



Cattaraugus Community Action in Your Neighborhood

Cattaraugus Community Action, Inc. partners with the community to provide opportunities for vulnerable people to achieve economic, physical, and emotional security.

2017 Annual Report

ENERGY AND HOUSING

- ◆ 174 homes were served by the Weatherization Assistance Program in Allegany, Cattaraugus, Livingston, and Wyoming Counties, 88 of which were senior occupied residences, resulting in \$405 in annual energy savings per household
- ◆ 36 homes were served through Housing Rehab, resulting in 24 families being able to stay in their homes
- ◆ 11 families had their dilapidated mobile homes replaced with new Energy Star Homes
- ◆ 15 elderly homeowners had their homes brought up to code, providing them with a safe living environment

NUTRITION

- ◆ 4,738 food boxes were distributed to families through the Food Pantry Network
- ◆ 8,054 meals were served to adults, children, and seniors through the Lighthouse Soup Kitchen
- ◆ 11 people acquired skills necessary to acquire and maintain employment, with 8 gaining employment through Food for Thought
- ◆ 209,405 lbs of food were collected through gleaning and food recovery
- ◆ 1,160 households were assisted in accessing SNAP benefits in Allegany, Cattaraugus, and Chautauqua Counties

VOLUNTEERISM

- ◆ 587 volunteers dedicated 39,112 volunteer hours to Community Action's Vision

HOMELESS INTERVENTION

- ◆ Provided 2,630 bed nights of emergency shelter
- ◆ Assisted 43 households to secure permanent housing
- ◆ Helped 30 families avoid utility disconnection
- ◆ 14 families were provided assistance to avoid eviction

VICTIM SERVICES

- ◆ 608 individuals were served via hotline
- ◆ 640 people received in-person crisis counseling
- ◆ 884 individuals received medical, court and/or personal advocacy
- ◆ 681 victims received either assistance or information regarding the NYS Office of Victim Services Claims
- ◆ 81 victims received temporary shelter

YOUTH & FAMILY

- ◆ 93 youths and their families participated in school-based and placement prevention programs, with 1 child being placed outside his/her home
- ◆ 279 families received child abuse prevention/parent aide services, through home visiting, parent workshops, DADS peer support groups, cps prevention services, and 3rd party reviews

PROPERTY MANAGEMENT

- ◆ 152 tenants are currently in safe and affordable housing, including 69 senior citizens, 35 disabled individuals, and 48 former homeless individuals

24-Hour Crisis Hotline 1-888-945-3970

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