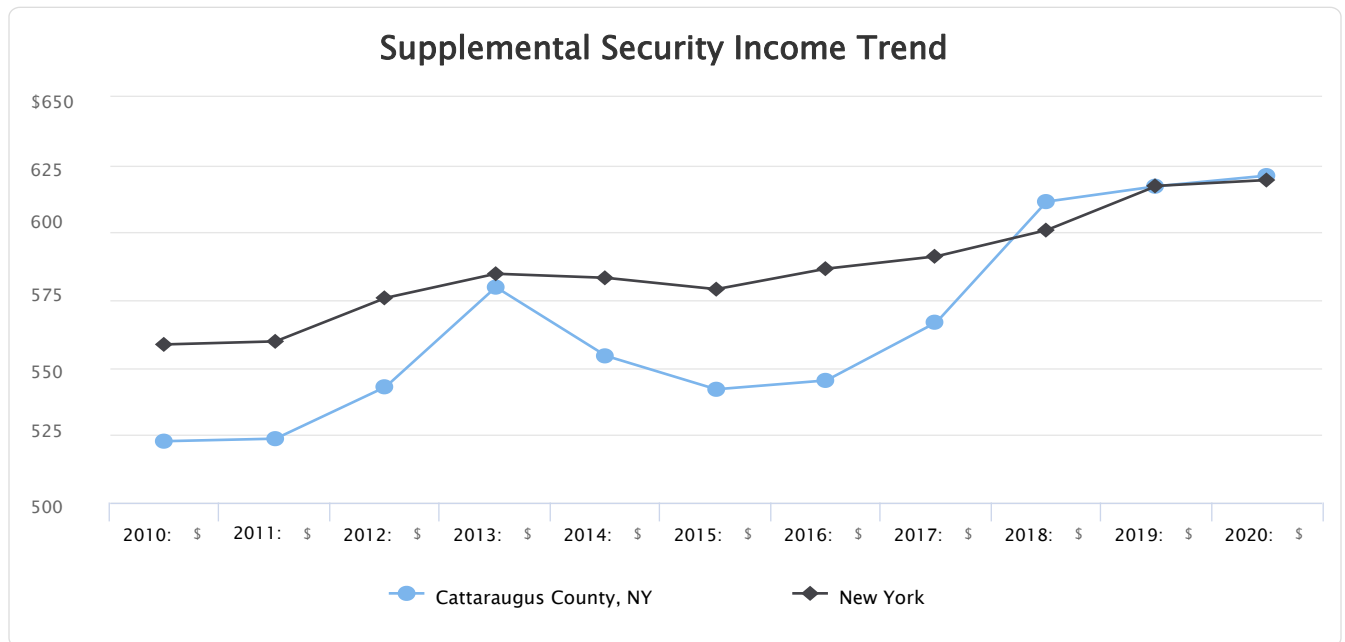
Supplemental Security Income



Supplemental Security Income Trend

Below are trend amounts in Expenditures Per Recipient of Supplemental Security Income for the selected report area. The amount has increased from \$522.69 to \$621.00 over the last 11 years. The data listed is for January of each year.

Report Area	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Cattaraugus County, NY	\$522.69	\$523.62	\$542.82	\$579.72	\$554.27	\$541.90	\$545.19	\$566.73	\$611.38	\$617.07	\$621.00
New York	\$558.52	\$559.64	\$575.74	\$584.68	\$583.17	\$578.96	\$586.55	\$591.13	\$600.83	\$617.20	\$619.36



Child Support Collections

Child support collections for the report area are shown below. During January 2020, child support collections totaled \$750,263.66.

Report Area	Child Support Collections Total	Child Support Collections Current Assistance	Child Support Collections Former Assistance	Child Support Collections Never Assisted
Cattaraugus County, NY	\$750,263.66	\$24,227.8	\$473,261.05	\$252,774.81
New York	\$151,743,813.46	\$5,092,366.92	\$81,882,304.06	\$64,769,142.48

Poverty

2018 poverty estimates show a total of 12,711 persons living below the poverty level in the report area. Poverty information is at 100% of the federal poverty income guidelines

Report Area	All Ages No of Persons	All Ages Poverty Rate	Age 0-17 No of Persons	Age 0-17 Poverty Rate	Age 5-17 No of Persons	Age 5-17 Poverty Rate
Cattaraugus County, NY	12,711	17.1%	4,023	24.4%	2,757	22.5%
New York	2,603,303	13.7%	751,694	18.8%	511,149	17.8%

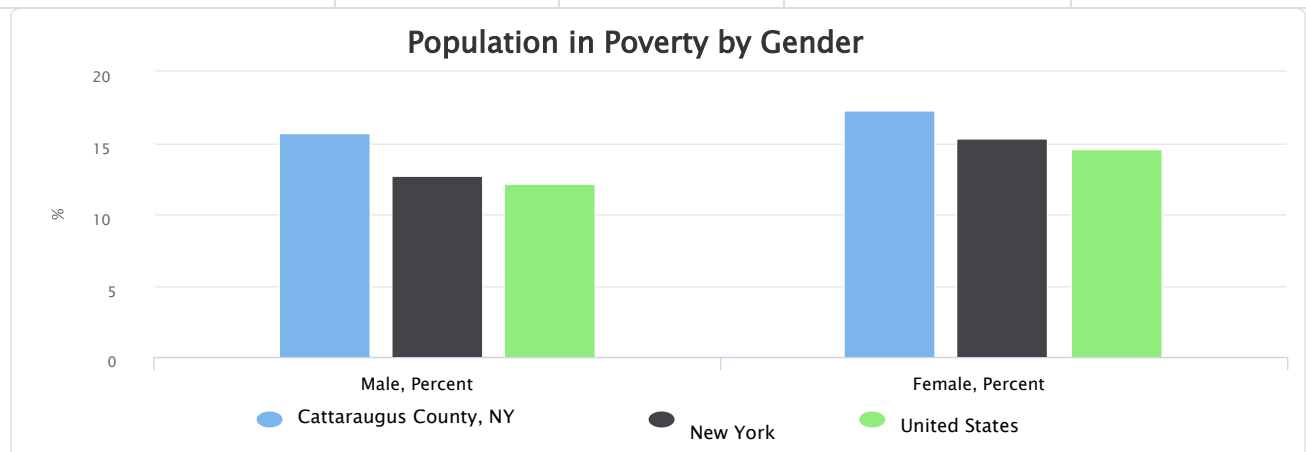
Poverty Rate (ACS)

The following report section shows population estimates for all persons in poverty for the report area. According to the American Community Survey (ACS) 5 year estimates, an average of 16.5% of all persons lived in a state of poverty during the 2014 - 2018 period. The poverty rate for all persons living in the area is greater than the NYS percentage.

Report Area	Total Population	Population in Poverty	Population in Poverty, Percent
Cattaraugus County, NY	74,679	12,324	16.50%
New York	19,063,180	2,681,277	14.07%

Population in Poverty by Gender

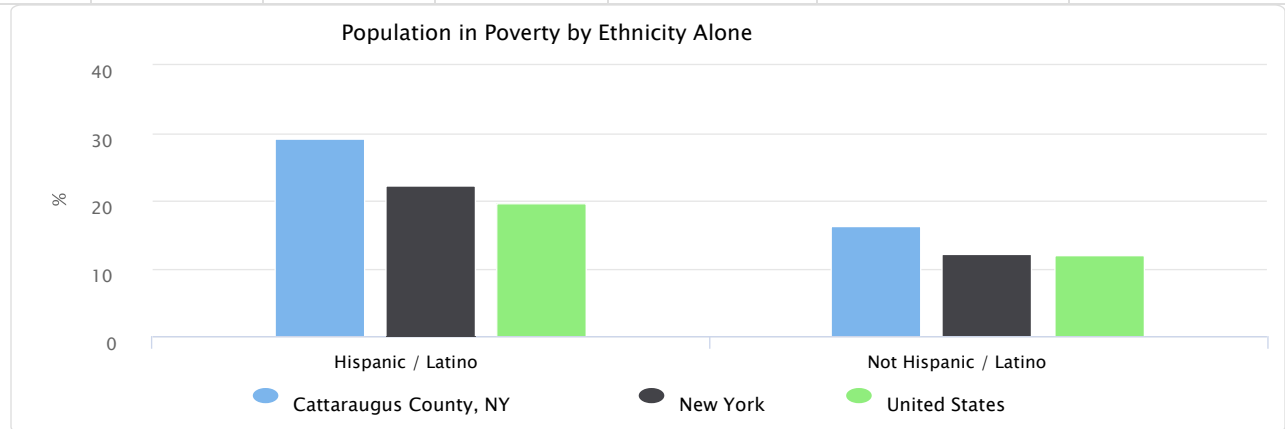
Report Area	Male	Female	Male, Percent	Female, Percent
Cattaraugus County, NY	5,800	6,524	15.66%	17.33%
New York	1,174,844	1,506,433	12.74%	15.31%



Population in Poverty by Ethnicity Alone

This indicator reports the population in poverty in the report area by ethnicity alone.

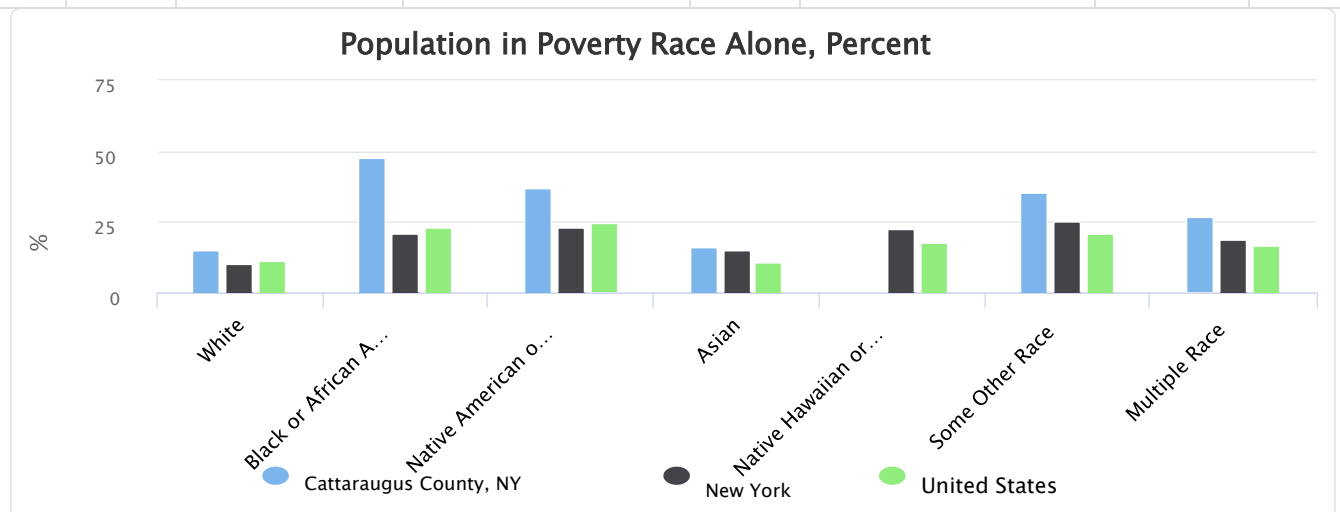
Report Area			Hispanic or Latino	Not Hispanic or Latino	Hispanic or Latino, Percent	Not Hispanic or Latino, Percent
Cattaraugus County, NY			432	11,892	29.25%	16.25%
New York			808,858	1,872,419	22.25%	12.14%



Population in Poverty Race Alone, Percent

This indicator reports the percentage of population in poverty in the report area by race alone.

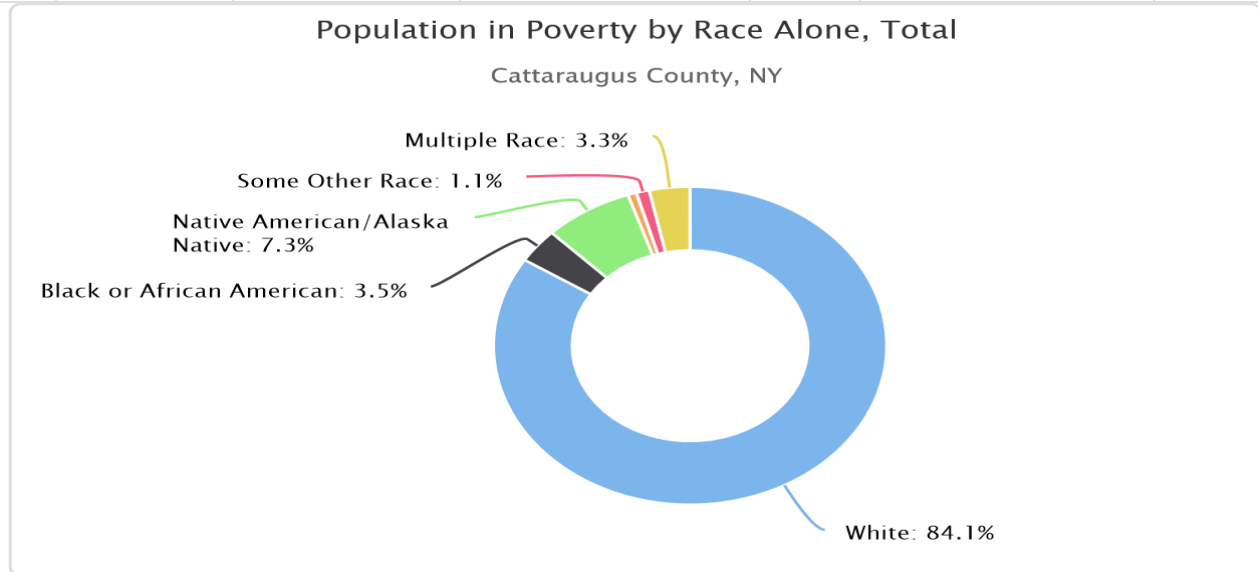
Report Area	White	Black or African American	Native American or Alaska Native	Asian	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Race
Cattaraugus County, NY	15.03%	47.89%	37.21%	16.23%	No data	35.37%	26.94%
New York	10.44%	21.06%	23.21%	14.97%	22.74%	25.08%	18.90%



Population in Poverty by Race Alone, Total

This indicator reports the total population in poverty in the report area by race alone.

Report Area	Non-Hispanic White	Black or African American	Native American or Alaska Native	Asian	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Race
Cattaraugus County, NY	10,362	432	900	87	0	133	410
New York	1,268,529	621,618	17,858	241,278	1,893	417,017	113,084



Poverty Rate 200% (ACS)

In the report area 38.63% or 28,846 individuals are living in households with income below 200% of the Federal Poverty Level (FPL). This indicator is relevant because poverty creates barriers to access including health services, healthy food, and other necessities.

Report Area	Total Population	Population with Income at or Below 200% FPL	Percent Population with Income at or Below 200% FPL
Cattaraugus County, NY	74,679	28,846	38.63%
New York	19,063,180	5,665,922	29.72%
United States	316,715,051	97,747,992	30.86%

Poverty Rate 125% (ACS)

In the report area 22.73% or 16,977 individuals are living in households with income below 125% of the Federal Poverty Level (FPL). This indicator is relevant because poverty creates barriers to access including health services, healthy food, and other necessities that contribute to poor health status.

Report Area	Population, Total	Population with Income at or Below 125% FPL	Population with Income at or Below 125% FPL, Percent
Cattaraugus County, NY	74,679	16,977	22.73%
New York	19,063,180	3,459,108	18.15%

Family Poverty Rate 125% (ACS)

In the report area 15.65% or 3,088 family households are living with income below 125% of the Federal Poverty Level (FPL).

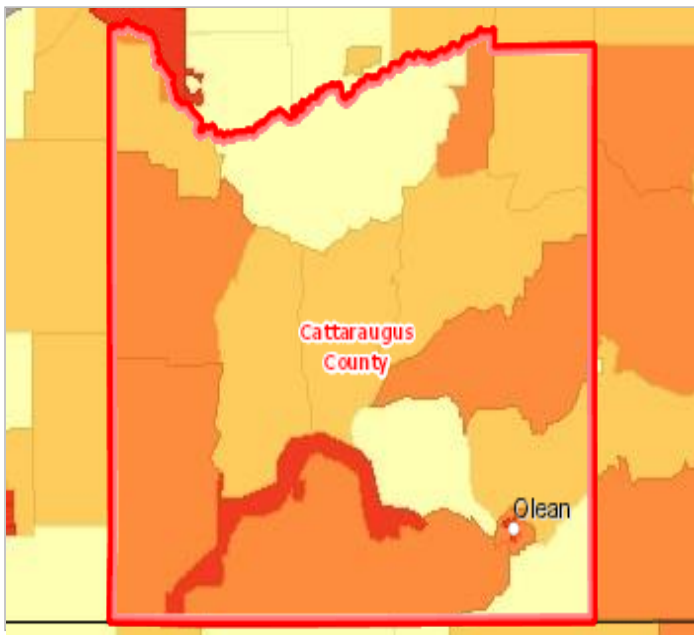
Report Area	Family Households, Total	Families with Income at or Below 125% FPL	Families with Income at or Below 125% FPL, Percent
Cattaraugus County, NY	19,728	3,088	15.65%
New York	4,632,289	641,267	13.84%

Households in Poverty

The number and percentage of households in poverty are shown in the report area. In 2019, it is estimated that there were 5,108 households, or 16.1%, living in poverty within the report area.

Report Area	Total Households	Households in Poverty	Percent Households in Poverty
Cattaraugus County, NY	31,779	5,108	16.1%
New York	7,343,234	1,019,879	13.9%

Households Living Below the Poverty Level, Percent by Tract, ACS 2015-19



Families in Poverty by Family Type

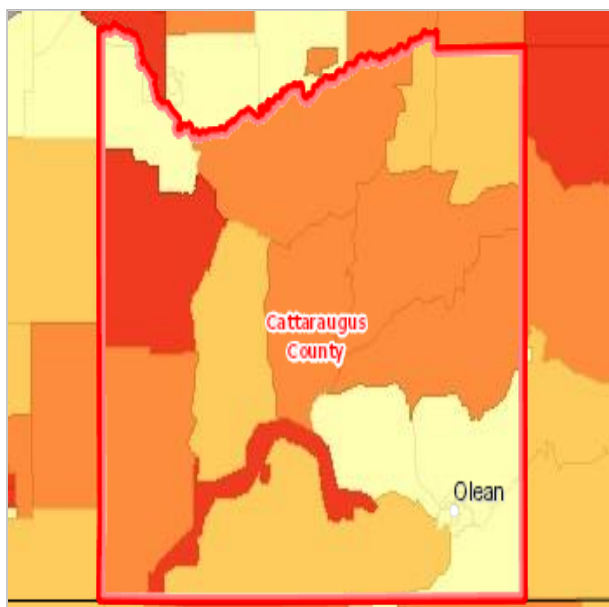
The number of families in poverty by type are shown in the report area. According to ACS 2015-2019 5 year estimates for the report area, there were 2,161 families living in poverty.

Report Area	Total Families	Families in Poverty Total	Families in Poverty Married Couples	Families in Poverty Male Householder	Families in Poverty Female Householder
Cattaraugus County, NY	19,728	2,161	696	420	1,045
New York	4,632,289	479,951	177,574	48,113	254,264

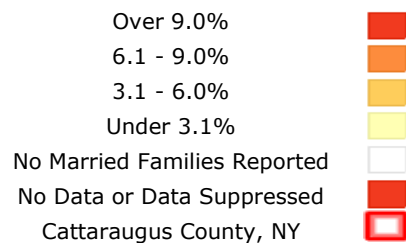
Family Poverty Rate by Family Type

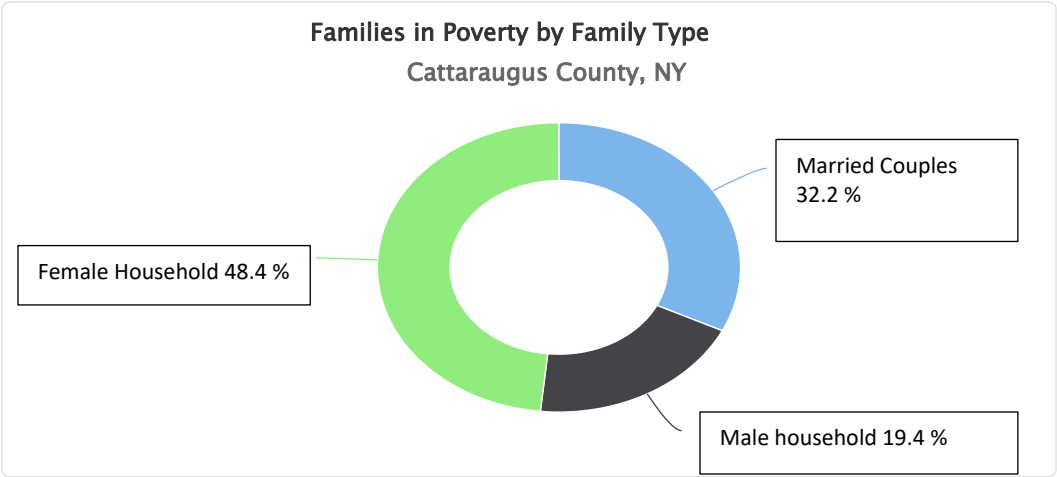
The percentage of households in poverty by household type are shown for the report area. It is estimated that 11.0% of all households were living in poverty within the report area, compared to the national average of 9.5%. Of the households in poverty, female headed households represented 48.4% of all households in poverty, compared to 32.2% and 19.4% of households headed by males and married couples, respectively.

Report Area	Poverty Rate All Types	Percent of Poverty Married Couples	Percent of Poverty Male Householder	Percent of Poverty Female Householder
Cattaraugus County, NY	11.0%	32.2%	19.4%	48.4%
New York	10.4%	37.0%	10.0%	53.0%

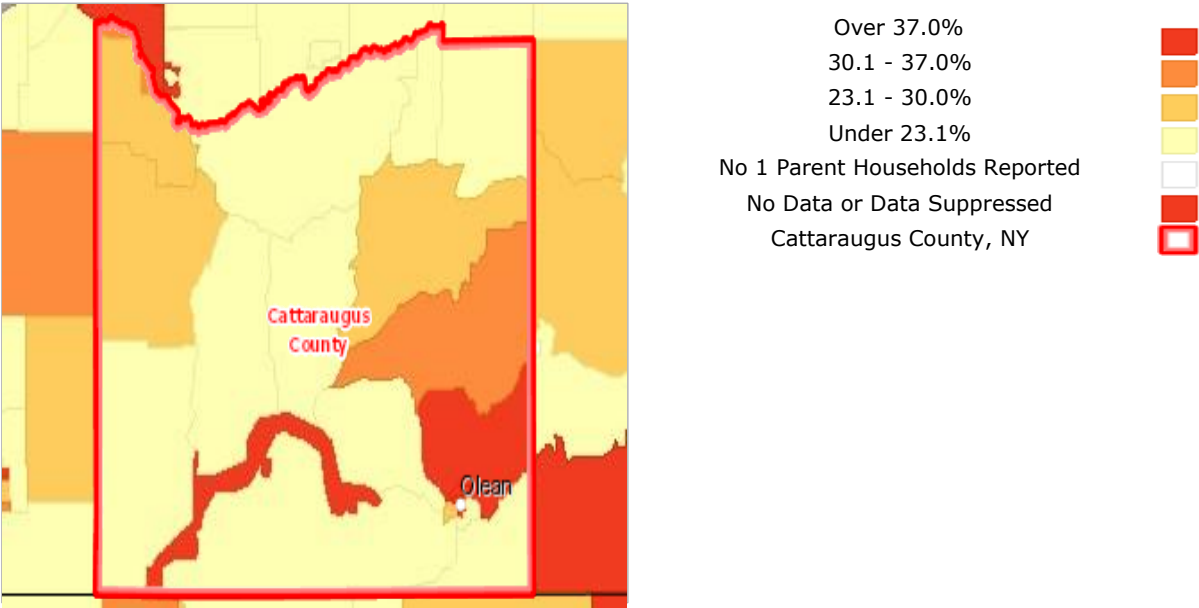


Married Family Households Living Below the Poverty Level, Percent by Tract, ACS 2015-19





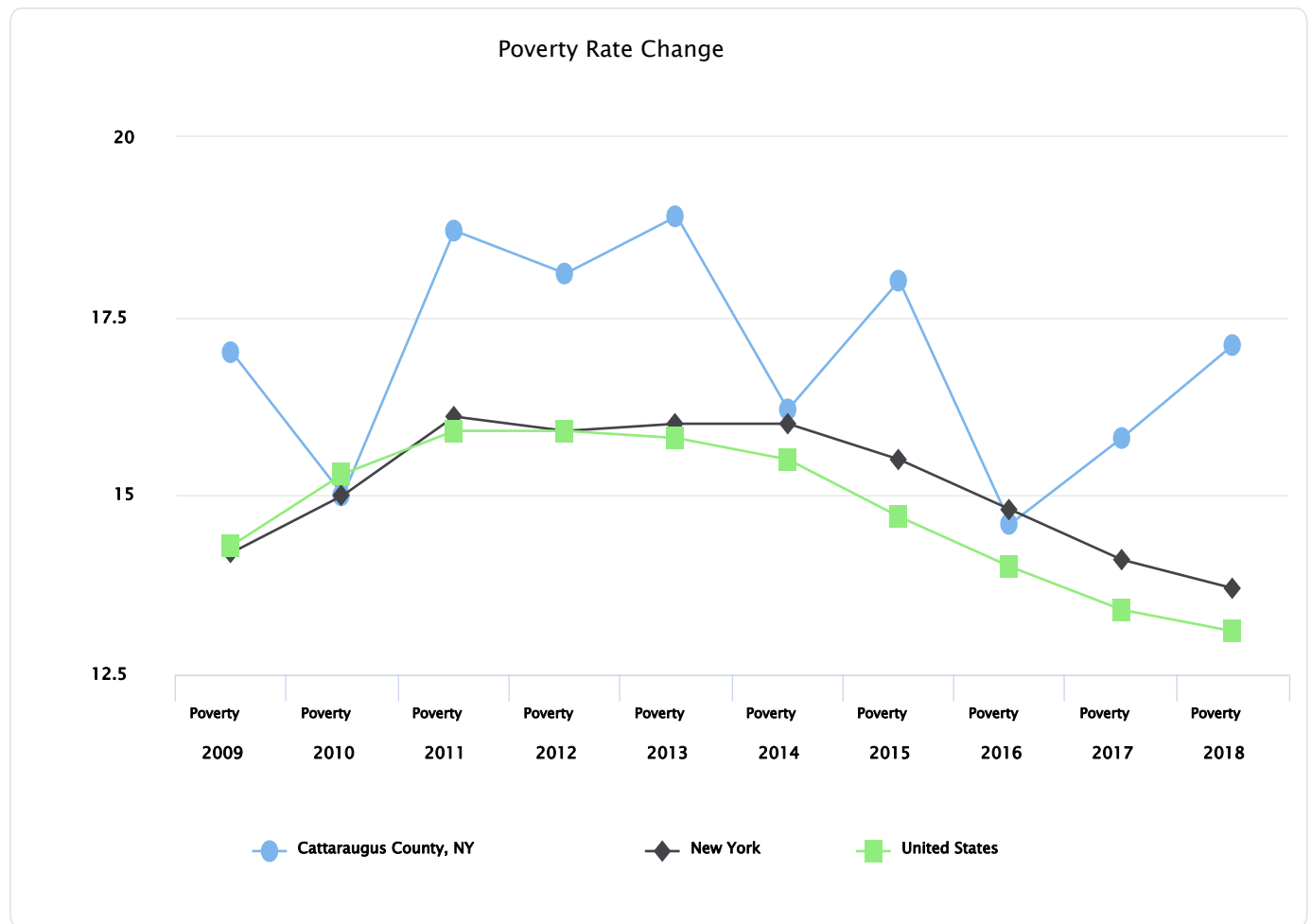
Single Parent Family Households Living Below the Poverty Level, Percent by Tract, ACS 2015-19



Poverty Rate Change

Poverty rate change in the report area from 2009 to 2018 is shown below. According to the U.S. Census, the poverty rate for the area was 17.1% in 2018 and was 17% in 2009.

Report Area	Poverty 2009	Poverty 2010	Poverty 2011	Poverty 2012	Poverty 2013	Poverty 2014	Poverty 2015	Poverty 2016	Poverty 2017	Poverty 2018
Cattaraugus County, NY	17%	15%	18.7%	18.1%	18.9%	16.2%	18%	14.6%	15.8%	17.1%
New York	14.2%	15%	16.1%	15.9%	16%	16%	15.5%	14.8%	14.1%	13.7%

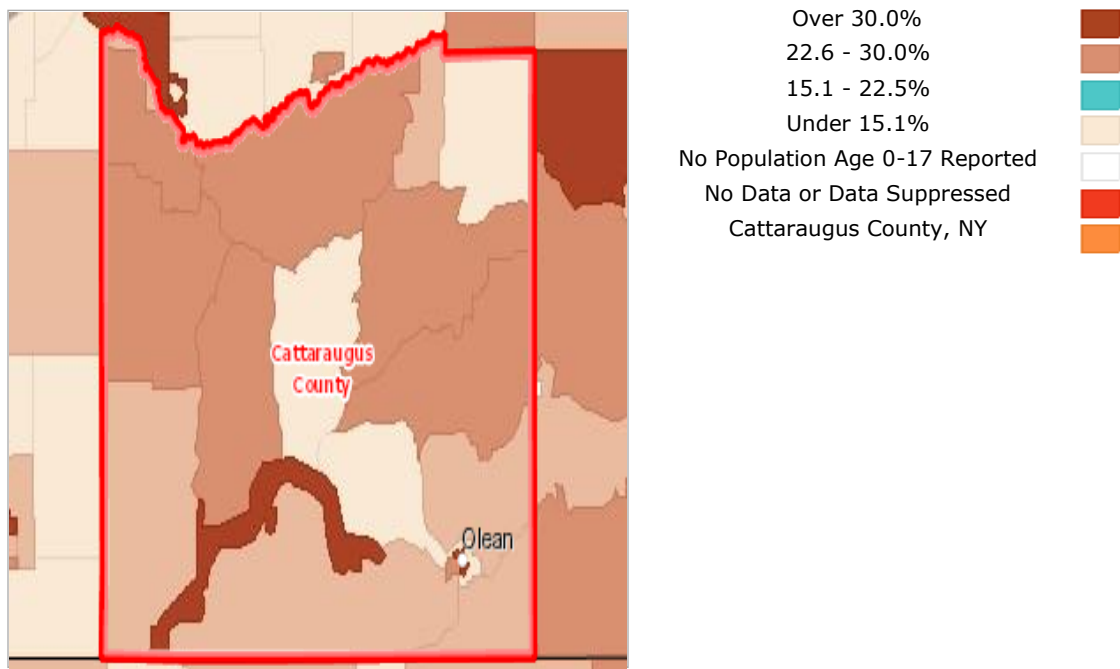


Child Poverty Rate (ACS) Ages 0-17

Population and poverty estimates for children aged 0-17, are shown for the report area. According to the American Community Survey 5 year data, an average of 23.1% percent of children lived in a state of poverty during the survey calendar year.

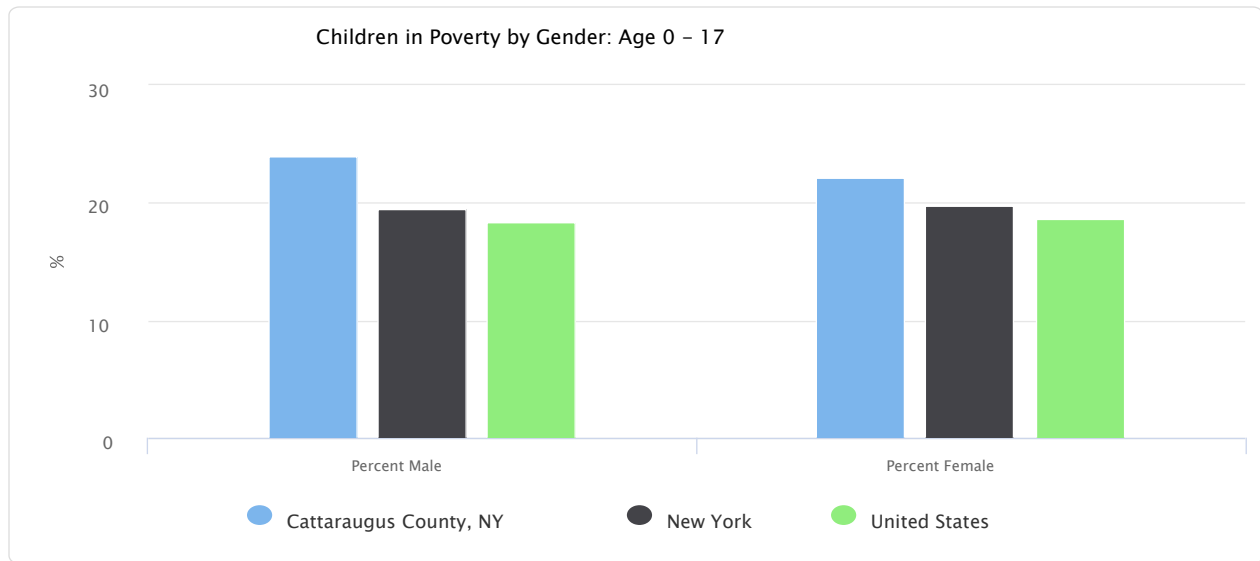
Report Area	Ages 0-17 Total Population	Ages 0-17 In Poverty	Ages 0-17 Poverty Rate
Cattaraugus County, NY	16,732	3,862	23.1%
New York	4,031,379	791,913	19.6%

Population Below the Poverty Level, Children (Age 0-17), Percent by Tract, ACS 2015-19



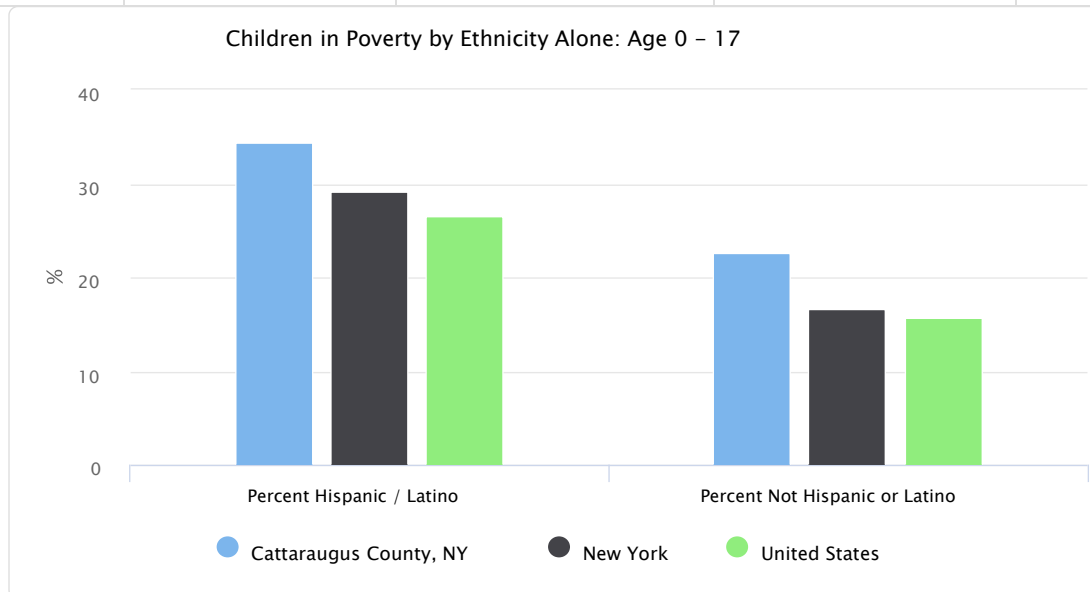
Children in Poverty by Gender: Age 0 - 17

Report Area	Total Male	Total Female	Percent Male	Percent Female
Cattaraugus County, NY	2,057	1,805	23.98%	22.13%
New York	402,070	389,843	19.51%	19.78%



Children in Poverty by Ethnicity Alone: Age 0 – 17

Report Area	Total Hispanic / Latino	Total Not Hispanic / Latino	Percent Hispanic / Latino	Percent Not Hispanic or Latino
Cattaraugus County, NY	211	3,651	34.36%	22.65%
New York	287,906	504,007	29.21%	16.55%



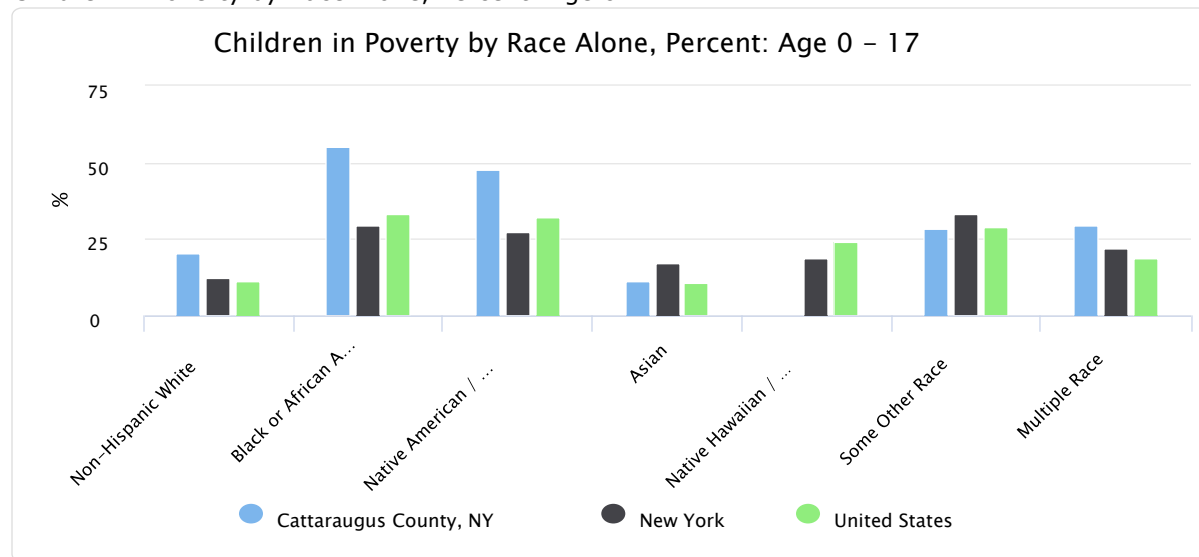
Children by Race Alone, Total: Age 0 - 17

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Cattaraugus County, NY	14,085	285	839	139	0	110	857
New York	1,949,242	673,907	17,265	305,944	1,449	442,350	246,353

Children in Poverty by Race Alone, Total: Age 0 - 17

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Cattaraugus County, NY	2,874	157	398	16	0	31	254
New York	242,427	198,464	4,737	51,726	272	147,249	53,847

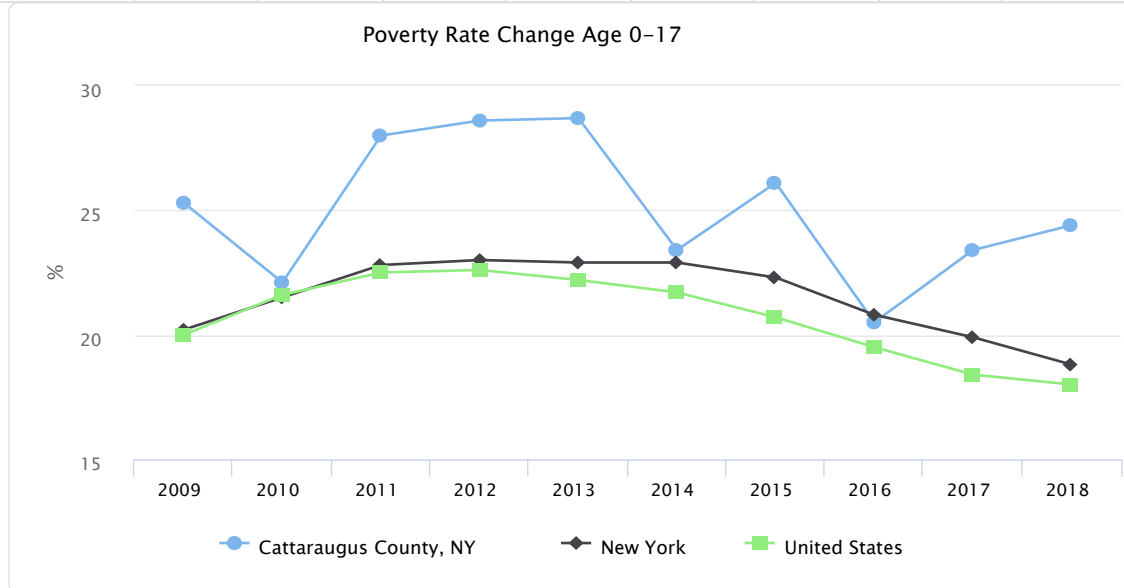
Children in Poverty by Race Alone, Percent: Age 0 - 17



Poverty Rate Change Age 0-17

Poverty rate change for children ages 0 - 17 in the report area from 2009 to 2018 is shown below. According to the U.S. Census, the poverty rate for the area was 24.4% in 2018 and was 25.3% in 2009.

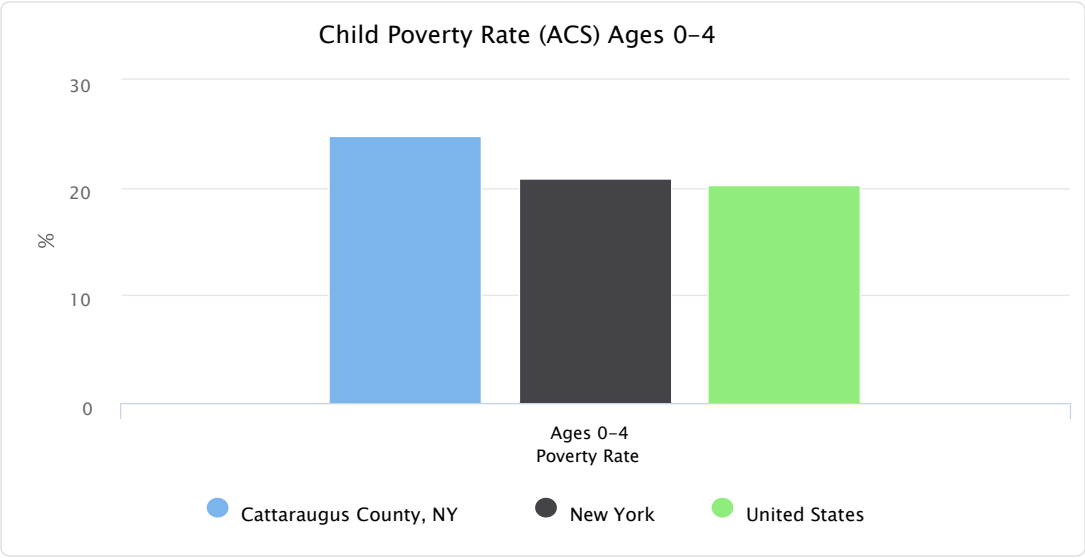
Report Area	Poverty Age 0-17 2009	Poverty Age 0-17 2010	Poverty Age 0-17 2011	Poverty Age 0-17 2012	Poverty Age 0-17 2013	Poverty Age 0-17 2014	Poverty Age 0-17 2015	Poverty Age 0-17 2016	Poverty Age 0-17 2017	Poverty Age 0-17 2018
Cattaraugus County, NY	25.3%	22.1%	28%	28.6%	28.7%	23.4%	26.1%	20.5%	23.4%	24.4%
New York	20.2%	21.5%	22.8%	23%	22.9%	22.9%	22.3%	20.8%	19.9%	18.8%



Child Poverty Rate (ACS) Ages 0-4

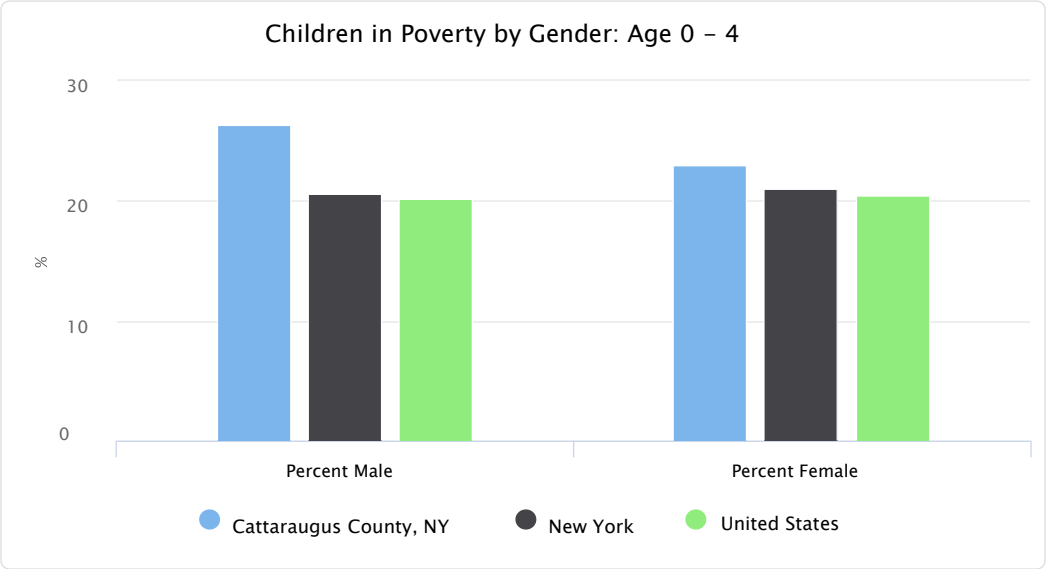
Population and poverty estimates for children age 0-4 are shown for the report area. According to the American Community Survey 5 year data, an average of 24.8% percent of children lived in a state of poverty during the survey calendar year. The poverty rate for children living in the report area is greater than the national average of 20.3%.

Report Area	Ages 0-4 Total Population	Ages 0-4 In Poverty	Ages 0-4 Poverty Rate
Cattaraugus County, NY	4,356	1,079	24.8%
New York	1,131,209	235,510	20.8%
United States	19,430,702	3,948,405	20.3%



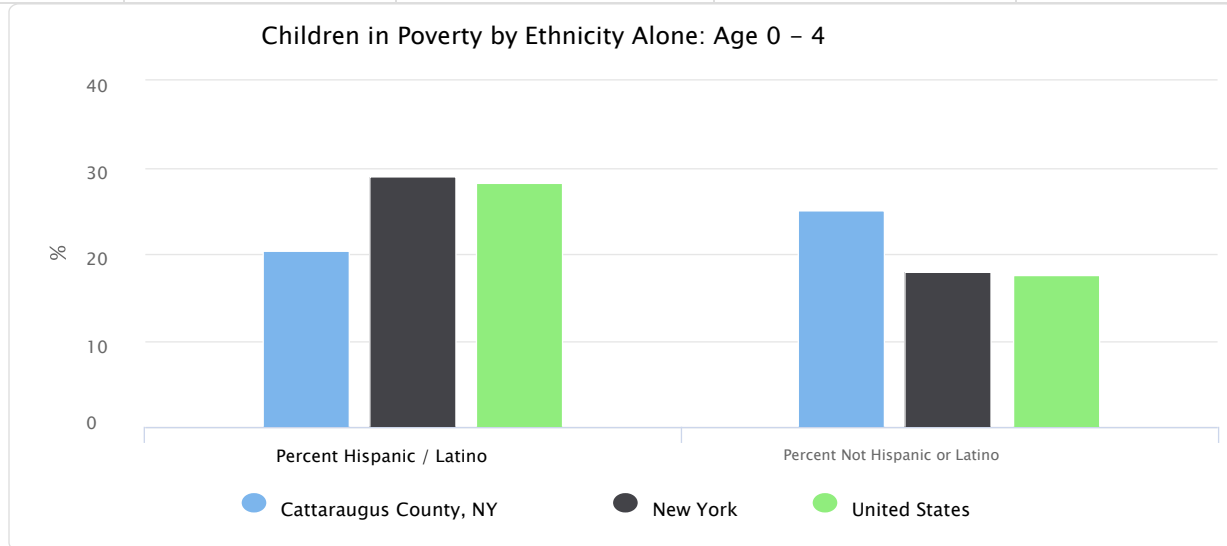
Children in Poverty by Gender Ages 0-4:

Report Area	Total Male	Total Female	Percent Male	Percent Female
Cattaraugus County, NY	603	476	26.33%	23.04%
New York	119,216	116,294	20.61%	21.04%
United States	2,009,414	1,938,991	20.22%	20.43%



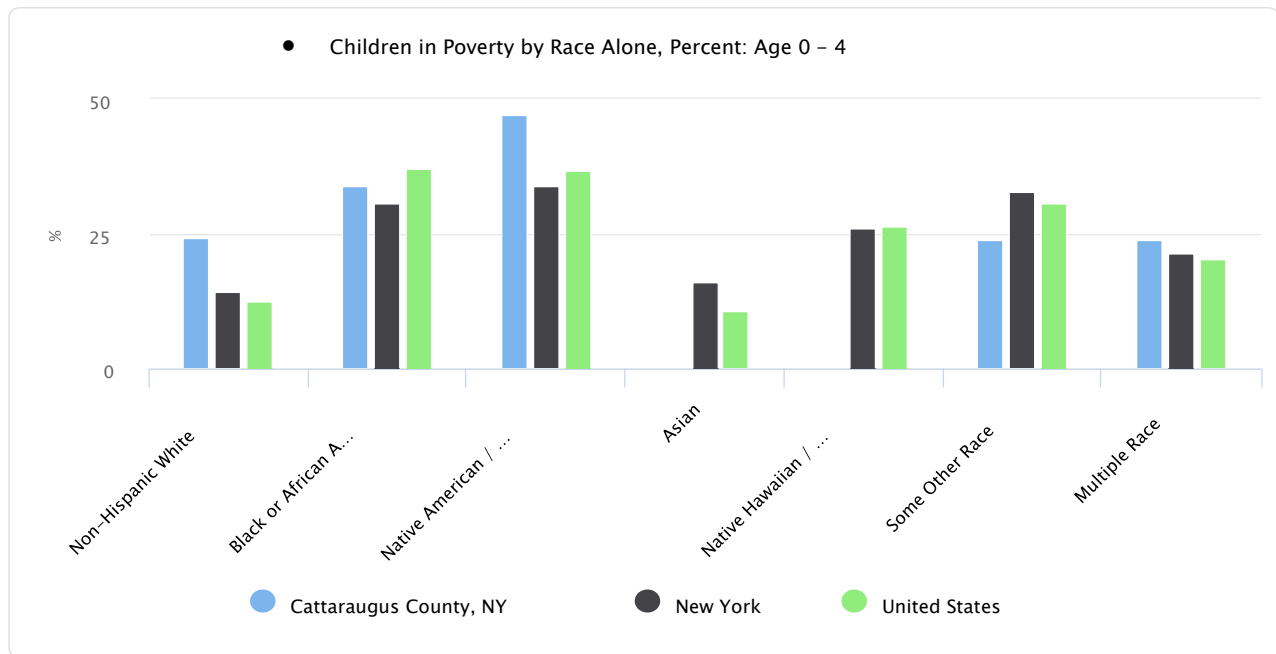
Children in Poverty by Ethnicity Alone: Age 0 - 4

Report Area	Total Hispanic / Latino	Total Not Hispanic / Latino	Percent Hispanic / Latino	Percent Not Hispanic or Latino
Cattaraugus County, NY	41	1,038	20.30%	24.99%
New York	84,419	151,091	28.89%	18.01%



Children by Race Alone, Total: Age 0 - 4

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Cattaraugus County, NY	3,548	56	217	59	0	25	279
New York	524,526	184,904	4,662	88,999	511	125,890	85,135
Children in Poverty By Race Alone Catt. County	862	19	102	0	0	6	67
Children in Poverty by Race Alone New York	75662	56656	1582	14374	133	41486	18174
Cattaraugus County, NY %	24.30%	33.93%	47.00%	0.00%	No data	24.00%	24.01%
New York %	14.42%	30.64%	33.93%	16.15%	26.03%	32.95%	21.35%

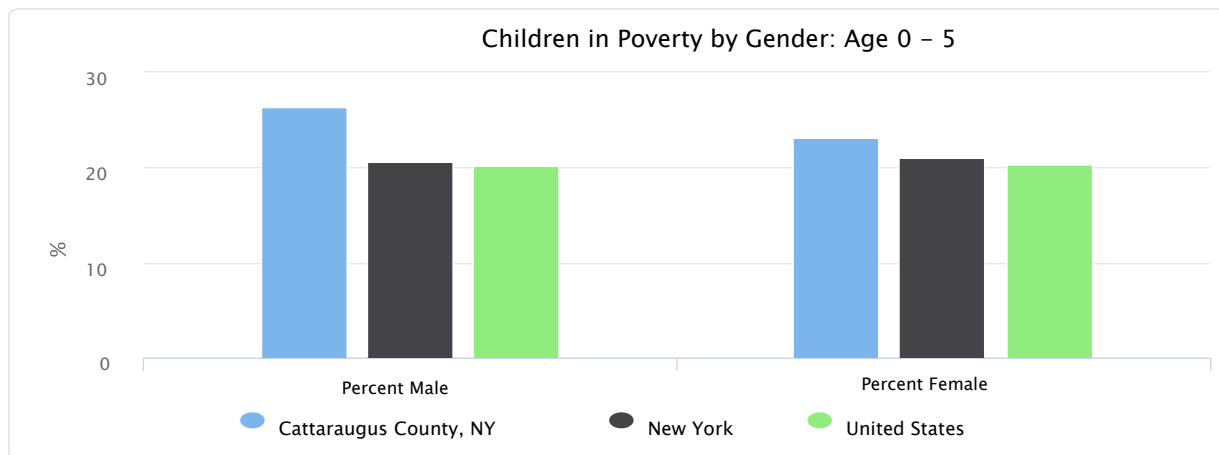


Child Poverty Rate (ACS) Ages 0-5

Population and poverty estimates for children age 0-5 are shown for the report area. According to the American Community Survey (ACS) 5 year data, an average of 24.8% of children lived in a state of poverty during the survey calendar year.

Children in Poverty by Gender: Age 0 – 5

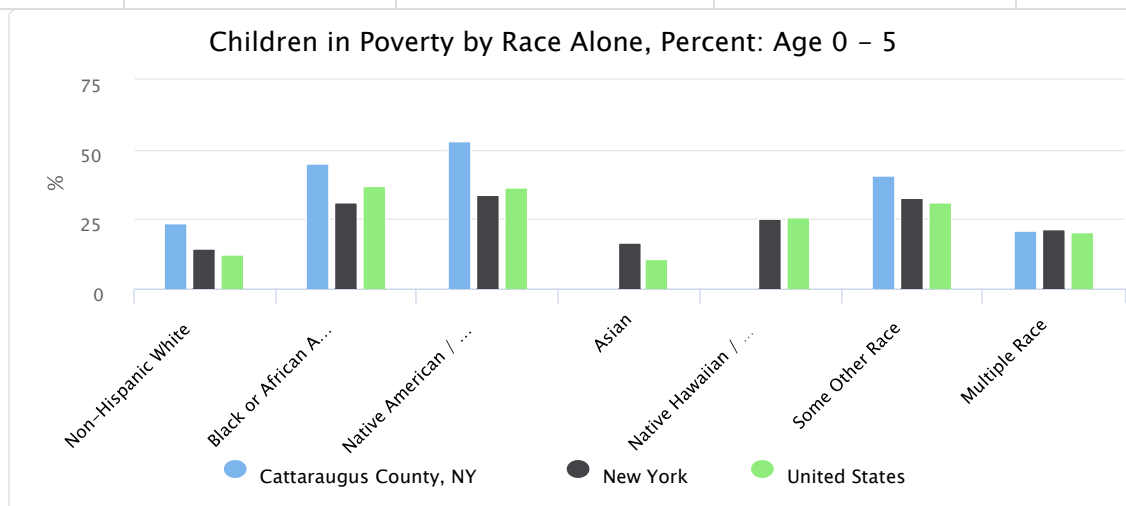
Report Area	Total Male in Poverty (0-5 age)	Total Female in Poverty (0-5 age)	Percent Male	Percent Female
Cattaraugus County, NY	718	602	26.41%	23.15%
New York	141,999	137,836	20.62%	21.03%



Children in Poverty by Ethnicity Alone: Age 0 - 5

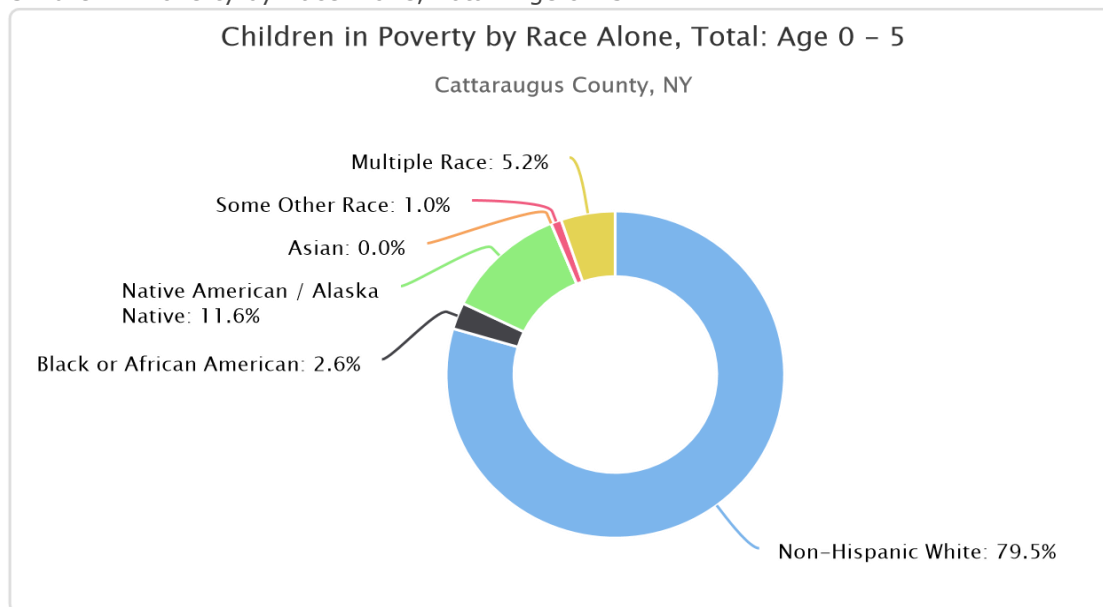
Report Area	Non-Hispanic White in Poverty (0-5 age)	Black or African American in Poverty (0-5 age)	Native American / Alaska Native in Poverty (0-5 age)	Asian in Poverty (0-5 age)	Native Hawaiian / Pacific Islander in Poverty (0-5 age)	Some Other Race in Poverty (0-5 age)	Multiple Race
Cattaraugus County, NY	23.52%	44.74%	53.19%	0.00%	No data	40.63%	21.00%
New York	14.27%	31.01%	33.59%	16.49%	25.00%	32.93%	21.32%

Report Area	Total Hispanic / Latino in Poverty	Total Not Hispanic / Latino in Poverty	Percent Hispanic / Latino in Poverty %	Percent Not Hispanic or Latino in Poverty %
Cattaraugus County, NY	69	1,251	29.24%	24.61%
New York	100,047	179,788	29.02%	17.99%



Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Cattaraugus County, NY	1,026	34	150	0	0	13	67
New York	89,418	67,923	1,898	17,523	152	49,022	21,055

Children in Poverty by Race Alone, Total: Age 0 - 5



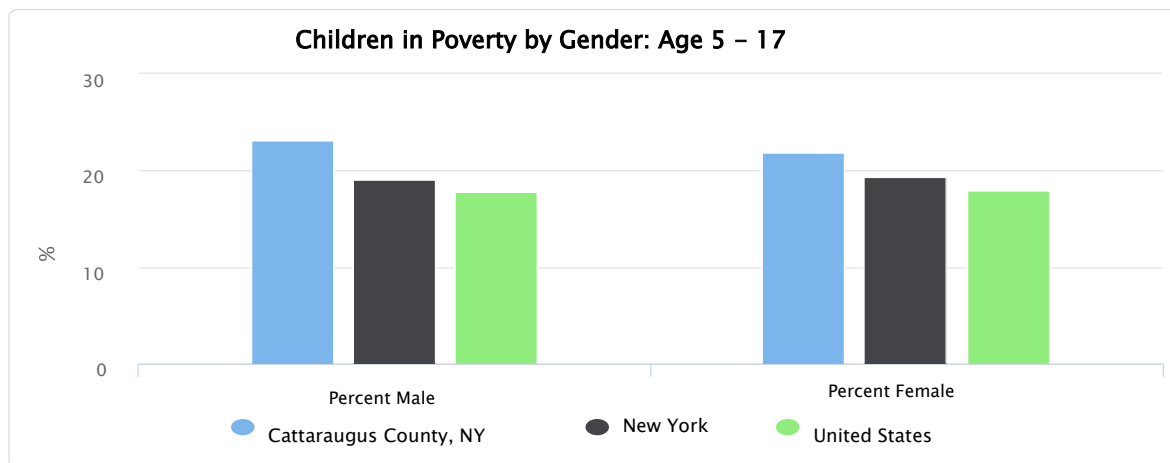
Child Poverty Rate (ACS) Ages 5-17

Population and poverty estimates for children age 5-17 are shown for the report area. According to the American Community Survey 5 year data, an average of 22.5 percent of children lived in a state of poverty during the survey calendar year.

Report Area	Ages 5-17 Total Population in Poverty	Ages 5-17 In Poverty	Ages 5-17 Poverty Rate
Cattaraugus County, NY	12,376	2,783	22.5%
New York	2,900,170	556,403	19.2%

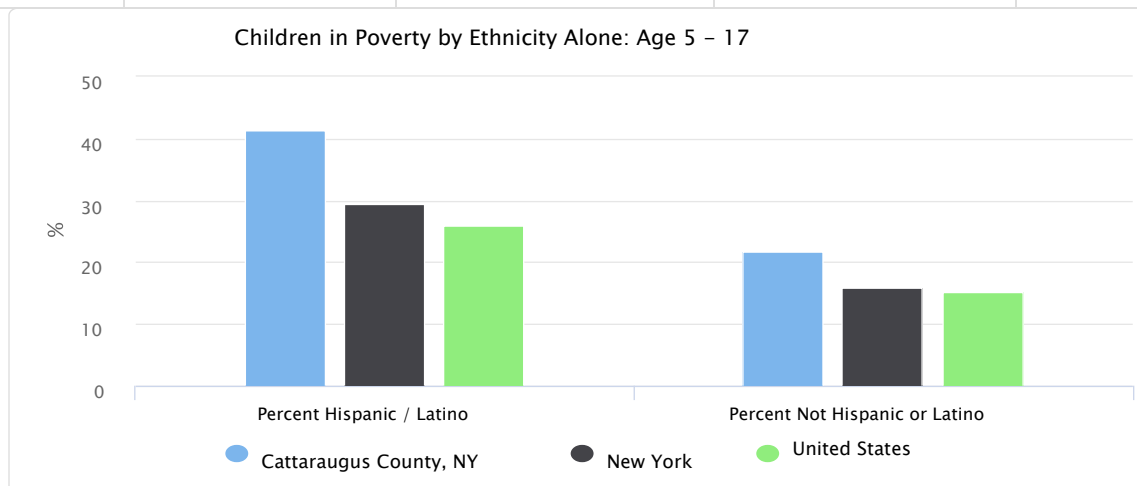
Child Poverty Rate (ACS) Ages 5-17 By Gender

Report Area	Total Male in Poverty (5-17 age)	Total Female in Poverty (5-17 age)	Percent Male	Percent Female
Cattaraugus County, NY	1,454	1,329	23.13%	21.83%
New York	282,854	273,549	19.08%	19.29%



Children in Poverty by Ethnicity Alone: Age 5 - 17

Report Area	Total Hispanic / Latino	Total Not Hispanic / Latino	Percent Hispanic / Latino	Percent Not Hispanic or Latino
Cattaraugus County, NY	170	2,613	41.26%	21.84%
New York	203,487	352,916	29.34%	15.99%

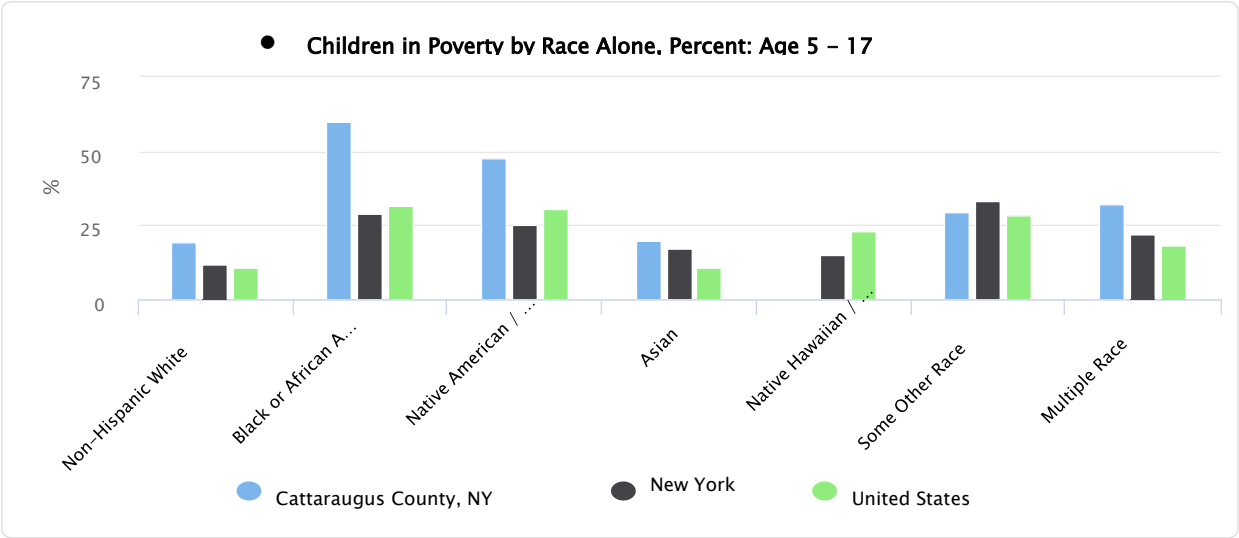


Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Cattaraugus County, NY	10,537	229	622	80	0	85	578
New York	1,424,716	489,003	12,603	216,945	938	316,460	161,218

Children by Race Alone: Age 5 - 17

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Cattaraugus County, NY	2,012	138	296	16	0	25	187
New York	166,765	141,808	3,155	37,352	139	105,763	35,673
Catt. County, NY %	19.09%	60.26%	47.59%	20.00%	No data	29.41%	32.35%
New York %	11.71%	29.00%	25.03%	17.22%	14.82%	33.42%	22.13%

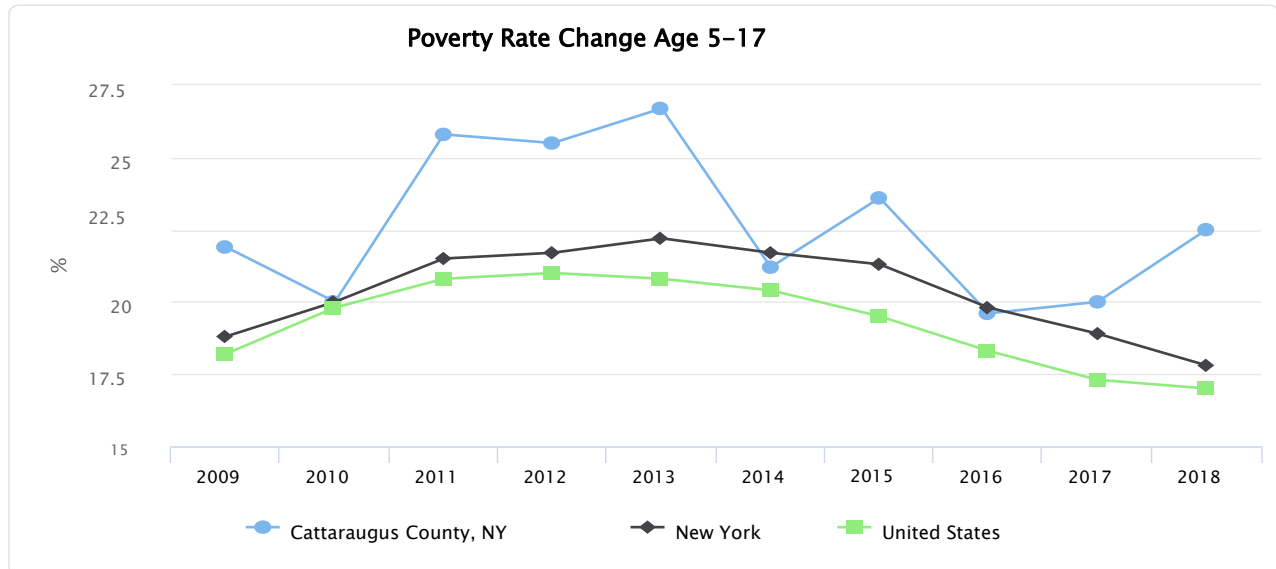
Children in Poverty by Race Alone, Percent: Age 5 - 17



Poverty Rate Change Age 5-17

Poverty rate change for children ages 5 - 17 in the report area from 2009 to 2018 is shown below. According to the U.S.

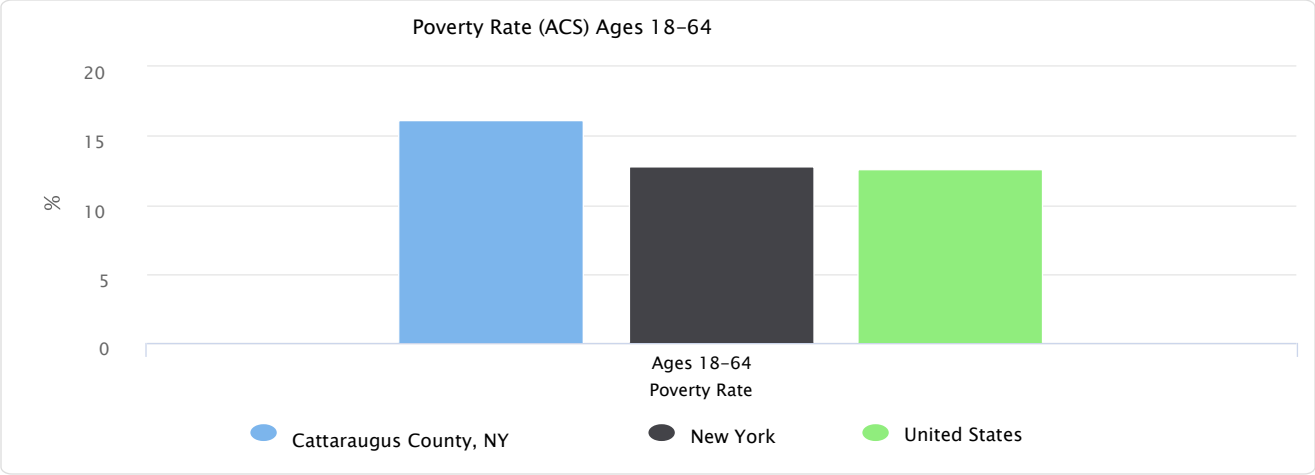
Report Area	Poverty Age 5-17 2009	Poverty Age 5-17 2010	Poverty Age 5-17 2011	Poverty Age 5-17 2012	Poverty Age 5-17 2013	Poverty Age 5-17 2014	Poverty Age 5-17 2015	Poverty Age 5-17 2016	Poverty Age 5-17 2017	Poverty Age 5-17 2018
Cattaraugus County, NY	21.9%	20%	25.8%	25.5%	26.7%	21.2%	23.6%	19.6%	20%	22.5%
New York	18.8%	20%	21.5%	21.7%	22.2%	21.7%	21.3%	19.8%	18.9%	17.8%



Poverty Rate (ACS) Ages 18-64

Population and poverty estimates, for individuals' ages 18-64, are shown for the report area. According to the American Community Survey (ACS) 5-year data, an average of 16.1% of individuals lived in a state of poverty during the survey calendar year.

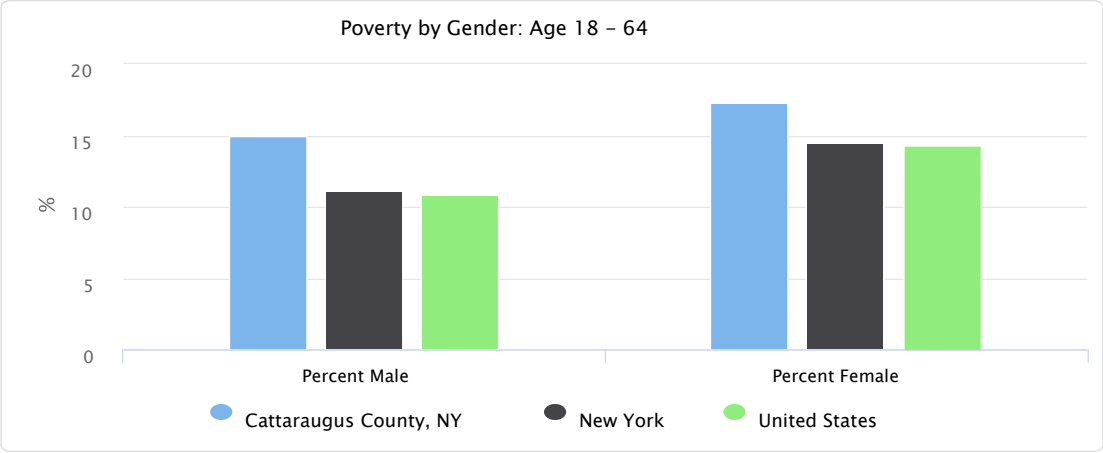
Report Area	Ages 18-64 Total Population	Ages 18-64 In Poverty	Ages 18-64 Poverty Rate
Cattaraugus County, NY	43,939	7,084	16.1%
New York	11,980,002	1,538,655	12.8%



Poverty By Gender Ages 18-64

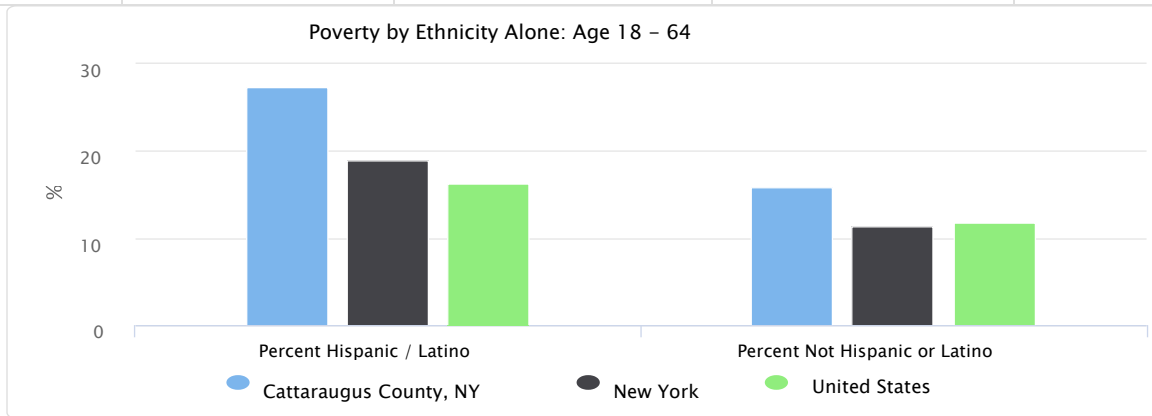
Report Area	Total Male	Total Female	Percent Male	Percent Female
Cattaraugus County, NY	3,291	3,793	14.97%	17.27%
New York	650,644	888,011	11.12%	14.48%

Poverty by Gender: Age 18 - 64



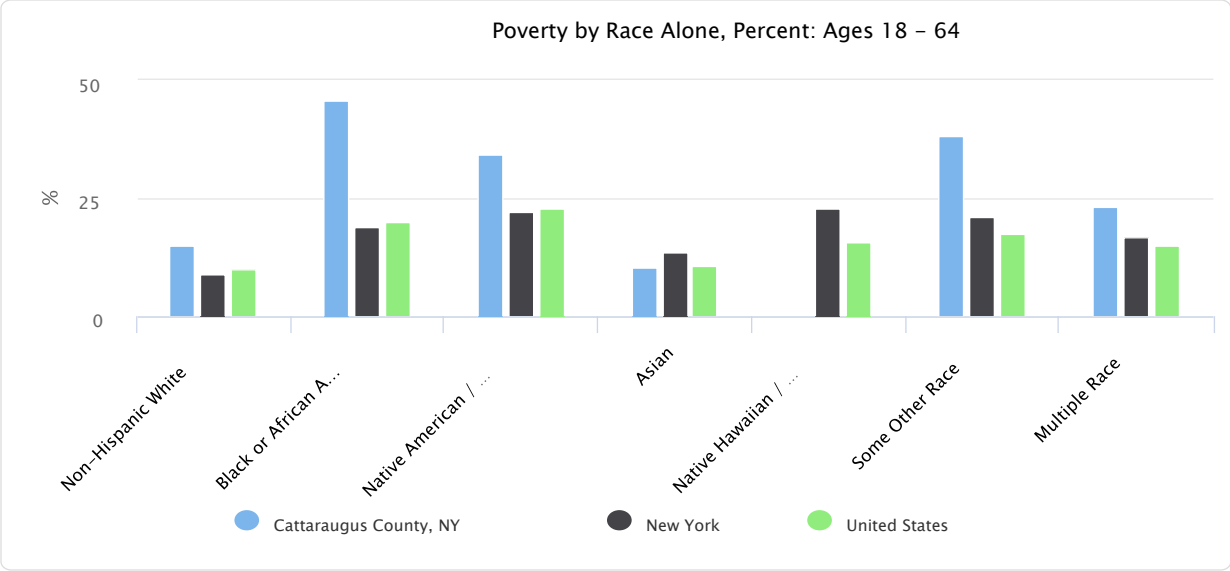
Poverty by Ethnicity Alone: Age 18 - 64

Report Area	Total Hispanic / Latino	Total Not Hispanic / Latino	Percent Hispanic / Latino	Percent Not Hispanic or Latino
Cattaraugus County, NY	218	6,866	27.39%	15.91%
New York	437,048	1,101,607	18.92%	11.39%



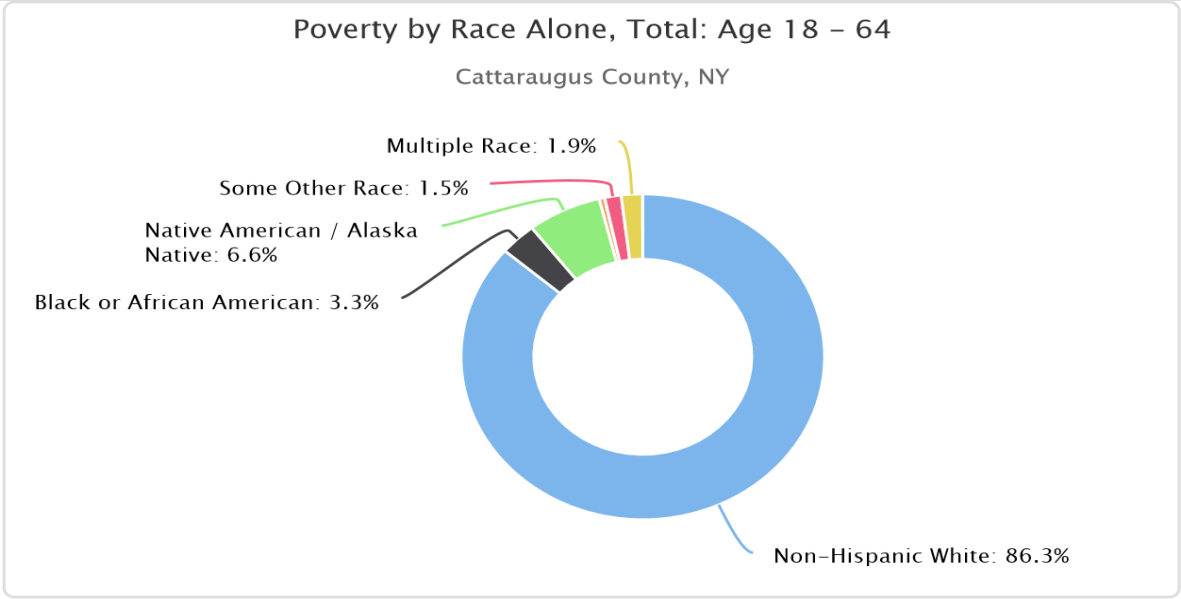
Poverty by Race Alone, Percentages: Age 18 - 64

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Cattaraugus County, NY	14.89%	45.86%	34.35%	10.27%	No data	38.35%	23.13%
New York	8.86%	18.97%	22.30%	13.56%	22.82%	21.25%	16.65%



Poverty by Race Alone, Total: Age 18 – 64

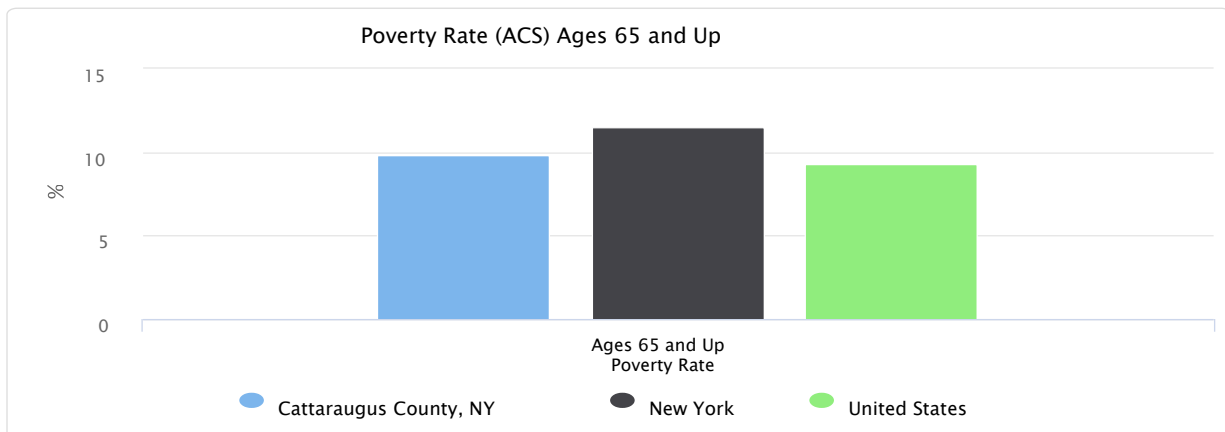
Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Cattaraugus County, NY	6,017	227	460	34	0	102	133
New York	580,166	359,627	11,224	149,391	1,358	231,551	52,379



Poverty Rate (ACS) Ages 65 and Up

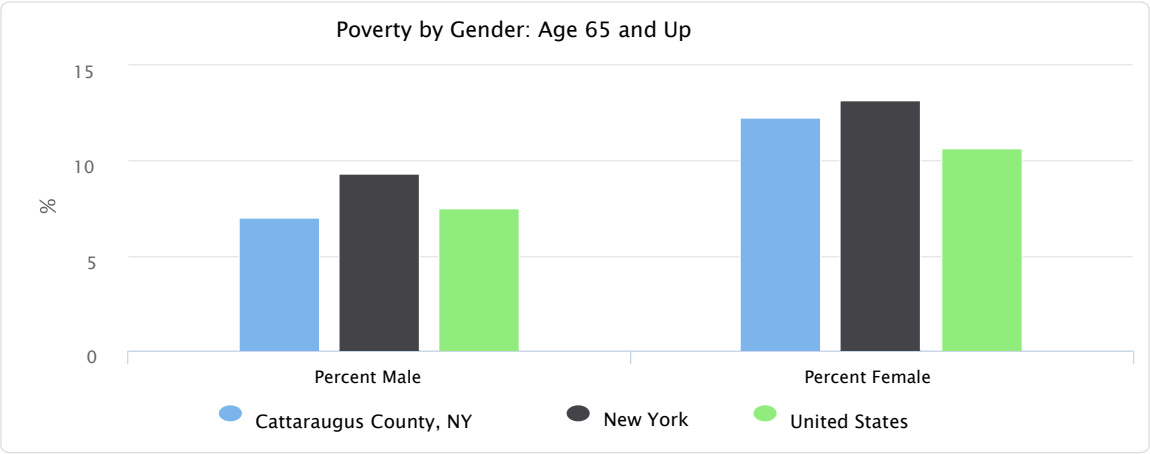
Population and poverty estimates for persons age 65 and up are shown for the report area. According to the American Community Survey (ACS) 5 year data, an average of 9.8% of people lived in a state of poverty during the survey calendar year.

Report Area	Ages 65 and Up Total Population	Ages 65 and Up In Poverty	Ages 65 and Up Poverty Rate
Cattaraugus County, NY	14,008	1,378	9.8%
New York	3,051,799	350,709	11.5%



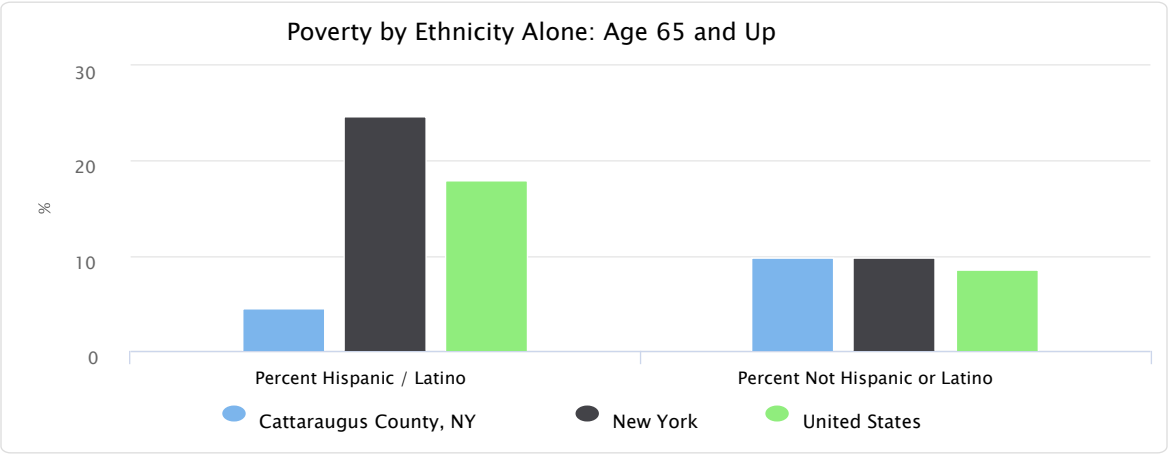
Poverty by Gender: Age 65 and Up

Report Area	Total Male	Total Female	Percent Male	Percent Female
Cattaraugus County, NY	452	926	6.98%	12.29%
New York	122,130	228,579	9.29%	13.16%



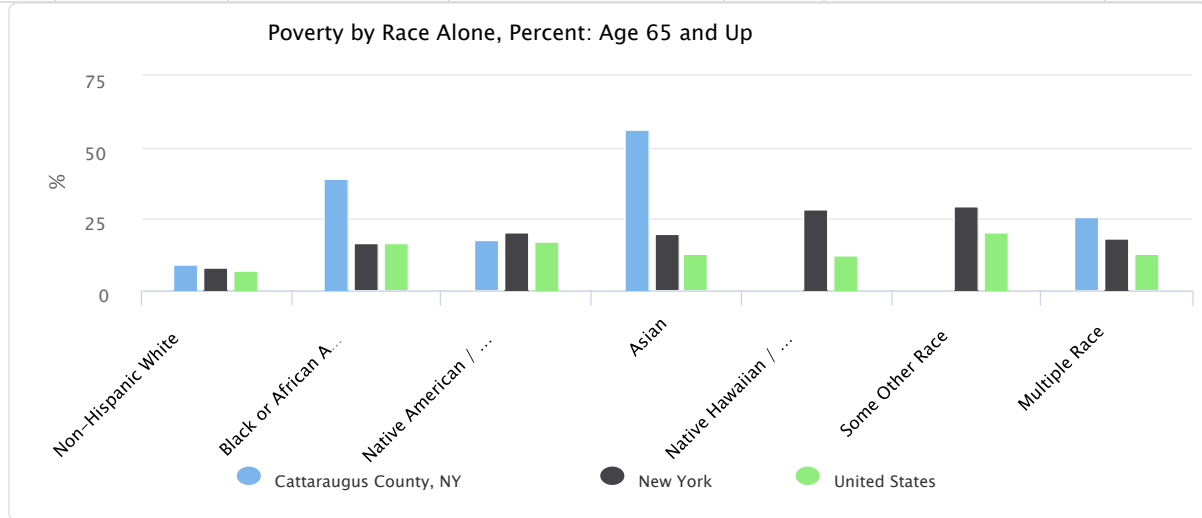
Poverty by Ethnicity Alone: Age 65 and Up

Report Area	Total Hispanic / Latino	Total Not Hispanic / Latino	Percent Hispanic / Latino	Percent Not Hispanic or Latino
Cattaraugus County, NY	3	1,375	4.48%	9.86%
New York	83,904	266,805	24.65%	9.84%



Poverty by Race Alone, Percent: Age 65 and Up

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Cattaraugus County, NY	9.11%	39.34%	17.43%	56.06%	No data	No data	25.56%
New York	7.82%	16.62%	20.33%	19.70%	28.49%	29.21%	18.40%



Poverty by Race Alone, Total: Age 65 and Up

Report Area	Non-Hispanic White	Black or African American	Native American / Alaska Native	Asian	Native Hawaiian / Pacific Islander	Some Other Race	Multiple Race
Cattaraugus County, NY	1,225	48	42	37	0	0	23
New York	165,420	63,527	1,897	40,161	263	38,217	6,858

2021 Poverty Guidelines

Sec on 673(2) of the Omnibus Budget Reconciliation Act (OBRA) of 1981 (42 U.S.C. 9902(2)) requires the Secretary of the Department of Health and Human Services to update the poverty guidelines at least annually, adjusting them based on the Consumer Price Index for All Urban Consumers (CPI-U). The poverty guidelines are used as an eligibility criterion by the Community Services Block Grant program and many other Federal programs. The poverty guidelines issued here are a simplified version of the poverty thresholds that the Census Bureau uses to prepare its estimates of the number of individuals and families in poverty.

As required by law, this update is accomplished by increasing the latest published Census Bureau poverty thresholds by the relevant percentage change in the Consumer Price Index for All Urban Consumers (CPI-U).

The poverty guidelines are not derived from the Census Bureau's new Supplemental Poverty Measure (SPM). The figures represent annual income.

These are the 2021 Poverty Guidelines for the 48 Contiguous States and the District of Columbia.

Number in Household	100% FPL	133% FPL	138% FPL	150% FPL	200% FPL	300% FPL	400% FPL
1	\$12,880	\$17,130	\$17,774	\$19,320	\$25,760	\$38,640	\$51,520
2	\$17,420	\$23,169	\$24,040	\$26,130	\$34,840	\$52,260	\$69,680
3	\$21,960	\$29,207	\$30,305	\$32,940	\$43,920	\$65,880	\$87,840
4	\$26,500	\$35,245	\$36,570	\$39,750	\$53,000	\$79,500	\$106,000
5	\$31,040	\$41,283	\$42,835	\$46,560	\$62,080	\$93,120	\$124,160
6	\$35,580	\$47,321	\$49,100	\$53,370	\$71,160	\$106,740	\$142,320
7	\$40,120	\$53,360	\$55,366	\$60,180	\$80,240	\$120,360	\$160,480
8	\$44,660	\$59,398	\$61,631	\$66,990	\$89,320	\$133,980	\$178,640

Agency Specific Data

Income information on agency customers served during the 2017-2018 and 2018-2019 CSBG program years are shown below. Note that the agency operates many programs for which intake/data collection is not required; therefore, data shown in the following tables does not include all customers served by the agency.

Family Income	Number of Families 2017-2018	Number of Families 2018-2019
Unduplicated number of families reporting one or more sources of income	2866	2459
Unduplicated number of families reporting no sources of income	0	292
Unknown	0	227
TOTAL number of families for whom income information was obtained.	2866	2978

Sources of Family Income	Number of Families 2017-2018	Number of Families 2018-2019
a. TANF	61	67
b. SSI	496	481
c. Social Security	906	78
d. Pension	184	185
e. General Assistance	0	0
f. Unemployment Insurance	39	48
g. Employment + other income	323	0
h. Employment Only	545	577
i. Other	312	361

Level of Family Income (% of HHS Poverty Guidelines)	Number of Families 2017-2018	Number of Families 2018-2019
a. 0% (no income)	0	0
b. Up to 50%	480	587
c. 51-75%	383	369
d. 76-100%	484	435
e. 101-125%	337	335
f. 126-150%	238	234
g. 151-175%	135	175
h. 176-200%	95	120
i. 200% and over	148	204
j. unknown	566	519
TOTAL	2866	2978

Employment	# of Persons 2017-2018	# of persons 2018-2019
Employed Full Time	512	535
Employed Part Time	307	339
Never Employed	879	1227
Retired	472	481
Self Employed	0	0
Unemployed	918	69
Unemployed/Disabled	N/A	N/A
No Employment Specified	0	0
Total *	3088	2651



* Note to above: these numbers include data on all persons served by the agency. Children, who would not be employable, are included in this count.

Methodology:

The agency needs assessment survey had three versions – community members, partners and board, staff and volunteers. They were distributed in hard copy, via email and were also posted on the agency website. Survey distribution began in October 2020 and remains on-going. At the time of survey result analysis, which occurred in March 2021, the agency received total of 326 completed surveys; 146 were from customers and community members.

Each version contained preliminary questions about the respondent's association with the agency. Thereafter, surveys contained identical questions regarding community needs. Questions asked respondents to identify the five leading causes of poverty in Cattaraugus County, the five most pressing needs of low-income county residents, and perceived barriers to employment. All questions provided a standard list of responses with an "other" option. The agency also requested feedback on which needs it should focus on, assuming that resources were not a concern. The survey for customers and community members asked two additional questions: if respondents had difficulty accessing services, and if so, why, plus how well existing services are meeting identified needs.

The following chart summarizes responses received. As shown below, respondents in the "Customer/Community" and "Board, Staff and Volunteer" groups felt that lack of employment opportunities and low wages are a leading cause of poverty. Respondents further felt that existing substance abuse usages also affected poverty rates.

Focus Group 	Customers/Community	Board/Staff/Volunteers	Partners
Survey Questions 			
Leading Causes of Poverty	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Alcohol/drug use 3. Lack of education 4. People unwilling to work 5. Low wages 	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Low Wages 3. Lack of Transportation 4. Lack of education 5. Alcohol/Drug Abuse 	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Lack of Education and Job Skills 3. Alcohol/Drug Abuse 4. Lack of transportation 5. Mental Illness
Most Pressing Needs of the Low-Income Population	<ol style="list-style-type: none"> 1. Child Care 2. Job Skills and Employment Training 3. Livable wages 4. Transportation 5. Safe Affordable Housing 	<ol style="list-style-type: none"> 1. Safe, affordable housing 2. Job skills/employment 3. Transportation 4. Livable wages 5. Child-care 	<ol style="list-style-type: none"> 1. Job Skills and Employment Training 2. Transportation 3. Mental Health Services/Counseling 4. Child Care 5. Safe, affordable housing
Assuming Jobs are Available, what makes it difficult for people to obtain them?	<ol style="list-style-type: none"> 1. Lack of Transportation 2. Lack of Skills 3. Lack of Child-care 4. Lack of Education 5. Substance/Alcohol Abuse 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. No Training/ Lack of Skills 3. Lack of Child Care 4. Lack of Education 5. Substance/Alcohol Abuse 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. No Training/Lack of Skills 3. Lack of Child Care 4. Mental Health / Behavioral Issues 5. Drug/alcohol abuse
What makes it difficult for people to maintain employment in our community?	<ol style="list-style-type: none"> 1. Fear of Loss of Public Benefits as Income Increases 2. Child-care issues 3. Low wages/benefits 4. Lack of Transportation 5. Drug/alcohol abuse 	<ol style="list-style-type: none"> 1. Fear of Loss of Public Benefits as Income Increases 2. Lack of Transportation 3. Low wages/benefits 4. Child-care issues 5. Family crisis 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. Child Care Issues 3. Fear of Loss of Public Benefits as Income Increases 4. Low Wages/Benefits 5. Alcohol/Drug Abuse
Which services are LEAST likely to meet local needs?	<ol style="list-style-type: none"> 1. Transportation 2. Substance Abuse Assistance 3. Safe Affordable Housing 4. Employment Training 5. Dental Care 		



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Section III: Employment, Cattaraugus County

Data Indicators

- Current Unemployment
- Unemployment Change
- Thirteen Month Unemployment Rates
- 5-year Unemployment Rates
- COVID 19 unemployment impact
- High School Graduates
- Wages
- Living Wage
- Commuter Travel patterns
- Commuters
- Travel Time to work
- Top Employers
- Employer Closures in the last two years
- Economic Development Agencies
- Local Resources and Data
- Community Needs Assessment Survey results
- Agency Data

Summary:

Cattaraugus County's unemployment rate jumped to 17.5% in April 2020, a strong indicator on how the COVID-19 pandemic has impacted the County's workforce. The unemployment rate nearly tripled from March 2020, however the March surveys were completed before many of the closures were implemented. (<https://www.ccbizhelp.com/news/covid-19-pandemic-impact-report-may-29-2020-1271>).

In December 2020, the county had an unemployment rate of 6.4%, which was lower than the state averages. Five-year unemployment rates were also slightly lower than state and national rates. The area's average weekly wage is \$822. The current living wage for a single adult is \$11.46/hr. while the living wage for a two adult and two child household is \$19.15 per hour.

Top employers in the area represent government, education, medical, manufacturing and travel and tourism. There are a handful of programs that provide vocational rehabilitation services and job search and training assistance. Service providers include: Olean One Stop Employment Center, Rehabilitation Center and Directions for Independent Living. Additional education and job training resources can be found in Section IV:

Agency data reveals that the clear majority of agency customers have a High School Diploma/GED or less. Because the link between education and earnings is well documented and agency customers have low incomes (as shown in Section II), data suggests that agency customers have limited access to employment opportunities that offer a living wage.

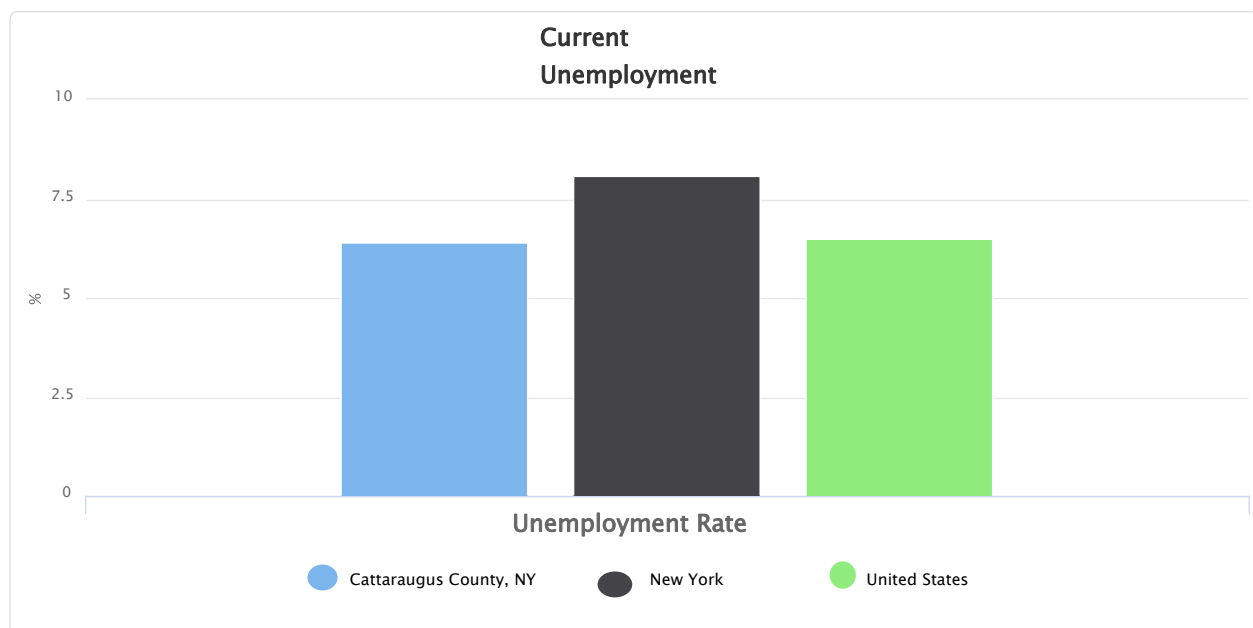
Community needs assessment survey respondents felt that a lack of employment opportunities was the leading cause of poverty in the area, along with low wages, a lack of job skills, transportation issues and alcohol and/or drug abuse.

Barriers to employment, as identified by survey respondents included a lack of skills/job training, education, childcare, and addictions and/or mental health concerns. Barriers to maintaining employment include lack of transportation, childcare, low wages, few advancement opportunities and fear of loss of benefits. Respondents further identified that existing job/skills training opportunities are unable to meet local needs.

Current Unemployment

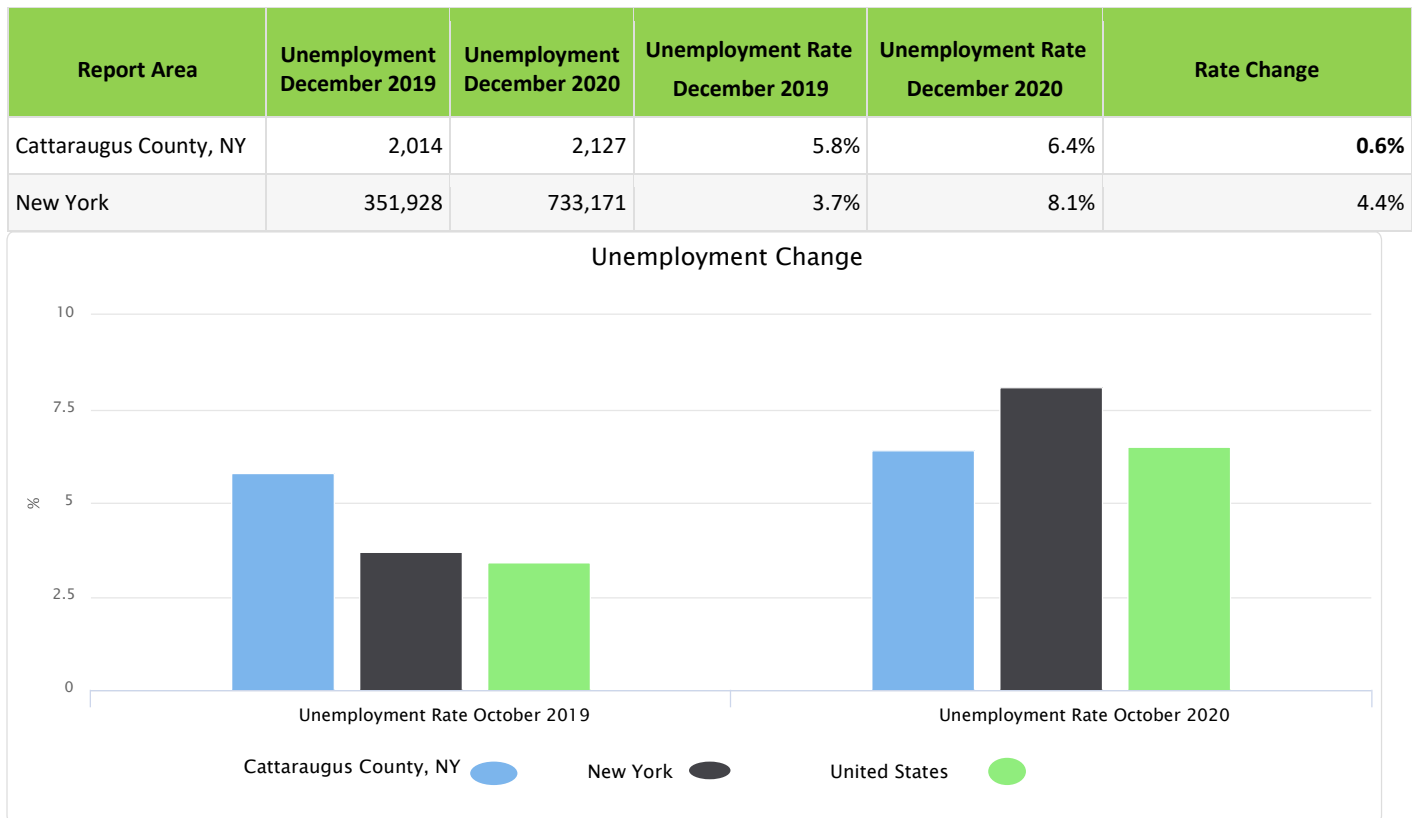
Labor force, employment, and unemployment data for each county in the report area is provided in the table below. Overall, the report area experienced an average 6.4% unemployment rate in December 2020.

Report Area	Labor Force	Number Employed	Number Unemployed	Unemployment Rate
Cattaraugus County, NY	32,978	30,851	2,127	6.4%
New York	9,037,394	8,304,223	733,171	8.1%



Unemployment Change

Unemployment change within the report area from December 2019 to December 2020 is shown in the chart below. According to the U.S. Department of Labor, unemployment for this thirteen-month period grew from 5.8% to 6.4%.

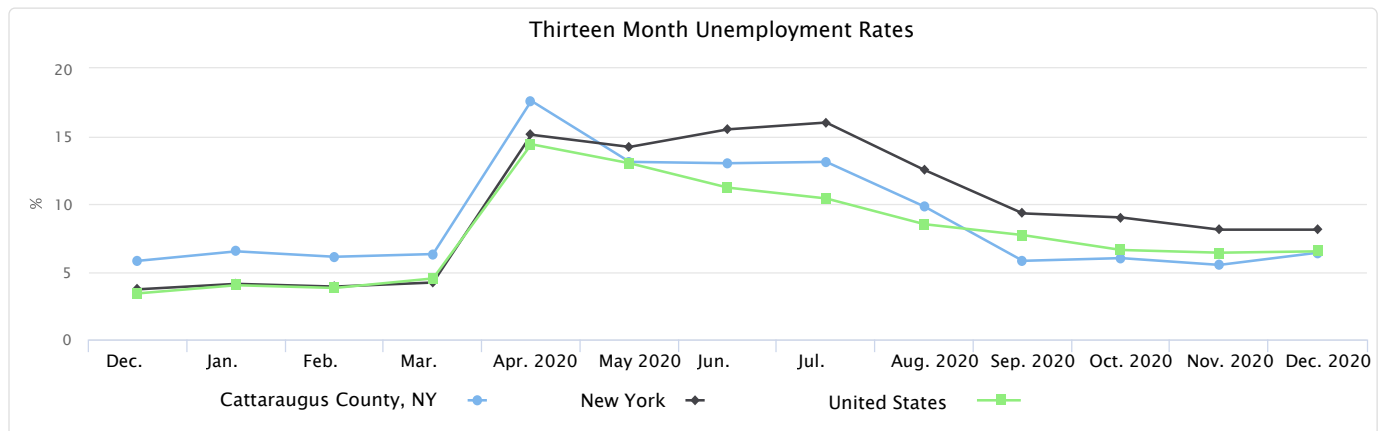


Thirteen Month Unemployment Rates

Unemployment change within the report area from December 2019 to December 2020 is shown in the chart below. According to the U.S. Department of Labor, unemployment for this thirteen month period grew from 6.1% to 6.3%. Unemployment change within the report area from December 2019 to December 2020 is shown in the chart below. According to the U.S. Department of Labor, unemployment for this thirteen month period grew from 5.8% to 6.4%.

Report Area	Dec. 2019	Jan. 2020	Feb. 2020	Mar. 2020	Apr. 2020	May 2020	Jun. 2020	Jul. 2020	Aug. 2020	Sep. 2020	Oct. 2020	Nov. 2020	Dec. 2020
Cattaraugus County, NY	5.8%	6.5%	6.1%	6.3%	17.6%	13.1%	13.0%	13.1%	9.8%	5.8%	6.0%	5.5%	6.4%
New York	3.7%	4.1%	3.9%	4.2%	15.1%	14.2%	15.5%	16.0%	12.5%	9.3%	9.0%	8.1%	8.1%

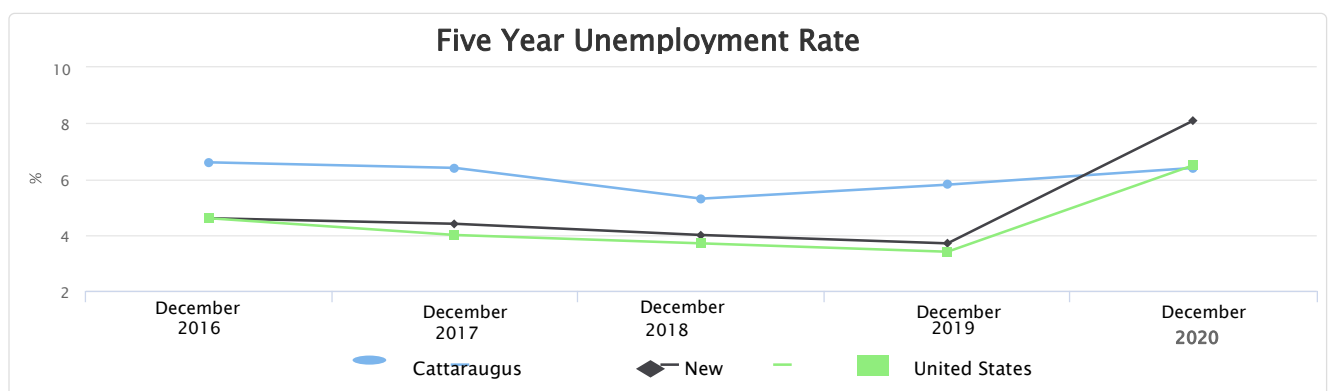
Unemployment, Rate by County, BLS 2020 - December



Five Year Unemployment Rate

Unemployment change within the report area from December 2016 to December 2020 is shown in the chart below. According to the U.S. Department of Labor, unemployment for this five-year period fell from 6.6% to 6.4%.

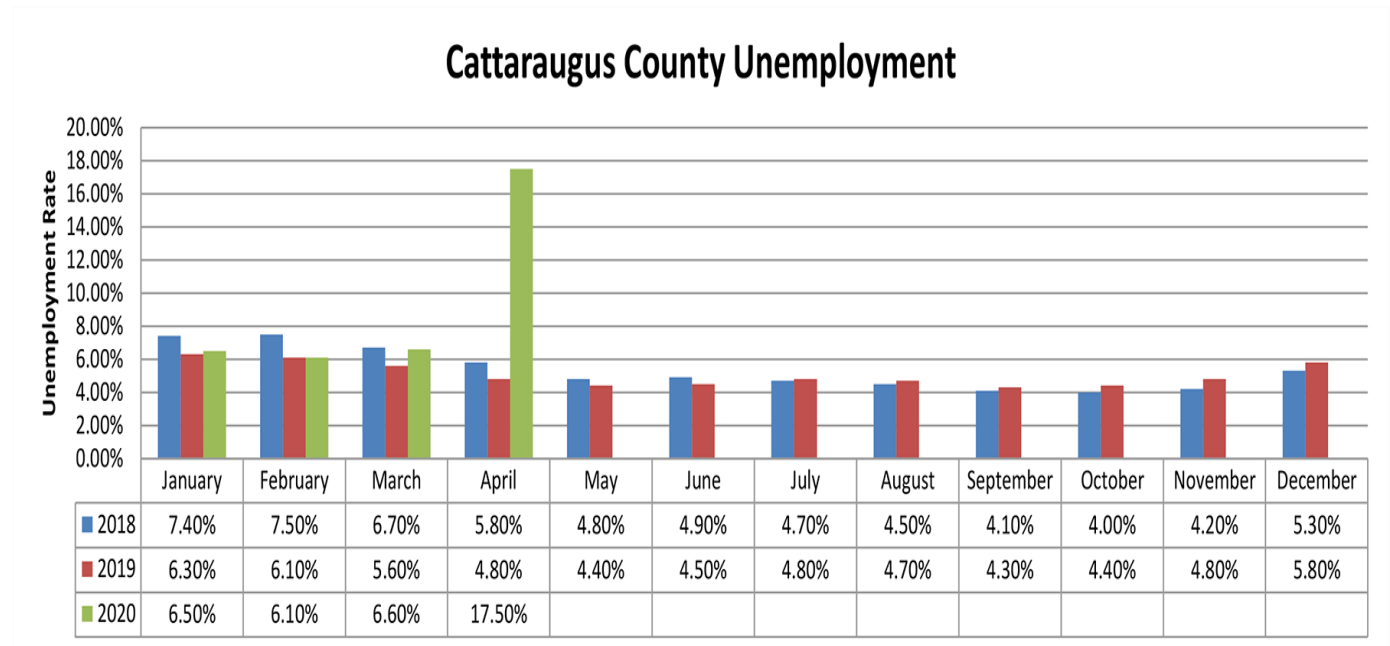
Report Area	December 2016	December 2017	December 2018	December 2019	December 2020
Cattaraugus County, NY	6.6%	6.4%	5.3%	5.8%	6.4%
New York	4.6%	4.4%	4.0%	3.7%	8.1%



COVID-19 Impact 2020

Cattaraugus County's unemployment rate jumped to 17.5% in April, a strong indicator on how the COVID-19 pandemic has impacted the County's workforce.

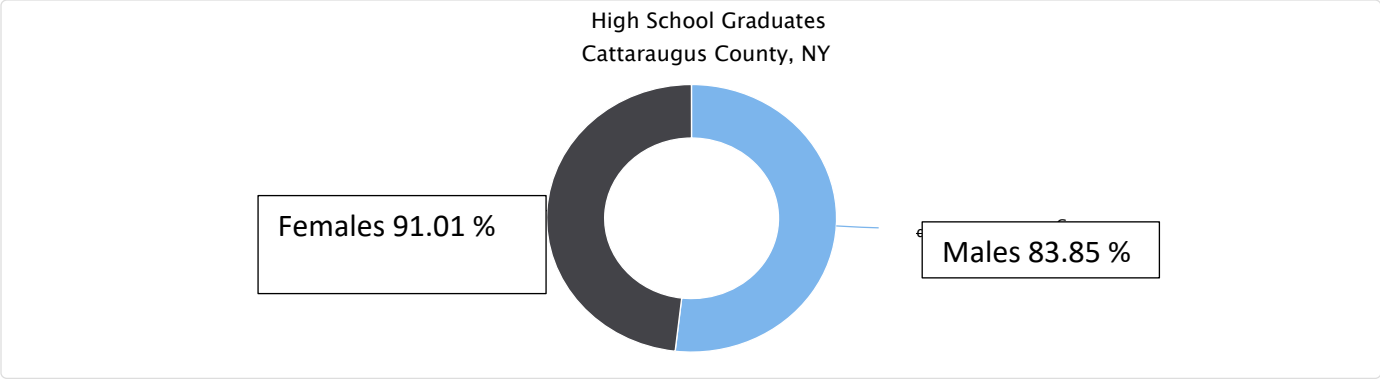
The unemployment rate nearly tripled from March 2020, however the March surveys were completed before many of the closures were implemented. (<https://www.ccbizhelp.com/news/covid-19-pandemic-impact-report-may-29-2020>)



High School Graduates

The table below shows the number of Public High School Graduates in the selected region for the 2018/2019 academic years.

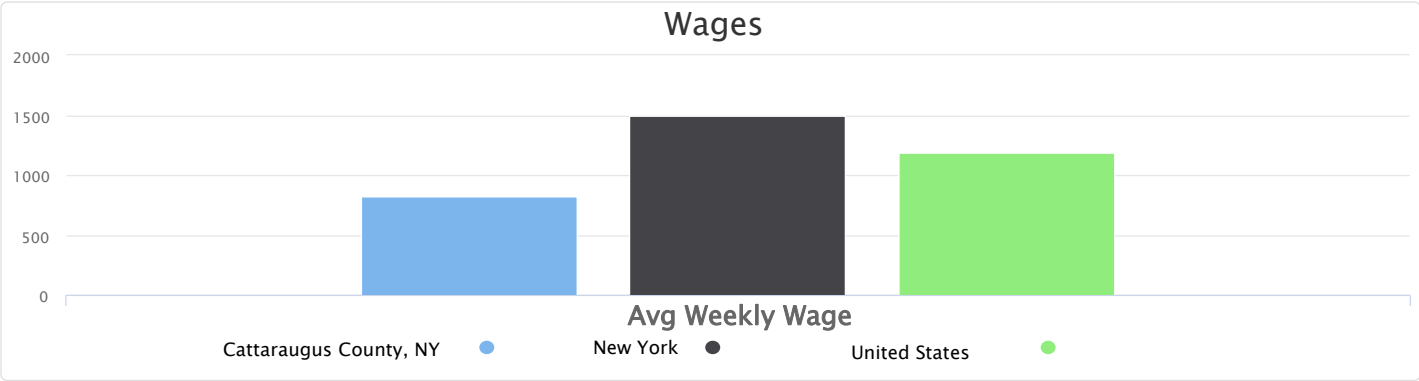
Report Area	Graduates Total	Graduates Male	Graduates Female	Graduation Rate Total	Graduation Rate Male	Graduation Rate Female
Cattaraugus County, NY	882	457	425	87.15%	83.85%	91.01%
New York	173,276	85,194	88,082	83.38%	79.93%	87.00%



Wages

Average weekly wages for the report area during the period of December 2019 are provided below. Wage and employment figures are shown by county of employment. The report area has an average weekly wage of \$822.

Report Area	Total Employees	Avg Weekly Wage	Federal Employees	Avg Federal Government Weekly Wage	State/Local Employees	Avg State/Local Government Weekly Wage	Private Employees	Avg Private Weekly Wage
Cattaraugus County, NY	29,734	\$822	234	\$1,200	9,640	\$928	19,860	\$800
New York	9,691,038	\$1,499	117,259	\$1,673	1,346,304	\$1,396	8,227,475	\$1,517



Living Wage

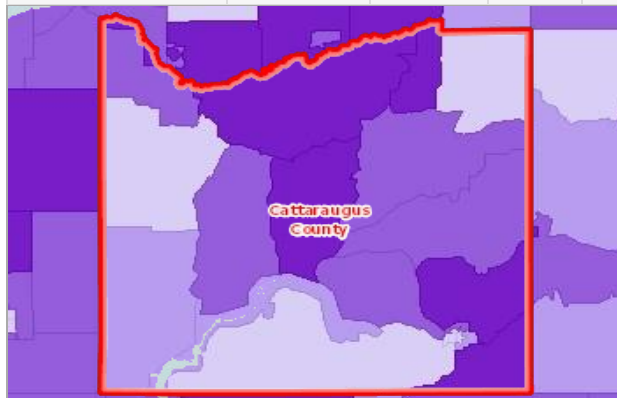
The living wage shown is the hourly rate that an individual must earn to support their family, if they are the sole provider and are working full-time (2080 hours per year). The Minimum Hourly Wage for the majority of New York counties is \$11.80. In New York City, it is \$15.00 per hour. In Long Island and Westchester Counties, it is \$13.00 per hour.

Report Area	One Adult	One Adult One Child	Two Adults	Two Adults One Child	Two Adults Two Children
Cattaraugus County, NY	\$11.46	\$25.47	\$9.09	\$14.11	\$19.15
New York	\$15.56	\$30.92	\$11.46	\$16.84	\$21.88

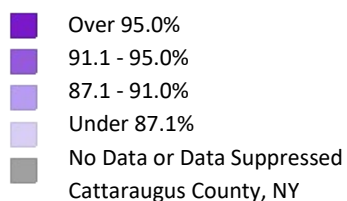
Commuter Travel Patterns

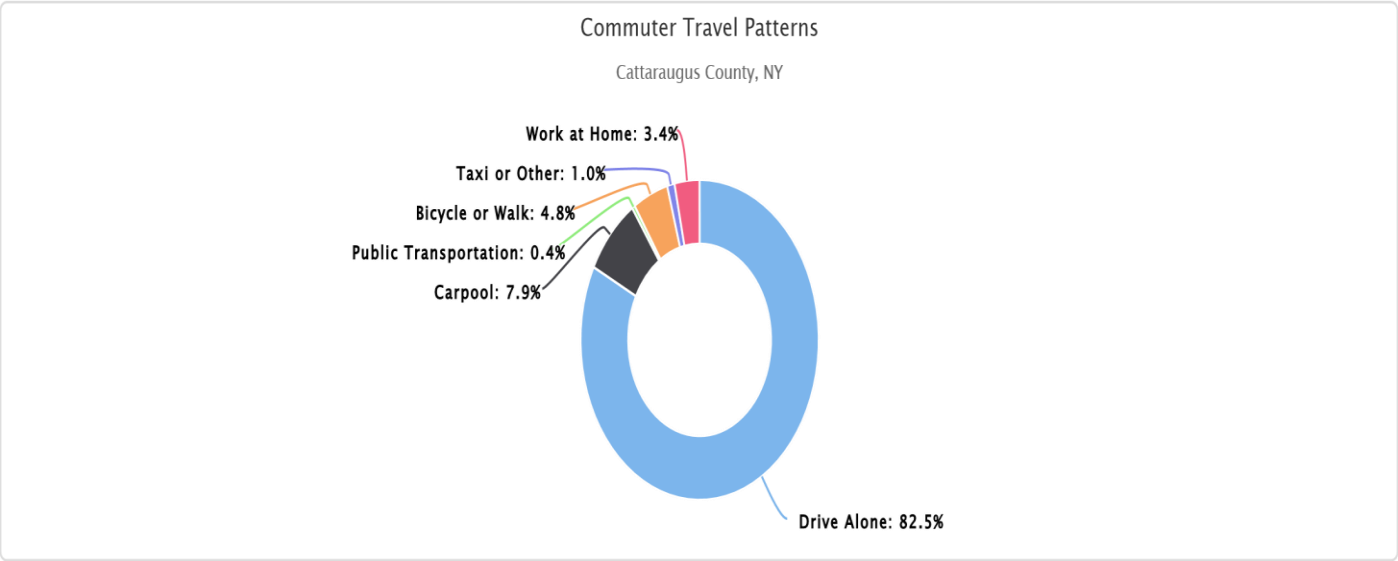
This table shows the method of transportation workers used to travel to work for the report area. Of the 32,891 workers in the report area, 82.6% drove to work alone while 7.9% carpoolled. 0.4% of all workers reported that they used some form of public transportation, while others used some optional means including 4.8% walking or riding bicycles, and 1.0% used taxicabs to travel to work.

Report Area	Workers 16 and Up	Percent Drive Alone	Percent Carpool	Percent Public Transportation	Percent Bicycle or Walk	Percent Taxi or Other	Percent Work at Home
Cattaraugus County, NY	32,891	82.6%	7.9%	0.4%	4.8%	1.0%	3.4%
New York	9,300,315	53.0%	6.5%	28.0%	6.8%	1.3%	4.4%



Workers Traveling to Work by Car, Percent by Tract, ACS 2015-19





Non-Hispanic Commuters

Report Area	Workers 16 and Up	Travel by Car	Use Public Transit	Bike/Walk	Work from Home
Cattaraugus County, NY	32,497	90.71%	0.30%	5.60%	3.40%
New York	7,589,492	63.37%	24.20%	7.77%	4.66%

White Non-Hispanic Commuters

Report Area	Workers 16 and Up	Travel by Car	Use Public Transit	Bike/Walk	Work from Home
Cattaraugus County, NY	27,996	90.19%	0.35%	5.67%	3.79%
New York	5,645,467	68.80%	19.14%	7.03%	5.02%

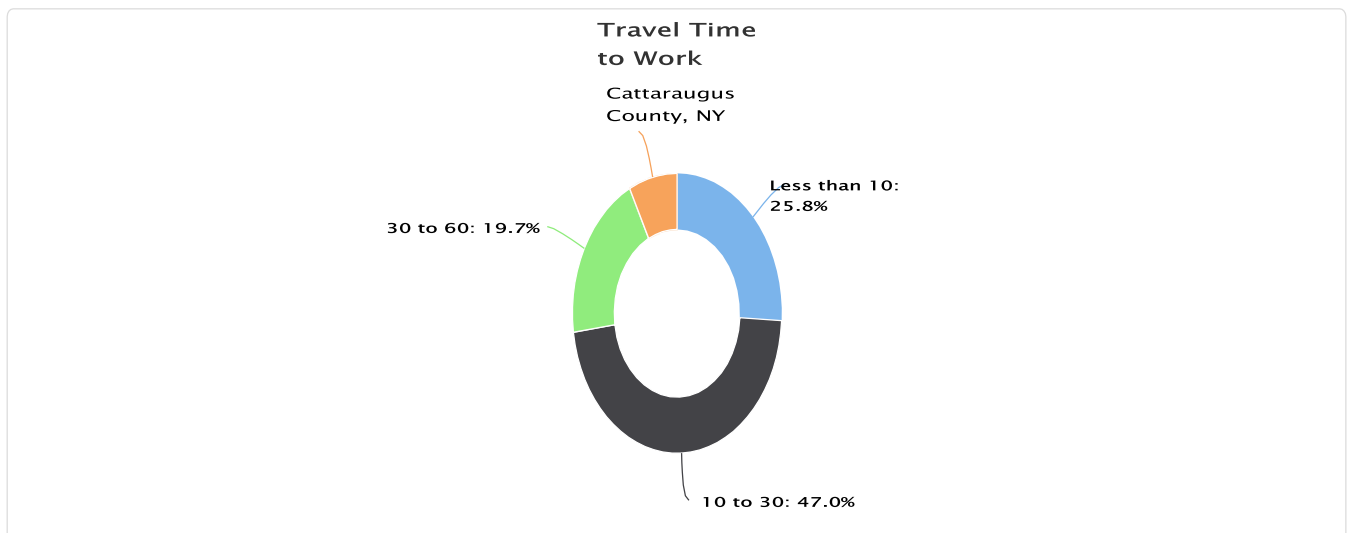
Hispanic Commuters

Report Area	Workers 16 and Up	Travel by Car	Use Public Transit	Bike/Walk	Work from Home
Cattaraugus County, NY	394	68.53%	8.12%	22.08%	1.27%
New York	1,710,823	42.26%	44.66%	9.98%	3.10%

Travel Time to Work

Travel times for workers who travel (do not work at home) to work is shown for the report area. The median commute time, according to the American Community Survey (ACS), for the report area is -1 minutes shorter than the national median commute time of 26.94 minutes.

Report Area	Workers that Commute Age 16 and Up	Travel Time in Minutes (Percent of Workers) Less than 10	Travel Time in Minutes (Percent of Workers) 10 to 30	Travel Time in Minutes (Percent of Workers) 30 to 60	Travel Time in Minutes (Percent of Workers) More than 60	Average Commute Time (mins)
Cattaraugus County, NY	31,782.00	25.84	46.98	19.70	7.48	No data
New York	8,893,653.00	9.31	39.19	33.24	18.25	33.63



Top Employers:

Upper Allegany Health Care, Seneca Allegany Casino and Hotel, Cutco Corp., and St. Bonaventure University along with Olean General Hospital and Siemen's are main employers in Cattaraugus County, NY.

Factory/Plant/Business Closures in Last Two Years:

The 50-acre campus in Olean, NY, where Siemens Energy operates the former Dresser Rand manufacturing plant and the new Technology Center in Olean made the announcement in February 2021, that up to 500 manufacturing jobs would be eliminated by the Germany-based firm. Welders, electricians, and other workers making \$25 an hour started losing positions in the spring of 2021 as the impending layoffs extend into 2022. This closure will impact many families, as well as local businesses such as: grocery stores, gas stations, restaurants and bars.

<https://www.wgrz.com/article/money/business>

Number of Economic Development Agencies:

The Economic Development Team is composed of the following agencies:

- Cattaraugus County Economic Development, Planning & Tourism
- Cattaraugus County Industrial Development Agency
- Cattaraugus County Procurement & Technical Assistance Center
- City of Olean-Community Development & Planning
- Greater Olean Area Chamber of Commerce
- Southern Tier West Regional Planning & Development Board
- Cattaraugus-Allegany Workforce New York
- New York State Department of Labor Needs Assessment Survey Data Related to this Domain:

Methodology:

The agency needs assessment survey had three versions – community members, partners and board, staff and volunteers. They were distributed in hard copy, via email and were also posted on the agency website. Survey distribution began in October 2020 and remains on-going. At the time of survey result analysis, which occurred in March 2021, the agency received total of 326 completed surveys; 146 were from customers and community members.

Each version contained preliminary questions about the respondent's association with the agency. Thereafter, surveys contained identical questions regarding community needs. Questions asked respondents to identify the five leading causes of poverty in Cattaraugus County, the five most pressing needs of low income county residents, and perceived barriers to employment. All questions provided a standard list of responses with an "other" option. The agency also requested feedback on which needs it should focus on, assuming that resources were not a concern. The survey for customers and community members asked two additional questions: if respondents had difficulty accessing services, and if so, why, plus how well existing services are meeting identified needs.

The following chart summarizes responses received. The lack of employment opportunities was the #1 leading cause of poverty in all categories.

Focus Group	Customers/Community	Board/Staff/Volunteers	Partners
Survey Questions	↓		
Leading Causes of Poverty	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Alcohol/drug use 3. Lack of education 4. People unwilling to work 5. Low wages 	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Low Wages 3. Lack of Transportation 4. Lack of education 5. Alcohol/Drug Abuse 	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Lack of Education and Job Skills 3. Alcohol/Drug Abuse 4. Lack of transportation 5. Mental Illness
Most Pressing Needs of the Low-Income Population	<ol style="list-style-type: none"> 1. Child Care 2. Job Skills and Employment Training 3. Livable wages 4. Transportation 5. Safe Affordable Housing 	<ol style="list-style-type: none"> 1. Safe, affordable housing 2. Job skills/employment 3. Transportation 4. Livable wages 5. Child-care 	<ol style="list-style-type: none"> 1. Job Skills and Employment Training 2. Transportation 3. Mental Health Services/Counseling 4. Child Care 5. Safe, affordable housing
Assuming Jobs are Available, what makes it difficult for people to obtain them?	<ol style="list-style-type: none"> 1. Lack of Transportation 2. Lack of Skills 3. Lack of Child-care 4. Lack of Education 5. Substance/Alcohol Abuse 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. No Training/ Lack of Skills 3. Lack of Child Care 4. Lack of Education 5. Substance/Alcohol Abuse 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. No Training/Lack of Skills 3. Lack of Child Care 4. Mental Health / Behavioral Issues 5. Drug/alcohol abuse
What makes it difficult for people to maintain employment in our community?	<ol style="list-style-type: none"> 1. Fear of Loss of Public Benefits as Income Increases 2. Child-care issues 3. Low wages/benefits 4. Lack of Transportation 5. Drug/alcohol abuse 	<ol style="list-style-type: none"> 1. Fear of Loss of Public Benefits as Income Increases 2. Lack of Transportation 3. Low wages/benefits 4. Child-care issues 5. Family crisis 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. Child Care Issues 3. Fear of Loss of Public Benefits as Income Increases 4. Low Wages/Benefits 5. Alcohol/Drug Abuse
Which services are LEAST likely to meet local needs?	<ol style="list-style-type: none"> 1. Transportation 2. Substance Abuse Assistance 3. Safe Affordable Housing 4. Employment Training 5. Dental Care 		

Agency Data

During the 2018-2019 CSBG Program year, the agency served a total of 3335 households. Of that number, 739 (27%) reported at least partial household income from employment. During the 2017-2018 CSBG Program year, the agency served 3188 households; 749 (27%) reported at least partial household income from employment.

The link between educational attainment and earning is well documented. Education attainment of adults served during the same two program years is shown below: is shown below:

10. Education Levels of Adults		Number of Persons* 2017-2018	Number of Persons 2018- 2019
(# for adults 24 years or Older only)			
a.	0-8 th	177	202
b.	9-12/Non-Graduate	604	674
c.	High School Graduate/GED	1520	1519
d.	12+ Some Post-Secondary	504	527
e.	2 or 4-year College Graduate	383	412
f.	Not specified	0	1
TOTAL**		3188	3335

NEED STATEMENTS:

Individuals in the community need education and job skills to attain and maintain employment. (Family)

The community lacks sustainable employment opportunities. (Community)



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Section IV: Education and Cognitive Development - Cattaraugus County

Data Indicators

- Public/Private Schools
- School Enrollment
- High School Drop Out Rates
- High School Graduation Rates
- Educational Attainment
- Veteran's Educational Attainment
- Colleges/Universities and Trade Schools
- Local Resources – Adult Education
- Local Resources – Child Education
- Agency Services in this Domain
- Agency Data
- Community Needs Assessment Results

Summary

There are 13 public school districts and three private schools in Cattaraugus County. County wide public-school enrollment during the 2018-2019 school year stood at 12,349 students, with slightly more males than females. Graduation rates were 87.15% for the time school year, which is higher than the state rate of 83.38%.

A total of 58 or 5.73% of enrolled students dropped out of school during the 2018-2019 school year; this percentage is lower than the state average of 6.15%. Drop-out rates are highest in the western portion of the county; the location contains a large Amish population. The same area reflects lower rates of educational attainment than the rest of the county.

Educational attainment rates in the county are somewhat low when compared with the rest of the state. For the selected area, 10.3% have at least a college bachelor's degree, while 39.2% stopped their formal educational attainment after high school.

The county does offer two higher education opportunities plus vocational training programs. There are also additional services for adults preparing for a HSE certificate and/or those who want to improve literacy levels.

The agency does provide several services related to education and cognitive development. See Section VI: Health, Social/Behavior Development for descriptions of agency services and data supporting this domain.

Finally, community needs assessment survey results show that most respondents do not feel that existing parent support, youth programs and summer recreation programs (all of which can contribute to education and cognitive development) are sufficient to meet local needs.

Local Resources related to Education and Cognitive Development

Public School Districts

District Name	Central Office	Grades Served	Number of Buildings
Allegany-Limestone	Allegany	K-12	4
Cattaraugus Little Valley	Little Valley	K-12	4
Ellicottville	Ellicottville	PK-12	2
Franklinville	Franklinville	PK-12, UE, US	2
Gowanda	Gowanda	K-12	3
Hinsdale	Hinsdale	K-12	1
Olean	Olean	PK-12, UE	7
Portville	Portville	PK-12	2
Randolph Academy UFSD	Randolph	3-12-US	1
Randolph	Randolph	PK-12	3
Salamanca	Salamanca	PK-12	5
West Valley	West Valley	PK-12, UE, US	1
Yorkshire-Pioneer	Yorkshire	PK-12, UE, US	4

UE – Ungraded Elementary, US – Ungraded Secondary

<http://www.newyorkschoools.com/counties/cattaraugus.html>

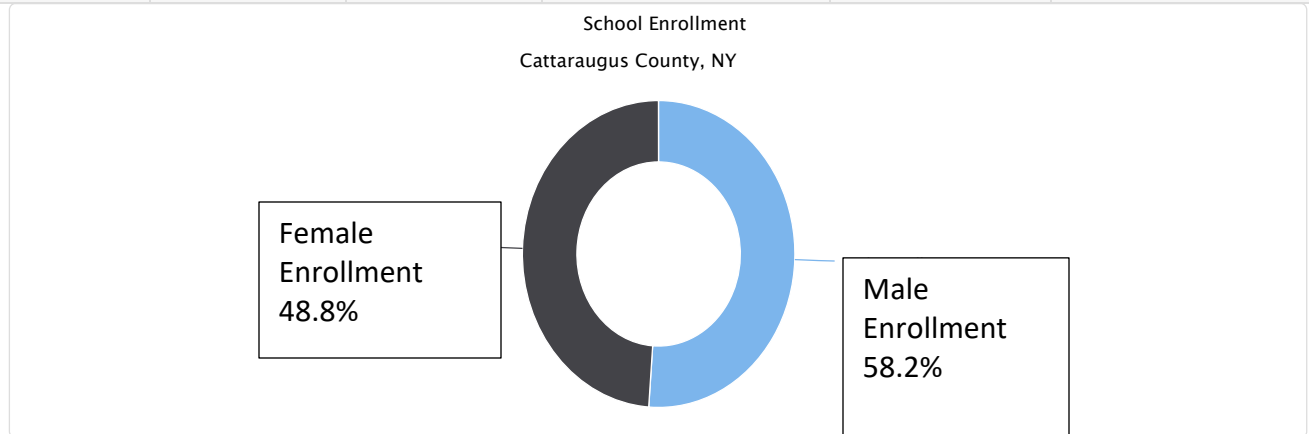
Private Schools – Excluding Amish

Archbishop Walsh 208 North 24Th Street, Olean, NY Grades 9-12	Southern Tier Catholic School 205 West Henley Street, Olean, NY Grades – PreK - 8	Central Baptist Christian School 12045 Old Olean Rd, Yorkshire, NY K-12
Gowanda Christian Academy 78 Allen St, Gowanda, NY Grades K-10	Portville Baptist Christian School 24 Temple St Box 277 Portville, NY 14770	

School Enrollment

The below table shows the total public school enrollment in the selected region. Totals were updated to reflect counts for the 2018/2019 school year.

Report Area	Total Enrollment	Male Enrollment	Male Enrollment Percent	Female Enrollment	Female Enrollment Percent
Cattaraugus County, NY	12,349	6,318	51.16%	6,031	48.84%
New York	2,565,550	1,310,133	51.07%	1,255,417	48.93%

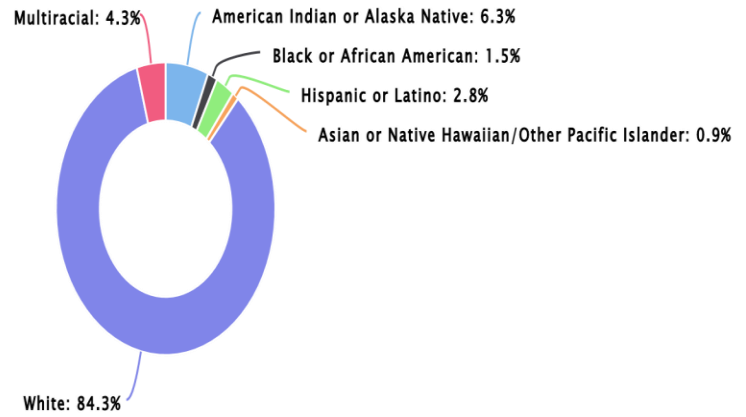


Student Enrollment by Race/Ethnicity

Report Area	American Indian or Alaska Native	Black or African American	Hispanic or Latino	Asian or Native Hawaiian/Other Pacific Islander	White	Multiracial
Cattaraugus County, NY	781	180	342	115	10,405	526
New York	18,153	429,492	703,632	252,062	1,097,067	65,144

Student Enrollment by Race/Ethnicity

Cattaraugus County, NY



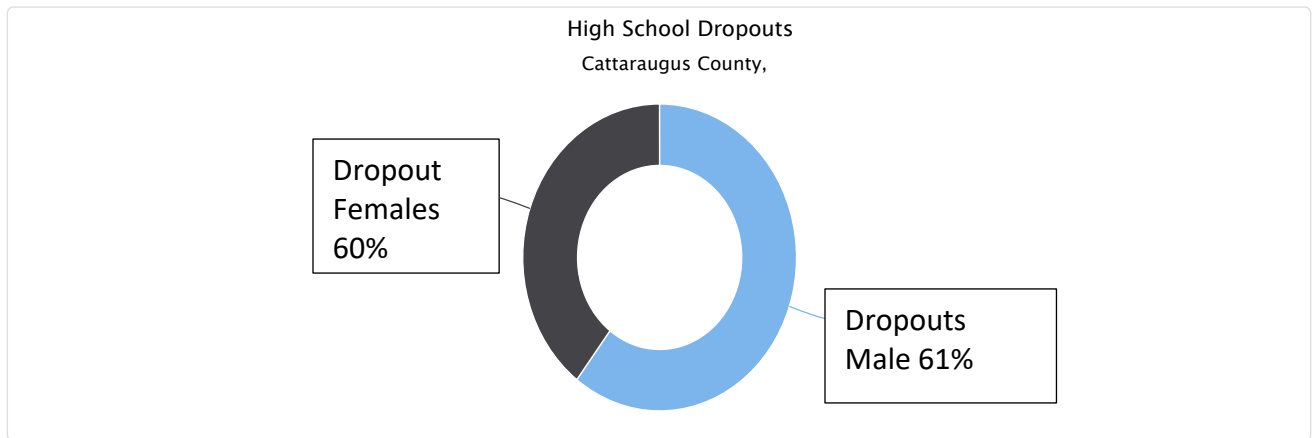
Student Enrollment by Race/Ethnicity Percent

Report Area	American Indian or Alaska Native	Black or African American	Hispanic or Latino	Asian or Native Hawaiian/Other Pacific Islander	White	Multiracial
Cattaraugus County, NY	6.32%	1.46%	2.77%	0.93%	84.26%	4.26%
New York	0.71%	16.74%	27.43%	9.82%	42.76%	2.54%

High School Dropouts

The table below shows the number of Public High School dropouts in the selected region. Totals were updated to reflect counts for the 2017/2018 school year.

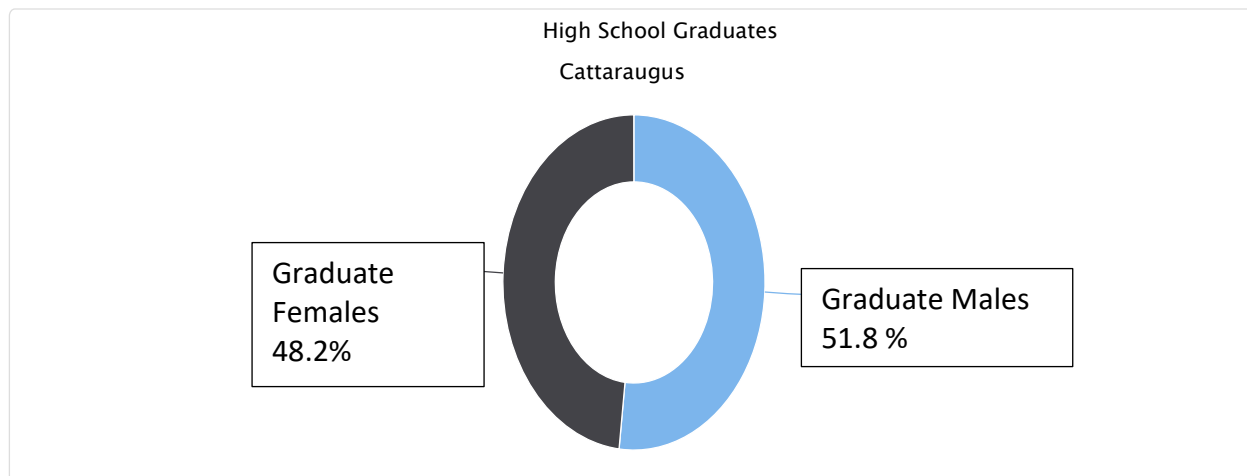
Report Area	Dropouts Total	Dropouts Male	Dropouts Female	Dropout Rate Total	Dropout Rate Males	Dropout Rate Females
Cattaraugus County, NY	58	35	23	5.73%	6.42%	4.93%
New York	12,776	7,809	4,967	6.15%	7.33%	4.91%



High School Graduates

The table below shows the number of Public High School Graduates in the selected region for the 2018/2019 academic years.

Report Area	Graduates Total	Graduates Male	Graduates Female	Graduation Rate Total	Graduation Rate Male	Graduation Rate Female
Cattaraugus County, NY	882	457	425	87.15%	83.85%	91.01%
New York	173,276	85,194	88,082	83.38%	79.93%	87.00%

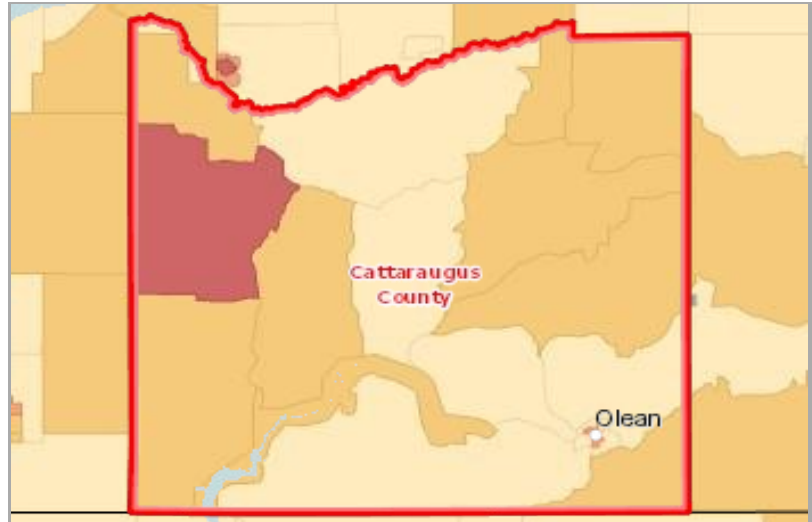


Educational Attainment

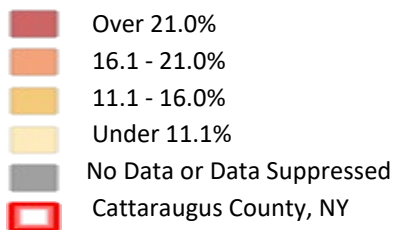
Educational Attainment shows the distribution of the highest level of education achieved in the report area and helps schools and businesses to understand the needs of adults, whether it be workforce training or the ability to develop science, technology, engineering, and mathematics opportunities. Educational attainment is calculated for persons over 25 and is an estimated average for the period from 2014 to 2019.

For the selected area, 10.3% have at least a college bachelor's degree, while 39.2% stopped their formal educational attainment after high school.

Report Area	No High School Diploma	High School Only	Some College	Associates Degree	Bachelors Degree	Graduate or Professional Degree
Cattaraugus County, NY	11.15%	39.2%	17.6%	13.0%	10.3%	8.8%
New York	13.18%	26.0%	15.5%	8.7%	20.5%	16.0%
United States	12.00%	27.0%	20.4%	8.5%	19.8%	12.4%



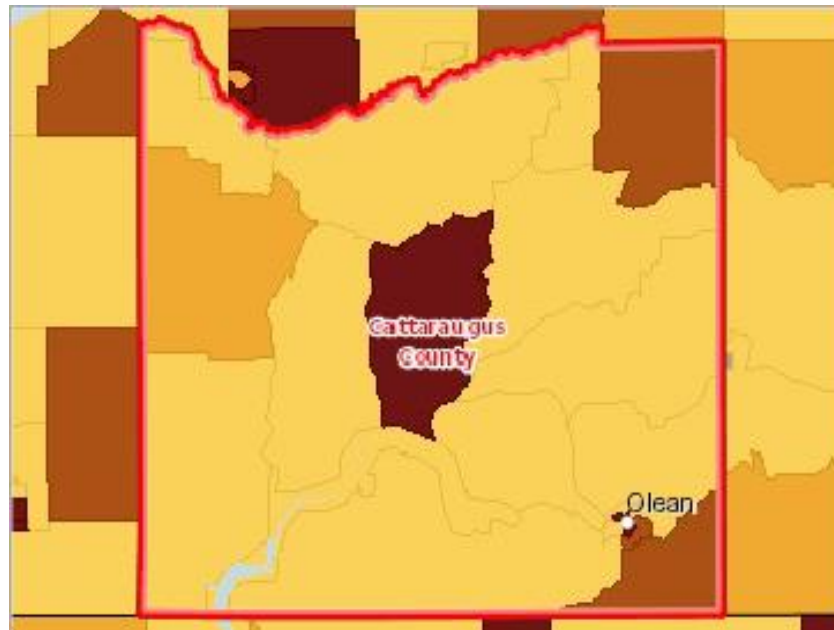
**Population with No High School Diploma (Age 18+), Percent by Tract, ACS
2015-19**



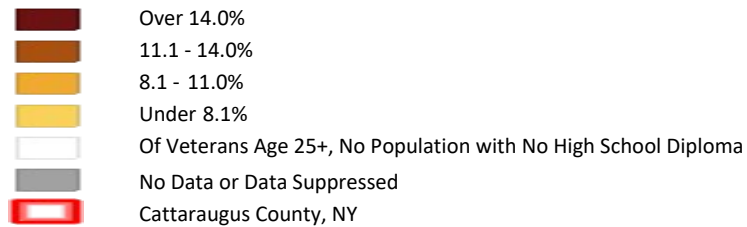
Veterans - Educational Attainment

Veterans Educational Attainment contrasts the distribution of educational attainment levels between military veterans and non-veterans in the region. Educational attainment is calculated for persons over 25, and is an estimated average for the period from 2015 to 2019.

Report Area	Veterans % No Diploma	Veterans % High School Diploma	Veterans % Some College Diploma	Veterans % Bachelors or Higher Diploma	Non- Veterans % No Diploma	Non- Veterans % High School Diploma	Non-Veterans % Some College Diploma	Non- Veterans % Bachelors or Higher Diploma
Cattaraugus County, NY	7.13%	43.19%	36.01%	13.67%	11.66%	38.72%	29.86%	19.76%
New York	7.29%	32.47%	33.21%	27.04%	13.51%	25.64%	23.76%	37.09%
United States	5.90%	27.97%	37.32%	28.81%	12.58%	26.91%	28.09%	32.42%



No High School Diploma, Veterans, Percent by Tract, ACS 2015-19



Colleges, Universities, and Trade Schools

St Bonaventure University 3261 West State Street St. Bonaventure, NY 14778 Total enrollment: 2,011 (2015) Four-year institution and higher	Jamestown Community College 260 North Union Street PO Box 5901 Olean, NY 14760 Total Enrollment (2017) 585 Two-year institution	Cattaraugus Allegany BOCES 825 Windfall Road Olean, NY 14760 Career and Technical Education Health Occupations Training
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<http://www.datausa.io> stated that in 2019: 694 College degrees were earned in Cattaraugus County

Adult Education – non-credit and continuing education courses:

Jamestown Community College
260 North Union Street PO Box 5901
Olean, NY 14760

High School Equivalency Preparation and testing sites:

Cattaraugus Allegany BOCES 825 Windfall Road Olean, NY 14760 TASC testing and preparation	Literacy West – CORE One Blue Bird Square - LL Olean, NY 14760 TABE and TASC preparation	Literacy Volunteers of America 134 N. Second Street Olean, NY 14760 Literacy Assistance for Adults with a 5 th grade reading level or less
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Additional Education and Cognitive Development services for adults:

ReHабilitation Center

1439 Buffalo St. Olean, NY 14760

The ReHабilitation Center services people with developmental disabilities as well as people with developmental disabilities and co-occurring mental health diagnoses. Services include Care Coordination, psychiatric and psychological examinations, continuing day treatment, day Habilitation (life skills), residential services, housing, family support and employment preparation and placement.

Cognitive Development and Testing for Children:

Cattaraugus County Health Department Early Intervention and Child Find Program
1 Leo Moss Drive
Olean, NY 14760

Assessment of youth birth to 3 years old whose parents are concerned about a child's development. Areas of assessment include: physical developing including hearing and vision, cognitive development, social and emotional development, adaptive development and communication. In home services are provided to youth in need, some under contract with the Rehabilitation Center.

Child Find is a part of Early Intervention and links children a risk of developmental delays to a physician and insurer.

**Cattaraugus Wyoming Project Head Start and Early Head Start
Offices in Olean, Salamanca, Delevan and Franklinville**

Head Start and Early Head Start are free comprehensive child development programs serving children from birth to five years old, pregnant women and their families. Services are offered to meet the special needs of children with disabilities. Provision of developmentally appropriate child focused programs that increase school readiness. Services related to education & early childhood development; health & mental health, nutrition & parent involvement.

**Seneca Nation of Indians Early Childhood Learning Center
Locations in Salamanca and Irving**

Blend of childcare and developmental services for enrolled Senecas. Services include Health services, developmental screenings, Head Start, speech therapy, occupational therapy, physical therapy, social work and special education (push in) teachers; day care and afterschool programming.

ReHabilitation Center

1439 Buffalo St. Olean, NY 14760

The ReHabilitation Center Offers many programs for children with developmental disabilities and their families. Services include assessment (via Early Intervention Program) care management, Home and

PARENTING CLASSES	PARENT SUPPORT
<p>CATHOLIC CHARITIES</p> <p>2636 West State Street, Suite 301</p> <p>Olean, NY 14760</p> <p>Contact Kathy Hartman</p> <p>Phone: (716)372-0101</p> <p>Classes held in Olean office</p> <p>Class Schedule—to be announced</p>	<p>CATHOLIC CHARITIES</p> <p>2636 West State Street, Suite 301</p> <p>Olean, NY 14760</p> <p>Phone: (716)372-0101</p> <p>Kinship - Support for Relative Caregivers</p> <p>Family Counseling</p>
<p>CATT. COUNTY ONLINE PARENTING CLASSES</p> <p>(May not meet all requirements for the court)</p>	<p>P.E.P.</p> <p>234 North Union Street</p> <p>Olean, NY 14760</p> <p>Contact (716)372-8624</p> <p>Healthy Families,</p> <p>Families First Counseling Service</p>

Agency Services in this Domain:

See Section VI Health, Social and Behavioral Development for information on agency parent support programs and at-risk youth case management services.

Agency Data

See Section VI: Health, Social and Behavioral Development for information on data related to agency parent support programs and at-risk youth case management services.

Also see Section III: Employment for agency data regarding adult education attainment levels of CCA customers.

Community Based Waiver Services (HCBS), Respite, Parent Support, In home services and Skill building

Service Area	Resources cannot meet needs	Resources can meet some needs	Resources can meet most needs	Resources can meet all needs	There are more resources than needs	Total
Parent Education	6.82 % (3)	36.36% (16)	34.09% (15)	15.91% (7)	6.82% (3)	44
Youth Programs	22.73% (10)	36.36% (16)	27.27% (12)	9.09% (4)	4.55% (2)	44
Summer Recreation	13.64% (6)	40.91% (18)	29.55% (13)	11.36% (5)	4.55% (2)	44

Methodology:

The agency needs assessment survey had three versions – community members, partners and board, staff and volunteers. They were distributed in hard copy, via email and were also posted on the agency website. Survey distribution began in October 2020 and remains on-going. At the time of survey result analysis, which occurred in March 2021, the agency received total of 326 completed surveys; 146 were from customers and community members.

Each version contained preliminary questions about the respondent's association with the agency. Thereafter, surveys contained identical questions regarding community needs. Questions asked respondents to identify the five leading causes of poverty in Cattaraugus County, the five most pressing needs of low income county residents, and perceived barriers to employment. All questions provided a standard list of responses with an "other" option. The agency also requested feedback on which needs it should focus on, assuming that resources were not a concern. The survey for customers and community members asked two additional questions: if respondents had difficult accessing services, and if so, why, plus how well existing services are meeting identified needs.

The following chart summarizes responses received. As shown below, respondents in the "Customer/Community" and "Board, Staff and Volunteer" groups felt that substance use disorders are a leading cause of poverty and are a barrier to people finding and maintaining employment. Respondents further felt that existing substance abuse services are unable to meet local needs.

Focus Group	Customers/Community	Board/Staff/Volunteers	Partners
Survey Questions			
Leading Causes of Poverty	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Alcohol/drug use 3. Lack of education 4. People unwilling to work 5. Low wages 	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Low Wages 3. Lack of Transportation 4. Lack of education 5. Alcohol/Drug Abuse 	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Lack of Education and Job Skills 3. Alcohol/Drug Abuse 4. Lack of transportation 5. Mental Illness
Most Pressing Needs of the Low-Income Population	<ol style="list-style-type: none"> 1. Child Care 2. Job Skills and Employment Training 3. Livable wages 4. Transportation 5. Safe Affordable Housing 	<ol style="list-style-type: none"> 1. Safe, affordable housing 2. Job skills/employment 3. Transportation 4. Livable wages 5. Child-care 	<ol style="list-style-type: none"> 1. Job Skills and Employment Training 2. Transportation 3. Mental Health Services/Counseling 4. Child Care 5. Safe, affordable housing
Assuming Jobs are Available, what makes it difficult for people to obtain them?	<ol style="list-style-type: none"> 1. Lack of Transportation 2. Lack of Skills 3. Lack of Child-care 4. Lack of Education 5. Substance/Alcohol Abuse 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. No Training/ Lack of Skills 3. Lack of Child Care 4. Lack of Education 5. Substance/Alcohol Abuse 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. No Training/Lack of Skills 3. Lack of Child Care 4. Mental Health / Behavioral Issues 5. Drug/alcohol abuse
What makes it difficult for people to maintain employment in our community?	<ol style="list-style-type: none"> 1. Fear of Loss of Public Benefits as Income Increases 2. Child-care issues 3. Low wages/benefits 4. Lack of Transportation 5. Drug/alcohol abuse 	<ol style="list-style-type: none"> 1. Fear of Loss of Public Benefits as Income Increases 2. Lack of Transportation 3. Low wages/benefits 4. Child-care issues 5. Family crisis 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. Child Care Issues 3. Fear of Loss of Public Benefits as Income Increases 4. Low Wages/Benefits 5. Alcohol/Drug Abuse
Which services are LEAST likely to meet local needs?	<ol style="list-style-type: none"> 1. Transportation 2. Substance Abuse Assistance 3. Safe Affordable Housing 4. Employment Training 5. Dental Care 		

NEEDS STATEMENT:

Households need parental supports and education to strengthen families and improve education outcomes. (Family)



Connecting Communities in Action, Inc.

Section V: Housing – Allegany, Cattaraugus, Livingston Wyoming Counties

Data Indicators

- | | | |
|-------------------------|--------------------------------------|--|
| • Housing Units | • Homeowners | • Section 8 Waiting Lists |
| • Housing Age | • Overcrowded Housing | • Housing Authorities Wait List (Public Housing) |
| • Fair Market Rent | • Number of Unsafe, Unsanitary Homes | • Local Resources/Data |
| • Housing Affordability | • Point in Time Homeless | • Agency Specific Data |
| • Vacancy Rates | | • Community Needs Assessment Data |

Summary:

The number of housing units in the four-county service area increased incrementally and steadily from 2017-2019. 74.5% of the homes are owner occupied. 50% of the housing stock in the four-county area was built prior to 1960, which suggests that lead based paint concerns are common in the area. According to the US Census Bureau, 1.56% of Cattaraugus County, 1.41% of Allegany County and .27% of Livingston & Monroe County housing do not contain plumbing facilities; this is significantly higher than the state average, but the area's Amish population may contribute to the higher percentages.

Fair Market Rents are highest in Livingston County and lowest in Wyoming County. Per the National Low-Income Housing Coalition, housing costs accounted for between 40% and 45% of Median Income in Cattaraugus, Allegany and Livingston counties, while accounting for less than 35.1% in Wyoming County (2016). Overcrowding (more than one person per room) is less of an issue in the four-county area than in NYS or the country.

Numbers of homeless persons in the four-county area are difficult to discern because Allegany and Wyoming counties are part of multi-county Continuums of Care. This agency does not provide homeless services in Allegany, Wyoming or Livingston Counties and so the following information pertains only to Cattaraugus County. In 2020, Cattaraugus County reported 24 homeless persons during its January Point

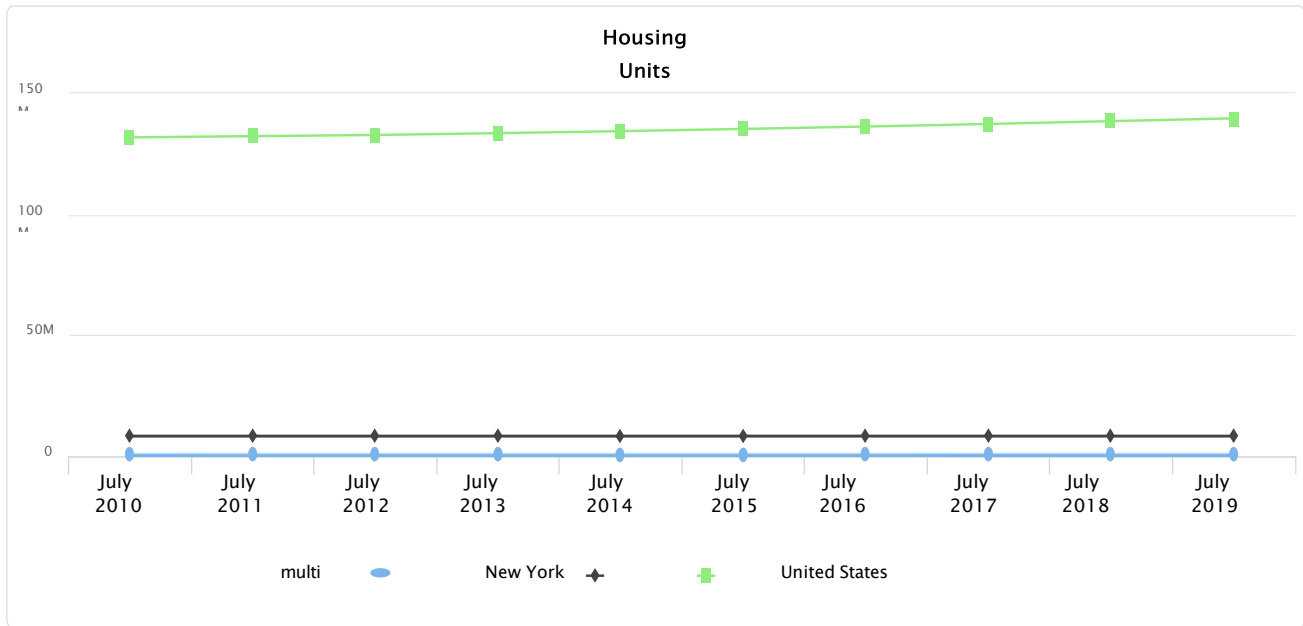
in Time Homeless count. The county does have several resources to prevent homelessness including Emergency Aid to Families (EAF) and Emergency Aid to Adults (EAA) through the local DSS, Solutions to End Homelessness Funding through Cattaraugus Community Action (subcontracted to the Council on Addiction Recovery Services) and rescue funds provided by Emergency Food and Shelter Program (EFSP) and private foundation dollars. The county also had two homeless shelters – Kinley Hill and the Genesis House, as well as Rapid Rehousing assistance.

Community Needs Assessment survey data shows customers and staff/volunteers believe that safe affordable housing is a pressing need in the low-income community. Community members do not feel that existing resources related to housing, shelters/transitional housing, and heating/utility assistance are sufficient to meet local needs.

Housing Units

The number of housing units within the report area in July of each year from 2010-2019 is shown below. According to the U.S. Census, there were a total of 426,137 housing units in the report area in 2019, an increase of 11,053 (or 2.66%) since 2010 compared to a 3.57% increase statewide.

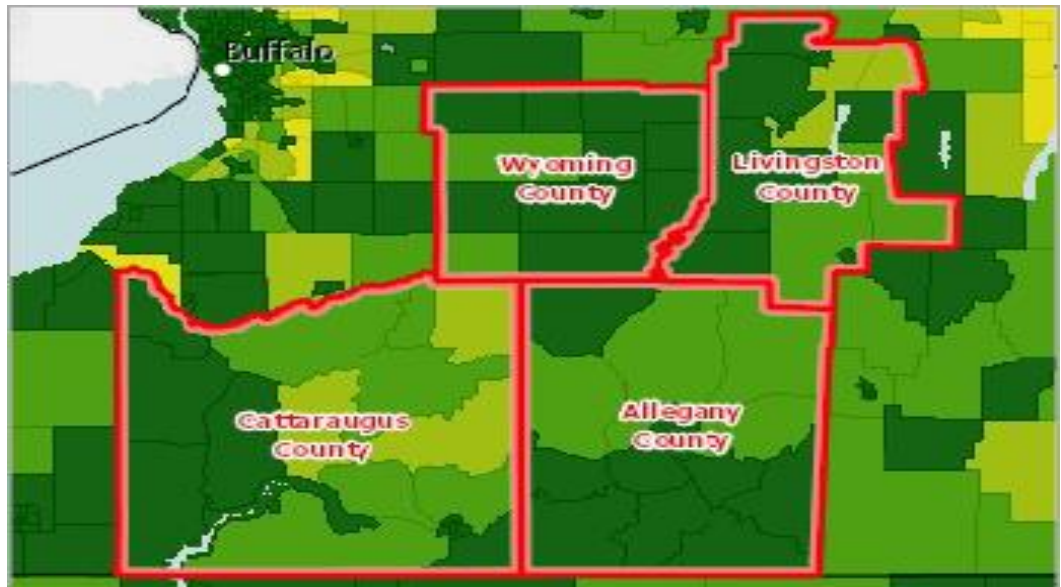
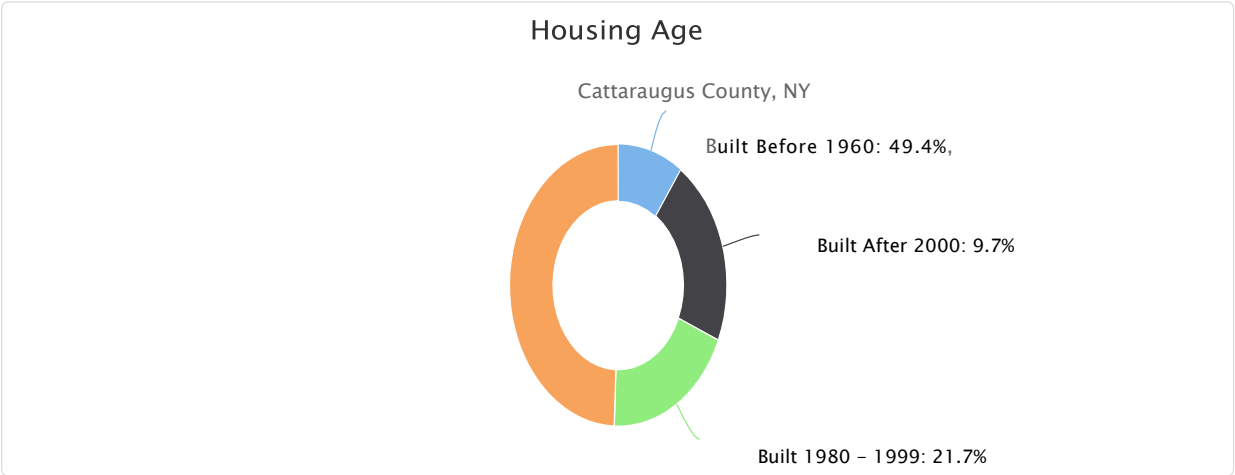
Report Area	July 2010	July 2011	July 2012	July 2013	July 2014	July 2015	July 2016	July 2017	July 2018	July 2019
Report Location	112,358	112,554	112,743	112,896	113,100	113,240	113,413	113,591	113,908	114,292
Allegany County, NY	26,136	26,170	26,205	26,232	26,254	26,299	26,332	26,361	26,390	26,419
Cattaraugus County, NY	41,135	41,228	41,295	41,345	41,417	41,479	41,541	41,595	41,669	41,746
Livingston County, NY	27,077	27,123	27,191	27,260	27,345	27,372	27,408	27,477	27,625	27,725
Wyoming County, NY	18,010	18,033	18,052	18,059	18,084	18,090	18,132	18,158	18,224	18,402
New York	8,063,059	8,090,962	8,117,642	8,141,085	8,166,581	8,190,716	8,228,876	8,268,418	8,309,326	8,350,900
United States	131,825,383	132,312,816	132,834,047	133,538,615	134,388,318	135,285,123	136,286,436	137,366,902	138,516,439	139,684,244



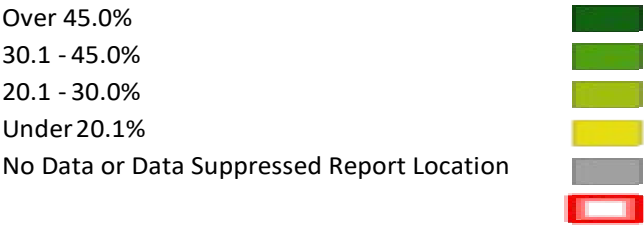
Housing Age

American Community Survey (ACS) totals for housing units, median year built and median age in 2019 for the report area are shown in the table below.

Report Area	Total Housing Units	Median Year built	Built After 2000	Built 1980 - 1999	Built 1960 - 1979	Built Before 1960
Report Location	113,683	No data	10,720	24,025	23,732	55,206
Allegany County, NY	26,373	1964	2,409	5,410	6,195	12,359
Cattaraugus County, NY	41,596	1961	4,048	9,008	7,986	20,554
Livingston County, NY	27,506	1966	3,010	6,485	5,678	12,333
Wyoming County, NY	18,208	1953	1,253	3,122	3,873	9,960
New York	8,322,722	1957	744,490	1,142,785	1,865,483	4,569,964
United States	137,428,986	1978	26,276,812	37,527,914	35,404,384	38,219,876



Housing Constructed Before 1960, Percent by Tract, ACS 2015-19

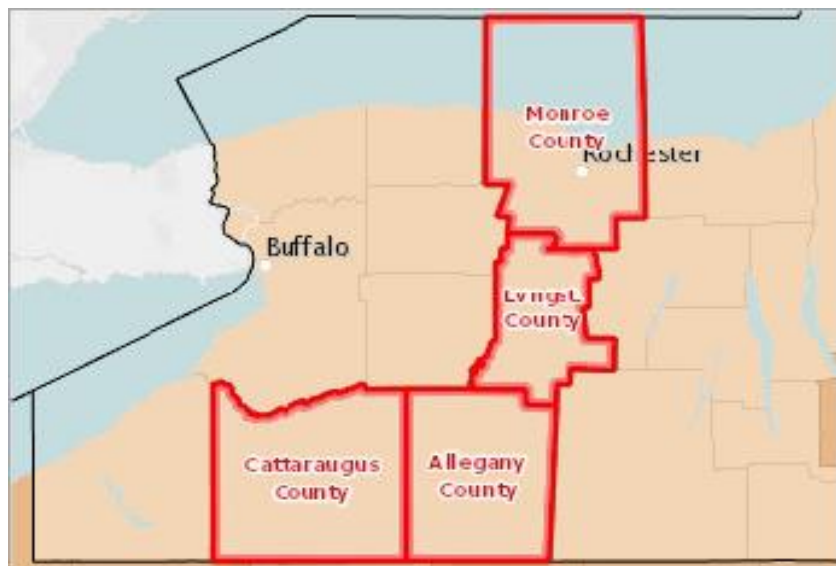


Fair Market Rent

Fair market monthly rent for 2021 (0-4 bedrooms) is shown below.

Report Area	Fair Market Rent (Monthly) 0 Bedrooms	Fair Market Rent (Monthly) 1 Bedrooms	Fair Market Rent (Monthly) 2 Bedrooms	Fair Market Rent (Monthly) 3 Bedrooms	Fair Market Rent (Monthly) 4 Bedrooms
Allegany County, NY	\$550	\$592	\$734	\$951	\$1,103
Cattaraugus County, NY	\$604	\$607	\$734	\$1,015	\$1,104
Livingston County, NY	\$698	\$805	\$1,006	\$1,251	\$1,364
Monroe County, NY	\$698	\$805	\$1,006	\$1,251	\$1,364
New York	\$846.08	\$922.31	\$1,120.32	\$1,432.94	\$1,577.71

Hours per Week at Minimum Wage Needed to Afford Housing, 1-Bedroom (at FMR) by County, NLIHC 2020



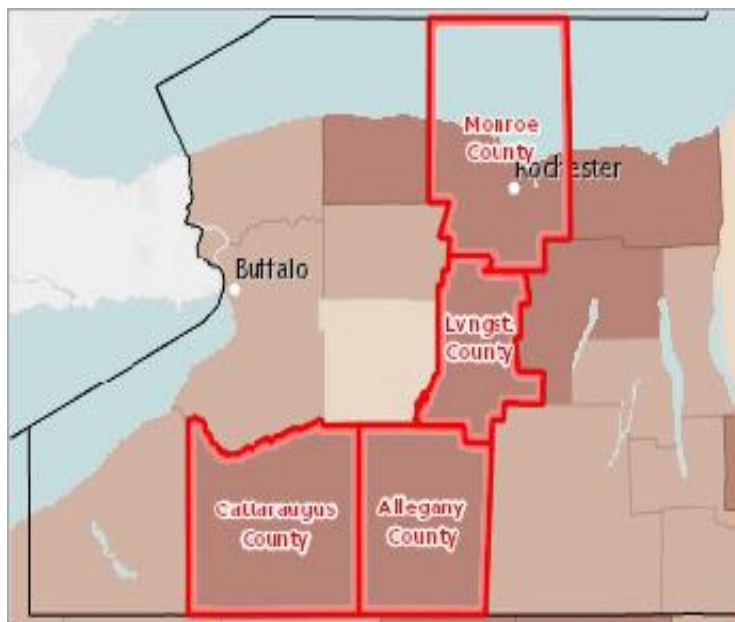
Housing Affordability

The National Low Income Housing Coalition reports each year on the amount of money a household must earn in order to afford a rental unit based on Fair Market Rents in the area and an accepted limit of 30% of income for housing costs.

Report Area	Average Renter Hourly Wage	Hourly Wage 0 Bedroom s	Hourly Wage 1 Bedroom s	Hourly Wage 2 Bedroom s	Hourly Wage 3 Bedroom s	Hourly Wage 4 Bedroom s
Allegany County, NY	\$9.75	\$10.40	\$11.21	\$13.73	\$17.75	\$21.13
Cattaraugus County, NY	\$10.36	\$11.25	\$11.25	\$13.77	\$19.10	\$21.17
Livingston County, NY	\$8.78	\$12.85	\$14.90	\$18.69	\$23.29	\$25.33
Monroe County, NY	\$13.67	\$12.85	\$14.90	\$18.69	\$23.29	\$25.33
New York	\$25.68	\$26.51	\$28.02	\$32.53	\$41.27	\$44.66

Proportion of Median Income Needed to Afford Housing, 1-Bedroom (at FMR) by County, NLIHC 2018

Over 65.1%
 45.1 - 65.0%
 40.1 - 45.0%
 35.1 - 40.0%
 Under 35.1%
 No Data



Vacancy Rates

The U.S. Census Bureau provides vacancy data based on American Community Survey 5-year estimates (2015 - 2019). Vacancy rates for the report area are reported below.

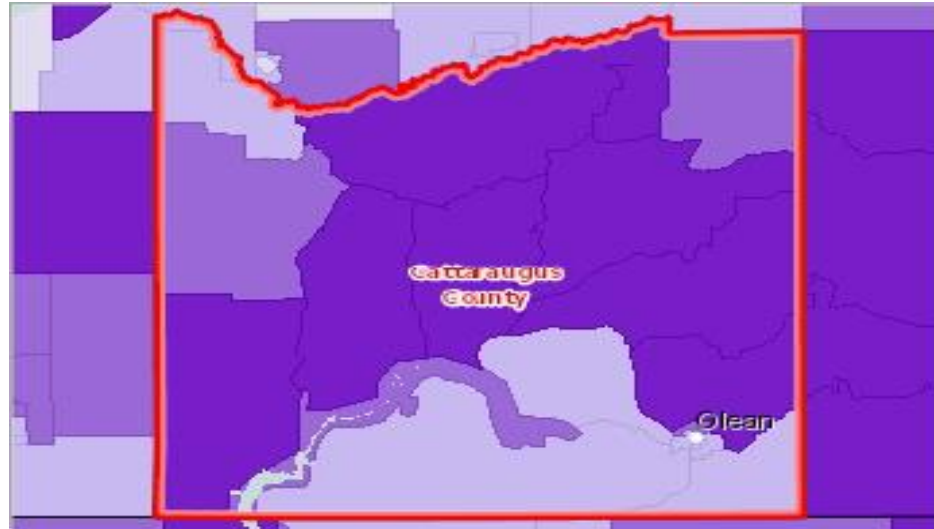
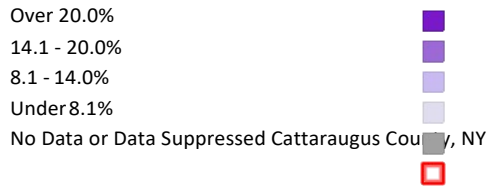
Vacant non-rental housing totals 4,078 units and includes those for sale only and sold but not occupied. For the report area, that is a non-rental housing vacancy rate of 0.96%, in comparison the national rate is 1.39%.

Vacant rental housing totals 11,946 units and includes those for rent and rented but not occupied. For the report area, that is a rental housing vacancy rate of 2.82%, in comparison the national rate is 2.47%.

Vacant other housing totals 31,480 units and includes those used for seasonal, recreational, or occasional use, as well as units used for migrant workers. For the report area, that is another housing vacancy rate of 7.44%, in comparison the national rate is 8.27%.

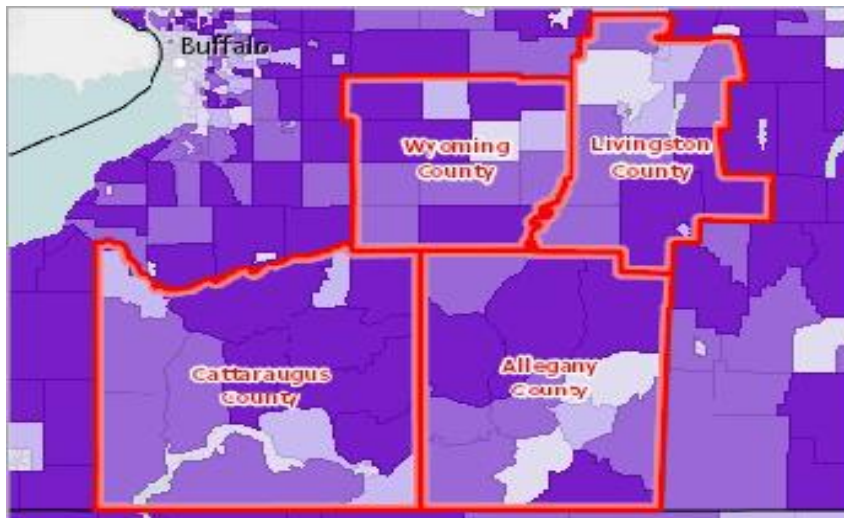
Report Area	Total Housing Units	Vacant Non-Rental	Vacant Non-Rental Rate	Vacant Rental	Vacant Rental Rate	Vacant Other	Vacant Other Rate
Report Location	113,683	1,547	1.36%	1,772	1.56%	20,544	18.07%
Allegany County, NY	26,373	372	1.41%	507	1.92%	7,546	28.61%
Cattaraugus County, NY	41,596	761	1.83%	712	1.71%	8,344	20.06%
Livingston County, NY	27,506	219	0.80%	468	1.70%	2,643	9.61%
Wyoming County, NY	18,208	195	1.07%	85	0.47%	2,011	11.04%
New York	8,322,722	107,781	1.30%	191,251	2.30%	680,456	8.18%
United States	137,428,986	1,912,626	1.39%	3,397,827	2.47%	11,362,485	8.27%

Vacant Housing Units, Percent by Tract, ACS 2015-19



Homeowners: The U.S. Census Bureau estimated there were 246,293 owner occupied homeowners of the estimated 423,355 housing units in the report area in 2019. This 58.18% is a decrease over the 66.93% owner occupied homes in 2000.

Report Area	Total Housing Units 2000	Owner Occupied Homes 2000	Owner Occupied Homes 2000	Total Housing Units 2019	Owner Occupied Homes 2019
Report Location	87,088	65,059	74.70%	113,683	66,751
Allegany County, NY	18,009	13,298	73.84%	26,373	13,678
Livingston County, NY	22,150	16,510	74.54%	27,506	18,054
Wyoming County, NY	14,906	11,426	76.65%	18,208	12,241
Cattaraugus County, NY	32,023	23,825	74.40%	41,596	22,778
New York	7,056,860	3,739,166	52.99%	8,322,722	3,957,802

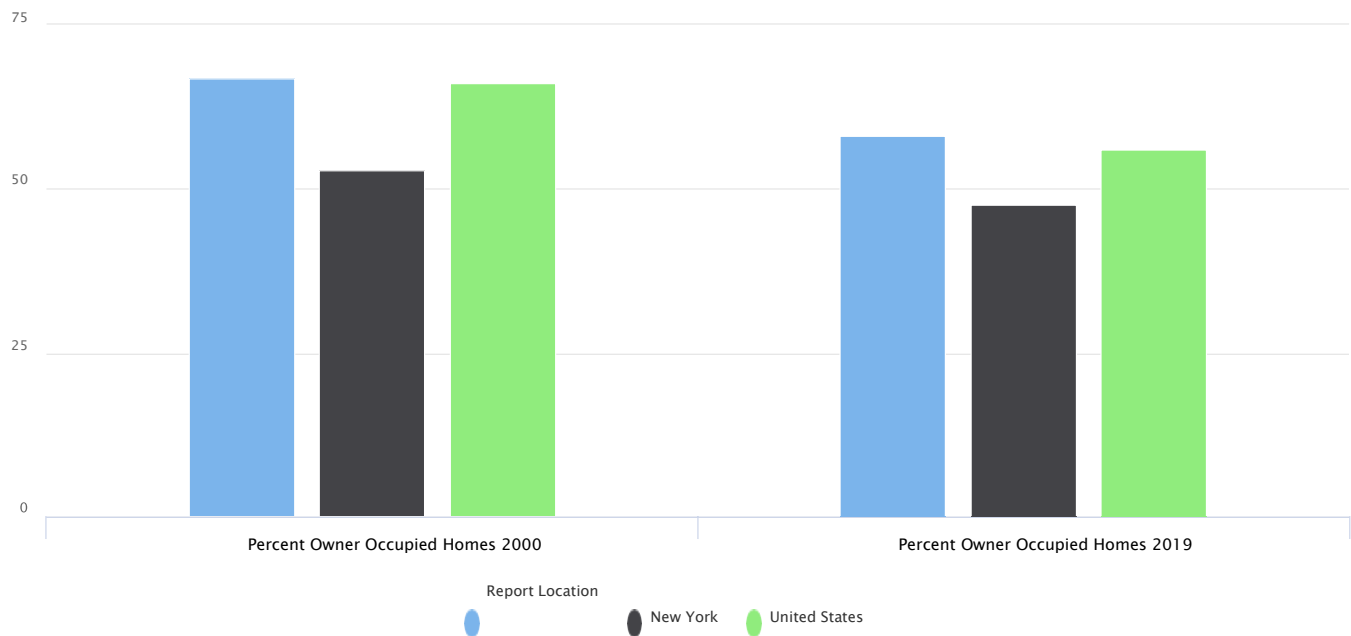


United States	105,480,101	69,815,753	66.19%	137,428,986	77,274,381
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Owner-Occupied Housing Units, Percent by Tract, ACS 2015-19



Homeowners

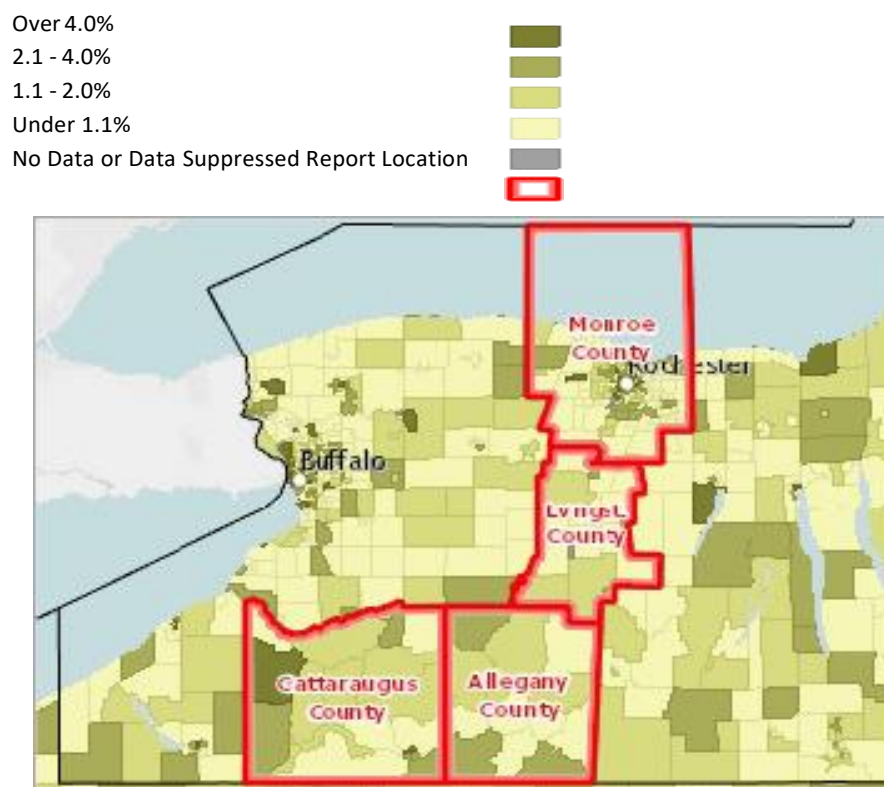


Report Area	Occupied Housing Units 2014	Overcrowded Housing Units 2014	Percent Overcrowded 2014	Occupied Housing Units 2019	Overcrowded Housing Units 2019	Percent Overcrowded 2019
Report Location	310,374	4,698	1.51%	311,185	5,194	1.67%
Allegany County, NY	18,172	364	2.00%	17,631	244	1.38%
Cattaraugus County, NY	30,095	641	2.13%	29,922	619	2.07%
Livingston County, NY	23,420	374	1.60%	23,174	225	0.97%
Monroe County, NY	238,687	3,319	1.39%	240,458	4,106	1.71%
New York	5,076,304	357,545	7.04%	5,025,821	374,931	7.46%
United States	90,364,208	3,852,710	4.26%	92,289,957	4,045,979	4.38%

Overcrowded Housing:

Occupied housing units, overcrowded housing units, and percent overcrowded for 2000 and 2019 are provided for the report area below. The average for the report area for 2019 is 1.67%, compared to a statewide average of 7.46%.

Overcrowded Housing (Over 1 Person/Room), Percent by Tract, ACS 2015-19

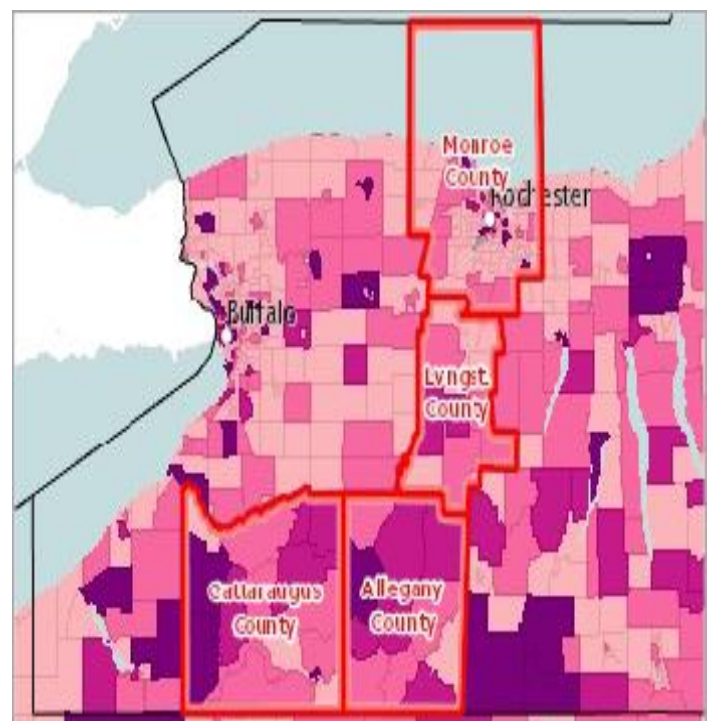
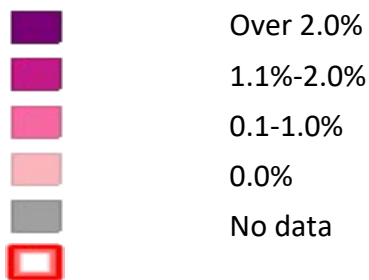


Number of Unsafe, Unsanitary Homes

The number and percentage of occupied housing units without plumbing are shown for the report area. U.S. Census data shows 1,813 housing units in the report area were without plumbing in 2000 and ACS 5 year estimates show 1,625 housing units in the report area were without plumbing in 2019.

Report Area	Occupied Housing Units 2000	Housing Units without Plumbing 2000	Percent without Plumbing 2000	Occupied Housing Units 2019	Housing Units without Plumbing 2019	Percent without Plumbing 2019
Allegany County, NY	18,009	158	0.64%	17,948	253	1.41%
Cattaraugus County, NY	32,023	372	0.93%	31,779	495	1.56%
Livingston County, NY	22,150	76	0.32%	24,176	66	0.27%
Monroe County, NY	286,512	1,207	0.40%	301,948	811	0.27%
New York	7,056,860	58,418	0.76%	7,343,234	28,723	0.39%
United States	106,741,426	736,626	0.69%	121,948,702	486,413	0.40%

Housing Units lacking plumbing
ACS 2015-2109



Point in Time Homeless

Point-in-time counts (collected January 23, 2020) by the U.S. Department of Housing and Urban Development (HUD) Continuum of Care Assistance Programs are provided for the report area below.

This indicator section has been broken into three different tables, with the first being totals for both households and per person counts.

Additionally, there are tables indicating numbers collected for both traditional housing homeless and emergency shelter homeless.

NOTE: CoC areas can be made up of multiple counties. Numbers listed for those areas with "Included CoC Counties" are the sum of all homeless counted in those counties.

Both Households and Per Person Counts

Report Area	Included CoC Counties	Household Without Children	Household At Least 1 Adult 1 Child	Household With Only Children	Persons Without Children	Persons At Least 1 Adult 1 Child	Persons With Only Children
Report Location	no data	871	143	20	885	471	20
Allegany County, NY	Steuben, Livingston, Chemung, Schuyler	168	24	1	173	78	1
Livingston County, NY	Steuben, Allegany, Chemung, Schuyler	168	24	1	173	78	1
Wyoming County, NY	Erie, Niagara, Orleans, Genesee	535	95	18	539	315	18
New York	No data	14,076	3,616	217	14,331	11,800	219

Transitional Housing Homeless

Report Area	Included CoC Counties	Household Without Children	Household At Least 1 Adult 1 Child	Household With Only Children	Persons Without Children	Persons At Least 1 Adult 1 Child	Persons With Only Children
Report Location	no data	130	41	5	133	148	5
Allegany County, NY	Steuben, Livingston, Chemung, Schuyler	3	8	0	4	30	0
Livingston County, NY	Steuben, Allegany, Chemung, Schuyler	3	8	0	4	30	0
Wyoming County, NY	Erie, Niagara, Orleans, Genesee	124	25	5	125	88	5
New York	No data	2,643	538	75	2,666	1,732	75

Emergency Shelter Homeless Count

Report Area	Included CoC Counties	Household Without Children	Household At Least 1 Adult 1 Child	Household With Only Children	Persons Without Children	Persons At Least 1 Adult 1 Child	Persons With Only Children
Report Location	no data	668	102	15	677	323	15
Allegany County, NY	Steuben, Livingston, Chemung, Schuyler	145	16	1	148	48	1
Livingston County, NY	Steuben, Allegany, Chemung, Schuyler	145	16	1	148	48	1
Wyoming County, NY	Erie, Niagara, Orleans, Genesee	378	70	13	381	227	13
New York	No data	10,342	3,057	133	10,554	10,059	135

Housing Authorities Wait List (Public Housing – Cattaraugus County Only)

Report Area	Housing Authorities wait list
Cattaraugus County, NY	Salamanca Housing = 83 05/15/2021 Olean Housing Authority = 23 05/19/2021 with additional approved tenants awaiting move in. Section 8 (Now Chautauqua Opportunities) Olean, NY = As of May 21, 2021 there were 331 people on the Section 8 waiting list in Cattaraugus County

Source geography: County

Please see [Community Needs Assessment Online Tool footnotes](#) for information about the data background, analysis methodologies and other related notes.

Report prepared by [Community Commons](#), May, 2020.

Housing Assistance Resources – Allegany County

Rural Preservation Programs		
ACCORD Corporation 84 Schuyler Street Belmont, NY 14813	Andover Preservation Society Village of Andover only	Arbor Housing & Development 26 Bridge Street Corning, NY 14830

Accord Corporation – Affordable housing, homeless services, Section 8 Housing Choice Vouchers, Home-owner rehabilitation grant funding.

Arbor Housing – Affordable housing developments

Cattaraugus Community Action, Inc. – Weatherization Assistance Program

Housing Assistance Resources – Livingston County

Rural Preservation Programs	
Pathstone Corp. 400 East Avenue Rochester, NY 14607	Arbor Housing & Development 26 Bridge Street Corning, NY 14830

Arbor Housing and Development – Affordable housing developments

Cattaraugus Community Action, Inc – Weatherization Assistance Program

Housing Assistance Resources – Wyoming County

Rural Preservation Programs	
Pathstone Corp. 400 East Avenue Rochester, NY 14607	Wyoming County Community Action, Inc. 6470 Route 20A Suite 1 Perry, NY 14530

Pathstone Corp. – Foreclosure Prevention Services

Wyoming County Community Action, Inc. – Homebuyer Program, Affordable Housing, Section 8 Housing Choice Vouchers

Housing Assistance Resources and Data - Cattaraugus County

Cattaraugus County Department of Aging (WRAP program) – assistance accessing weatherization or housing rehabilitation services for seniors.

Rural Revitalization Program – Assistance with Septic issues and housing rehabilitation_
USDA Rural Development – Housing Rehabilitation Programs

Code Enforcement –

Area	Code Enforcement Officer
City of Olean	Dave Bauer
City of Salamanca	Brandon Smith
Town of Allegany	Jerry Dzuroff
Town of Ashford	Lawrence Feldman
Town of Carrollton	Lance Jobe
Town of Cold Spring	Randall B. Brooks
Town of Conewango	- Deborah J. Babbit
Town of Dayton	Frank Watson
Town of East Otto	Jeffery A. Holler
Town of Ellicottville	Kelly Fredrickson
Town of Farmersville	Lance Jobe
Town of Franklinville	Lonnie Hatch
Town of Freedom	Patrick M. Cummings
Town of Great valley	Richard Rinko
Town of Hinsdale	Rodney Lawrence

Town of Humphrey	Terry Fuller
Town of Ischua	James E. Cline
Town of Leon	Jeff Holler
Town of Little Valley	Ronald Bridenbecker
Town of Lyons	Richard Bogan
Town of Machias	Vacant
Town of Mansfield	Gary Becker
Town of Napoli	Gary Brecker
Town of New Albion	Frank Watson
Town of Olean	Jerry E. Dzuroff
Town of Otto	Jeff Holler
Town of Perrysburg	David Heckman
Town of Persia	Melvin T. Shaw
Town of Portville	John Krist
Town of Randolph	David Heckman
Town of Redhouse	Randall B. Brooks
Town of Salamanca	Brandon Smith
Town of South Valley	Randall Brooks
Town of Yorkshire	Christopher B. Lexer
Village of Allegany -	John Helgager
Village of Cattaraugus	Frank Watson
Village of Ellicottville	Kelly Fredrickson
Village of Franklinville	Allan Fish
Village of South Dayton	Gary Brecker

Emergency Back Rent and Utility Assistance -

Cattaraugus County Department of Social Services EAF, EAA and HEAP - In 2019, 2822 cases received HEAP in Cattaraugus County, NY.

EAA funds expended Services in 2019, 2020 and 2021 with those EAF/EAA funds including emergency housing, first month's rent, utility payments, non- utility emergencies, heating equipment repairs/replacements and transportation expenses.

Emergency Food and Shelter Program (EFSP) agencies throughout the County utilized the below listed funding for emergency shelter, back rent, back utilities and food for distribution in the county.

Phase 35	\$5425	\$2382	2/1/18-5/31/20
Phase 36	\$5931	\$1411	10/1/18-5/31/20
Phase 37	\$5000	\$1923	1/1/20-10/31/20
Phase 38	\$8463	\$1085	1/1/20-10/31/20
Phase CARES	\$6000	\$3143	1/27/20-10/31/20

Emergency Homeless Assistance

Cattaraugus County Department of Social Services – hotel/motel vouchers, Code Blue Shelter. In 2019 the LDSS sheltered 56 individuals in local hotels/motels for a total of 232 nights. In 2020, the LDSS

sheltered 59 individuals for a total of 173 nights. This is in addition to homeless households served by local homeless shelters.

Genesis House Homeless Shelter, Olean – women and families plus three beds for men. During 2020, this program sheltered 123 individuals.

Saving Grace Ministries- Trading Post, Cattaraugus – two apartments for singles or families.

Legal Assistance –

Legal Assistance of WNY (LAWNY). Free civil representation for tenant/landlord proceedings, mortgage foreclosures, Debtors in chapter 7 bankruptcies if wages are being garnished and debtors in chapter 13's if they are at risk of losing their house to a mortgage or tax foreclosure.

Housing Location –

Cattaraugus County Department of Aging – Assistance for seniors searching for housing that meets needs. Assistance in accessing supportive living or nursing home care. In 2019, the Department took calls from 245 unduplicated individuals seeking housing related assistance. In 2020, the Department took calls from 258 unduplicated individuals.

211 Western New York –

In 2019-2020, 211 WNY received 485 calls requesting information on needs in Cattaraugus County. Housing and utility related assistance requests accounted for (26.4%) and 4.6% of needs identified.

Agency Services in this Domain

Housing

515 Senior and Disabled Housing Sites (5 locations): Provision and management of smoke-free, safe and affordable housing units for low income, elderly, and/or disabled persons of any age. Housing options are at the Delevan, Franklinville, Little Valley, and Randolph Terraces, as well as Willow Brook Manor.

Derby Single Room Occupancy (22 units): Permanent living for single, homeless individuals or those at risk of homelessness. Residents receive extensive case management through CCA's Transitional Services Department.

Jefferson House Apartments (8 units) Permanent housing for homeless persons with documentable disability. Residence in JHA includes the assistance of the Transitional Services Department's case management and skill-building. Apartments are co-located with CCA's program headquarters in Salamanca, New York, to facilitate accessibility of services.

Kinley-Hill Emergency Shelter & Single Room Occupancy (10 units/18 units) Emergency shelter for homeless, single adults. Stays of up to 14 days allow individuals to transition into permanent housing with the assistance of CCA's Transitional Services Department. The SRO provides permanent housing for single, homeless individuals or those at risk of homelessness. Residents receive case management services with the Transitional Services Department, as well.

Weatherization and Housing Rehabilitation:

Weatherization Assistance Program (WAP): Serving low-income, elderly, and disabled homeowners and renters. Energy audits, health and safety measures, energy conservation, education, emergency furnace repairs and replacements, other minor repairs related to energy needs. Serving Allegany, Cattaraugus, Livingston and Wyoming Counties.

Housing Rehabilitation Programs: CCA may serve qualifying owner-occupied homes addressing health and safety issues, bringing the units up to Housing Quality Standards. Services include, but are not limited to: manufactured home replacement, lead hazard reduction, structural corrections, thermal upgrading, mechanical systems, and other health and safety issues.

Homeless Prevention:

EFSP and Private Foundation Funding - Rescue funding is available on a first come, first served basis for households with rental or utility arrearages. Assistance is also available for security deposits if needed to secure safe affordable housing. Payment is limited to one month's arrearages or security deposit equaling one month's rent. Payment must guarantee an additional 30 days of housing or utility service.

Solutions to End Homelessness Program (STEHP) – CCA contracts with the Council on Addiction Recovery Services for the provision of case management-based services to help households remain in their housing or relocate if needed to prevent homelessness. Financial assistance is available for rent/utility arrearages and relocation costs. 30% AMI requirement.

Agency Data:

Part of the agency intake process involves gathering data on housing for all CCA customers. Housing for customers served during this 2016-2017 and 2015-2016 program years is shown below. Note that housing data is shown only for households on whom data is collected. The agency operates several “no questions asked” services; data is not collected on customers accessing those services.

Housing Type	Number of Families	
	2017-2018	2018-2019
Own	945	473
Rent	1533	870
Homeless	150	83
Other	350	136
TOTAL	2978	1562

Other consists of marginally housed situations – staying with family/friends, camping, etc.

In addition to the above, agency data shows the following heating sources:

Heating Source	Number of Families 2018	Number of Families 2019
Electric	821	681
Fuel Oil	84	61
Natural Gas	1410	1466
Other	269	436
Propane	195	237
Wood	110	96
TOTAL	2889	2977

Housing:

During the 2017-2018 CSBG Program year, 169 households applied for safe suitable housing at CCA. 13 seniors attained housing at the 515's, 12 people with disabilities attained housing at the 515's, 1 family moved into JHA apartments. (In addition, 145 maintained safe suitable housing by recertifying/remaining in tenancy at one of the agency's housing projects.

During the 2018-2019 CSBG Program Year, 159 households applied for safe suitable housing at CCA. 8 seniors attained housing at the 515's, 6 people with disabilities attained housing at the 515's, 1 family moved into JHA apartments. (In addition, 145 maintained safe suitable housing by recertifying/remaining in tenancy at one of the agency's housing projects.

Housing Rehabilitation

During the 2017-2018 CSBG Program Year the agency's Weatherization and Housing Rehabilitation Program provided the following services: 446 households inquired about housing rehabilitation and energy conservation services. Of that number, 184 household received emergency conservation services. All households had reduced energy usage as a result. 30 households received housing rehabilitation services. All households had a safer living environment because of improvements to the home.

During the 2018-2019 program year, 433 households inquired about housing rehabilitation and energy conservation services. Of that number, 209 household received emergency conservation services. All households had reduced energy usage as a result. 30 households received housing rehabilitation services. All households had a safer living environment because of improvements to the home.

Between 1/2018- and 12/2020, the agency received 46 applications for its Cattaraugus County manufactured home replacement initiative. Weatherization staff have replaced manufactured homes in

Allegany and Cattaraugus County. The agency has received 2019 funding for mobile home replacement in Cattaraugus County; this grant will replace an additional five manufactured homes.

Emergency Homeless Shelter –

During the 2017-2018 CSBG Program year, the agency's emergency homeless sheltered temporarily housed 154 homeless single adults, placing 85 in permanent housing.

During the 2018-2019 CSBG Program year, the emergency shelter temporarily housed 156 single adults. 68 were subsequently placed in permanent housing.

Homeless Prevention –

During the 2017-2018 CSBG Program year, 180 households inquired about assistance with utility or rental arrearages or security deposits. The agency assisted 17 households with utility arrearages, 27 households with rental arrearages. All households-maintained housing and utility services for an additional 30 days as a result.

In the 2018-2019 Program year, 151 households inquired about assistance with utility and rental arrearages or security deposits. The agency assisted 20 households with utility arrearages and 2 households with rental arrearages. All households-maintained housing and utility services for an additional 30 days as a result. In addition, 2 households received security deposits to secure safe affordable housing.

During the 2018-2019 CSBG Program year, the STEHP program served a total of 64 households. All persons served by the program were at risk of homelessness because of rental and/or utility arrearages, legal eviction with no resources to relocate, unsafe housing, or tenuous housing situations (staying with family or friends and unable to stay longer) No household served had income exceeding 30%AMI.

Needs Assessment Survey Data Related to this Domain

Methodology:

The agency needs assessment survey had three versions – community members, partners and board, staff and volunteers. They were distributed in hard copy, via email and were also posted on the agency website. Survey distribution began in October 2020 and remains on-going. At the time of survey result analysis, which occurred on March 2021 the agency received total of 326 completed surveys; 146 were from customers and community members.

Each version contained preliminary questions about the respondent's association with the agency. Thereafter, surveys contained identical questions regarding community needs. Questions asked

respondents to identify the five leading causes of poverty in Cattaraugus County, the five most pressing needs of low income county residents, and perceived barriers to employment. All questions provided a standard list of responses with an “other” option. The agency also requested feedback on which needs it should focus on, assuming that resources were not a concern. The survey for customers and community members asked two additional questions: if respondents had difficulty accessing services, and if so, why, plus how well existing services are meeting identified needs.

The following chart summarizes responses received. As shown below, respondents in the “Customer/Community” and “Board, Staff and Volunteer” groups felt that safe affordable housing is a pressing need for the low-income population.

Focus Group	Customers/Community	Board/Staff/Volunteers	Partners
Survey Questions			
Leading Causes of Poverty	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Alcohol/drug use 3. Lack of education 4. People unwilling to work 5. Low wages 	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Low Wages 3. Lack of Transportation 4. Lack of education 5. Alcohol/Drug Abuse 	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Lack of Education and Job Skills 3. Alcohol/Drug Abuse 4. Lack of transportation 5. Mental Illness
Most Pressing Needs of the Low-Income Population	<ol style="list-style-type: none"> 1. Child Care 2. Job Skills and Employment Training 3. Livable wages 4. Transportation 5. Safe Affordable Housing 	<ol style="list-style-type: none"> 1. Safe, affordable housing 2. Job skills/employment 3. Transportation 4. Livable wages 5. Child-care 	<ol style="list-style-type: none"> 1. Job Skills and Employment Training 2. Transportation 3. Mental Health Services/Counseling 4. Child Care 5. Safe, affordable housing
Assuming Jobs are Available, what makes it difficult for people to obtain them?	<ol style="list-style-type: none"> 1. Lack of Transportation 2. Lack of Skills 3. Lack of Child-care 4. Lack of Education 5. Substance/Alcohol Abuse 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. No Training/ Lack of Skills 3. Lack of Child Care 4. Lack of Education 5. Substance/Alcohol Abuse 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. No Training/Lack of Skills 3. Lack of Child Care 4. Mental Health / Behavioral Issues 5. Drug/alcohol abuse
What makes it difficult for people to maintain employment in our community?	<ol style="list-style-type: none"> 1. Fear of Loss of Public Benefits as Income Increases 2. Child-care issues 3. Low wages/benefits 4. Lack of Transportation 5. Drug/alcohol abuse 	<ol style="list-style-type: none"> 1. Fear of Loss of Public Benefits as Income Increases 2. Lack of Transportation 3. Low wages/benefits 4. Child-care issues 5. Family crisis 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. Child Care Issues 3. Fear of Loss of Public Benefits as Income Increases 4. Low Wages/Benefits 5. Alcohol/Drug Abuse
Which services are LEAST likely to meet local needs?	<ol style="list-style-type: none"> 1. Transportation 2. Substance Abuse Assistance 3. Safe Affordable Housing 4. Employment Training 5. Dental Care 		

In addition, customers/community members felt that existing safe affordable housing providers, shelter providers and utility assistance programs are insufficient to meet needs. The following chart summarizes responses to the question, “How well are the services/resources in Cattaraugus county meeting needs?”

Service Area	There are no services	There are limited services	There are an average # of services	There is an above average # of services	There are significant # of services	Total	Weighted average
Safe Affordable Housing	4.62 % (3)	56.92 % (37)	32.31 % (21)	6.15 % (4)	0 %	65	2.40
Shelter/Transitional Housing	1.54 % (1)	41.54% (27)	46.15% (30)	10.77% (7)	0%	65	2.66
Heating/Utility Assistance	1.54% (1)	40.00% (26)	44.62% (29)	12.31% (8)	1.54% (1)	65	2.72

NEEDS STATEMENT:

Safe and affordable housing is a pressing need within Cattaraugus County.



Connecting Communities in Action, Inc.

Section VI: Health and Social/Behavioral Development (including Nutrition)

Data Indicators:

- | | | |
|--|--|--|
| <ul style="list-style-type: none"> • Violent Crime • Property Crime • Jail Population Counts • Medicare/Medicaid Providers • FQHCs • Persons Receiving Medicare • Persons Receiving Medicaid • Child Health Plus • Uninsured Population • Prenatal Care • Teen Births • HIV/AIDS • Deaths • Covid Related Deaths • Physicians • Dentists • Nurses | <ul style="list-style-type: none"> • Mental Health Professionals • Therapists • Special Health Professionals • FQHC waitlists Substance Abuse Data • Opioid Overdoses • Clients in Chemical Dependency Treatment • Naloxone Administration • Substance Abuse Resources • Local Data: Treatment for Addictions • Agency Data: Services Codes for Victims • Local Resources and Clinics (Mental Health, Dental) • Health Insurance Resources • Women's Health • 211 WNY • Agency Data for Med Coverage/Disabilities | <ul style="list-style-type: none"> • Free and Reduced Lunch Program • Free and Reduced Lunch Program by School • Hunger Prevention and Nutrition Assistance Program (HPNAP) Persons Served by Soup Kitchens, Food Pantries and Shelters • Households Receiving SNAP by Poverty Status (ACS) • Supplemental Nutrition Assistance Program (SNAP) • Supplemental Nutrition Assistance Program (SNAP) Trend • Family Offenses • Child Well Being Indicator • Local Resources Nutrition • Agency Specific Data (Nutrition and NOEP) • Needs Assessment |
|--|--|--|

Summary

Health and Health Care – Cattaraugus County

Cattaraugus County ranks among the lowest in the state for health outcomes and health factors. Premature death rates, as well as tobacco use, significantly exceed those for New York State as a whole. The area also has a shortage of physicians. The county has 5.06% of individuals that are uninsured residents. 5.75% of the live births in the county were to teen mothers, which is significantly higher than that state rate of 3.29%. Cattaraugus county ranks in the bottom 25% of the state with respect to teen births and mortality.

Social and Behavioral Development – Cattaraugus County

Like most communities in New York State and the Nation, Cattaraugus County has experienced a rise in opioid use and resulting social consequences. In 2019 opioid death rates rose to 10, in 2018 there were 6 deaths. Newborn drug related diagnoses are somewhat higher, but Cattaraugus County's rates for alcohol-related motor vehicle injuries and binge drinking are significantly higher than those of New York State. While overall crime rates have remained stable, and relatively low, the rates of young adult arrests for property crimes and DUI exceed the New York State average. Child Abuse and Maltreatment rates and foster care admissions are also higher than the State rates.

Nutrition – Allegany, Cattaraugus and Chautauqua Counties

63.94% of the school students in the report area were eligible for free or reduced lunches, compared to a statewide rate of 74.75%. According to Feeding America, Poverty is worse in rural communities than in urban communities. In 2019, 13.3% of all people in rural areas lived below the poverty line compared to 10.0% of people in urban areas. 12.8% of residents in Cattaraugus County had food security rates. Due to the effects of the coronavirus pandemic, more than 42 million people may experience food insecurity, including a potential 13 million children.

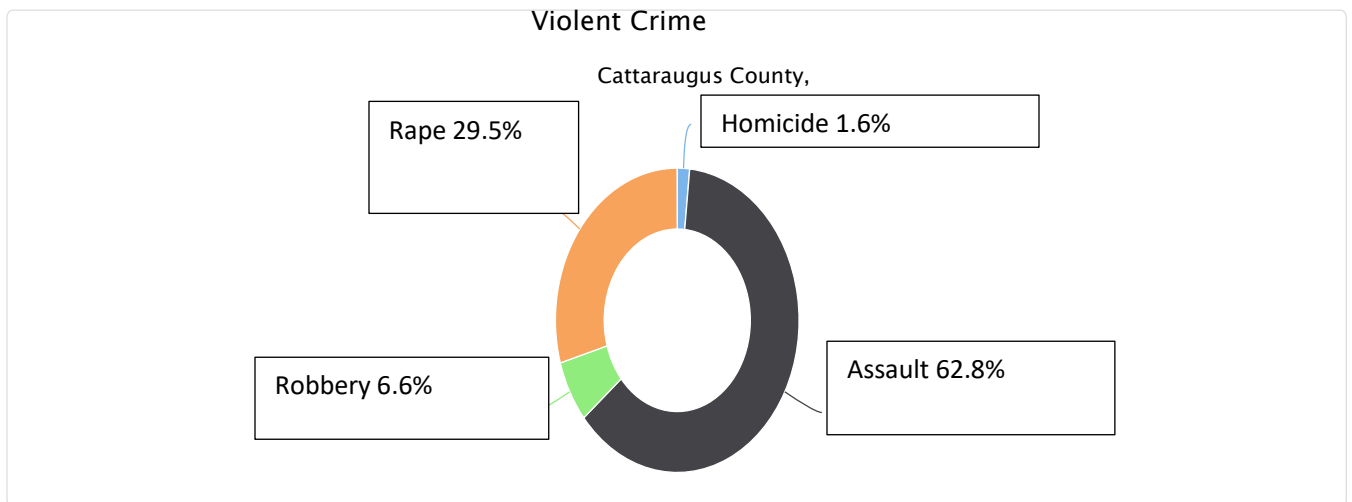
The New York Office of Temporary and Disability Assistance reported that 5,802 households in Cattaraugus County received SNAP benefits in 2020, with 10,393 individuals served. In some tracts in the three-county area, over 19.0% of the population receives SNAP assistance.

Population Profile

Violent Crime

Occurrences of violent crime within the report area are shown in the table below. According to the New York State Division of Criminal Justice Services reporting system, a total of 2 murders, 76 assaults, 8 robberies and 36 rapes took place within the report area in 2018.

Report Area	Total Violent Crime	Homicide	Assault	Robbery	Rape
Cattaraugus County, NY	122	2	76	8	36
New York	22,391	274	13,009	5,214	3,894



Property Crime

Occurrences of property crime within the report area are shown in the table below. According to the New York State Division of Criminal Justice Services reporting system, a total of 189 burglaries, 805 incidents of larceny, and 33 automotive thefts were recorded in 2018 within the report area.

Report Area	Total Property Crime	Burglary	Larceny	Auto Theft
Cattaraugus County, NY	1,027	189	805	33
New York	290,945	34,727	242,888	13,330

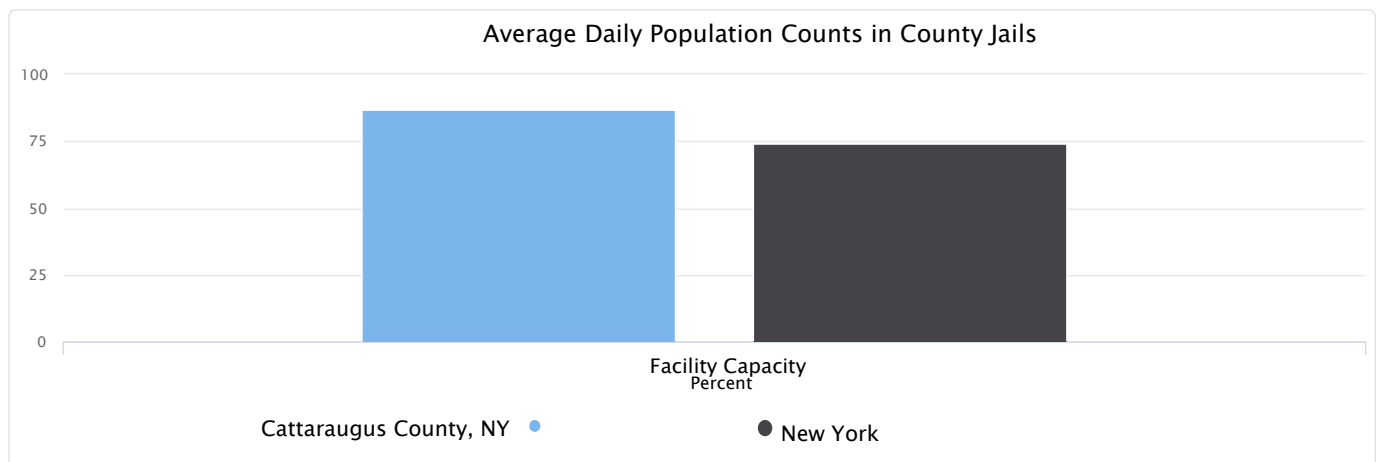
Average Daily Population Counts in County Jails

The average daily number of persons held in county jails are shown in the selected report area.

Report Area	Average Daily Population Count Total	Average Daily Population Count Male	Average Daily Population Count Female	Facility Capacity Total	Facility Capacity Percent
Cattaraugus County, NY	130	108	22	150	86.67
New York	16,227	14,204	2,023	21,869	74.20

Data Source:

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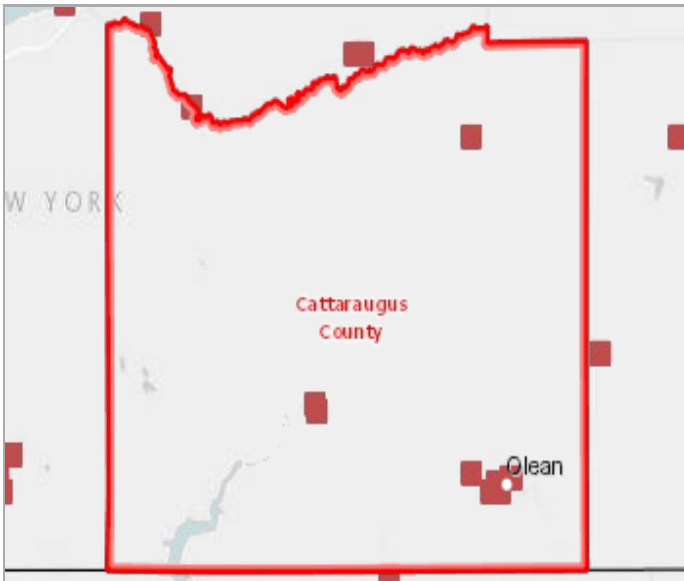
130 persons were held in county jails in 2019.

Medicare and Medicaid Providers

Total institutional Medicare and Medicaid providers, including hospitals, nursing facilities, Federally qualified health centers, rural health clinics and community mental health centers for the report area are shown.

According to the U.S. Department of Health and Human Services, there were 12 active Medicare and Medicaid institutional service providers in the report area in the fourth quarter of 2019.

Report Area	Total Institutional Providers	Hospitals	Nursing Facilities	Federally Qualified Health Centers	Rural Health Clinics	Community Mental Health Centers
Cattaraugus County, NY	12	1	5	3	0	0
New York	2,431	234	618	494	14	0



All Providers of Service, POS September 2020

- All Providers of Service
- County

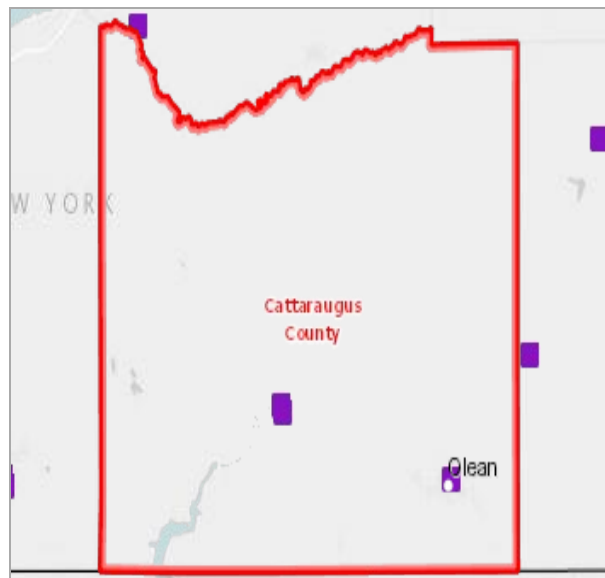
Federally Qualified Health Centers

Federally Qualified Health Centers in this selected area.

County	Provider Number	FQHC Name	Address	City	Phone
Cattaraugus County	PN: 331874	SENECA NATION HEALTH DEPARTMENT	PO BOX 500	SALAMANCA	(716) 945-5862
Cattaraugus County	PN: 571066	SOUTHERN TIER COMMUNITY HEALTH CENTER	445 BROAD STREET	SALAMANCA	(716) 701-6878
Cattaraugus County	PN: 331001	UNIVERSAL PRIMARY CARE - OLEAN	135 NORTH UNIOIN STREET	KNAPP CREEK	(716) 375-7500

Persons Over 65 Receiving Medicare

Report Area	Persons Over 65 Receiving Medicare	Disabled Persons Receiving Medicare	Total Persons Receiving Medicare
Cattaraugus County, NY	14,821	3,393	18,214
New York	6,270,186	988,028	7,258,219
United States	52,987,966	8,519,960	61,507,926

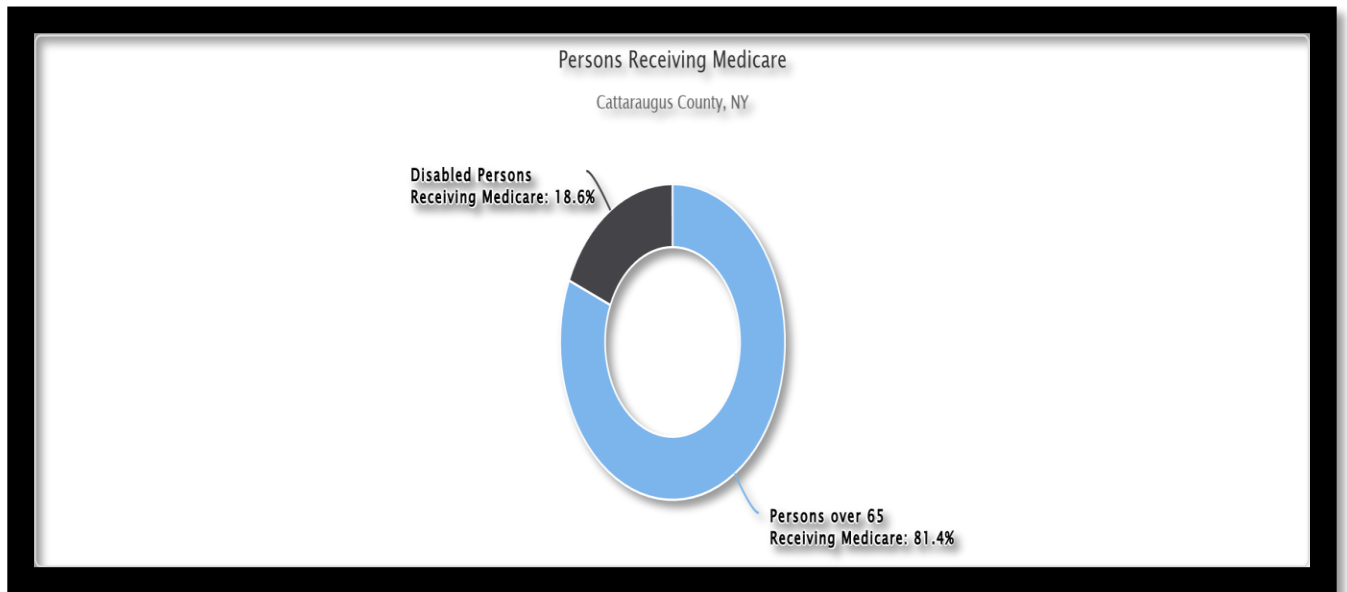


Federally Qualified Health Centers, POS September 2020

- Federally Qualified Health Centers 2020
- Cattaraugus County

Persons Receiving Medicare

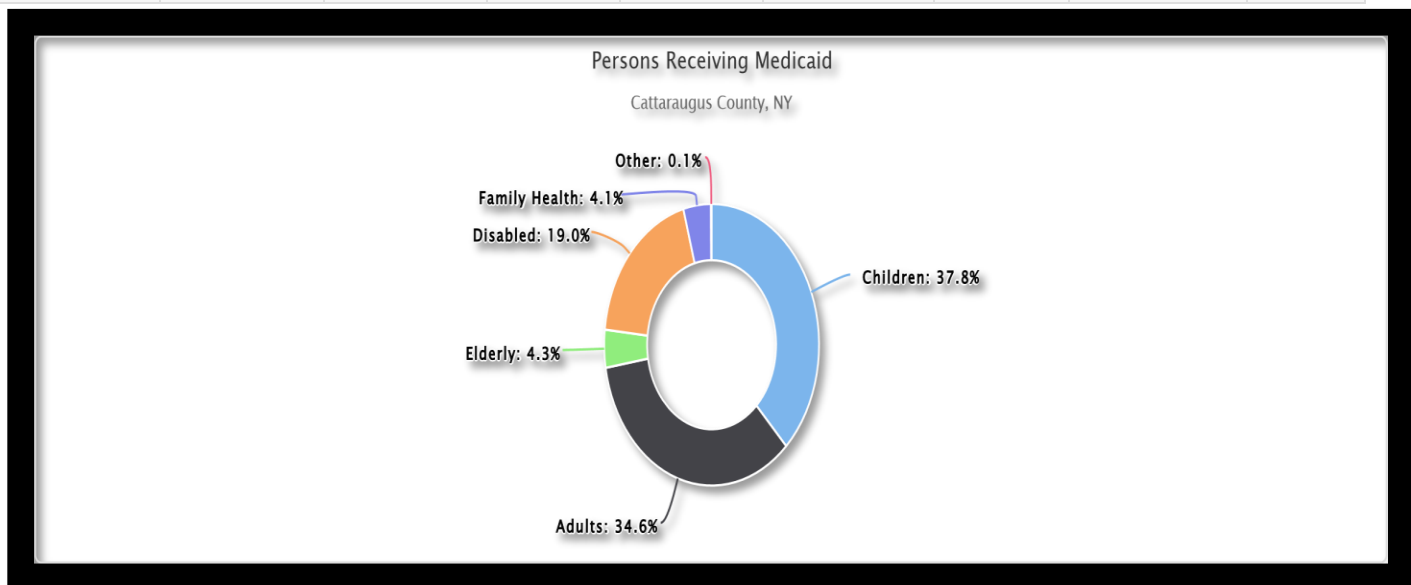
The total number of persons receiving Medicare is shown, broken down by number over 65 and number of disabled persons receiving Medicare for the report area. The U.S. Department of Health and Human Services reported that a total of 18,214 persons were receiving Medicare benefits in the report area in 2019. A large number of individuals in our society are aware that persons over 65 years of age receive Medicare; however, many of them are unaware that disabled persons also receive Medicare benefits. A total of 3,393 disabled persons in the report area received Medicare benefits in 2019.



Persons Receiving Medicaid

The average number of persons receiving Medicaid during 2014 is shown below for the report area.

Report Area	Recipients Children	Recipients Adults	Recipients Elderly	Recipients Disabled	Recipients Family Health	Recipients Other	Total	Per 1000
Cattaraugus County, NY	5,810.83	5,318.92	667.50	2,926.17	637.92	15.08	\$15,124.58	189.69
New York	1,816,194.58	1,679,607.67	292,636	634,979.42	220,514.50	260,806.5	\$4,842,490.00	248.50

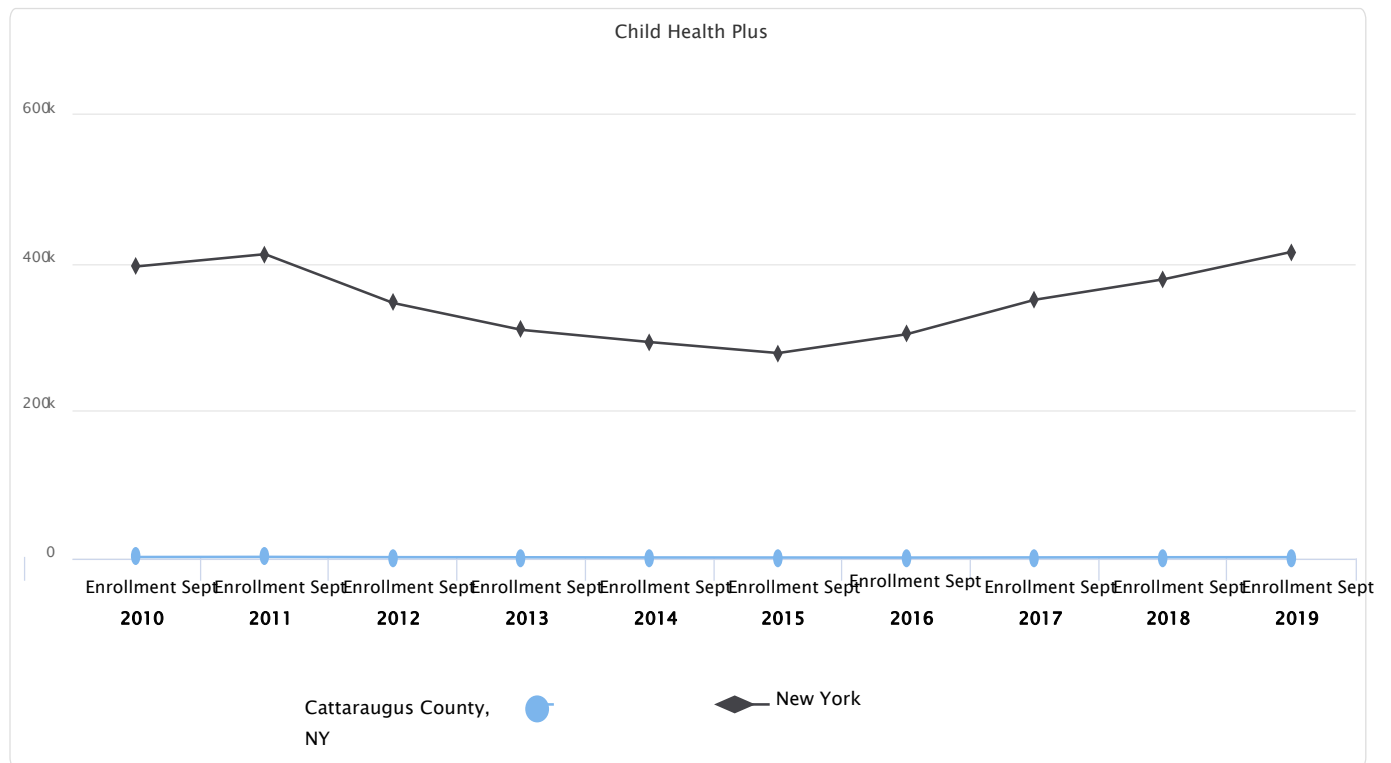


Child Health Plus

The table below shows the total enrollment for the New York Child Health Plus program for each September 2010 - 2019.

According to the New York Department of Health, there were 1,469 persons enrolled in the Child Health Plus Program during September 2019. Between September 2010 and September 2019, enrollment decreased in the report area by -251 persons, or -14.6%.

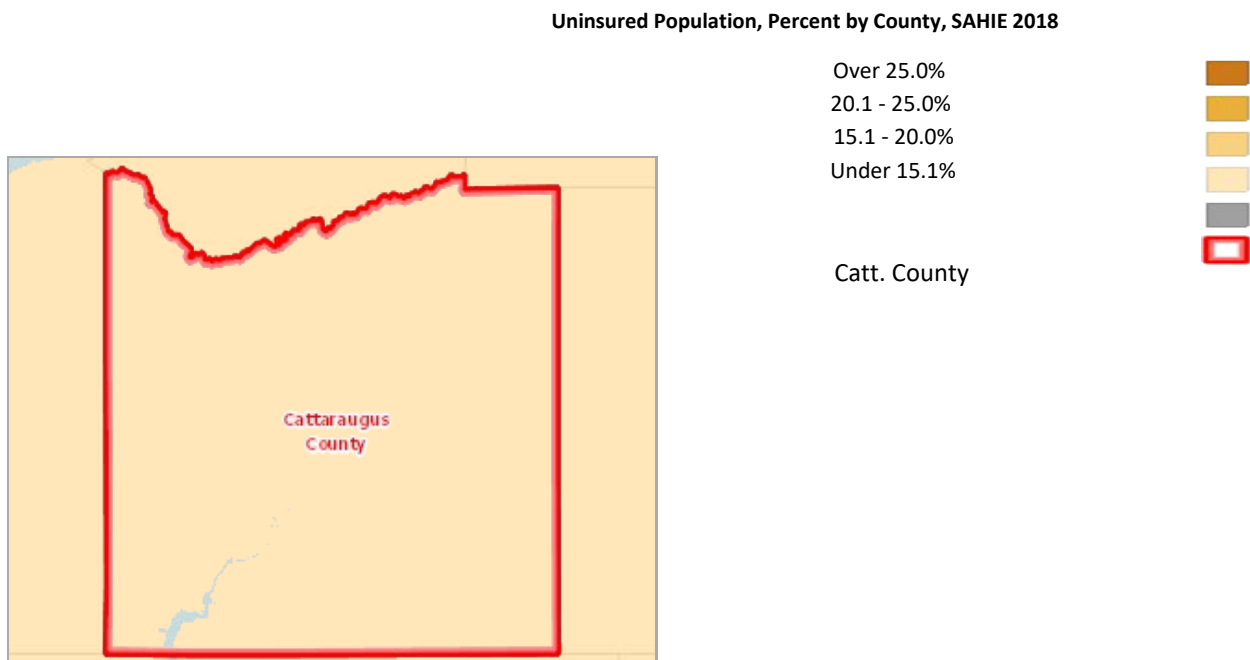
Report Area	Enrollment Sept 2010	Enrollment Sept 2011	Enrollment Sept 2012	Enrollment Sept 2013	Enrollment Sept 2014	Enrollment Sept 2015	Enrollment Sept 2016	Enrollment Sept 2017	Enrollment Sept 2018	Enrollment Sept 2019
Cattaraugus County, NY	1,720	1,845	1,465	1,336	1,080	1,004	944	1,171	1,380	1,469
New York	395,312	411,892	345,741	309,335	292,802	277,947	303,430	350,195	377,789	414,986

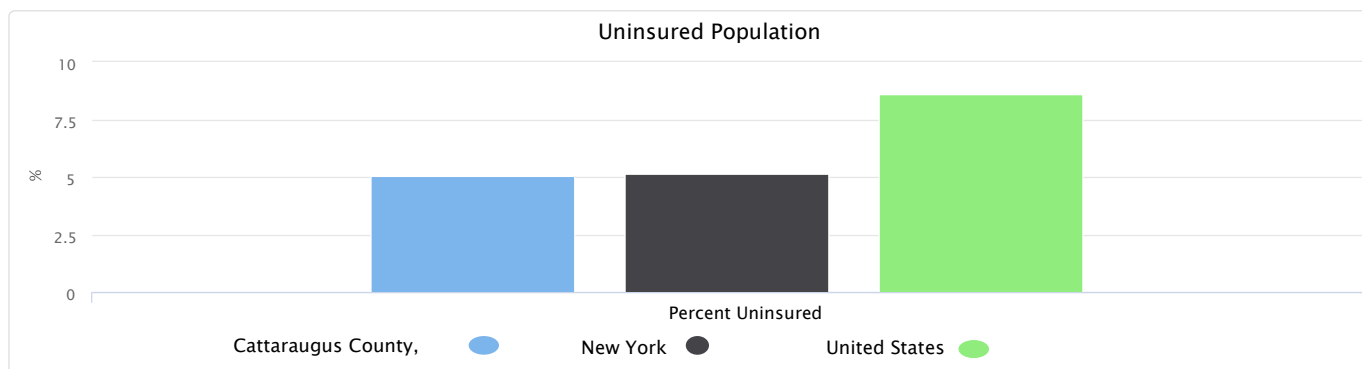


Uninsured Population

The uninsured population of 2019 is calculated by estimating the number of persons eligible for insurance (generally those under 65) minus the estimated number of insured persons.

Report Area	Insurance Population (2019 Estimate)	Number Insured	Number Uninsured	Percent Uninsured
Cattaraugus County, NY	77,121	56,251	3,903	5.06%
New York	19,572,319	14,909,637	1,007,242	5.15%

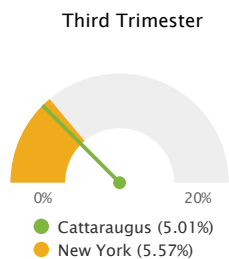


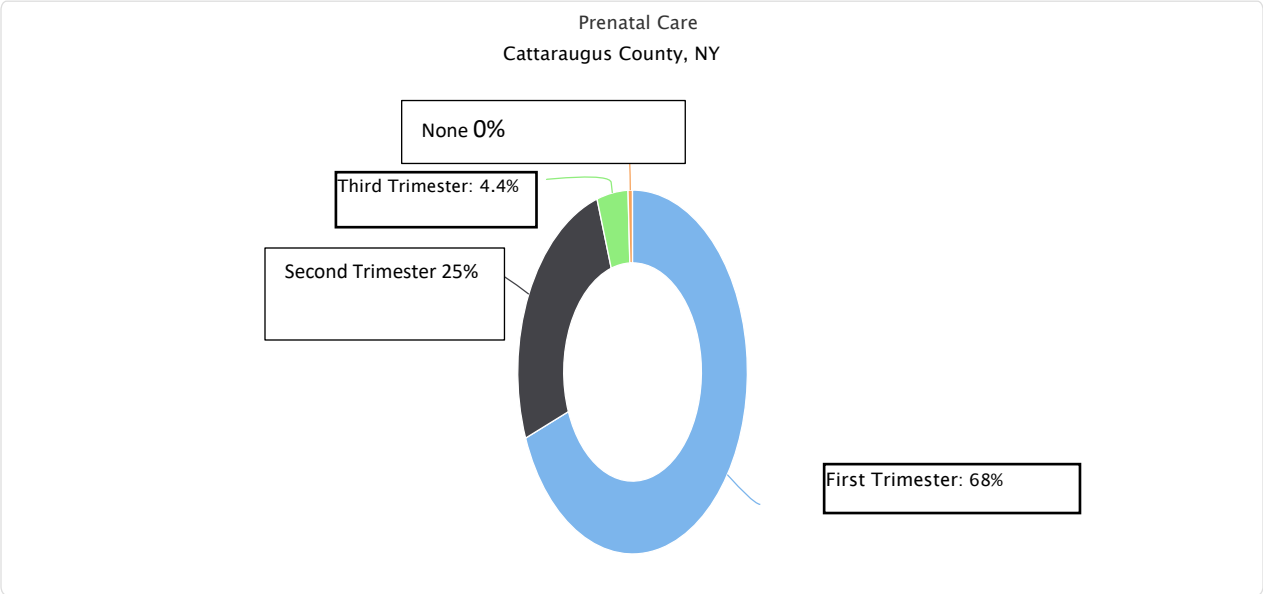


Prenatal Care

Report Area	First Trimester	Second Trimester	Third Trimester	No Prenatal Care	Unknown	Not Reported	Total Births	No Prenatal or Third Trimester Care
Cattaraugus County, NY	552	207	35	5	6	99	904	5.01%
New York	171,805	47,953	11,439	1,514	2,151	4,362	239,224	5.57%

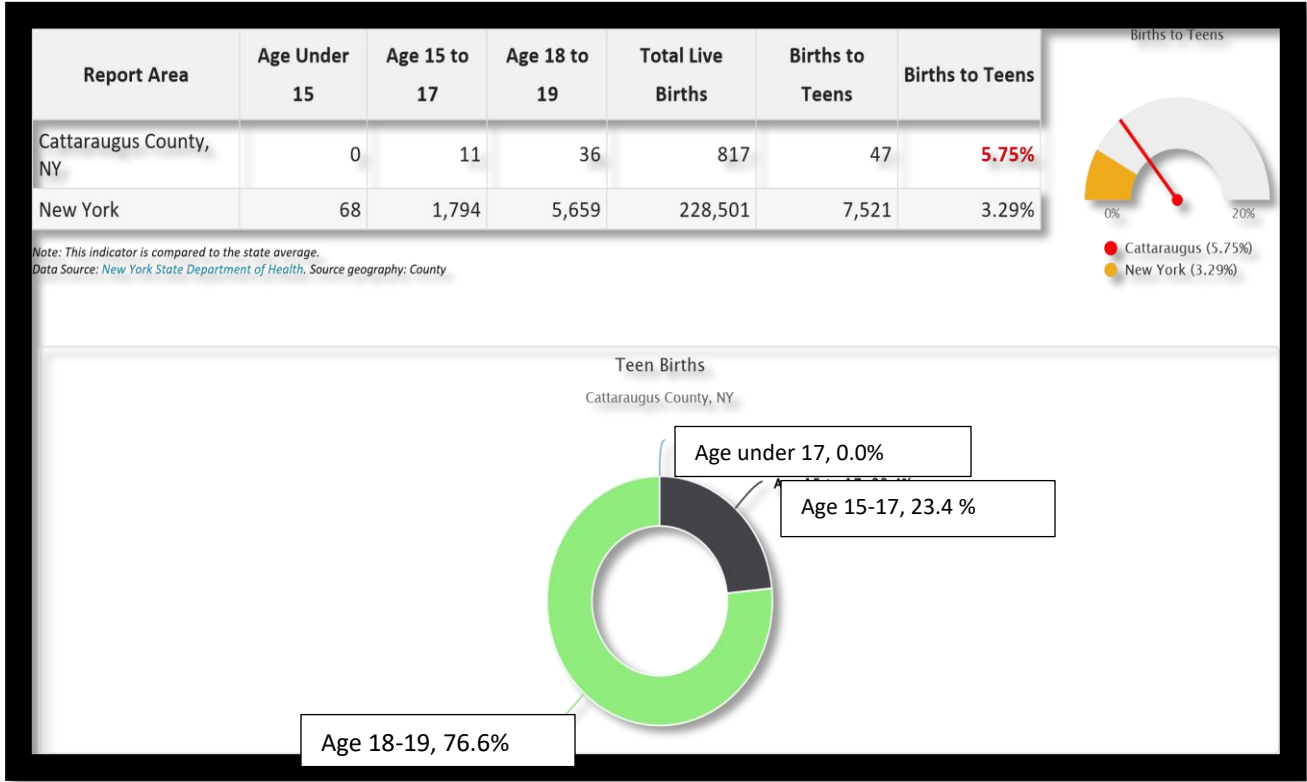
In 2012, a total of 5 women did not receive prenatal care in the report area. This figure indicates that 1% of pregnant women did not receive prenatal care during pregnancy.





Teen Births

In 2017, there was a total of 47, or 5.75% of all births to women under the age of 20.



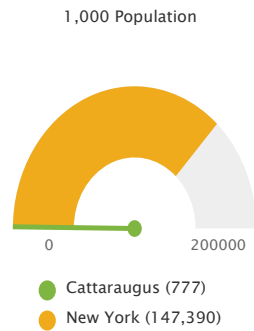
HIV/AIDS

In 2013, there were 103 reported cases of HIV/AIDS in the report area. HIV/AIDS cases are reported as total cases and non-prison cases. Based on this, an estimated 46% of reported cases were in the prison population.

Report Area	(Including Prisoners) Total HIV/AIDS	(Including Prisoners) HIV Only	(Including Prisoners) AIDS Only	(Excluding Prisoners) Total HIV/AIDS	(Excluding Prisoners) HIV Only	(Excluding Prisoners) AIDS Only
Cattaraugus County, NY	103	41	62	56	24	32
New York	28,176	11,758	16,418	22,415	9,471	12,944

Deaths

In 2012, there was a total of 777 deaths in the report area, which equals a death rate of 9.7 per 1000 persons.



Report Area	2007 Total	2008 Total	2009 Total	2010 Total	2011 Total	2012 Total	2012 Rate/1000
Cattaraugus County, NY	779	780	805	870	800	777	9.7
New York	146,266	147,469	144,874	144,913	147,105	147,390	7.6

Covid-Related Deaths:

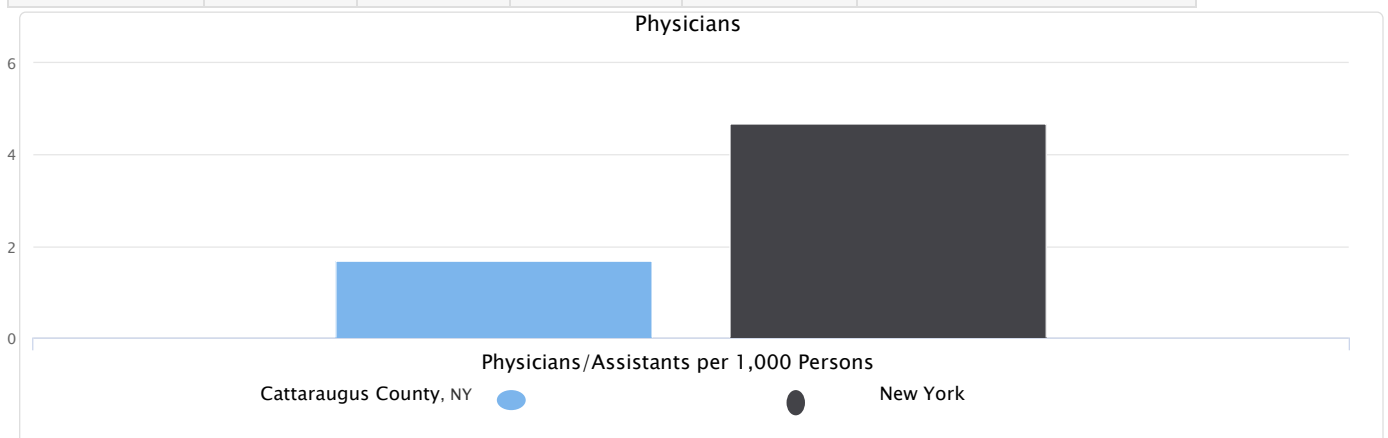
The Cattaraugus County Health Department has counted 5,090 recoveries from COVID-19 and 99 deaths related to COVID-19 since March 2020, when it began tracking the coronavirus in the county.

Since March 2020, 2,893 female residents have tested positive for COVID-19, which is 53.4% of the overall cases, and 2,524 males have tested positive for the virus, which is 46.6% of the overall cases. The southeast quadrant of the county (City of Olean Area) has been the area with the most cases since the pandemic began, making up 53.9% of the total reported cases. <https://www.tapinto.net/towns/greater-olean/sections/health-and-wellness/articles/cattaraugus-county>.

Physicians

The table below shows the number of Physicians, Physicians with 3-year licenses, Physician assistants and Specialist assistants for the report area. There are 1.69 physicians per 1000 persons in the report area; the statewide average is 4.69 physicians per 1000 persons.

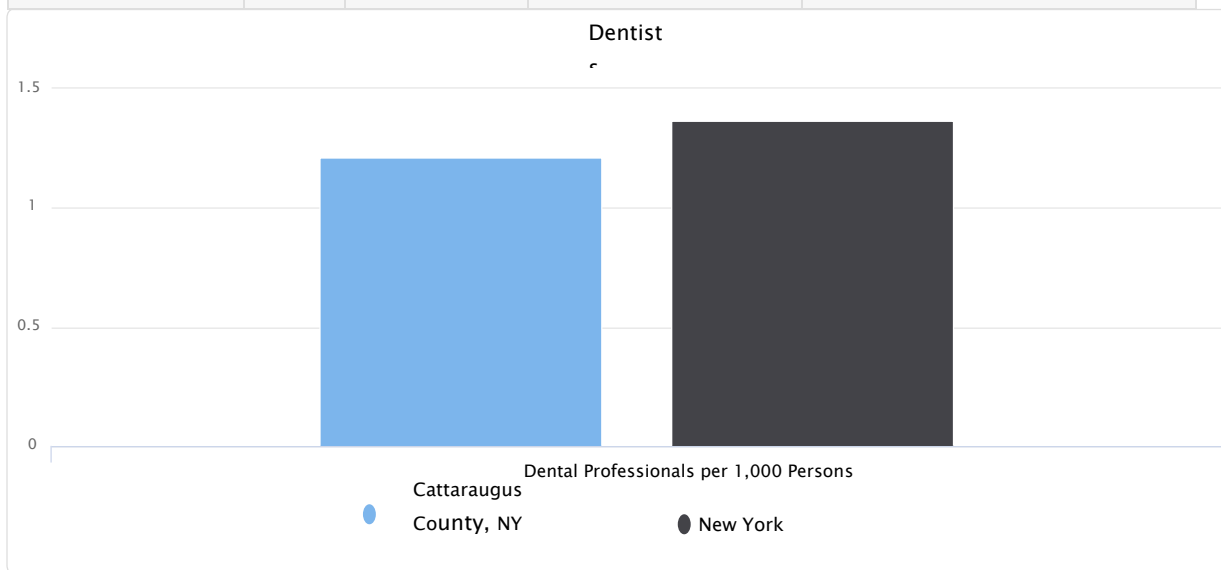
Report Area	Physicians, MD	Physicians, 3yr	Physician Assistants	Specialist Assistants	Physicians/Assistants per 1,000 Persons
Cattaraugus County, NY	97	0	33	1	1.69
New York	77,343	0	14,643	88	4.69



Dentists

The table below shows the number of Dentists, Dental Hygienists and Certified Dental Assistants for the report area. There are 1.21 dental professionals per 1000 persons in the report area; the statewide average is 1.37 dental professionals per 1000 persons.

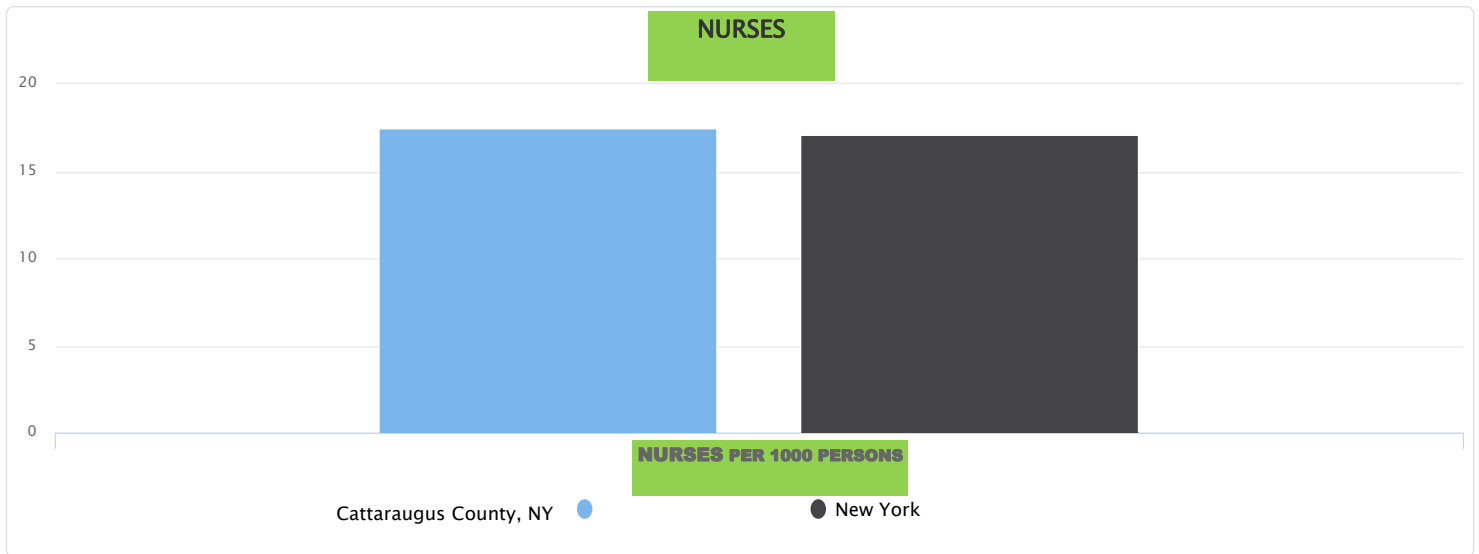
Report Area	Dentists	Dental Hygienists	Certified Dental Assistants	Dental Professionals per 1,000 Persons
Cattaraugus County, NY	25	45	24	1.21
New York	14,929	10,442	1,502	1.37



Nurses

The table below shows the number of Nurses, Nurse Practitioners, and Midwives for the report area. There are 17.52 nurse professionals per 1000 persons in the report area; the statewide average is 17.10 nurse professionals per 1000 persons.

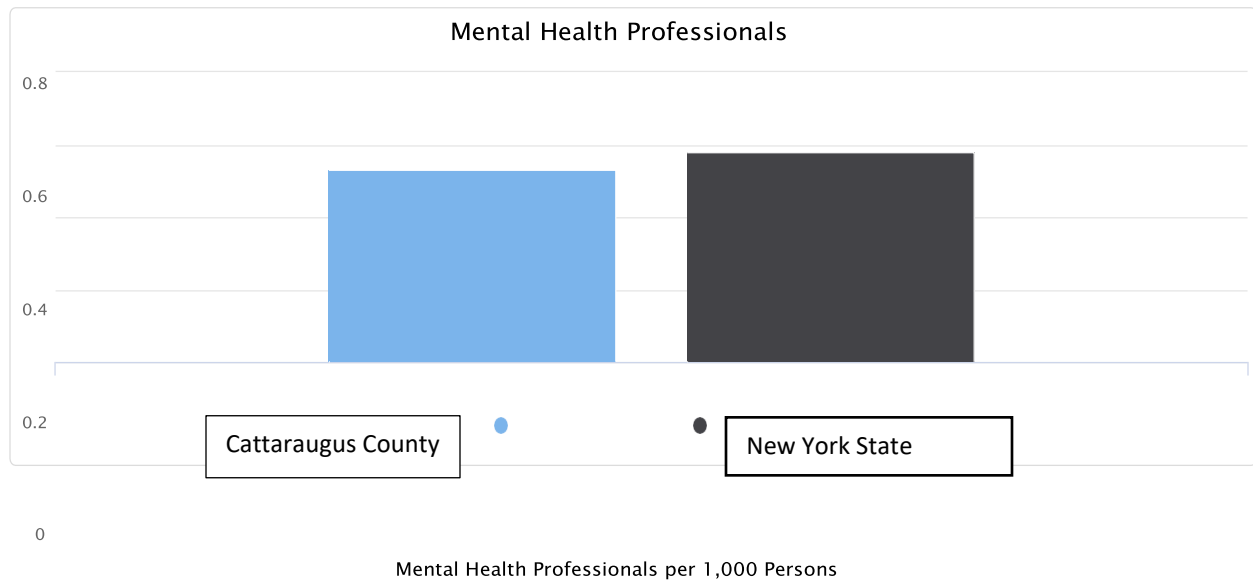
Report Area	Nurse, RN	Nurse, LPN	Nurse Practitioners	Midwives	Nurses per 1,000 Persons
Cattaraugus County, NY	858	444	55	4	17.52
New York	247,340	62,891	24,248	1,064	17.10



Mental Health Professionals

The table below shows the number of Mental Health Professionals for the report area. There are 0.53 mental health professionals per 1000 persons in the report area; the statewide average is 0.58 mental health professionals per 1000 persons.

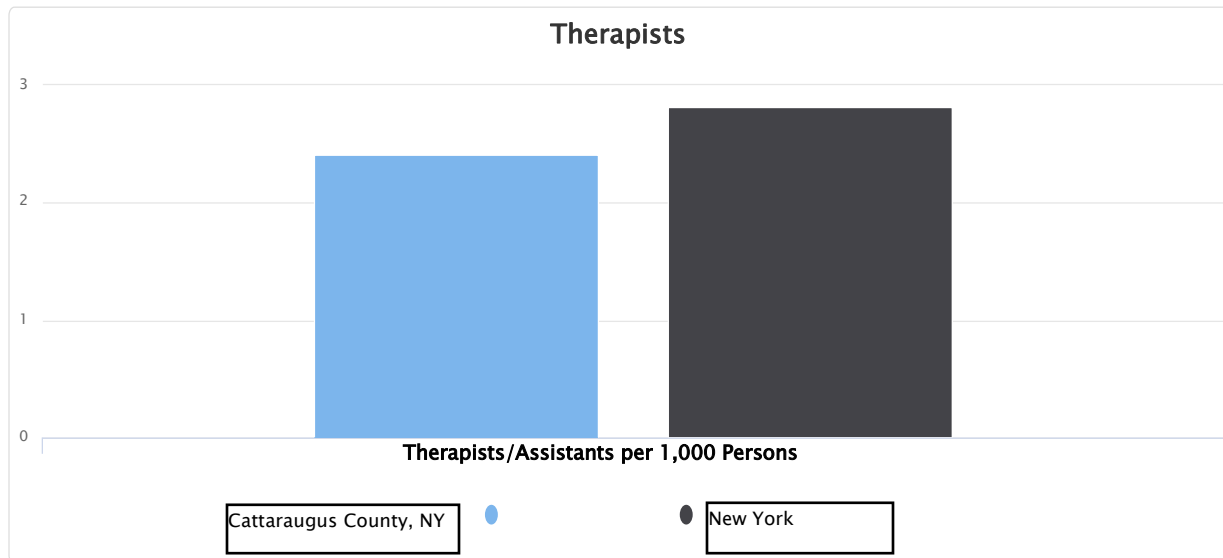
Report Area	Psychoanalysts	Mental Health Counselors	Creative Arts Therapists	Marriage and Family Therapists	Mental Health Professionals per 1,000 Persons
Cattaraugus County, NY	0	41	0	0	0.53
New York	618	7,987	1,591	1,099	0.58



Therapists

The below table shows the number of Physical, Occupational and Massage Therapists for the report area. There are 2.41 therapist professionals per 1000 persons in the report area; the statewide average is 2.82 therapist professionals per 1000 persons.

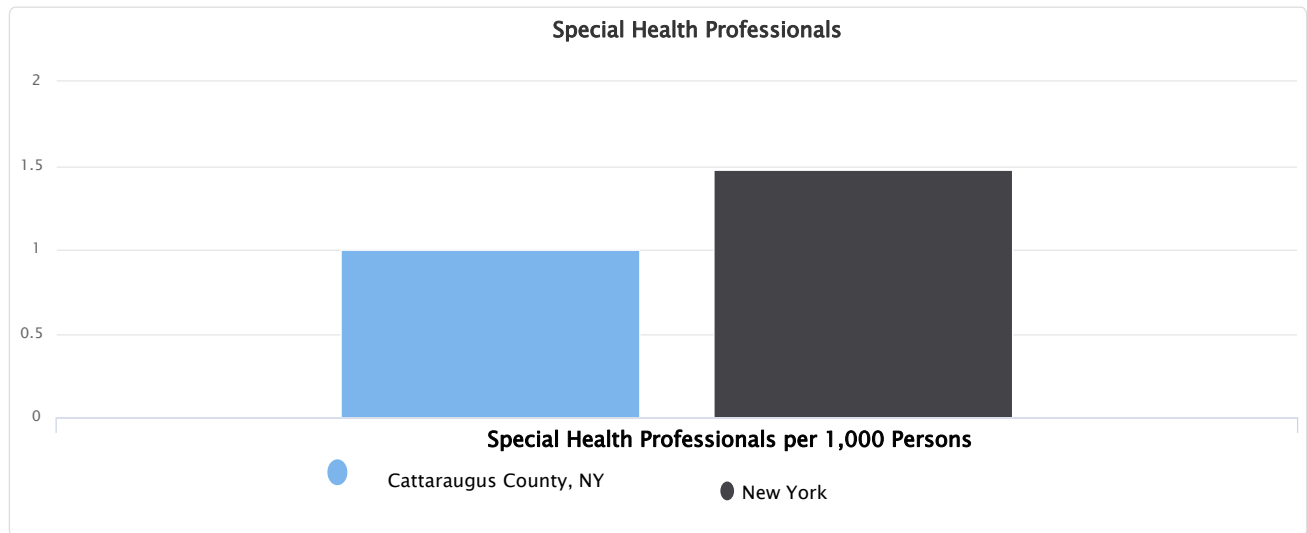
Report Area	Physical Therapist	Physical Therapist Assistants	Occupational Therapist	Occupational Therapist Assistants	Massage Therapists	Therapists/Assistants per 1,000 Persons
Cattaraugus County, NY	60	16	28	37	46	2.41
New York	19,594	5,545	12,818	4,058	13,324	2.82



Special Health Professionals

The below table shows the number of Optometrists, Audiologists, Speech Pathologists, Respiratory Therapists, and Respiratory Technicians for the report area. There are 1.00 special health professionals per 1000 persons in the report area; the statewide average is 1.48 special health professionals per 1000 persons.

Report Area	Optometrists	Audiologists	Speech Pathologists	Respiratory Therapists	Respiratory Technicians	Special Health Professionals per 1,000 Persons
Cattaraugus County, NY	4	1	59	9	5	1.00
New York	2,893	1,354	18,219	5,933	724	1.48



**Federally Qualified Health Center
(FQHC) Wait List for Substance
Abuse:**

There are no wait lists for FQHC.

Cattaraugus County: Opioid overdoses and rates per 100,000 population (data as of February, 2019)

Indicator	Location	2018 Total	Crude Rate	2019 Total	Crude Rate
Deaths					
All Opioid Overdoses	Cattaraugus	6	7.8	10	13.0
	NY State excl NYC	1922	17.2	1389	12.5
Heroin Overdoses	Cattaraugus	2	2.6	0	0
	NY State excl NYC	675	6.1	441	4.0
Overdoses of Opioid Pain Relievers	Cattaraugus	6	7.8	10	13.0
	NY State excl NYC	1763	15.8	1308	11.7
Outpatient emergency department visits					
All Opioid Overdoses	Cattaraugus	40	52.1	12	15.6
	NY State excl NYC	5938	53.3	5433	48.8
Heroin Overdoses	Cattaraugus	22	28.6	11	14.3

	NY State excl NYC	4243	38.1	3627	32.5
Opioid Overdoses excluding heroin	Cattaraugus	18	23.4	Suppressed	Suppressed
	NY State excl NYC	1695	15.2	1,806	16.2
Hospitalizations					
All Opioid Overdoses	Cattaraugus	10	13.0	13	16.9
	NY State excl NYC	1,694	15.2	1518	13.6
Heroin Overdoes	Cattaraugus	Suppressed	Suppressed	Suppressed	Suppressed
	NY State excl NYC	669	6	563	5.1
Opioid Overdoses excluding heroin	Cattaraugus	9	11.7	10	13.0
	NY State excl NYC	1025	9.2	955	8.6

Data for indicators related to hospitalizations and emergency departments are suppressed for confidentiality purposes if there are less than 6 discharges.

Data Source: <https://www.health.ny.gov/statistics/opioid/data>

Unique Clients admitted to OASAS-certified chemical dependence treatment programs (data as of February, 2019)

	2018					2019				
Indicator	Jan-Mar	Apr-Jun	Jul-Sept	Oct-Dec	Total	Jan-Mar	Apr-Jun	Jul-Sept	Oct-Dec	Total
Unique clients admitted for heroin	50	56	62	60	228	41	70	59	47	217
Unique clients admitted for any opioid	142	141	145	148	576	116	129	120	93	458

Data Source: OASAS: Office of Alcoholism and Substance Abuse

Cattaraugus County: Naloxone administration reports (data as of February 2019)

		2018	2019
Indicator	Location	Total	Total
Naloxone administration report by EMS	Cattaraugus	47	44
	NY State excl NYC	6787	5880
Naloxone administration report by law enforcement	Cattaraugus	3	5
	NY State excl NYC	1273	1292
Naloxone administration report by registered COOP program	Cattaraugus	1	14
	NY State excl NYC	1790	1773

Data Source: New York State Department of Health, County Opioid Quarterly Report

County numbers displayed in table represent only naloxone administration events reported electronically, therefore, actual numbers of events may be higher.

Numbers displayed in table represent only naloxone administration reports submitted by law enforcement and registered COOP programs to the NYSDOH AIDS Institute. The actual numbers of naloxone administration events maybe higher.

Local Data: Treatment for Addictions

<p>Council on Addiction Recovery Services, Inc. 201 South Union Street Olean, NY 14760 Comprehensive individual and group treatments for addictions. Residential services. Additional Offices located in Salamanca, Machias and Gowanda</p>	<p>Al Anon/Alateen Family Groups (self-apply by phone) (716) 856-2520</p>	<p>First Baptist Church of Olean Alcoholics Anonymous 133 South Union Street Olean, NY 14760 (716) 372-5151</p>
<p>First Baptist Church of Olean Narcotic Anonymous 133 South Union Street Olean, NY 14760 (716) 372-5151</p>	<p>HOPEline New York State Office of Alcohol and Substance Abuse (877) 846-7369</p>	<p>Cattaraugus County Heroin/Opioid Task Force http://www.recoveryincattco.org/cattaraugus-county-heroinopioid-task-force.html</p>
<p>St. Stephens Episcopal Church AA meetings and Pastoral Counseling 109 South Barry Street Olean, NY 14760 (716) 372-5628</p>	<p>United Pentecostal Church of Olean Christian Intervention Program (alternative to AA/NA)</p>	

Agency Services Supporting this Domain

Domestic Violence Residential and Non-Residential Services: Shelter, 24-hour hotline, court accompaniment, legal and medical advocacy, crime victim claims assistance, therapeutic services for victims of domestic violence and their children.

Sexual Assault Assistance: 24-hour hotline, court accompaniment, legal and medical advocacy, crime victim claims assistance, therapeutic services for victims of sexual assault in Allegany and Cattaraugus Counties.

Crime Victim Assistance: 24-hour hotline, court accompaniment, legal and medical advocacy, crime victim claims assistance, therapeutic services for victims of sexual assault in Allegany and Cattaraugus Counties. Specialized services are also available for Native Americans on the Allegany Territory.

Prevention Services: School and community outreach for prevention of partner and other crimes. Enough is Enough prevention services on all college level campuses in Allegany and Cattaraugus Counties.

Families and Schools Together (FAST Program): School based and family-based approach to preventing out-of-home placement of at-risk youth in all school districts throughout Cattaraugus County. Referrals are generated from the Juvenile Needs Task Force.

Attendance Support Program (Truancy Prevention): CCA has partnered with Olean City Schools, Gowanda Central, Cattaraugus-Little Valley Schools, and the Cattaraugus County Department of Social Services to address truancy and tardiness by working with the students, educating parents and guardians, and assisting the school system in establishing Attendance Support Teams and guidelines.

Family Group Conferencing: This program, currently offered by CCA and Parent Education Program, involves a strength-based approach for families planning for the safety and permanency of their child(ren). It enables children to strengthen relationships and vital attachments with family, community, and culture.

CPS Mini Preventative Program: Referrals are received from Child Protective Services throughout the county. The program focuses on a family's strengths, rather than the CPS report. The goals of the program are to prevent the need for future CPS involvement, help families develop neighborhood and community-based supports, and to engage families early, provide support and build family resiliency.

3rd Party Service Plan Reviews: Contracted by the Department of Social Services, CCA serves as an independent reviewer/facilitator for child welfare cases where service plans are required to assure the safety, permanency, and well-being of children.

Walking School Bus: Was created through the Attendance Support Program in the Olean City School District. A "Walking School Bus" is a group of children being walked to school by one or more adults. The program is aimed at reducing truancy rates, increasing safety, and promoting healthy lifestyle changes.

Home Visiting Program: An in-home parenting program that provides parenting skills and structure in a one-on-one setting. This program addresses safety and risk in the home and works on identifying family goals.

Parenting Workshop: A seven-week parenting class that uses the Active Parenting model. Parenting skills are taught in classroom/group settings.

Pop-Ins: Assists Cattaraugus County caseworkers in addressing safety issues and concerns in the home setting. Pop-In visits are unannounced visits that occur at various times to ensure needs and goals of the family are being met.

Supervised Visitation: Arranged and set up by Cattaraugus County, whereas non-custodial parents have access to their children in a safe environment. Supervised visits are utilized as a safety measure to ensure that children are safe, while also allowing parents to build relationships with their children. Parenting skills and support are provided to both the parents and the children during the visits.

New Pathways to Responsible Fatherhood Initiative: This initiative is designed to help fathers or those in a father-like role improve their economic stability, develop and maintain healthy relationships, and develop/improve responsible parenting skills. The focus of the group is to promote fatherhood and the importance of being a positive male role model for children.

Agency Data:

Service Codes:

Programs for crime victims of all type code service requests according to the type of victimization. During the 2018-2019 program year, the top five service codes were Domestic Violence, Adult Sexual Assault, Child Sexual Assault, Adult Assault (non-domestic violence related) and Adult Sexual Assault Survivors.

Services for Victims of Domestic Violence and Sexual Assault:

Service/Outcome	2017-2018 Participants	2018-2019 Participants
Linkages to address emergency needs	616	831
Criminal justice preparation, advocacy and accompaniment	466	505
Safety Planning	662	793
Emergency Transportation	278	505
Safe Dwelling Admissions	67	86
Number that reported living free from violence	50	56

Prevention Services:

Service/Outcome	2017-2018 Participants	2018-2019 Participants
# participating in prevention education activities at school, university or college	484	563
# who showed in increase in knowledge as a result of participation	262	436

Youth Case Management Programs:

Service/Outcome	2017-2018 Participants	2018-2019 Participants
Number of participants in FAST and FGC Programs	44	46
Number of participants in attendance support services	55	74
Number referred to the Preventive program	70	54
Number of youth improving academic performance/attendance and/or improving social and emotional development because of FAST, FGC and Attendance Support program participation.	37	87
Number of families improving family functioning because of FAR and Attendance Support program participation.	62	111

Parent Support Programs:

Service/Outcome	2017-2018 participants	2018-2019 participants
Parent Workshops	30	59
Supervised Visits	12	18
Pop Ins	28	31
Dads Program	165	139
# showing improvement in family functioning because of parent supports	31	24
# successfully completing DADS program /improving family functioning	73	90

Local Resources

Medical Clinics and Urgent Care

Olean General Hospital Delevan Health and Dental Center 38 North Main Street Delevan, NY 14042 (716) 707-7040	Olean General Hospital Holiday Park Health Center 2626 West State Street Suite 2666 Olean, NY 14760
Olean General Hospital Salamanca Health Center 4039 Route 219 Suite 101 Salamanca, N.Y. 14779 (716) 945-0361	TLC Health Network Gowanda Urgent Care & Medical Center 334 Commercial Street Gowanda, NY 14070 (716) 532-8100
Universal Primary Care 135 North Union Street Olean, NY 14760 (716) 375-7500	Seneca Nation Health System Lionel R. John Health Center 987 R.C. Hoag Drive Salamanca, NY 14779
Salamanca Health Center 4039 Route 219, Suite 101 Salamanca, NY 14779 Appointments: (716) 945-0361	

Mental Health Treatment

Catholic Charities 2636 West State Street Suite 301 Olean, NY 14760 (716) 372-0101	Catholic Charities of Buffalo Franklinville Site Olean Hospital Medical Building 86 Main Street Franklinville, NY 14737 (585) 492-0407	Cattaraugus County Department of Community Services Foundations for Change 203 Laurens Street Olean, NY 14760 (716) 373-8080
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Cattaraugus County Department of Community Services 1 Leo Moss Drive Olean, NY 14760 716-373-8040 Additional Sites in Salamanca, Machias, CARES and the Olean Medical Group	Council on Addiction Recovery Services, Inc. 201 South Union Street Olean, NY 14760 (716) 373-4303 x509	Directions In Independent Living Mental Health Peer Mentoring 512 West State Street Olean, NY 14760 (716) 373-4602
Families First Counseling Services Parent Education Program 234 North Union Street Olean, NY 14760 (716) 372-8624	Free Methodist Church of South Dayton 327 Pine Street South Dayton, NY 14138 (716) 988-3232	Healthy Community Alliance Rural Youth Counseling 1 School Street Suite 100 Gowanda, NY 14070 (716) 532-1010
Universal Primary Care 135 North Union Street Olean, NY 14760 (716) 375-7500		

Dental Care:

Aspen Dental 3018 NY-417 Olean, NY 14760 (585) 376-7331	Olean General Hospital Gundlah Dental Center 623 Main Street Olean, NY 14760 (716) 375-7300	Valley View Dental 3065 Buffalo Road Allegany, NY 14706 (716) 372-8400
Family Dental Wellness 2108 West State Street Olean, NY 14760 (716) 373-1210	Olean General Hospital Delevan Health and Dental Center 38 North Main Street Delevan, NY 14042 (716) 707-7040	Dr. Tracy Culver 117 Main Street Salamanca, NY 14779 (716) 945-7500
Dr. Peter Perez 288 Central Ave. Salamanca, NY 14779 (716) 945-3686	Ellicottville Dental Group Route 219 North Ellicottville, NY 147 (716) 699-2354	Robert Dowrey, DDS 40 West Main Street Gowanda, NY 14070 (716) 532-4341
Dr. Erin Brown Seneca Nation of Indians 987 R C Hoag Dr, Salamanca, NY 14779 (716) 945-9001		

Health Insurance Resources:

Healthy Community Alliance, Inc. 1 School Street Suite 100 Gowanda, NY 14070 (716) 532-1010	Cattaraugus County Department of Social Services 1 Leo Moss Drive Olean, BY 14760 (716) – 373- 8065
Southern Tier Health Care System Inc. 1 Blue Bird Square Olean, NY 14760 (716) 372-0614	NY State of Health - The Official Health Plan Marketplace (855) 355-5777

Women's Health

Cattaraugus County Health Department Reproductive Health Clinic 1 Leo Moss Drive Olean, NY 14760 Additional offices in Salamanca and Machias	Olean General Hospital Salamanca Health Center 4039 Route 219 Suite 101 Salamanca, N.Y. 14779
Olean Medical Group 535 Main Street, Suite 1 Olean, NY 14760	Universal Primary Care With Offices in Olean and Salamanca

211 Western New York

In 2017, 211 WNY received 280 calls requesting information on 347 needs in Cattaraugus County. Health care related assistance requests accounted for 7.14% (25/347) of needs identified.

Agency Services Supporting this Domain:

Mental Health Services – The agency holds the following contracts for the provision of mental health services:

- Cattaraugus County Department of Community Services – Clinic and school based Mental Health Clinicians and support Staff.
- Cattaraugus County Department of Community Services – Foundations for Change Mental Health Clinicians
- Cattaraugus County Department of Community Services – Mobile Transition Team Clinician
- Cattaraugus County Sheriff's Office – Jail Based Mental Health Clinician and Discharge Planner
- Chautauqua County Mental Health – Mobile Transition Team Clinicians
- Victim Services Division Mental Health Clinicians provider therapeutic interventions to victims of sexual assault.

Agency Data:

During the 2017-2018 CSBG Program year, CCA contract Clinicians and support staff completed intakes on 1,399 seeking mental health services. Of that number 1011 engaged in mental health services. During the 2018-2019 CSBG Program year those numbers were 1344 and 1158 respectively.

Medical Coverage

During the 2017-2018 CSBG Program year the agency served 3353 individuals on whom characteristics were obtained. During the 2018-2019 program year the agency served 3292. The following chart summarized medical coverage rates among customers served.

Medical Coverage	Customers served 2017-2018	Customers served 2018-2019
Yes	3136	3292
No	217	247
Not Specified	0	
Total	3353	3539

Disabling Conditions

The following chart shows the numbers of customers reporting disabling conditions during the program years noted above. This data is based on self-report. This agency does not collect information on the nature of disabling conditions or require documentation related to disabling conditions except where required by a program funder.

Disabling Condition	Customers served 2017-2018	Customers served 2018-2019
Yes	1147	1094
No	2206	2445
Not Specified	0	0
Total	3353	3539

Free and Reduced Lunch Program

The table below shows the number of students eligible for the Free and Reduced Lunch Program during January, 2020. The figures below include all School Food Authority agencies. 63.94% of the students in the report area were eligible for free or reduced lunches, compared to a statewide rate of 74.75%.

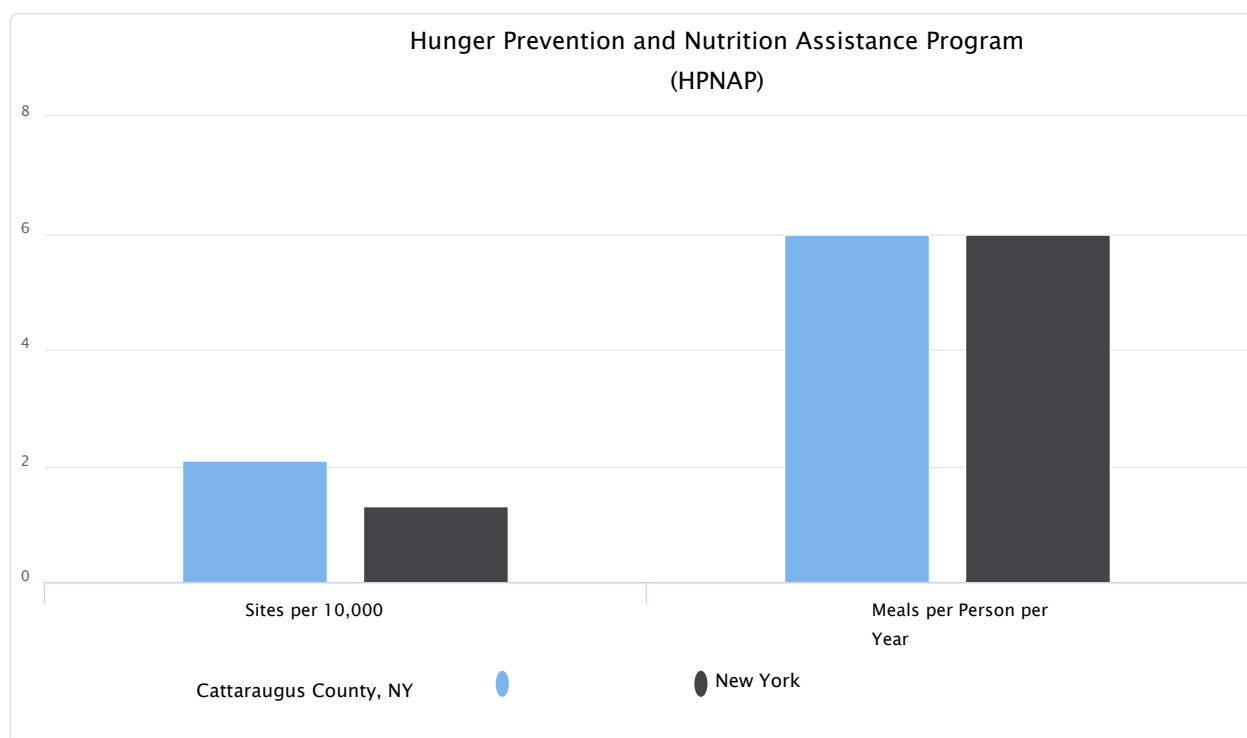
County Name	School Food Authority	Enrollment	Free Eligible	Free Eligible	Reduced Eligible	Reduced Eligible	Free and Reduced
Cattaraugus County	Allegany-Limestone CSD	1,154	420	36.4%	29	2.5%	38.9%
Cattaraugus County	Archbishop Walsh High School	148	48	32.4%	6	4.1%	36.5%
Cattaraugus County	Cattaraugus-Little Valley CSD	905	431	47.6%	41	4.5%	52.2%
Cattaraugus County	Ellicottville CSD	667	248	37.2%	26	3.9%	41.1%
Cattaraugus County	Franklinville CSD	685	514	75%	0	0%	75%
Cattaraugus County	Gowanda CSD	1,101	803	72.9%	0	0%	72.9%
Cattaraugus County	Hinsdale CSD	413	221	53.5%	12	2.9%	56.4%
Cattaraugus County	Olean City SD	2,064	1,732	83.9%	0	0%	83.9%
Cattaraugus County	Portville CSD	1,040	395	38%	50	4.8%	42.8%
Cattaraugus County	Randolph Acad UFSD	183	183	100%	0	0%	100%
Cattaraugus County	Randolph CSD	919	382	41.6%	62	6.7%	48.3%
Cattaraugus County	Salamanca City SD	1,254	1,251	99.8%	0	0%	99.8%
Cattaraugus County	West Valley CSD	198	141	71.2%	0	0%	71.2%
Cattaraugus County	Yorkshire-Pioneer CSD	2,460	1,306	53.1%	133	5.4%	58.5%

Cattaraugus County	Cattaraugus County Total	13,191	8,075	61.2%	359	2.7%	63.9%
New York State	Total	3,058,426	2,239,847	73.2%	46,199	1.5%	74.7%

Hunger Prevention and Nutrition Assistance Program (HPNAP)

The number of meals provided through Hunger Prevention and Nutrition Assistance Program (HPNAP) Supported Soup Kitchens, Food Pantries and Shelters is shown below. The statewide average number of meals served per day was meals 212 meals per site.

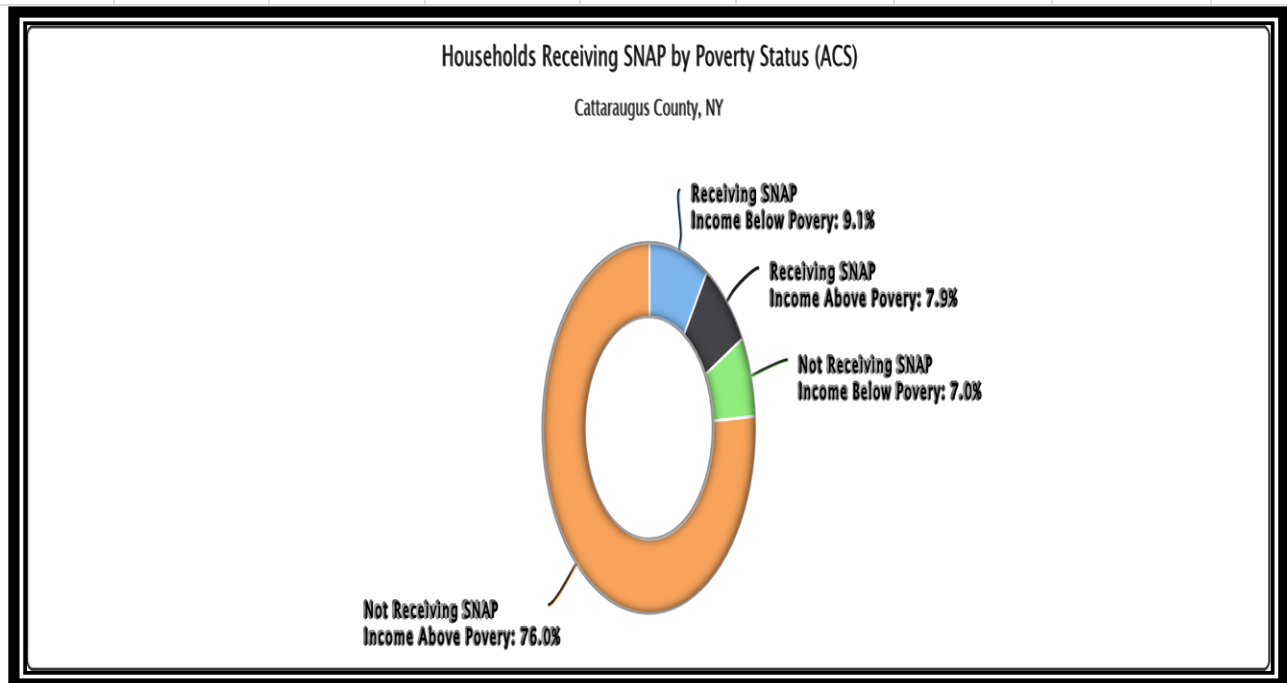
Report Area	HPNAP Sites	Sites per 10,000	Average Meals Served per Site per Day	Meals per Person per Year
Cattaraugus County, NY	17	2.1	91	6
New York	2,522	1.3	212	6



Households Receiving SNAP by Poverty Status (ACS)

The below table shows that according to the American Community Survey (ACS), 5,389 households (or 16.96%) received SNAP payments during 2019. During this same period there were 2,228 households with income levels below the poverty level that were not receiving SNAP payments.

Report Area	Households Receiving SNAP Total	Households Receiving SNAP Percent	Households Receiving SNAP Income Below Poverty	Households Receiving SNAP Income Above Poverty	Households Not Receiving SNAP Total	Households Not Receiving SNAP Percent	Households Not Receiving SNAP Income Below Poverty	Households Not Receiving SNAP Income Above Poverty
Cattaraugus County, NY	5,389	16.96%	2,880	2,509	26,390	83.04%	2,228	24,162
New York	1,077,198	14.67%	525,193	552,005	6,266,036	85.33%	494,686	5,771,350
United States	14,171,567	11.74%	6,707,025	7,464,542	106,584,481	88.26%	8,903,117	97,681,364



Family Offenses

The following chart lists the three types of family court intakes managed by the Cattaraugus County Probation Department in 2018. These intakes are either PINS (Persons in Need of Supervision), JD (Juvenile Delinquent) or domestic violence cases in which the victim is typically seeking an Order of Protection from Family Court. PINS cases are based upon incorrigibility, ungovernable behavior, truancy, and use of marijuana (activities not considered a crime if committed by an adult). JD offenses are those activities by a youth that would constitute a crime if committed by an adult.

Effective October 1, 2018, the age of criminal responsibility in NY was raised from 16 to 17. Effective October 1, 2019 this age was raised from 17 to 18, meaning 17 year olds could no longer be treated as adults. Certain young offenders, including those arrested for violent felonies or sex offenses, have been handled in newly-created Court- the Youth Part of Superior Court, and been assigned a new designation, Adolescent Offenders.

Intake Opened	PINS	JD	Family Offense
December	5	4	13
November	2	7	13
October	4	8	17
September	2	5	13
August	1	4	14
July	3	10	18
June	6	5	13
May	4	7	21
April	1	4	10
March	3	3	19
February	1	6	14
January	3	4	13
TOTAL	35	67	178

Child Well Being

Indicator(s)	Base Year		Current Year		NYS Current	
	Number	Rate	Number	Rate		Rate
Hospitalizations Resulting from Assault (Three-Year Average), number and rate/100,000 youth ages 10-19 years (2004-2006;2012-2014)	*2	*13.7	*2	*18.7		39.1
Juvenile - Arrests for Drug Use/Possession/Sale, number and rate/10,000 youth under 16 years old (2010;2016)	*18	*19.5	*5	*5.6		N/A
Juvenile Arrests - Property Crimes (under age of 16), number and rate/10,000 youth under 16 years old (2010;2016)	55	59.6	*18	*20.1		N/A
Juvenile Arrests - Violent Crimes (under age of 16), number and rate/10,000 youth under 16 years old (2010;2016)	*2	*2.2	*4	*4.5		N/A
Young Adult Arrests - Property Crimes - 16-21 years, number and rate/10,000 young adults ages 16-21 years (2010;2016)	160	216.2	90	139.0		118.1
Young Adult Arrests - Violent Crimes - 16-21 years, number and rate/10,000 young adults ages 16-21 years (2010;2016)	28	37.8	*14	*21.6		62.3
Young Adults - Driving While Intoxicated, number and rate/10,000 arrests for young adults ages 16-21 years (2010;2016)	42	56.7	37	57.1		20.9
Child Abuse/Maltreatment - Children/Youth in Indicated Reports of Abuse/Maltreatment, number and rate/1,000 children/youth ages 0-17 years (2010;2016)	574	24.6	516	29.0		16.8
Foster Care Admissions - Children/Youth Admitted to Foster Care, number and rate/1,000 children/youth ages 0-17 years (2010;2016)	70	3.7	59	2.7		1.5

Foster Care Adoption Milestone - Children/Youth Discharged to Adoption, number and percent children/youth in foster care with goal and status of free for adoption (2010;2016)	*19	*70.4	*9	*69.2		51.4
Foster Care Children In Care - Children/Youth 0-21 years, number and rate/1,000 children/youth ages birth-21 years (2010;2016)	94	3.9	62	2.8		2.9
Foster Care Discharges - Children/Youth Discharged from Foster Care, number and percent children/youth in foster care (2010;2016)	57	37.8	46	42.6		35.8

Local Resources:

Cattaraugus County Food Pantries and Community Kitchens

CREEKSIDE CHAPEL FOOD PANTRY 2523 Five Mile Road Allegany, NY 14706 Thursdays: 10 am - 2pm* 1st & 3rd Sat: 10am - 1pm *Closed on Thanksgiving	COMMUNITY ACTION FOOD PANTRY 25 Jefferson Street Salamanca, NY 14779 Monday - Friday: 9 am - 4:30 pm (Closed 12pm-12:30pm)	DELEVAN FOOD PANTRY Church & Delevan Avenue Delevan, NY 14042 1 st Thurs. of the month 1:30pm-5:30pm 3rd Thur. of the Month 9:30am -12:00pm	HINSDALE FOOD PANTRY 3828 Main Street Hinsdale, NY 14743 (Every 4 th Saturday: 9 am - Noon Every Monday 9-11am* Every Wednesday 1-3pm* *Mon. Holiday, Wed 9-11& 1-3
LIMESTONE FOOD PANTRY 950 Main Street Limestone, NY 14753 Thursday and Friday 3:00 - 5pm	LOAVES 'N FISHES Hillside Wesleyan Church 753 Prospect Avenue Olean, NY 14760 Monday, Wednesday, Friday: 8am-1pm	OLEAN FOOD PANTRY 8 Leo Moss Drive Olean, NY 14760 Monday: 12:30pm - 4:30pm Friday: 10am - 2pm Food Ex 4th Wed. 12:30pm *closed all nat. holidays	PORTVILLE FOOD PANTRY 19 North Main Street Portville, NY 14770 Every 4th Wednesday 10 am - Noon; 5pm - 6:30pm & On Call

DAYTON FOOD PANTRY 9586 Railroad St Dayton, NY 14041 9:00am - 1 :00pm Thursday, Friday, Saturday	THE BRIDGE FOOD PANTRY 95 E. Main Street Allegany NY 14760 T, W, F 9a – 3p		
RANDOLPH FOOD PANTRY 1 Bank Street Randolph, NY 14772 Tuesdays and Thursdays 1 :00pm to 3:00pm & on call Closed all Holidays	SALVATION ARMY 310 East State Street Olean, NY 14760 Monday thru Thurs. 10-2pm	SENECA NATION FOOD PANTRY 262 Broad Street Salamanca, NY 14779 Hours: Monday - Friday: 8 am - 4 pm	CATTARAUGUS FOOD PANTRY 111 South St. Cattaraugus, NY 14719 2 nd & 4 th Wed. 10:30am-2:30pm
ST. VINCENT DE PAUL 441 N. Union St. Olean, NY 14760 Monday - Saturday 10am-2pm	VALLEY VIEW FOOD PANTRY 5416 RT 353 Little valley, NY 14755 Fourth Thursday of the Month 10am — 2pm	FRANKLINVILLE FOOD PANTRY 28 Park Square Franklinville, NY 14737 Tuesdays & Fridays 9:30am — 2:30pm	UNITED CHURCH OF ELLICOTTVILLE 51 Elizabeth St. Ellicottville, NY 14731 Mon. 1 pm-3pm Wed. 4pm-6pm Sat. 10am-12pm

Senior Wellness and Nutrition Sites:

Site	Summary / Hours	Location	Phone
Allegany-Limestone Nutrition Site	The Allegany-Limestone Nutrition Site Days Open: Monday - Friday Hours Open: 9:30 a.m. - 1:30 p.m. Serving Time: 12:00 noon Congregate meals and home delivered meals. A Senior Wellness And Nutrition (SWAN) site.	Allegany-Limestone Nutrition Site 3799 South Nine Mile Road Allegany, New York 14706	716-373-6376
Cattaraugus Nutrition Site	The Cattaraugus Nutrition Site is at the Senior Citizen Center. Days Open: Monday, Tuesday, Thursday, Friday (closed on Wednesday) Hours Open: 9:00 a.m. - 1:00 p.m. Serving Time: 12:00 noon	Senior Citizen Center South Street Cattaraugus, New York 14719	716-257-3035

Site	Summary / Hours	Location	Phone
	Congregate meals and home delivered meals.		
Delevan Nutrition Site	Days Open: Monday - Friday Hours Open: 9:30 a.m. - 1:30 p.m. Serving Time: 12:00 noon Congregate meals and home delivered meals.	Delevan Nutrition Site 78 South Main Street Delevan, New York	716-492-2543
Franklinville Nutrition Site	Days Open: Monday - Friday Hours Open: 10:00 a.m. - 2:00 p.m. Serving Time: 12:00 noon Congregate meals and home delivered meals.	Baptist Church 27 S. Main Street Franklinville, New York 14737	716-676-3993
Gowanda Nutrition Site	Days Open: Monday - Friday Hours Open: 9:30 a.m. - 1:30 p.m. Serving Time: 12:00 noon Congregate meals and home delivered meals.	Academy Place 1 School Street Gowanda, New York 14070	716-532-5598
Little Valley Nutrition Site	Days Open: Monday, Wednesday, and Friday (closed Tuesday and Thursday) Hours Open: 9:30 a.m. - 1:30 p.m. Serving Time: 12:00 noon Congregate meals and home delivered meals.	Municipal Building 103 Rock City Street Little Valley, New York 14755	716-938-6066

Site	Summary/Hours	Location	Phone
Olean Nutrition Site	Days Open: Monday - Friday Hours Open: 8:30 a.m. - 2:30 p.m. Serving Time: 12:00 noon Congregate meals and home delivered meals.	John J Ash Community Center 112 North Barry Street Olean, New York 14760	716-372-3602
Portville Masonic Temple	This location is the following: A Polling Place This is the polling place for District 1 in the Town of Portville. Call 716-933-7080. Contact the <u>Cattaraugus County Board of Elections</u> with voting / polling questions. A Nutrition Site Days Open: Monday - Friday Hours Open: 9:30 a.m. - 1:30 p.m.	Masonic Temple 14 Temple Street Portville, New York 14770	716-933-7080

	Serving Time: 12:00 noon Congregate meals and home delivered meals.		
Randolph Nutrition Site	Days Open: Monday - Friday Hours Open: 9:00 a.m. - 2:00 p.m. Serving Time: 12:00 noon Congregate meals and home delivered meals.	Municipal Building 72 Main Street Randolph, New York 14772	716-358-5656
South Dayton Nutrition Site	Days Open: Monday - Thursday (closed on Friday) Hours Open: 9:30 a.m. - 1:30 p.m. Serving Time: 12:00 noon Congregate meals and home delivered meals.	Free Methodist Church 327 Pine Street South Dayton, New York 14138	716-988-5037
West Valley Nutrition Site	Days Open: Tuesday, Wednesday, Thursday, and Friday (closed Monday) Hours Open: 10:00 a.m. - 2:00 p.m. Serving Time: 12:00 noon Congregate meals and home delivered meals.	St. Paul's United Methodist Church 9370 Route 240 West Valley, New York 14171	716-942-6695

Women Infants, Children

Cattaraugus County Health Department:

1 Leo Moss Drive

Olean, NY 14760

(716) 373-8057 or 368-2264

Additional Clinic Sites is Little Valley, Delevan, Franklinville, Cattaraugus, Salamanca, Randolph and Gowanda

Farmers' Markets

Farmers' markets run from May to October in the following communities: Allegany, Ellicottville, Franklinville, Olean, Salamanca and South Dayton usually running from the months of May to October.

Nutrition Education

Cattaraugus County Department of Health 1 Leo Moss Drive Olean, NY 14760	Cattaraugus County Department of Aging 1 Leo Moss Drive Olean, NY 14760	Cornell Cooperative Extension 28 Parkside Drive Ellicottville, New York 14731
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Agency Services Supporting this Domain

Hunger Prevention and Nutrition Assistance Program: CCA secures food resources from food banks, farmers, correctional facilities, grocers and other donors for redistribution among participating food pantries and soup kitchens in Cattaraugus County.

Nutrition Outreach and Education Program: Operating in Allegany, Cattaraugus, and Chautauqua Counties, this program provides outreach, education, and application assistance for SNAP (food stamp) benefits and promotes other Federal Feeding Programs.

Summer Food Service Program: Provides nutritious lunches for children 0-18 at playground, school and other public sites during those months when children do not have regular access to free and reduced prices school meals.

Food Pantry and Soup Kitchen: CCA operates one of the county's largest food pantries as well as storage and redistribution services for other area pantries. CCA's Lighthouse Soup Kitchen is open Tuesday & Thursday (Due to Pandemic restrictions) for dinner service to go without enrollment requirements.

Community Garden: The community greenhouse and garden provide seedlings and fresh produce to CCA's food pantry.

Agency Specific Data:

NOEP Services 2018-2019 CSBG Program Year:

County	Prescreens	Households that will receive SNAP benefits
Cattaraugus	879	239
TOTALS	879	239

Additional Nutrition Services:

Service	2017-2018	2018-2019
Meals served in the Lighthouse Community Kitchen	8172	6892
Food Boxes Distributed via food pantry network	19299	17371
Number of Lunches provided to children in low-income households	11544	11544

Needs Assessment Survey Data Related to this Domain**Methodology:**



The agency needs assessment survey had three versions – community members, partners and board, staff and volunteers. They were distributed in hard copy, via email and were also posted on the agency website. Survey distribution began in October 2020 and remains on-going. At the time of survey result analysis, which occurred in March 2021, the agency received total of 326 completed surveys; 146 were from customers and community members.

Each version contained preliminary questions about the respondent's association with the agency. Thereafter, surveys contained identical questions regarding community needs. Questions asked respondents to identify the five leading causes of poverty in Cattaraugus County, the five most pressing needs of low income county residents, and perceived barriers to employment. All questions provided a standard list of responses with an "other" option. The agency also requested feedback on which needs it should focus on, assuming that resources were not a concern. The survey for customers and community members asked two additional questions: if respondents had difficult accessing services, and if so, why, plus how well existing services are meeting identified needs.

The following chart summarizes responses received. As shown below, respondents in the "Customer/Community" and "Board, Staff and Volunteer" groups felt that substance use disorders are a leading cause of poverty and are a barrier to people finding and maintaining employment. Respondents further felt that existing substance abuse services are unable to meet local needs.

Mental Health issues were also cited as a barrier to employment and a pressing need among the low-income population. These issues were identified only among partnering providers who participated in the survey.

Respondents also felt that dental services are unable to meet local needs.

Focus Group 	Customers/Community	Board/Staff/Volunteers	Partners
Survey Questions 			
Leading Causes of Poverty	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Alcohol/drug use 3. Lack of education 4. People unwilling to work 5. Low wages 	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Low Wages 3. Lack of Transportation 4. Lack of education 5. Alcohol/Drug Abuse 	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Lack of Education and Job Skills 3. Alcohol/Drug Abuse 4. Lack of transportation 5. Mental Illness
Most Pressing Needs of the Low-Income Population	<ol style="list-style-type: none"> 1. Child Care 2. Job Skills and Employment Training 3. Livable wages 4. Transportation 5. Safe Affordable Housing 	<ol style="list-style-type: none"> 1. Safe, affordable housing 2. Job skills/employment 3. Transportation 4. Livable wages 5. Child-care 	<ol style="list-style-type: none"> 1. Job Skills and Employment Training 2. Transportation 3. Mental Health Services/Counseling 4. Child Care 5. Safe, affordable housing
Assuming Jobs are Available, what makes it difficult for people to obtain them?	<ol style="list-style-type: none"> 1. Lack of Transportation 2. Lack of Skills 3. Lack of Child-care 4. Lack of Education 5. Substance/Alcohol Abuse 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. No Training/ Lack of Skills 3. Lack of Child Care 4. Lack of Education 5. Substance/Alcohol Abuse 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. No Training/Lack of Skills 3. Lack of Child Care 4. Mental Health / Behavioral Issues 5. Drug/alcohol abuse
What makes it difficult for people to maintain employment in our community?	<ol style="list-style-type: none"> 1. Fear of Loss of Public Benefits as Income Increases 2. Child-care issues 3. Low wages/benefits 4. Lack of Transportation 5. Drug/alcohol abuse 	<ol style="list-style-type: none"> 1. Fear of Loss of Public Benefits as Income Increases 2. Lack of Transportation 3. Low wages/benefits 4. Child-care issues 5. Family crisis 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. Child Care Issues 3. Fear of Loss of Public Benefits as Income Increases 4. Low Wages/Benefits 5. Alcohol/Drug Abuse
Which services are LEAST likely to meet local needs?	<ol style="list-style-type: none"> 1. Transportation 2. Substance Abuse Assistance 3. Safe Affordable Housing 4. Employment Training 5. Dental Care 		

NEED STATEMENTS:

- **Households with Low Incomes need access to healthy, nutritious foods. (Family)**
- **The community needs increased treatment options for persons with addictions. (Community)**
- **Families need holistic health care opportunities to address barriers to self-sufficiency. (Family)**
- **Households need parental supports and education to strengthen families and prevent child abuse and maltreatment. (Family)**



Connecting Communities in Action, Inc.

Section VII: Civic Engagement – Cattaraugus County

Data Indicators
<ul style="list-style-type: none">Agency Specific Data – 2018-2020

Summary

Volunteerism – Cattaraugus County

Between 2018-2020, Cattaraugus Community Action utilized an average of 529 volunteers, for an average of 32,245 hours/per annum, through agency programming, the board of directors, and the affiliated Food Pantry Network throughout Cattaraugus County.

Current Agency programs reflect a need for volunteer engagement in the areas of fundraising, mentoring, providing transportation, outreach activities, as well as minor office assistance. While throughout the County, it seems that transportation, both for delivery assistance and transportation to medical appointments, is the highest need. Other needs include tutoring, fundraising, mentoring/advocacy, food gleaning and distribution.

NEED STATEMENT:

The agency needs skilled volunteers. (Agency)



Connecting Communities in Action, Inc.

Section VIII: Services Supporting Multiple Domains – Cattaraugus County

Data Indicators:

- | | | |
|---|--|--|
| • Households with No Motor Vehicle | • Public Transportation Systems – Routes and fee schedules | • Child-care costs |
| • Commuter Travel Patterns | • Taxi and Ridesharing Services | • LDSS Childcare Subsidy Program |
| • Commuters | • Medicaid Travel Services | • Agency Services Supporting this Domain |
| • Travel Time to work | • Child-care provider types | • Agency data |
| • Community Transportation Coalition Plan | • OCFS Child Care Provider List | • Needs Assessment results |

Summary:

According to 2019 data provided through the U.S. Census Bureau and <https://datausa>, 44.6% of households in Cattaraugus County had 2 vehicles followed by 20.8% having one vehicle and 4.78% having no vehicle. Employees in Cattaraugus County have shorter commute times (20.9 minutes) than the normal U.S. worker (25.3 minutes), and 2.01% of the workforce in Cattaraugus County had “super commutes” longer than 90 minutes.

The most common method of travel for workers in Cattaraugus County was travel by car (82.9%) followed by those who carpooled (8.03%) and lastly walking (4.36%). In 2008 the Community Transportation Coalition of Cattaraugus County was formed and in 2019 they developed their latest and most current plan

<https://www.cattco.org/sites/default/files/downloads/planning/CTC%20Report%202019%20FINAL.pdf> .

The Community Transportation Coalition plan provides a current landscape of transportation in Cattaraugus county as well as the needs and gaps in services the county faces in terms of transportation.

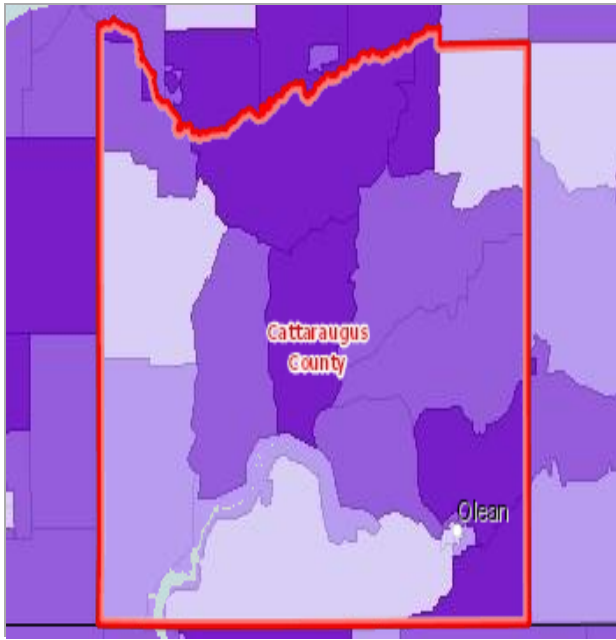
Limited public transportation options are available; the Olean Area Transportation Service (OATS) is a public transportation service sponsored by the City of Olean for residents of the City and surrounding areas. The Seneca Transit System (STS) is a bus service provided to all area residents. The STS provides transportation between both the Cattaraugus and Allegany territories, with many stops in between. Access Allegany is a public transportation service that operates throughout Allegany and parts of

Cattaraugus counties working in relationship with the OATS transportation system. Wyoming Transit Service (WYTS) WYTS is part of the Rochester-Genesee Regional Transportation Authority. Under service agreements with Suburban Adult Services, Inc., WYTS provides transportation for their clients living in Delevan (Cattaraugus County). Taxi and Ridesharing Services are available for parts of Cattaraugus, Wyoming, Chautauqua, and Allegany counties and prices vary depending on location and time of trip. Medicaid travel services are also available for Medicaid recipients.

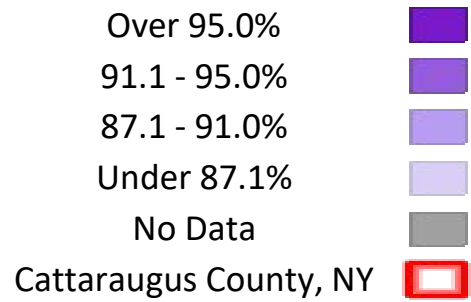
Commuter Travel Patterns

This table shows the method of transportation workers used to travel to work for the report area. Of the 32,891 workers in the report area, 82.6% drove to work alone while 7.9% carpoolled. 0.4% of all workers reported that they used some form of public transportation, while others used some optional means including 4.8% walking or riding bicycles, and 1.0% used taxicabs to travel to work.

Report Area	Workers 16 and Up	Percent Drive Alone	Percent Carpool	Percent Public Transportation	Percent Bicycle or Walk	Percent Taxi or Other	Percent Work at Home
Cattaraugus County, NY	32,891	82.6%	7.9%	0.4%	4.8%	1.0%	3.4%
New York	9,300,315	53.0%	6.5%	28.0%	6.8%	1.3%	4.4%



Workers Traveling to Work by Car, Percent by Tract, ACS 2015-19



Non-Hispanic Commuters

Report Area	Workers 16 and Up	Travel by Car	Use Public Transit	Bike/Walk	Work from Home
Cattaraugus County, NY	32,497	90.71%	0.30%	5.60%	3.40%
New York	7,589,492	63.37%	24.20%	7.77%	4.66%
United States	126,700,126	85.43%	4.66%	4.36%	5.55%

White Non-Hispanic Commuters

Report Area	Workers 16 and Up	Travel by Car	Use Public Transit	Bike/Walk	Work from Home
Cattaraugus County, NY	27,996	90.19%	0.35%	5.67%	3.79%
New York	5,645,467	68.80%	19.14%	7.03%	5.02%
United States	96,127,047	86.74%	3.11%	4.08%	6.08%

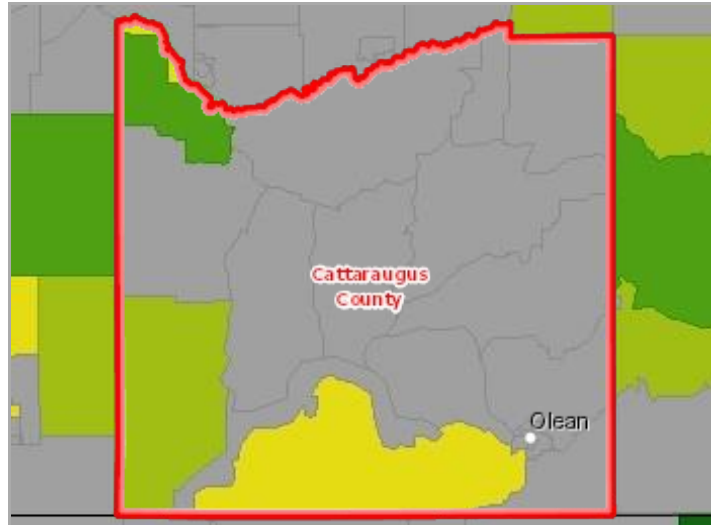
Hispanic Commuters

Report Area	Workers 16 and Up	Travel by Car	Use Public Transit	Bike/Walk	Work from Home
Cattaraugus County, NY	394	68.53%	8.12%	22.08%	1.27%
New York	1,710,823	42.26%	44.66%	9.98%	3.10%
United States	27,039,253	85.16%	6.46%	5.06%	3.32%

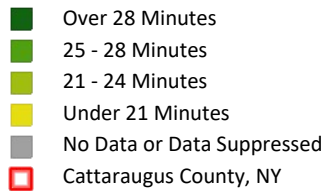
Travel Time to Work

Travel times for workers who travel (do not work at home) to work is shown for the report area. The median commute time, according to the American Community Survey (ACS), for the report area is -1 minutes shorter than the national median commute time of 26.94 minutes.

Report Area	Workers that Commute Age 16 and Up	Travel Time in Minutes (Percent of Workers) Less than 10	Travel Time in Minutes (Percent of Workers) 10 to 30	Travel Time in Minutes (Percent of Workers) 30 to 60	Travel Time in Minutes (Percent of Workers) More than 60	Average Commute Time (mins)
Cattaraugus County, NY	31,782.00	25.84	46.98	19.70	7.48	No data
New York	8,893,653.00	9.31	39.19	33.24	18.25	33.63
United States	144,837,205.00	12.25	49.22	29.18	9.35	26.94



Average Work Commute Time (Minutes), Average by Tract, ACS 2015-19



Public Transportation:

**** FARES ARE NOT BEING COLLECTED DURING THE COVID-19 PANDEMIC ****

Olean Area Transportation Services (OATS) – Fare Information

	Olean	One Way Within Olean/Salamanca	From Olean to Salamanca	From Salamanca to Olean
Adult	\$1.00	\$1.00	\$2.00	\$2.00
Children under 12 years	FREE	FREE	FREE	FREE
Disabled or Seniors 60+	\$0.50	\$0.50	\$1.00	\$1.00
Route Deviation	2 x regular fare **	2 x regular fare **		
Monthly Passes	\$30.00			

Seneca Transit System (STS)

Seneca Transit System (STS) is operated by the Seneca Nation of Indians but is open to all persons. STS provides transportation between the Cattaraugus and Irving Reservations with numerous stops enroute. There are transfer stops with the OATS system in two Salamanca locations.

STS routes are divided into two zones (North & South), the fare is based on the number of zones you travel through. Zones are shown on schedule maps.

BUS PASSES AVAILABLE (Cash Only) Passes available for purchase at the following locations on the route: William Seneca Building Seneca One Stop – Irving Seneca Allegany Administration Building Seneca One Stop – Salamanca **PASSES 30 Day Pass for \$30, OR 1 Day Pass for \$3** Passes are also valid on OATS busses. Pass must be retained for the duration of the trip. **FREE WIFI ON BUS** This is a free service provided by the Seneca Transit System.

\$1.00 within ZONE

\$2.00 from one ZONE to another

Add \$1.00 each for Route Deviation

FREE Transfers onto OATS, SBU and Access Allegany

Children under 12 ride FREE, must be accompanied by an adult 18 and older

STS also offers flag stops at any point along the route. For a flag stop, the ride waves to the driver as the bus is approaching. Route deviations are also available up to $\frac{3}{4}$ of a mile. They must be scheduled in advance.

Buses operate Monday - Friday 6:15AM - 9:30PM Saturday 9:00AM - 12:00AM Sunday CLOSED

Access Allegany –

Access Allegany, operated by Ardent Solutions, is the Allegany County public transportation provider.

Two routes enter Olean. Both routes allow transfers to the OATS system. Fares are as follows:

Daily Pass:

- Base Fair - \$1.00
- Older Adults - \$.50
- Persons with disabilities - \$.50
- Children ages 6 or under – FREE

Monthly Pass – (unlimited rides) - \$30 when purchased from driver \$31 if purchased on line.

All bus schedules are shown at the end of this section.

Taxi and Ridesharing Services in Cattaraugus County:

- AlleCat Taxi Service- Address: 718 East State St. Olean, NY 14760 Phone: 716 372-7171

- Southern Tier Transportation- Address: 808 Reed St. Olean, NY 14760 Phone: 716 372-4646

-UBER prices vary by time and location.

-LYFT prices vary time and location.

Medical Travel

Medicaid recipients are eligible for free medical travel in an out of county for medical appointments, including mental health and substance abuse. Transport must be scheduled a minimum of three days in advance. Services are coordinated by Medical Answering Services (MAS) at 1-866-371-4751. Scheduling may also be done on-line at medanswering.com

Agency Services Supporting this Domain:

This agency offers no services specific to transportation but recognizes that a lack of transportation serves as a significant barrier for people with low incomes. Several agency services, including those offered by Youth and Family Services, Homeless Services, and Victim Services all offer transportation to customers. Transportation offered is limited to essential appointments such as with service providers and court systems.

Agency Data:

Vehicle ownership is not a required field in CCA intake paperwork.

In addition, the agency provided the following transportation services during the 2017-2018 and 2018-2019 CSBG program years.

Program	Unduplicated persons – 2017-2018	Transports 2017-2018	Unduplicated persons – 2018-2019	Transports 2018-2019
Services for Domestic Violence, Sexual Assault and additional crime victims – residential and non- residential services	318	318	283	283
CPS Family Prevention Program	31	31	14	14
Kinley Hill Shelter	247	247	195	195
Kinley Hill SRO Support Services	6	6	5	5
NOEP	0	0	0	0
Derby SRO Support Services	59	59	34	34
STEHP Rapid-Rehousing Program	84	84	37	37
Supervised Visitation program	0	0	0	0
JHA Support Housing program	36	36	38	38
DADS Program	15	15	2	2
Pop-Ins Program	0	0	0	0
TOTALS				

Child Care Services

Types of Child Care

There are many types of child-care to choose from in New York State, although not all are available in Cattaraugus County.

Day Care Centers - provide care for more than six children at a time, not in a personal residence.

Family Day Care Homes - provide care for three to six children at a time in a residence; may add one or two school-age children. The maximum allowable number of children will depend on whether there are and how many infants are in care.

Group Family Day Care Homes - provide care for seven to twelve children at a time in a residence; may add one or two school-age children. The maximum allowable number of children will depend on whether there are and how many infants are in care. A provider must use an assistant when more than six children are present.

***Each of the programs listed above can serve children ages six weeks through twelve years and operate for more than three hours a day.**

School-Age Child Care Programs - provide care for more than six children from kindergarten through age twelve. Care for children during non-school hours; also, may provide care during school vacation periods and holidays.

Other forms of legal child care include:

Nursery Schools - provide care for three hours a day or less. In New York City, the City Department of Health regulates these programs. A nursery school may voluntarily register with the State Education Department (SED).

Pre-Kindergartens - usually located in public schools, but can also be found in private schools or day care centers; supervised by the SED.

Head Start Centers - targeted for preschool-age children from low income families; federally funded and usually licensed as Day Care Centers.

Non-regulated/Informal Care – is home-based care for one to two children at a time in addition to the provider's children; are not required to register.

Center Based Childcare providers –

<u>Cattaraugus & Wyoming Counties Project Head Start</u> Olean, NY 14760 (716) 372-5959	<u>Olean YMCA Child Care Center</u> Olean, NY 14760 (716) 372-0181
<u>Cattaraugus & Wyoming Counties Project Head Start</u> Olean, NY 14760 (716) 375-8960	<u>Olean YMCA Y-CAMP</u> Olean, NY 14760 (716) 372-0181
<u>Cattaraugus & Wyoming Counties Project Head Start</u> Salamanca, NY 14779 (716) 945-5281	<u>Olean YMCA Y-Care - Eastview Elementary</u> Olean, NY 14760 (716) 372-0181
<u>Cattaraugus and Wyoming Counties Project Head Start</u> Franklinville, NY 14737 (716) 676-8000	<u>Olean YMCA- Y Care Portville</u> Portville, NY 14770 (716) 372-0181
<u>Cattaraugus and Wyoming Counties Project Head Start, Inc</u> Olean, NY 14760 (716) 375-8920	<u>Teddy Bear Day Care</u> Allegany, NY 14706 (716) 379-8742
<u>Immanuel Christian Child Care</u> Olean, NY 14760 (716) 372-8533	<u>Young Men's Christian Association of Olean, N.Y.</u> Olean, NY 14760 (716) 372-0181
<u>Olean YMCA Allegany Y-Care</u> Allegany, NY 14706 (716) 372-0181	

Family Day Care:

<u>B.E.S.T. Moments</u> Little Valley, NY 14755 (716) 307-8200	<u>Tina's Family Daycare</u> Salamanca, NY 14779 (716) 378-8548
<u>Adanti, Christina</u> Olean, NY 14760 (716) 373-8678	<u>Bianca's Group Family Day Care</u> Olean, NY 14760 (716) 933-8929
<u>Cindy's Day Care</u> Salamanca, NY 14779 (716) 945-5591	<u>Cozy Time</u> Gowanda, NY 14070 (717) 949-6769
<u>Dawn's Countryside Group Family Daycare</u> Franklinville, NY 14737 (716) 676-2369	<u>Douglas, Deborah</u> Olean, NY 14760 (716) 372-6234
<u>Hobby Horse Day Care</u> Hinsdale, NY 14743 (716) 557-2643	<u>Little Love Bugs</u> Gowanda, NY 14070 (716) 807-6490
<u>Moran, Trisha</u> Allegany, NY 14706 (716) 372-4550	<u>Stevenson, Phyllis</u> Allegany, NY 14706 (716) 372-6413
<u>Butler, Iris</u> Salamanca, NY 14779 (716) 945-3373	<u>Cammarata, Michelle</u> Salamanca, NY 14779 (716) 945-4270
<u>Cardinal Kids Daycare</u> Randolph, NY 14772 (716) 720-1902	<u>Chesebro, Connie</u> Franklinville, NY 14737 (716) 676-3168
<u>De Giglio, Lori</u> Olean, NY 14760 (716) 372-3731	<u>GRANDMA'S ANGELS</u> Hinsdale, NY 14743 (716) 904-0513
<u>Gross, Donna</u> Olean, NY 14760 (716) 372-5998	<u>Happy Hearts Day Care</u> Salamanca, NY 14779 (716) 904-0596
<u>Harrington, Lynn</u> Salamanca, NY 14779 (716) 945-1945	<u>Kim's Family Day Care</u> Little Valley, NY 14755 (716) 801-0110
<u>Kulaw, Rhonda</u> Cattaraugus, NY 14719 (716) 257-3536	<u>Little Treasures Daycare</u> Little Valley, NY 14755 (716) 244-0467
<u>Nancy Ann's Child Care</u>	<u>Penird, Stacy</u>

Machias, NY 14101 (716) 942-3969	Olean, NY 14760 (716) 372-9110
<u>Peterson, Maryann</u> Olean, NY 14760 (716) 378-9238	<u>Pure Peace Services</u> Olean, NY 14760 (716) 373-1014
<u>Sunflower House Family Daycare</u> Great Valley, NY 14741 (716) 449-0871	<u>Wiser, Norma</u> Great Valley, NY 14741 (716) 945-4805

Costs of Childcare –

The most recent data available on-line dates to 2009; nonetheless it illustrates the burden that childcare costs can place on a family.

In Western New York, the cost of child care is increasing \$600 per year. Now the average family spends approximately \$9,056 per year for an infant, \$8,300 for a toddler and \$7,444 for a school-age child.

COST PER YEAR				
COUNTY	Under Age 2	Age 3 - 5	Age 6 - 12	AVERAGE INCREASE
Allegany	\$8,736.00	\$8,060.00	\$7,072.00	\$554.67
Cattaraugus	\$8,736.00	\$8,060.00	\$7,072.00	\$554.67
Chautauqua	\$8,736.00	\$8,060.00	\$7,072.00	\$554.67
Erie	\$10,660.00	\$9,516.00	\$9,204.00	\$936.00
Niagara	\$8,736.00	\$8,060.00	\$7,176.00	\$450.67

Data sourced from: <https://www.gillibrand.senate.gov/imo/media/doc/ChildCare.pdf>

Department of Social Services Day Care Subsidy Program:

Funded by the New York State Child Care Block Grant. This program provides child-care subsidies to families with incomes below 200% of the federal poverty level. Eligibility for subsidy is based on the parents'/guardians' participation in at least one of the following:

- Educational and training programs that lead to employment in a demand occupation. The list of demand occupations is generated by the state Department of Labor.
- Working parents
- Teenage parents who were completing their high school education.
- Families who needed help to prevent a child's out-of-home placement.
- Working parents who are transitioning from Temporary Assistance
- Day care for Foster Parents to ensure day care while working.

Not all child care providers participate in the Day Care Subsidy Program.

Agency Services Supporting this Domain:

This agency does not provide childcare services.

Agency Data:

None.

Needs Assessment Survey Data Related to this Domain

Methodology:

The agency needs assessment survey had three versions – community members, partners and board, staff and volunteers. They were distributed in hard copy, via email and were also posted on the agency website. Survey distribution began in October 2020 and remains on-going. At the time of survey result analysis, which occurred in March 2021, the agency received total of 326 completed surveys; 146 were from customers and community members.

Each version contained preliminary questions about the respondent's association with the agency. Thereafter, surveys contained identical questions regarding community needs. Questions asked respondents to identify the five leading causes of poverty in Cattaraugus County, the five most pressing needs of low-income county residents, and perceived barriers to employment. All questions provided a standard list of responses with an "other" option. The agency also requested feedback on which needs it should focus on, assuming that resources were not a concern. The survey for customers and community members asked two additional questions: if respondents had difficulty accessing services, and if so, why, plus how well existing services are meeting identified needs.

The following chart summarizes responses received. As shown below, all survey groups felt that a lack of employment opportunities is a leading cause of poverty. Transportation and childcare are also seen as two of the most pressing needs of households with low income. Both lack of transportation and lack of childcare are also seen as barriers to obtaining and maintain employment. Finally, customers/community members felt that transportation services were the least likely to meet local needs.

Focus Group	Customers/Community	Board/Staff/Volunteers	Partners
Survey Questions	↓		
Leading Causes of Poverty	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Alcohol/drug use 3. Lack of education 4. People unwilling to work 5. Low wages 	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Low Wages 3. Lack of Transportation 4. Lack of education 5. Alcohol/Drug Abuse 	<ol style="list-style-type: none"> 1. Lack of Employment Opportunities 2. Lack of Education and Job Skills 3. Alcohol/Drug Abuse 4. Lack of transportation 5. Mental Illness
Most Pressing Needs of the Low-Income Population	<ol style="list-style-type: none"> 1. Child Care 2. Job Skills and Employment Training 3. Livable wages 4. Transportation 5. Safe Affordable Housing 	<ol style="list-style-type: none"> 1. Safe, affordable housing 2. Job skills/employment 3. Transportation 4. Livable wages 5. Child care 	<ol style="list-style-type: none"> 1. Job Skills and Employment Training 2. Transportation 3. Mental Health Services/Counseling 4. Child Care 5. Safe, affordable housing
Assuming Jobs are Available, what makes it difficult for people to obtain them?	<ol style="list-style-type: none"> 1. Lack of Transportation 2. Lack of Skills 3. Lack of Child care 4. Lack of Education 5. Substance/Alcohol Abuse 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. No Training/ Lack of Skills 3. Lack of Child Care 4. Lack of Education 5. Substance/Alcohol Abuse 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. No Training/Lack of Skills 3. Lack of Child Care 4. Mental Health / Behavioral Issues 5. Drug/alcohol abuse
What makes it difficult for people to maintain employment in our community?	<ol style="list-style-type: none"> 1. Fear of Loss of Public Benefits as Income Increases 2. Child care issues 3. Low wages/benefits 4. Lack of Transportation 5. Drug/alcohol abuse 	<ol style="list-style-type: none"> 1. Fear of Loss of Public Benefits as Income Increases 2. Lack of Transportation 3. Low wages/benefits 4. Child care issues 5. Family crisis 	<ol style="list-style-type: none"> 1. Lack of Transportation 2. Child Care Issues 3. Fear of Loss of Public Benefits as Income Increases 4. Low Wages/Benefits 5. Alcohol/Drug Abuse
Which services are LEAST likely to meet local needs?	<ol style="list-style-type: none"> 1. Transportation 2. Substance Abuse Assistance 3. Safe Affordable Housing 4. Employment Training 5. Dental Care 		

NEED STATEMENT:

The community needs increased public transportation options. (Community)

The community needs additional child-care providers. (Community)

Families with children need access to safe and affordable child-care. (Family)



Connecting Communities in Action, Inc.

Section IX: Linkages

Partner	Nature of Partnership
Non-Profits	
ACCORD Corporation	Partner in Victim Services, Nutrition, and Housing, referrals
Allegany County Independent Living Center	Navigator in helping people/businesses compare health insurance options and access affordable coverage
Berkshire Farms	Truancy Prevention Program, partner in Youth Dev. Coalition, referrals
Catholic Charities	Rental Assistance, counseling services, clothing, household items
Cattaraugus and Wyoming Counties Head Start	Referrals
Chautauqua Opportunities	Funder for Fatherhood Initiative, Referrals for Nutrition Outreach
Child Advocacy Center	Sexual Assault Service partner for child survivors under the age of 17
Cornell Cooperative Extension	Skill Building Facilitators, trainers for Food for Thought, referrals for food pantry, nutrition education, budgeting and parenting
Council on Addiction Recovery Services (CAREs)	Client assessments, ongoing substance abuse treatment, source of referrals, subcontractor for STEHP, members of the Cattaraugus Continuum of Care
Cuba Cultural Center	SNAP Outreach
Directions in Independent Living	Assists clients in filing for Disability, Payee services, STRAWW, source of referrals, skill builder facilitators
Eagle's Nest	Respite facility for clients

Food Bank of Western New York	Source of food for pantry and soup kitchen distribution, monitoring of food pantry network
The Gideon's International	Donates Personal Hygiene products to survivors of crime
Housing Options Made Easy	Housing for the homeless, persons with mental health diagnoses. Members of the Cattaraugus Continuum of Care
Jamestown Salvation Army	Partnership in coordinating victim service assistance to high-risk cases
Leadership Cattaraugus	Staff leadership training and community networking
Legal Assistance of Western New York	Legal assistance, source of referrals
Literacy West	Skill building facilitators, educational services, partner with Food for Thought program
Memorial Library of Little Valley	Summer Food Service Program Site
Olean Housing Authority	Housing to assist in relocation of survivors fleeing domestic violence, and the homeless
The Rehabilitation Center	Screening, advocacy, housing and employment services for individuals with disabilities
Southern Tier Environments for Living	Housing for homeless populations and victims of crime, members of the Cattaraugus Continuum of Care
Thrifty Mission	Donated or low cost goods and furniture to assist the homeless and relocation of victims
The Trading Post	Donated or low cost goods and furniture to assist the homeless and relocation of victims
Sexual Assault Resource Center Southern Finger Lakes	Case collaboration and pending MOU for Sexual assault response
YMCA (Olean and Wellsville)	Support services for individuals with mental health diagnoses, youth development, healthy living and prevention and education collaboration

Faith-Based Organizations	
Creekside Chapel	Fatherhood Initiative Partners
Fresh Fire Worship	Fatherhood Initiative Partners
Genesis House Homeless Shelter	Referrals, Food Pantry, family shelter services
Jamestown Salvation Army	Food pantry, SNAP Outreach
Levant Wesleyan Church	Fatherhood Initiative partner
Olean First Baptist Church	In kind space for Victim Services Parenting Workshops
Salvation Army	Food pantry, clothing and household items, rental assistance
Saving Grace Ministries	Food Pantry
St. John's Church	In kind space for Victim Services
St. Vincent DePaul's	Donated or low-cost goods, clothing and household items, rental assistance to safe and affordable housing
The Bridge	Clothing and household items, rental assistance, provider coordination
Government	
Allegany County District Attorney	Referral source and partnership with victim services to enhance services to survivors of crime
Allegany County Probation	Cross training, referrals, outreach, particularly for Victim Services
County of Allegany	Referrals, funder for mobile home replacement
Cattaraugus County District Attorney	Referral source and partnership with victim services to enhance services to survivors of crime
County of Cattaraugus	Referrals, funder for mental health, WIC, Meals on Wheels, youth prevention programs, domestic violence services, homeless per diems. Veteran's Services, Adult protection, client benefits, payee services. LDSS. Appoints a representative to the Board of Director's public sector
County of Chautauqua	SNAP Assistance, referrals
City of Salamanca	Holds a seat on the CCA Board of Director's public sector. Section 8 provider, Summer Food Service partner

City of Olean	Holds a seat on the CCA Board of Director's public sector; coordination of home-owner assistance programs; Summer food service partner
Local Police Departments	(Salamanca, Wellsville, Olean, Franklinville, Ellicottville, Bolivar, Cuba, Alfred, Alfred State Campus Police): Referral sources for Victim Services, general partnership for the safety of survivors and holding offenders accountable. Also partner for cross-trainings.
NYS Dept of Corrections	Compliance-based supervision, provides continuity of care, source of referrals
NYS Department of Health	Referrals, partner with WIC, skill builder facilitators, home health care aids
NYS Department of State	Funds the CSBG Program
NYS Division of Criminal Justice Services	Funder
NYS Office of Children and Family Services	Funder
NYS Office of Victim Services	Funder, provides compensation to survivors of crime. Covers cost of safe dwelling for eligible victims.
NYS Homes and Community Renewal	Section 8 housing vouchers, funder
New York State Police	Partner with Victim Services, Enough is Enough. NYSP Campus Sexual Assault Victims Unit is also a collaboration for prevention and response to sexual assault, dating violence, domestic violence, and stalking on college and university campuses.
Seneca Nation of Indians	Health care, counseling, rental assistance, employment assistance, partner with Victim Services
US Department of Housing and Urban Development	Funder and technical assistance Provider
US Department of Agriculture	Funder and technical assistance provider for Rural Development 515 projects
Village of Little Valley	Summer Food Service partner
Businesses/Food Service/Grocery/Restaurants	
Seneca Allegany Casino	Food Recovery

Big Lots	Food Recovery
Good Times Restaurant, Olean	Frozen Meals
Lil Caesar's Pizza	Food Recovery
Holiday Valley Resort	Turkey Donations
Sav-A-Lot	Food Recovery
Top's Markets in Olean and Ellicottville	Food Recovery
Venison Coalition	Food Recovery
Villagio Restaurant, Ellicottville	Frozen Meals
WalMart	Food Recovery
Western Door Development	MWBE Construction Firm
Consortia	
Allegany County Food Bank Coalition	SNAP Outreach Partner
Allegany County Partners in Prevention	Prevention and response to sexual assault, dating violence, domestic violence and stalking in the community
Allegany County SART	Prevention and response to sexual assault within the community
Allegany County SPOA	Partnership in response to high needs survivors of crime
Cattaraugus Coalition Against Violence	Prevention and response to sexual assault, dating violence, domestic violence and stalking in the community
Cattaraugus County Food Pantry Network	Food recovery partners, referrals for customers
Chautauqua County Food Security Network	SNAP Outreach Partner
Cattaraugus County Continuum of Care	Local Information and resources
DVRT Coalition (Allegany)	Prevention and response to domestic violence within the community

Elder Abuse Prevention Consortium of Allegany County	Professionals, practitioners and research partners working to address abuse, neglect, and exploitation of elders and vulnerable adults
FEMA Board	Funds food supplies, emergency rent and utility payments
Healthy Livable Communities Consortium	Focuses on improving health outcomes for residents of the County, addresses social determinants of health
High Services Utilizers Group	Case coordination for high needs customers
HPNAP Advisory Committee	Advisory group to the agency's Hunger Prevention Nutrition Assistance Program. Helps guide the communication with EFROs, pantries, soup kitchens, and other community partners interested in hunger prevention
Juvenile Needs Focus Group	Provides referrals to youth and family programs
Long Term Care Council	Care coordination for people with long term care needs
Mental Health Subcommittee	Sub-committee to the local Department of Community Services Board; planning and coordination of local mental health services
MDT on Elder Abuse	Professionals, practitioners and research partners working to address abuse, neglect, and exploitation of elders and vulnerable adults
NYC Alliance Against Sexual Assault	Technical assistance regarding sexual violence prevention education, research and advocacy
SAFE Team	Victim Assistance Partners
Salamanca Focus Group	Provides referrals to youth and family programs
Suicide Prevention Coalition	Coordinated by the local Department of Community Services; public awareness/education about suicide and suicide prevention.
Western Region Enough is Enough Providers	Collaboration with area EIE providers for regional specific resources
WNY Fatherhood Coalition	Partners in growing resources for fathers
Youth Development Coalition	Member of the coalition-provides opportunities for youth throughout county
Education	
16 Public School Districts	Partners in truancy and placement prevention, child abuse prevention
Alfred State College	Partners in Enough is Enough

Alfred University	Partners in Enough is Enough
SUNY Fredonia	Provides Victim Assistance interns
Houghton College	Partners in Enough is Enough
Jamestown Community College	Partners in Enough is Enough, educational opportunities for customers, English for Other Language speakers, staff training, provision of interns
NYS Department of Education	Access VR, funds Summer Food Service
St. Bonaventure University	Partners in Enough is Enough
Health Services	
Evergreen Health Services	Medical Care coordination services
Healthy Homes of Upstate New York	Source of referrals, health care coordination services, continuity of care
Jones Memorial Hospital	Partner with Victim Services Department
Medicor Associates, Inc.	Primary health care, referral source
Olean General Hospital	Partner with Victim Services Department, source of referrals, skill building facilitators, emergency services
Southern Tier Health Care Systems	Provides Sexual Assault Forensic Exams, client assistance with health insurance applications, staff training, skill builder facilitation
Universal Primary Care	Primary medical services, dental, and behavioral health; available to general public as well as the uninsured and underinsured Offered free testing for COVID-19 throughout late 2020 and early 2021 at CCA
Total Senior Care	Universal health care services for seniors
Visiting Nurses Association	Home health care services
Willcare Home Health Care	Home health care services
Statewide/National Associations	
Building Performance Institute	Home Performance industry standards, best practices, trainings and certifications

Building Performance Contractors' Association	Advocate group of HP contractors helping to shape policy and standards
CAPLAW	Free or low cost legal and financial resources for Community Action Agencies
National Community Action Foundation	Lobbying group for community action agencies, supports federal funding for CSBG, LIHEAP, WAP and more
National Community Action Partnership	Membership organization for community action agencies; training and technical assistance
NYS Coalition Against Domestic Violence	Prevention and response to sexual assault, dating violence, domestic violence and stalking in the community
NYS Coalition Against Sexual Assault	Technical Assistance and partnership in the prevention and response to sexual assault
NYS Community Action Association	Membership organization for community action agencies; training and technical assistance
NYS Office for the Prevention of Domestic Violence	Technical Assistance and partnership in the prevention and response to domestic violence
NYS Rural Housing Coalition	Membership organization for low income housing providers; training and technical assistance.
NYS Weatherization Directors' Association	Membership organization for Weatherization Assistance Program subgrantees; training and technical assistance