



Cattaraugus Community Action in Your Neighborhood

Cattaraugus Community Action, Inc. is an organization dedicated to providing opportunities to help vulnerable people achieve economic, physical, and emotional security.

2016 Annual Report

ENERGY AND HOUSING

- ◆ 106 homes were served by the Weatherization Assistance Program, 48 of which were senior occupied residences, resulting in \$435 in annual energy savings per household
- ◆ 41 homes were served through Housing Rehab, resulting in 41 families being able to stay in their homes
- ◆ 7 families had their dilapidated mobile homes replaced with new Energy Star Homes
- ◆ 8 elderly homeowners had their homes brought up to code, providing them with a safe living environment

NUTRITION

- ◆ 20,518 food boxes were distributed to 1,710 families through the Food Pantry Network
- ◆ 7,588 meals were served to adults, children, and seniors through the Lighthouse Soup Kitchen
- ◆ 19 people acquired skills necessary to acquire and maintain employment, with 10 gaining employment through Food for Thought
- ◆ 236,114 lbs of food were collected through gleaning and food recovery
- ◆ 907 households were assisted in accessing SNAP benefits in Allegany, Cattaraugus, and Chautauqua Counties

PROPERTY MANAGEMENT

- ◆ 178 tenants are currently in safe and affordable housing, including 87 senior citizens, 48 disabled individuals, and 43 former homeless individuals

HOMELESS INTERVENTION

- ◆ Provided 2,014 bed nights of emergency shelter
- ◆ Assisted 79 households to secure permanent housing
- ◆ Helped 9 families avoid utility disconnection
- ◆ 11 families were provided assistance to avoid eviction or foreclosure

VICTIM SERVICES

- ◆ 676 individuals were served via hotline
- ◆ 646 people received in-person crisis counseling
- ◆ 688 individuals received medical, court and/or personal advocacy
- ◆ 773 victims received either assistance or information regarding the NYS Office of Victim Services Claims
- ◆ 61 victims received temporary shelter

YOUTH & FAMILY

- ◆ 99 youths and their families participated in placement prevention programs, with no child being placed outside his/her home
- ◆ 301 families received child abuse prevention/parent aide services, through home visiting, workshops, DADS peer support groups, cps prevention services, and 3rd party reviews

VOLUNTEERISM

- ◆ 578 volunteers dedicated 30,298 volunteer hours to Community Action's Vision

24-Hour Victim Services Hotline 1-888-945-3970

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